



**BOARD OF SUPERVISORS
AGENDA LETTER**

Agenda Number:

Clerk of the Board of Supervisors
105 E. Anapamu Street, Suite 407
Santa Barbara, CA 93101
(805) 568-2240

Submitted on:
(COB Stamp)

Department Name: Social Services
Department No.: 044
Agenda Date: July 14, 2026
Placement: Administrative Agenda
Estimated Time:
Continued Item: No
If Yes, date from:
Vote Required: Majority

TO: Board of Supervisors
FROM: Department Director: Daniel Nielson, Social Services Director
Contact: Amy Krueger, Adult and Children Services
SUBJECT: Agreement with CALM, Inc. for Intensive Family Services Program

DocuSigned by:
Rachel Lipman
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County Counsel Concurrence

As to form: Yes

Other Concurrence: Risk

As to form: Yes

Auditor-Controller Concurrence

As to form: Yes

Recommended Actions:

That the Board of Supervisors:

- a) Approve and authorize the Chair to execute the Agreement with CALM, Inc. (local vendor) to provide Child Welfare Services Intensive Family Services Program for a total contract amount not to exceed \$440,000 for the period of July 14, 2026 through June 30, 2027; and
- b) Determine that the above-recommended action is not a "Project" subject to California Environmental Quality Act (CEQA) review per CEQA Guidelines Section 15378(b)(5), since the activity is an organizational or administrative activity of government that will not result in direct or indirect physical changes in the environment.

Summary Text:

This item is on the agenda to approve the Agreement with CALM, Inc. (CALM) for Child Welfare Services (CWS) Intensive Family Services Program (IFSP) for a total contract amount not to exceed \$440,000 for the period of July 14, 2026 through June 30, 2027.

Discussion:

DSS recommends that the Board authorize the Agreement with CALM to provide IFSP services for the total contract amount of \$440,000. CALM will continue delivery of services to IFSP clients during Fiscal Year (FY) 2026-27. The IFSP program helps keep children safely with their families by stabilizing crises early. The program offers hands-on, wraparound support that creates meaningful day-to-day change for families. It reduces the need for foster care and lowers long-term costs for the County. Overall, the IFSP program strengthens community well-being and builds trust between families and the County.

Background:

The Santa Barbara County Department of Social Services (DSS) Adult & Children Services Branch is re-establishing intensive family services, following a temporary interruption in funding. IFSP are family-centered services that assist families by strengthening parent and family functioning while keeping children safe. These services are designed to prevent the removal of children from their home or reunify the family if the children have been removed. Services are comprehensive and family focused to fit the individual needs of each family. IFSP will provide evidence-based, trauma informed, accessible, and culturally competent services to children and families served by CWS throughout Santa Barbara County. The County has contracted with CALM to provide IFSP services since 2019. IFSP services were terminated by the County for nonappropriation of funds, (no funds or insufficient funds were appropriated or budgeted by federal, state or County government for this program), resulting in the termination of services effective September 30, 2025. To restore this critical service, the County is re-establishing IFSP through a new contract that will be fully funded by a CEO recommended one-time County General Fund expenditure.

Performance Measures:

The following performance measures/outcomes are included in the Agreement.

CALM shall meet the following Performance Measures:

- A. 95% of the referrals received shall be responded to by CALM within 48 business hours of referral.
- B. 85% compliance with scheduled appointments by CALM.
- C. 85% of IFSP clients who complete treatment will meet identified treatment goals at service termination as evidenced by clinical assessment, observation, and standardized measurement instrument outcomes.

Fiscal and Facilities Impacts:

Budgeted: Yes

Fiscal Analysis:

Funding Source	FY 2026/27	Total
County General Fund	\$440,000	\$440,000
State	\$	\$
Federal	\$	\$
Total	\$440,000	\$440,000

Approval and execution of this Agreement will result in total costs of no more than \$440,000. Appropriations and funding for Fiscal Year 202627 are included in the DSS Adopted Budget under the Social Programs division. This contract will be fully funded by a CEO recommended one-time County General Fund expenditure.

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Special Instructions:

Please send a scanned copy of the executed agreement and minute order via email to nzarate@countyofsb.org. Please also mail a copy of both to:

DSS Procurement and Contracts Unit
C/O Nereida Zarate
2125 S. Centerpointe Parkway, 3rd Floor
Santa Maria, CA 93455

Attachments:

Attachment 1 – Agreement with CALM – IFSP (Signature Needed)

Contact Information:

Marianne Reagan
ACS Operations Division Chief
mreaga@countyofsb.org

Nereida Zarate
Procurement and Contracts Analyst
nzarate@countyofsb.org