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Resolution No.18-55

COUNTY OF SANTA BARBARA  
CALIFORNIA

Resolution for Commendation  
For Rosa Hernandez  
Employee of the Month  
Santa Barbara County – March 2018

Whereas, Rosa Hernandez, a Financial Office Professional Senior of the Treasurer-Tax Collector/Public Administrator's Office, is recognized for her commitment to efficiently providing quality customer service throughout the office with an emphasis on business license and tax collection processes;

Whereas, Rosa successfully functions as lead in the Tax and Collections Division, actively working together with colleagues to resolve inquiries from the public. She demonstrates exceptional patience and knowledge when coordinating these efforts within the County.

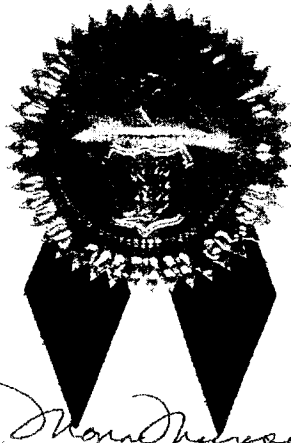
Whereas, Rosa listens to every person that she engages, identifying the program or resource that best meets those needs while managing numerous inquiries. She makes full use of her bilingual skills, connecting with the public in both Spanish and English.

Whereas, Rosa's optimistic attitude, initiative, and enthusiasm radiates throughout the office, creating an atmosphere conducive to a professional and friendly interaction with the public. She has organized and initiated informative property tax interviews with the Treasurer-Tax Collector on Spanish radio, acting as translator in the process.

Whereas, on a personal note Rosa's joy in life is her family. Her co-workers feel a small part of that when she provides the office with a delicious snack, such as fruit salad with cream, during our busiest tax seasons;

NOW THEREFORE BE IT HEREBY ORDERED AND RESOLVED that this Board of Supervisors recognizes Rosa Hernandez for her exceptional and continuous contributions.

PASSED AND ADOPTED by this Board of Supervisors of the County of Santa Barbara, State of California, this 20<sup>th</sup> day of March, 2018, by unanimous vote of the members present.



ATTEST: *Maria Reyes*  
Clerk of the Board

*Joe Williams*  
Supervisor - 1st District  
*Gaut Wolf*  
Supervisor - 2nd District  
*John Hartman*  
Supervisor - 3rd District  
*Bob K. Allen*  
Supervisor - 4th District  
*St. Jovani*  
Supervisor - 5th District

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