



# COUNTY OF SANTA BARBARA CALIFORNIA

## **RESOLUTION OF COMMENDATION FOR LETICIA CASTILLO, CRISTY COSTA, JOANNE FLORES, SHAMRA LOPEZ, AND GRACIELA PALOMO; EMPLOYEES OF THE MONTH, MAY 2025**

**WHEREAS**, Leticia Castillo, Cristy Costa, Joanne Flores, Shamra Lopez, and Graciela Palomo exemplify the County's organizational values of Accountability, Customer Focus, Equity & Inclusion, Innovation, Trust, and Ethics; and

**WHEREAS**, Leticia, Cristy, Joanne, Shamra, and Graciela model the transformative behaviors of Collaborative Problem Solving, Alignment with the County's Vision, Risk Taking, Data-Driven Decision Making, and Strategic Thinking; and

**WHEREAS**, the integration of modern technology is essential to advancing the criminal justice system, and Leticia, Cristy, Joanne, Shamra, and Graciela each played a critical role in the development, testing, and implementation of a new case management system for the District Attorney's Office, the first significant upgrade in over 25 years, and through their expertise and dedication, they ensured the successful migration of legacy data, facilitated coordination with key justice partners, and provided training and ongoing support to staff; and

**WHEREAS**, Leticia, Cristy, Joanne, Shamra, and Graciela devoted thousands of hours to this project, working collaboratively with internal and external stakeholders to build a system specifically designed to meet the operational needs of the District Attorney's Office, thereby enhancing its ability to promote public safety, pursue justice, and support victims of crime; and

**WHEREAS**, Leticia, Cristy, Joanne, Shamra, and Graciela approached this once-in-a-career endeavor with outstanding professionalism, integrity, and attention to detail, resulting in a transformative tool that strengthens the Office's capacity to uphold victims' rights, and fulfill its mission to pursue truth and justice by maintaining the highest ethical standards in prosecuting the guilty, safeguarding the innocent, and preventing crime.

**NOW THEREFORE, BE IT HEREBY ORDERED AND RESOLVED** that the Board of Supervisors recognizes Leticia Castillo, Cristy Costa, Joanne Flores, Shamra Lopez, and Graciela Palomo as the Employees of the Month for May 2025.

**PASSED AND ADOPTED** by the Board of Supervisors of the County of Santa Barbara, State of California, this 6<sup>th</sup> day of May, 2025, by a unanimous vote of all members present.



ATTEST:

*Maria Iniguez*  
Clerk of the Board

*By Lee*

Supervisor - 1st District

*[Signature]*

Supervisor - 2nd District

*[Signature]*

Supervisor - 3rd District

*[Signature]*

Supervisor - 4th District

*[Signature]*

Supervisor - 5th District