



BOARD OF SUPERVISORS  
AGENDA LETTER

Agenda Number:

Clerk of the Board of Supervisors  
105 E. Anapamu Street, Suite 407  
Santa Barbara, CA 93101  
(805) 568-2240

**Department Name:** Social Services  
**Department No.:** 044  
**For Agenda Of:** June 27, 2023  
**Placement:** Administrative  
**Estimated Time:**  
**Continued Item:** No  
**If Yes, date from:**  
**Vote Required:** Majority

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**TO:** Board of Supervisors  
**FROM:** Department Daniel Nielson, Social Services Director  
Director(s) (805) 346-7101  
Contact Info: Marianne Reagan, Adult and Children Services Operations  
Division Chief, (805) 681-4529  
**SUBJECT:** Agreement with CALM, Inc. for Intensive Family Services Program

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**County Counsel Concurrence**

As to form: Yes

Other Concurrence: Risk Management

As to form: Yes

**Auditor-Controller Concurrence**

As to form: Yes

**Recommended Actions:**

That the Board of Supervisors:

- a) Approve and authorize the Chair to execute an Agreement with CALM, Inc. (local vendor) to provide Child Welfare Services Intensive Family Services Program for a total contract amount not to exceed \$379,000 for the period of July 1, 2023 through June 30, 2024; and
- b) Determine that the activity is not a "Project" subject to California Environmental Quality Act (CEQA) review per CEQA Guideline Section 15378(b)(5), since the activity is an organizational or administrative activity of government that will not result in direct or indirect physical changes in the environment.

**Summary Text:**

This item is on the agenda in order to approve the Agreement with CALM, Inc. (CALM) for Child Welfare Services (CWS) Intensive Family Services Program (IFSP) for a total contract amount not-to-exceed \$379,000 for the period from July 1, 2023 through June 30, 2024.

**Background:**

The Santa Barbara County Department of Social Services (DSS) Adult & Children Services Branch has identified the need for intensive family services. IFSP are family centered services or resources that assist families by strengthening parent and family functioning while keeping children safe. These services are designed to prevent the removal of children from their home or reunify the family if the

children have been removed. Services are comprehensive and family focused to fit the individual needs of each family.

The target population will be comprised of children and their families with open CWS cases, identified as being at imminent risk of out-of-home placement, or who will not return home without intensive services. In addition, the parent or caregiver must be willing to engage in the intensive services provided. IFSP will provide trauma-informed, family-centered services to approximately 55 families a year. IFSP will occur in the home or other natural environment and are designed to increase parenting skills, protective capacities, parent-child interaction and attachment, and to reduce child abuse and neglect risk factors, family conflict, and child behavior problems.

The IFSP is a program that expands upon and streamlines previous contracted services by combining both the In-Home Intensive Services Program and the Intensive Family Reunification Services Program into one contract provided by one vendor. This integration of services will increase consistency across the continuum of care for both the children, youth, and families served by CWS. IFSP will provide evidence-based, trauma informed, accessible, and culturally competent services to children and families served by CWS throughout Santa Barbara County.

A request for proposals was released on January 18, 2023 seeking proposals to provide IFSP services throughout Santa Barbara County. Based on a County panel’s review of the two proposals received, staff recommends the Agreement be awarded to CALM.

**Performance Measure:**

**The following performance measures are included in the Agreement:**

- 95% of the referrals received shall be responded to by the CONTRACTOR within 48 hours of referral.
- 100% compliance with scheduled appointments by the CONTRACTOR.
- 85% of the children/families will meet identified treatment goals at service termination as evidenced by clinical assessment, observation, and standardized measurement instrument outcomes.

**Fiscal and Facilities Impacts:**

Budgeted: Yes Budgeted

**Fiscal Analysis:**

<b><u>Funding Sources</u></b>	<b><u>FY2023/24 Cost:</u></b>	<b><u>Annualized On-going Cost:</u></b>	<b><u>Total One-Time Project Cost</u></b>
General Fund			
State -			
Federal			
State			
Other: Fund Balance	\$ 379,000		
<b>Total</b>	<b>\$ 379,000</b>	<b>\$ -</b>	<b>\$ -</b>

Narrative: Approval and execution of this contract will result in total direct contract expenditures of no more than \$379,000. Appropriations and funding for Fiscal Year 2023/2024 are included in the DSS recommended budget under the Social Programs division. This contract will be fully funded by the SB 163 Wraparound Program Reserve Fund Balance.

**Key Contract Risks:**

The risk assessment worksheet indicates that CALM is a medium-risk vendor.

**Staffing Impacts:**

**Legal Positions:**

0

**FTEs:**

0

**Special Instructions:**

Please scan, email and send one (1) duplicate original Agreement, and a copy of the minute order to:

DSS Contracts Unit

C/O Nereida Zarate

2125 S. Centerpointe Parkway, 3<sup>rd</sup> Floor

Santa Maria, CA 93455

Email: nzarate@countyofsb.org

**Attachments:**

1. Attachment 1 –Agreement with CALM – IFSP 2023-24

**Authored by:**

Marianne Reagan, Adult and Children Services, Operations Division Chief

Nereida Zarate, Contracts Coordinator