

Housing & Community Development

First Quarter Report



June 19, 2007

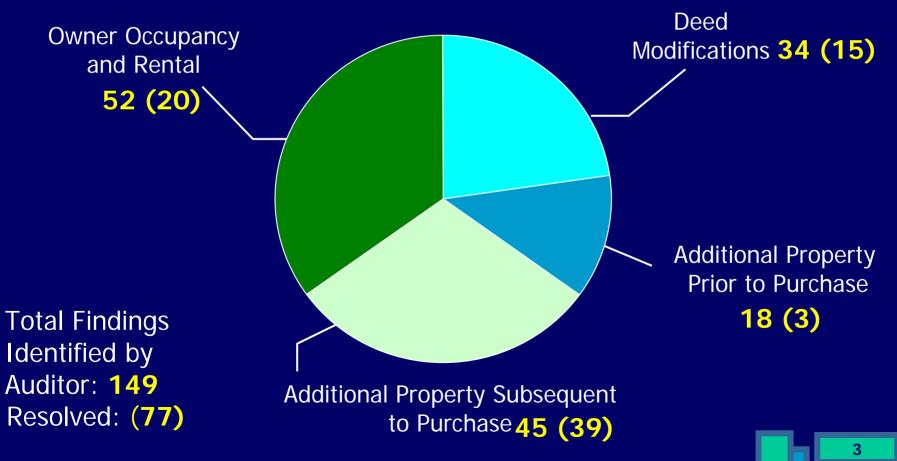
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Overview

- Addressing Deficiencies and Weaknesses Identified by Auditor's Report
 - 1. Potential Violations
 - 2. In-Lieu Fees
 - 3. Inventory
 - 4. HCD Reorganization
 - 5. Business Processes



Auditor Findings by Classification





Identification

Comparison performed of covenant language and non-compliance actions



Problems Addressed

Violators offered opportunity to correct or "cure" situation

Instances of clear cut violations that could not be established due to insufficient or nonexistent covenant language

Legal action

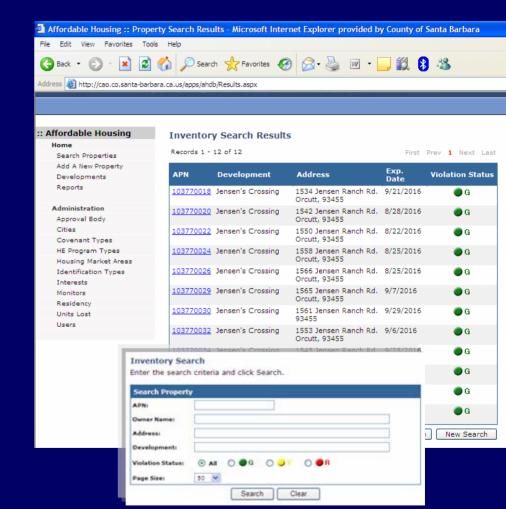
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Improvements

- Inventory Database
- Violations Committee
- Annual Survey
- Compliance Officer
- Complaint Handling







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2. Collection of In-Lieu Fees

Problems Reported

- Inconsistencies in criteria for fee calculation
- Lack of formal communication process to assure that fees are paid

Solutions

- New, simple form streamlines fee calculation request
- Documented process for fee calculation requests and invoicing of developers
- Established HCD as the
 - department for the purpose of clearing affordable housing conditions

2. Collection of In-Lieu Fees

- Uncollected In-Lieu Fees Identified by Auditor
- P & D Records Search
 - > Bills sent and written confirmations received
- Payments To Date
 - > \$225,000 received on schedule
 - > Balance Due: \$135,000



Problems Reported

- Lack of accurate inventory
- Failures to track and record changes in ownership

Solutions

- Modifications to P&D process wherein developments are entered into new HCD inventory system upon application approval
 - Ownership (and other critical data) verified before entry into inventory system





Problem: Conflicting Interests

The Housing and Development division (a one-person division) performed both buyer advocacy role and enforcement role

Solution: Segregate Duties

 Housing and Development division split between two (2) current employees (no new staff added) & a full-time compliance officer assigned





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5. Business Processes

Re-design and streamline processes to optimize staff productivity, customer service, and effectiveness

Determine processes' effectiveness in achieving the goal/objective

Align each business process with one or more HCD goal/objective

HCD Finance Division

Accomplishments This Quarter

Prepared annual action plan for HOME program and 3-year consolidated Plan and annual action plan for the CDBG program for submission to HUD.

Obtained and distributed \$4.1 million in federal HOME and CDBG project funds.

Completed Continuum of Care Grant Application



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Projects Under Construction

Project Name	# of Affordable Units	Est. Completion Date
Mercy Housing	75 (family), 95 (senior)	July/August 2007
Ted Zenich Gardens	24	December 2007
College Park Apts	35	December 2007

Projects In Planning/Permitting Stage

Project Name	# of Affordable Units	Est. Completion Date
Dahlia Court Apartments Expansion	34	Fall 2010
Braddock House	4 (special needs)	Summer 2008
Casa de Familia	16	December 2007

Total 283

12

Summary / Goals

- Property Management Division
 - Assure efficiency and transparency in the affordable housing application and income certification process
 - > Establish and maintain an effective, on-going program to monitor existing and future affordable ownership units

Summary / Goals

- Housing Finance Division
 - Strive to optimize acquisition and distribution of Federal and State grant monies
 - Effectively monitor expenditure of grant monies to ensure ongoing compliance with grant intent



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Thank You