

ATTACHMENT D

COUNTY OF SANTA BARBARA

AMBULANCE OPERATOR – EMERGENCY MEDICAL TECHNICIAN (24 HOUR SHIFTS)

EST: XX.23

DEFINITION: Under direct supervision, an Ambulance Operator - Emergency Medical Technician (EMT) is responsible for responding to emergency and non-emergency medical aid requests; providing clinically-competent basic life support care to ill and injured persons within the scope of EMT-Basic certification; operating an ambulance; providing patient transport services to appropriate facilities; and performing related duties as required.

NOTE: hourly pay based on 24-hour shift; overtime pay after 40 hours; most assignments are 56 hour work-weeks.

Deleted:

DISTINGUISHING CHARACTERISTICS: This classification is characterized by having primary responsibility for providing basic medical care and transport of patients within the EMT-Basic scope of practice. Incumbents are required to make critical decisions that impact the safety, well-being, or life of patients and other prehospital responders. This classification is distinguished from the Ambulance Operator - Paramedic classification in that the latter performs more advanced medical care and functions within the scope of the required Paramedic licensure. This is a non-safety/non-firefighting classification.

EXAMPLES OF DUTIES:

1. Responds to emergency calls as part of an emergency response team; provides basic emergency medical care to the ill and injured in accordance with Santa Barbara County and State of California policies and protocols and within the scope of EMT-Basic certification; provides basic life support, rescue, and first aid to patients; obtains and records patients' vital signs and circumstances of the emergency; and assists paramedics, nurses, and other emergency personnel in providing medical care and with the preparation of advanced life support equipment.
2. Prepares a variety of records and reports; maintains confidentiality by following all federal, state, County, and city laws and regulations, including the Health Insurance Portability and Accountability Act (HIPAA); and prepares reports of incidents for billing and other record-keeping purposes.
3. Safely operates a County ambulance, and other vehicles as directed, to and from emergency scenes, adhering to related laws, regulations, and departmental policies; monitors a radio and operates communications equipment; and transports patients to hospital emergency rooms.
4. Stays up to date on relevant rules, procedures, regulations, and protocols, including California State Emergency Medical Services (EMS) policies; participates in emergency medical services training and public education activities; and keeps abreast of department rules, regulations, procedures, and other training and job-related materials.
5. Maintains vehicles in a state of readiness; participates in station and equipment maintenance activities; cleans and decontaminates equipment; and maintains and restocks the inventory of ambulance and station emergency medical services supplies.
6. Performs other related duties as required.

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EMPLOYMENT STANDARDS:

1. Must possess a high school diploma or equivalent.
2. Must possess and maintain a current and valid California EMT-Basic certificate or National Registry of Emergency Medical Technicians (NREMT) certificate.
3. Must possess and maintain a current and valid Basic Life Support (BLS) for the Healthcare Professional certification provided by the American Heart Association, or a Local Emergency Medical Services Agency (LEMSA)-approved equivalent.
4. Must possess and maintain a current and valid Class "C" State of California Driver License with an acceptable driving history.

Desirable Qualifications:

1. Professional EMT experience.
2. State of California Ambulance Driver Certification (DS61).

Special Requirements:

The following education requirements are highly desirable (however, if employees are hired into this classification without these educational requirements, they must successfully complete them during the hiring process or new hire orientation training):

- IS-100 course
- IS-200 course
- IS-700 course
- IS-800 course
- Introduction to Hazardous Materials course
- Bloodborne and Airborne Pathogen course
- Certified Emergency Vehicle Operator course

Knowledge of: basic emergency medical services procedures and equipment; emergency ambulance and transportation procedures; emergency medical technician practices and procedures; emergency radio communication procedures; medical terminology and documentation; emergency vehicle maintenance and operation; basic English; and basic math operations, such as addition, subtraction, multiplication and division.

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Ability to: provide basic medical care to the ill and injured within the scope of EMT-Basic certification; handle a high volume of emergency calls with tact, good judgment, and courtesy; safely and effectively operate an emergency vehicle under normal and emergency response conditions; read maps and learn County geography and street layouts; work effectively in difficult and hazardous emergency situations and environments; exercise strong interpersonal, verbal, and written communication, and organizational skills; be attentive to detail; work cooperatively with other employees and medical agencies to provide the highest level of patient care; work under such adverse conditions as working outdoors in inclement weather, exposure to bodily fluids, etc.; read and interpret all required documents and write required reports and correspondence, including patient care reports (PCRs), both electronic and paper based; understand and follow oral and written directions; communicate effectively, clearly, and concisely, orally, in writing, and on the radio; consistently deliver outstanding customer service to all internal and external patients and customers; lift and carry heavy objects as well as move and transport patients; perform moderate and heavy physical activities for prolonged periods; maintain a professional manner and appearance at all times; establish and maintain effective working relationships with a diverse range of individuals, including but not limited to coworkers, supervisors, patients, patient families, customers and other professional agencies (law enforcement, fire departments, hospital personnel, etc.).

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COUNTY OF SANTA BARBARA

AMBULANCE OPERATOR – PARAMEDIC (24 HOUR SHIFTS)

EST: XX.23

DEFINITION: Under direct supervision, an Ambulance Operator - Paramedic is responsible for responding to emergency and non-emergency medical aid requests; providing clinically-competent basic and advanced life support care to ill and injured persons within the scope of Paramedic licensure; operating an ambulance; providing patient transport services to appropriate facilities; and performing related duties as required.

NOTE: hourly pay based on 24-hour shift; overtime pay after 40 hours; most assignments are 56 hour work-weeks.

Deleted:

DISTINGUISHING CHARACTERISTICS: This classification is characterized by having primary responsibility for providing basic and advanced medical care and transport of patients within the Paramedic scope of practice. Incumbents are required to make critical decisions that impact the safety, well-being, or life of patients and other prehospital responders. This classification is distinguished from the Ambulance Operator - EMT classification in that incumbents perform more advanced medical care and functions within the scope of the required Paramedic licensure. This is a non-safety/non-firefighting classification.

EXAMPLES OF DUTIES:

1. Responds to emergency calls as part of an emergency response team; provides basic and advanced emergency medical care and treatment to the ill and injured in accordance with Santa Barbara County and State of California policies and protocols and within the scope of Paramedic licensure; provides advanced life support, rescue, and first aid to patients; obtains and records patients' vital signs and circumstances of the emergency; and assists nurses and other emergency personnel in providing medical care and with the preparation of advanced life support equipment.
2. Prepares a variety of records and reports; maintains confidentiality by following all federal, state, County, and city laws and regulations, including the Health Insurance Portability and Accountability Act (HIPAA); and prepares reports of incidents for billing and other record-keeping purposes.
3. Safely operates a County ambulance, and other vehicles as directed, to and from emergency scenes, adhering to related laws, regulations, and departmental policies; monitors a radio and operates communications equipment; and transports patients to hospital emergency rooms.
4. Stays up to date on relevant rules, procedures, regulations, and protocols, including California State Emergency Medical Services (EMS) policies; participates in emergency medical services training and public education activities; and keeps abreast of department rules, regulations, procedures, and other training and job-related materials.
5. Maintains vehicles in a state of readiness; participates in station and equipment maintenance activities; cleans and decontaminates equipment; and maintains and restocks the inventory of ambulance and station emergency medical services supplies.
6. Performs other related duties as required.

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EMPLOYMENT STANDARDS:

1. Must possess a high school diploma or equivalent.
2. Must possess and maintain a current and valid State of California Paramedic license.
3. Must possess and maintain a current and valid Advanced Cardiovascular Life Support (ACLS) for the Healthcare Professional certification provided by the American Heart Association, or a Local Emergency Medical Services Agency (LEMSA)-approved equivalent.
4. Must possess and maintain a current and valid Class "C" State of California Driver License with an acceptable driving history.

Desirable Qualifications:

1. Professional paramedic experience.
2. State of California Ambulance Driver Certification (DS61).

Special Requirements:

The following education requirements are highly desirable (however, if employees are hired into this classification without these educational requirements, they must successfully complete them during the hiring process or new hire orientation training):

- IS-100 course
- IS-200 course
- IS-700 course
- IS-800 course
- Introduction to Hazardous Materials course
- Bloodborne and Airborne Pathogen course
- Certified Emergency Vehicle Operator course

Knowledge of: advanced emergency medical services procedures and equipment; emergency ambulance and transportation procedures; emergency medical technician and paramedic practices and procedures; emergency radio communication procedures; medical terminology and documentation; emergency vehicle maintenance and operation; basic English; and basic math operations, such as addition, subtraction, multiplication and division.

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Ability to: provide basic and advanced medical care to the ill and injured within the scope of Paramedic licensure; handle a high volume of emergency calls with tact, good judgment, and courtesy; safely and effectively operate an emergency vehicle under normal and emergency response conditions; read maps and learn County geography and street layouts; work effectively in difficult and hazardous emergency situations and environments; exercise strong interpersonal, verbal, and written communication, and organizational skills; be attentive to detail; work cooperatively with other employees and medical agencies to provide the highest level of patient care; work under such adverse conditions as working outdoors in inclement weather, exposure to bodily fluids, etc.; read and interpret all required documents and write required reports and correspondence, including patient care reports (PCRs), both electronic and paper based; understand and follow oral and written directions; communicate effectively, clearly, and concisely, orally, in writing, and on the radio; consistently deliver outstanding customer service to all internal and external patients and customers; lift and carry heavy objects as well as move and transport patients; perform moderate and heavy physical activities for prolonged periods; maintain a professional manner and appearance at all times; establish and maintain effective working relationships with a diverse range of individuals, including but not limited to coworkers, supervisors, patients, patient families, customers and other professional agencies (law enforcement, fire departments, hospital personnel, etc.).