

Review of CFMG Medical Records

Public Health staff have been auditing CFMG medical records at both Probation and Jail on a quarterly basis. In addition, our Medical Director has been attending regular CQI meetings as per the Service Level Agreement with CFMG.

Medical records are reviewed based on the following five performance measures specified in their Service Level Agreement:

1. Where medication is verified, was the bridge medication the same medication as the inmate received in the community, regardless of its formulary status? (Exceptions are benzodiazepines and medications solely prescribed for sleep).
2. Where medication cannot be verified, did the RN confer with the medical provider on site on call to establish, document, and initiate a treatment plan and did this occur within 24 hours of detainee's arrival at the jail reception area?
3. Did the Contractor ensure that all inmates seen by health care, mental health, and/or dental have an accurate Problem List in their medical records that reflects all current and active diagnoses?
4. Did the Contractor ensure that adult inmates who have been triaged in the nursing sick call process as in need of a priority visit by medical, dental, or mental health seen by the appropriate provider within 10 days, and those triaged as in need of a routine visit seen within 14 days?
5. Within 14 days of intake, did contractor perform an initial health assessment to assess medical, behavioral health, and dental conditions and needs?

CFMG usually scores very well on the audits of both Probation and Jail medical records using the performance measures listed above.

General recommendations:

- Additional performance measures: Formation of a work group that includes CFMG medical staff, Jail and Probation staff, with Public Health Department staff as consultants, to help chose measures that may be more meaningful and indicative of the health status of the population served. Probation may needs different measures than Jail as the population needs are vastly different.
- CFMG should report their quality assurance results, based on relevant measures. Any measures CFMG chose need to be auditable in their electronic health records.
- Other relevant performance or quality measures for Probation might include up-to-date immunizations and STI screenings.
- Other relevant performance or quality measures for Jail might include treatment of special populations and discharge plan for patients.