

# **REPORT TO HUMAN SERVICES COMMISSION REGARDING PERFORMANCE OF AGENCIES CURRENTLY RECEIVING CHILD ABUSE PREVENTION, INTERVENTION AND TREATMENT (“CAPIT”) FUNDS**

**AGENCY:** *CALM (Child Abuse Listening & Mediation)*  
**PROGRAM:** **Bilingual, Multi-Cultural Child Abuse  
Treatment/Prevention**

Contract Amount per Year: **\$44,339**

## **Performance Targets:**

1. 95% of juvenile offenders will not sexually offend while in therapy at CALM.

*Staff comments:* Agency exceeded performance target in each quarter, achieving a 100% success rate.

2. 80% of adult sexual offenders will not sexually re-offend while in therapy at CALM.

*Staff comments:* Agency exceeded performance target in each quarter, achieving a 100% success rate.

3. 30% of parents will score at normal levels on an instrument (Child Behavior Checklist) assessing their knowledge of age-appropriate developmental behavior in their children after leaving the program.

*Staff comments:* Agency exceeded performance target in each quarter, achieving the following quarterly success rates: 32%, 32%, 39% and 42%.

4. 35% of adults in therapy will score at normal levels on the instrument (Parenting Stress Index) which assesses parenting skills, stress, and positive attitudes towards their children after leaving the program.

*Staff comments:* Agency exceeded performance target in each quarter, achieving the following quarterly success rates: 37%, 36%, 35% and 38%.

5. 40% of abused children will score normal on instruments (Trauma Symptom Checklist) assessing aggression, anxiety, anger, depression, sexual concerns, delinquency, post-traumatic stress and peer and adult relations after leaving the program.

*Staff comments:* Agency was slightly below performance target in each quarter, but still within the compliance standard (34%), achieving the following quarterly success rates: 34%, 37%, 39% and 37%.

**AGENCY:** *CASA of Santa Barbara County*  
**PROGRAM:** **Court Appointed Special Advocates**

Contract Amount per Year: **\$10,581**

**Performance Targets**

1. 30 new volunteers will be recruited and trained as advocates for abused and neglected children.

*Staff comments:* Agency exceeded performance target for the year, recruiting 48 new volunteers.

2. 90% of children assigned to CASA by the juvenile court judges will be matched with an advocate within six weeks of assignment.

*Staff comments:* Agency did not meet performance target in any quarter, achieving the following quarterly success rates: 72%, 65%, 68% and 68%. Compliance standard is 76.5%.  
*Contract Compliance Committee referral?*

3. A court report will be submitted to the judge at 95% of the court hearings regarding CASA children's cases.

*Staff comments:* Agency exceeded performance target in each quarter, achieving the following quarterly success rates: 99%, 97%, 99% and 96%.

4. A CASA volunteer or staff member will appear in court at 98% of hearing regarding assigned children's cases.

*Staff comments:* Agency exceeded performance target in each quarter, achieving the following quarterly success rates: 100%, 99%, 99% and 100%.

In addition to its quarterly reports, this agency also provided the results of a survey conducted of children served as well as of judges, therapists, attorneys, social workers and other providers. Over 90% of the children and adults who were surveyed reported that the CASAs made a positive difference in the children's lives. The summary of this survey is available to any Commissioner who would like a copy.

**AGENCY:** *Isla Vista Youth Projects*  
**PROGRAM:** **Children's Center Multicultural/At-Risk Programs**

Contract Amount per Year: **\$15,829**

**Performance Targets**

1. Of 6 children served by the At-Risk Component, 5 (83%) will demonstrate growth in cognitive, social emotional, creative, language and/or physical areas of development.

*Staff comments:* Agency exceeded performance target for the year, achieving a 100% success rate.

2. Of 6 parents/guardians served by the At-Risk Component, 5, (83%) will regularly work/attend school as per individual schedule.

*Staff comments:* Agency exceeded performance target for the year, achieving a 100% success rate.

3. Of 30 children learning English through the Multicultural Component 27 (90%) will demonstrate growth in English language.

*Staff comments:* Agency exceeded performance target for the year, achieving a 97% success rate.

**AGENCY:** *Pueblo Storyteller, Inc*  
**PROGRAM:** **Storyteller Children's Center**

Contract Amount per Year: **\$9,498**

**Performance Targets**

1. 75% of children consistent attendance and well adjusted to school environment.

*Staff comments:* Agency exceeded performance target in 3 of 4 quarters, achieving the following success rates: 100%, 60% (compliance standard is 63.75), 82%, 88%.

2. 75% of parents will be more aware of child development by participating in parent conferences, and adhering to school policies within one year of enrollment.

*Staff comments:* Agency did not report on this target until the 3<sup>rd</sup> quarter, as it was added after a staff site visit to assist the agency in its understanding of reporting procedures. The agency exceeded its performance target for the 3<sup>rd</sup> quarter, achieving a 93% success rate, and was well within the compliance range (63.75%) in the 4<sup>th</sup> quarter, with a 72% success rate.

**AGENCY:** *Santa Barbara Family Care Center*  
**PROGRAM:** **Children receiving infant/toddler child care services and their parents**

Contract Amount per Year: **\$17,912**

**Performance Targets**

1. Of the 6 parents who need care to work, 4 (66%) will continue to work throughout their child's enrollment in our program.

*Staff comments:* Agency did not meet the target (57% compliance rate) in the 1<sup>st</sup> quarter, achieving a 50% success rate. The agency met its target in the 2<sup>nd</sup> quarter, achieving a 66% success rate. In the 3<sup>rd</sup> and 4<sup>th</sup> quarters, the agency did not meet the target, achieving a 50% and 33% success rate, respectively. Contract Compliance Committee referral recommended.

2. Of the 4 parents who need care to attend school or training, 3 (75%) will successfully complete at least 12 units per semester at 2.0 or better.

*Staff comments:* Agency did not meet the target (63.75% compliance rate) in any quarter, achieving a 25%, 0%, 0% and 0% success rate. Contract Compliance Committee referral recommended.

**AGENCY:** *Santa Maria Valley Youth and Family Center*  
**PROGRAM:** **Child Abuse Project I**

Contract Amount per Year: **\$42,157**

**Performance Targets**

1. Of 114 children in the program, 92 (80%) will identify 2 methods of responding to child abuse in a safe manner.

*Staff comments:* Agency did not meet the target (68% compliance standard) in the 1<sup>st</sup> quarter, achieving a 43% success rate. The agency was in compliance range for the target in the 2<sup>nd</sup> quarter, achieving a 72% success rate. In the 3<sup>rd</sup> and 4<sup>th</sup> quarters, the agency exceeded the target, achieving a success rate of 89% and 91%, respectively. No Contract Compliance Committee referral recommended, given that appropriate success was achieved as the year progressed.

2. Of 114 children in the program, 92 (80%) will complete 2 of the targeted behaviors in the treatment plan by the end of the year.

*Staff comments:* Agency exceeded performance target for the year, with a success rate of 113 children (90% of those served) meeting the target.

**AGENCY:** *Shelter Services for Women*  
**PROGRAM:** **Emergency Shelters**

Contract Amount per Year: **\$21,078**

**Performance Targets**

1. 64% of the children who complete the 30 day shelter program will self-report increased feeling of safety. (annual average)

*Staff comments:* Agency was in compliance with the performance target (54.4%), or exceeded the performance target for each quarter, with quarterly success rates of 61%, 65%, 66%, and 59%.

2. 64% of the children who complete the 30 day shelter program will self-report increased self-esteem, (annual average).

*Staff comments:* Agency was in compliance with the performance target (54.4%), or exceeded the performance target for each quarter, with quarterly success rates of 61%, 65%, 66%, and 59%.