



**BOARD OF SUPERVISORS
AGENDA LETTER**

Agenda Number:

Clerk of the Board of Supervisors
105 E. Anapamu Street, Suite 407
Santa Barbara, CA 93101
(805) 568-2240

Department Name: Sheriff
Department No.: 032
For Agenda Of: June 22, 2021
Placement: Administrative
Estimated Time:
Continued Item: No
If Yes, date from:
Vote Required: Majority

TO: Board of Supervisors
FROM: Bill Brown Sheriff-Coroner, 805-681-4290
Commander Darin Fotheringham, 805-692-5732

SUBJECT: **Contract Amendment for Software Support & Maintenance with TriTech Software System, a CentralSquare Technologies company, for Computer Aided Dispatch System**

County Counsel Concurrence

As to form: Yes

Other Concurrence: Risk Management

As to form: Yes

Auditor-Controller Concurrence

As to form: Yes

Recommended Actions:

That the Board of Supervisors:

- a. Approve, ratify, and authorize the Sheriff, or his designee, to execute a thirteenth amendment to the agreement with TriTech Software Systems, a CentralSquare Technologies company, dated June 27, 2006 that extends the annual maintenance agreement for the Computer Aided Dispatch (CAD) System through March 31, 2022 at the cost of \$196,532.35,
- b. Approve, ratify, and authorize the Sheriff, or his designee, to make amendments to the existing service agreement for Computer Aided Dispatching to include:
 - a. An additional 20 Field Ops Subscriptions at an annual cost of \$2,406.60;
 - b. Adding the upgraded feature, Unify CAD to CAD, at an annual cost of \$27,400.00;
 - c. Pay a one-time implementation of service fee for the upgraded feature, Unify CAD to CAD at the cost of \$26,100.00;
- c. Determine that the above recommended action is not subject to environmental review under the California Environmental Quality Act (CEQA) pursuant to Section 15378(b)(4) of the CEQA Guidelines. The proposed action consists solely of government fiscal activities which do not involve any commitment to any specific project which may result in a potentially significant physical impact on the environment.

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Summary Text:

On June 26, 2006, the Board of Supervisors approved the purchase of the TriTech CAD System for use in the County Public Safety Dispatch Center run by the Sheriff's Office. The CAD system has been operational for over 10 years and the payment for the annual maintenance and license fees is now due.

The current amendment seeks to upgrade an existing feature, Unify CAD to CAD. Unify CAD to CAD will allow for real-time location sharing with our partners in the county enabling the ability for a CAD recommendation for the closest unit to respond to an emergency regardless of jurisdiction.

The current amendment also seeks to expand the use of Field Ops by adding twenty additional licenses to our contract. Field Ops is an application that we currently use that allows emergency users direct limited access to CAD, allowing for an alternative way to contact dispatch directly through the CAD system.

The cost of the annual maintenance exceeds the authority of the County Purchasing Agency so we are requesting that the Board authorize the Sheriff to execute this amendment and pay the support and maintenance agreement cost of \$252,438.95.

Background:

The Santa Barbara County Public Dispatch Center provides dispatching services to Santa Barbara County Sheriff, Santa Barbara County Fire, and American Medical Response (AMR) upon receipt of 9-1-1 telephone calls. The Dispatch Center also provides dispatching services for several contract cities. The CAD system provides immediate resource recommendation based on the jurisdiction and type of emergency (or non-emergency). In January 2005, the Board of Supervisors entered into an agreement with AMR for contract ambulance services. That agreement stipulated that the County Sheriff purchase and implement the TriTech CAD System. The CAD system was installed in 2006. The annual maintenance contract and related costs are handled in a contract amendment process.

Fiscal and Facilities Impacts:

Budgeted: Yes

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Fiscal Analysis:

<u>Funding Sources</u>	<u>Current FY Cost:</u>	<u>Annualized On-going Cost:</u>	<u>Total One-Time Project Cost</u>
General Fund	\$ 225,736.00		\$ 27,400.00
State			
Federal			
Fees			
Other:			
Total	\$ 225,736.00	\$ -	\$ 27,400.00

Narrative: This maintenance service contract with Central Square Technologies is budgeted in the Sheriff's Office budget, line item 7124. The addition of the CAD to CAD module is financed by a transfer from Unassigned Fund Balance from General County Programs and will be included in the fiscal year 2021-2022 budget.

Special Instructions:

Please return two fully executed copies of the amendment and minute order to Hope Vasquez, Chief Financial Officer, Sheriff's Office.

Attachments:

Attachment A: Thirteenth Amendment to the System Agreement between the County of Santa Barbara TriTech Systems.

Attachment B: Letter from Central Squares supporting the Thirteenth Amendment (also referred to Exhibit 1 in the Thirteenth Amendment).

Attachment C: Quote Q- 14098 for additional Field Ops licenses (also referred to Exhibit 2 in the Thirteen Amendment)

Attachment D: Exhibit K which defines the Scope of Work for the upgraded feature Unify CAD to CAD (also referred to Exhibit 3 in the Thirteenth Amendment).

Attachment E: Original contract with Tri-Tech Systems.

Authored by:

Susan Farley, ENP, Communications Manager, Sheriff's Office, 805-692-5730

Attachment A

THIRTEENTH AMENDMENT TO SOFTWARE SUPPORT AGREEMENT WITH TRITECH SYSTEM

THIS THIRTEENTH AMENDMENT to the System Agreement dated June 27, 2006 with Contractor TriTech Software Systems, a CentralSquare Technologies company, (hereafter "TriTech") is made and entered into this 15th day of June, by and between the County of Santa Barbara, a political subdivision of the State of California (hereafter "County") and Contractor TriTech, (hereafter the "Thirteenth Amendment"). For purposes of this Thirteenth Amendment, the County and TriTech shall be referred to collectively as the "Parties."

WHEREAS, the Parties entered into an initial agreement to purchase TriTech's CAD system on June 27, 2006 (hereafter the "Agreement"), with an annual Software Support Agreement;

WHEREAS, the Parties renewed the Software Support Agreement with an effective date of April 1, 2021; and

WHEREAS, the parties desire to Amend the Agreement to:

- (1) Extend the software support included in the original Agreement for an additional year from April 1, 2021 to March 31, 2022;
- (2) Add an additional twenty (20) field ops subscriptions to access CAD from remote devices; and
- (3) Add an upgraded feature, Unify CAD to CAD which allows communications between the County CAD system and other CAD systems within the county to allow real time closest resource dispatching.

WHEREAS the letter dated May 5, 2021, attached hereto as Exhibit 1, memorializes these amendments to the Agreement.

NOW, THEREFORE, in consideration of the mutual covenants contained herein, the receipt and sufficiency of which are hereby acknowledged, it is mutually agreed upon as follows:

- (1) The term of the Agreement, Section 4, Term, is extended from April 1, 2021 to March 31, 2022 for the renewal of Software Support Agreement in the amount of \$196,532.35, for the Software specified in Invoice No. 312557, which is due upon execution of this Thirteenth Amendment.
- (2) The additional twenty (20) field ops subscriptions which allow access to CAD from remote devices are added to the Agreement in accordance with Quote Q-14098, attached hereto as Exhibit 2.
- (3) The feature Unify CAD to CAD will be built following the approval from the County and will be an addition to the Agreement. The UNIFY Agreement, attached hereto as Exhibit 3, is hereby incorporated into and made part of the Agreement as "Exhibit K."

In all other respects, the terms and conditions of the Agreement shall continue unchanged and in full force and effect.

IN WITNESS WHEREOF, the Parties hereto have executed this 13th Amendment to be effective on the date executed by the County.

Mona Miyasato
County Executive Officer
Clerk of the Board

COUNTY OF SANTA BARBARA:

By: _____

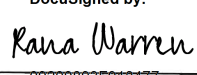
Deputy Clerk

By: _____
Bob Nelson, Chair
Board of Supervisors

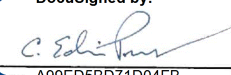
APPROVED AS TO FORM:
Santa Barbara Sheriff's Office

By:  6/1/21
Bill Brown, Sheriff

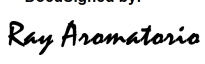
APPROVED AS TO FORM:
Rana Warren
County Counsel

By: 
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Deputy County Counsel

APPROVED AS TO FORM:
Betsy M. Schaffer, CPA
Auditor-Controller

By: 
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Deputy

APPROVED AS TO
CONTENT:
Ray Aromatorio
Risk Manager

By: 
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APPROVED AS TO CONTENT:

Dan Maier
TriTech Software Systems, a CentralSquare
Technologies Company

By: 
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Attachment B
(Exhibit 1)



May 5, 2021

Santa Barbara Sheriff's Office
4434 Calle Real
PO Box 6427
Santa Barbara, CA 93160-6427

This letter provides the renewal amount owed in order to continue support for your TriTech System. This letter also provides the amount of funding necessary in order to purchase additional software and services.

Renewal of Software Support Agreement

Client agrees to renew its Software Support Agreement dated June 2006, the terms of which are incorporated by reference herein as though set forth in full, and according to the terms and conditions included herein. Except as modified herein, all other terms and conditions of the Software Support Agreement shall remain in full force and effect. With respect to the content herein, in the event of any conflict between this Software Support Renewal and the Software Support Agreement, the terms of this Software Support Renewal shall control. Payment of \$196,532.35, in accordance with Invoice No. 312557 will bring Client current for the items listed in Invoice No. 312557 through March 31, 2022.

Supplemental Purchases

Field Ops

Client shall be charged a subscription fee in the amount of \$2,406.60 for the supplemental purchase of 20 Field Ops subscriptions in accordance with Quote-14098 attached hereto. This purchase shall be governed by the terms and conditions of the IQ Subscription Service License & Use Agreement with an effective date of February 19, 2019. Payment shall be in accordance with the payment terms contained in Quote-14098.


Unify

Client shall be charged a subscription fee in the amount of \$27,400.00 for the purchase of Unify. Client shall also be charged professional services fees in the amount of \$26,100.00. The combined fees for the purchase and implementation of Unify totals \$53,500.00 evidenced by Quote Q-12832 attached hereto. In order to purchase Unify, Client must execute a standalone Unify Agreement governing the purchase.

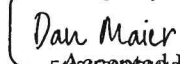
Support Renewal and Supplemental Purchase Combined Amount

The projected amount inclusive of the Support Renewal and additional purchases equals \$252,438.95.

Santa Barbara Sheriff's Office

Accepted By (Signature) 
Printed Name **BILL BROWN**
Title **SHERIFF**
Date **6/1/21**

TriTech Software Systems

DocuSigned By: 
Accepted By (Signature)
Dan Maier
Printed Name
CRO
Title
6/1/2021
Date