

COUNTY OF SANTA BARBARA CALIFORNIA

RESOLUTION OF COMMENDATION FOR SANDRA GUTIERREZ UPON HER RETIREMENT

WHEREAS, in January 1994, Sandra Gutierrez began her 27-year-long career with Santa Barbara County as an Eligibility Worker with the Department of Social Services; and

WHEREAS, Sandra promoted and throughout her job tenure held the positions of Eligibility Worker I, II, III, Eligibility Supervisor, and Department Business Specialist (DBS). She was an expert in the Medi-Cal program, as well as providing support to staff in various different systems, including CDS, CalWIN, MEDS, CalHEERS, IEVS, SAVE, and MyBCW. Most recently, Sandra provided support to staff at the Benefit Service Center as the primary and back-up ACD Analyst; and

WHEREAS, Sandra served as a major contributor to several projects, such as supervising the creation of the Medi-Cal, CalFresh, and General Relief Template project. She was also on the Bilingual Peak Performance Panel where committee members were responsible for translating Eligibility forms in all Income Maintenance programs. In addition, Sandra was extremely helpful to her division during CalWIN Go-Live planning ; and

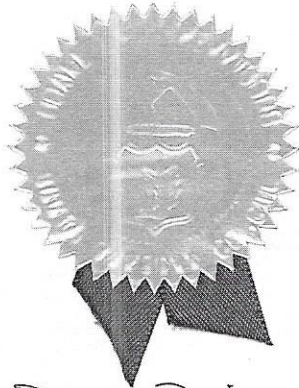
WHEREAS, Sandra was an asset to the Department during implementation of CalFresh Expansion to SSI/SSP individuals and implementation of the updated Verint Workforce Management Web Application at the Benefit Service Center. Sandra has also been essential in her work with Cost of Living Adjustments (COLAs) and countless CalWIN system functionality changes; and

WHEREAS, Sandra has been a dedicated public employee and mentor to many across the department, graciously investing her time and knowledge to foster employee growth. Sandra made a lasting impact with many staff whom she supervised as they went on to become leads, supervisors, Career Employment Specialists, Department Business Specialist, and a Division Chief. She will be remembered for her hard work, dedication, and her commitment to providing excellent customer service to those she served; and

WHEREAS, Sandra is ready to move on to the next chapter of her life and she cannot wait to spend more time with family, including her mother, daughters and grandchildren. She is looking forward to some rest and relaxation, but the future brings new opportunities, which may possibly include a venture into the world of independent business.

NOW, THEREFORE, BE IT AND IT IS HEREBY ORDERED AND RESOLVED that this Board of Supervisors recognizes her 27 years of service to the communities of Santa Barbara County and congratulates Sandra Gutierrez upon her retirement on March, 26 2021.

PASSED AND ADOPTED BY THE BOARD OF SUPERVISORS OF SANTA BARBARA COUNTY, THIS 9th DAY OF FEBRUARY 2021 BY A UNANIMOUS VOTE OF ALL MEMBERS PRESENT.



ATTEST: *Monica Reyes*
Clerk of the Board

<u><i>[Signature]</i></u>	Supervisor - 1st District
<u><i>[Signature]</i></u>	Supervisor - 2nd District
<u><i>[Signature]</i></u>	Supervisor - 3rd District
<u><i>[Signature]</i></u>	Supervisor - 4th District
<u><i>[Signature]</i></u>	Supervisor - 5th District