

October 27, 2009

Andreas Pyper
Employee Benefits Manager
County of Santa Barbara
105 E. Anapamu Street, Rm 102
Santa Barbara, CA 93101

## Dear Andreas:

CareCounse! is pleased to be able to hold the per employee per quarter rate steady at \$5.40 for the period starting January 1, 2010 through December 31, 2010. We will also hold the SBCERS rate steady for 2010 at \$8.70 per retiree per quarter. Our last fee increase was in 2008.

All of us at CareCounsel appreciate the strong support from you and your colleagues over the years. We look forward to supporting County of Santa Barbara employees, retirees and their families, as they navigate their health benefits in the year ahead.

Sincerely,

Lawrence N. Gelb President and CEO