



COUNTY OF SANTA BARBARA CALIFORNIA

RESOLUTION OF COMMENDATION FOR ALICE RAZO, CAREER EMPLOYMENT SPECIALIST SUPERVISOR UPON HER RETIREMENT FROM THE DEPARTMENT OF SOCIAL SERVICES

WHEREAS, Alice Razo is retiring from the Department of Social Services (DSS) after over thirty-four years of distinguished service in the human services field with the County of Santa Barbara; and

WHEREAS, Alice began her career with the county as an Extra-Help Eligibility Worker I (EWI) in the summer of 1985, hired to work out of the now former Santa Maria DSS office located at 509 W. Morrison Avenue to assist the department with the transition of manual budgeting to the Case Data Systems (CDS) computerized process; and

WHEREAS, Alice accepted a permanent EW position in July of 1986 and soon after promoted to Lead Worker (Eligibility Worker III) and over the years worked in various Medi-Cal and Aid to Families with Dependent Children (AFDC) units in Santa Maria. During her tenure as an EW she worked on many initiatives such as implementation of the Medicare Catastrophic Coverage Act and the Sneede vs. Kizer court case. Alice provided excellent client service to many individuals and families, including those she served as an out-stationed EW, taking applications at Marian Hospital and at the county Mental Health Department; and

WHEREAS, Alice's excellence as an employee resulted in her promotion to Eligibility Supervisor in 1992 where for over six years she led EWs in the Medi-Cal and AFDC programs where she effectively coached and mentored many employees, modeling the way and supporting them through good and challenging times; and

WHEREAS, With Alice's strong desire to serve clients directly again, in 1998 she accepted an assignment change to Social Worker and Career Employment Specialist (CES) in the Welfare-to-Work program during the implementation of President Clinton's Welfare Reform and subsequent implementation of the CalWORKs program; and

WHEREAS, Alice promoted to the position of CES Supervisor in November of 2006 where she has been a stellar leader, supervising various CalWORKs and Employment Services staff ever since. Alice has been involved in effectively championing numerous initiatives such as the implementation of the CalWIN system, the DocStar client record imaging system, CalWORKs 2.0 and the establishment of out-stationed CESs at Allan Hancock College; and

NOW THEREFORE BE IT RESOLVED that the Board of Supervisors of the County of Santa Barbara hereby commends ALICE RAZO for her over 34 years of faithful, loyal and committed public service to the Department of Social Services and congratulates her on a well-deserved retirement.

PASSED AND ADOPTED by the Board of Supervisors of the County of Santa Barbara, State of California, this twenty-eighth day of January 2020, by a unanimous vote of all members present.



ATTEST: *Mona Reyes*
Clerk of the Board

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Supervisor - 1st District
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Supervisor - 2nd District
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Supervisor - 3rd District
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Supervisor - 4th District
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Supervisor - 5th District