



BOARD OF SUPERVISORS  
AGENDA LETTER

Agenda Number:

Clerk of the Board of Supervisors  
105 E. Anapamu Street, Suite 407  
Santa Barbara, CA 93101  
(805) 568-2240

2012 JAN 26 AM 10:45

COUNTY OF SANTA BARBARA  
CLERK OF THE  
BOARD OF SUPERVISORS

Department Name: Sheriff  
Department No.: 032  
For Agenda Of: February 7, 2012  
Placement: Administrative \*  
Estimated Tme:  
Continued Item: No  
If Yes, date from:  
Vote Required: 4/5ths

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**TO:** Board of Supervisors

**FROM:** Department Head Sheriff Bill Brown  
Sheriff - Coroner  
Contact Info: Sam Gross, Commander  
Sheriff's Department 681-4286

*Bill Brown* 1-25-12

**SUBJECT:** Execute a Contract Amendment for the continued Software Support and Maintenance with TriTech Software Systems and Approve a budget amendment to recognize grant revenue for the CAD to CAD interface.

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**County Counsel Concurrence**

As to form: Yes

**Auditor-Controller Concurrence**

As to form: Yes

**Other Concurrence:** Purchasing

As to form: Yes

**Recommended Actions:**

**That the Board of Supervisors:**

- 1) Execute a fourth amendment to the agreement with TriTech Software Systems dated June 27, 2006. that extends the annual maintenance agreement for the CAD system thru March 2013 for a cost of \$165,363.48.
- 2) Approve reinstatement of the second amendment with TriTech Software systems dated April 6, 2010 to finish the installation of the CAD to CAD software interface necessary to connect the TriTech Computer Aided Dispatch Systems housed at the Santa Barbara Sheriff's Department and at the San Luis Obispo Sheriff Department.
- 3) Approve Budget Revision Request #0001956 for \$108,000.00, recognizing grant revenue for the purchase for the CAD to CAD module from TriTech Software Systems and appropriating the expense in the Capital Outlay Fund 030.

**Summary Text:**

On June 27, 2006, the Board approved the purchase of the TriTech Computer Aided Dispatch System for the County Public Safety Dispatch Center run by the Sheriff's Department in the amount of \$1,175,000. The new Computer Aided Dispatch system has now been operational for four years and our support for the period April 2012 through March 2013 is now due. Since the annual support amount exceeds the authority of the County Purchasing Agent, we request the

Board grant the approval to the Department and the Purchasing Agent to pay support and maintenance during the term April 1, 2012 through March 31, 2013 in the amount of \$165,363.48.

On August 18, 2009 the County accepted a Public Safety Interoperable Communications Grant from the State Office of Homeland Security administered by the City of Santa Ana. That grant partnered the Counties of Santa Barbara and San Luis Obispo in a interoperable communications project to give each county the ability to share voice and data communications. As part of this data sharing project, the Sheriff's Departments of each county desired to share computer aided dispatch information. The second amendment authorized the County Purchasing Agent the authority to pay TriTech Software Systems for the software interface between the two counties in the amount of \$108,600. TriTech has been paid \$43,440.00 by the County on June 28, 2010 as part of the first phase of the project. No further payments have been made after the Auditor-Controller advised the Sheriff's Department that the second amendment expired March 31, 2011. Reinstating the second amendment will allow the County to pay the second payment on the CAD to CAD project immediately and then pay the final payment within the next several months. The County will be reimbursed by the granting authority for the total purchase of \$108,600.00. The total amount payable to TriTech Software Systems pursuant to this agreement is \$230,523.48.

**Background:**

The dispatching services provided by the County Public Safety Dispatch Center operated by the Sheriff's Department generally center around the dispatching of ambulance, fire and law resources to calls for services generated by the receipt of 9-1-1 telephone calls. In January 2005, the County of Santa Barbara and American Medical Response (AMR) entered into a contractual agreement for the providing ambulance service within the County of Santa Barbara. Part of that contract "section 4.2" mandated the use of a TriTech Computer Aided Dispatch System. Your Board entered into an agreement with TriTech Software Systems on June 27, 2006 for the development and operation of this software system. Maintenance and support were included in the system for the first year of production (warranty). Each year thereafter, the Board has passed an amendment for the support and maintenance of this vital public safety dispatching system. This amendment continues the support and maintenance for a majority of fiscal year 2012/2013. This amendment also allows both the Sheriff's Departments of San Luis Obispo and Santa Barbara to finish the interface that will share dispatch data between counties. This sharing of dispatch data will save critical response time and allow both counties to provide better inter-county aid for fire, ems or law responses.

**Performance Measure:**

Currently, the Sheriff's Department has a performance measure for the Computer Aided Dispatch System. That performance measure directly relates to on-going maintenance as it states "Maintain the amount of unscheduled downtime of Computer Aided Dispatch (CAD) at or below 2% per year" Due to proper maintenance and support from TriTech, the system has had only 6 to 7 unscheduled downtime hours since go-live almost four years ago.

**Fiscal and Facilities Impacts:**

Budgeted: Yes

**Fiscal Analysis:**

<b><u>Funding Sources</u></b>	<b><u>Current FY Cost:</u></b>	<b><u>Annualized On-going Cost:</u></b>	<b><u>Total One-Time Project Cost</u></b>
General Fund	\$165,363.48		
State			
Federal			\$108,600
Fees			
Other:			
Total	\$ 165,363.48	\$ -	\$ 108,600.00

Narrative:

The Maintenance and Support item is budgeted in line 7124 of the Sheriff's Office FY2011-12 budget. The software interface is accounted for with BRR #0001956.

**Special Instructions:**

Please return one signed original "Fourth Amendment to System Agreement Between the County of Santa Barbara and TriTech Software Systems" to Sam Gross, Commander – Sheriff's Office along with a copy of the Minute Order.

**Attachments:**

Two (2) original copies of the Fourth Amendment to System Agreement Between the County of Santa Barbara and TriTech Software Systems.

Budget Revision Request #0001956

**Authored by:**

Sam Gross, Commander – Sheriff's Department x4286