

## Child Care in Downtown Santa Barbara & Implications on the Workplace

First 5 Santa Barbara County Board of Supervisors Meeting June 2, 2009

### Employer Child Care Partnership



#### Workforce child care issues

### Confirmed lack of child care spaces:

- # children of working parents
- # licensed spaces (33% capacity)
- No extra spaces 2 year wait lists

#### Gap in information:

- Reality for parent employees
- Impact on workplace

Workforce child care study

## 2008 BOS Presentation

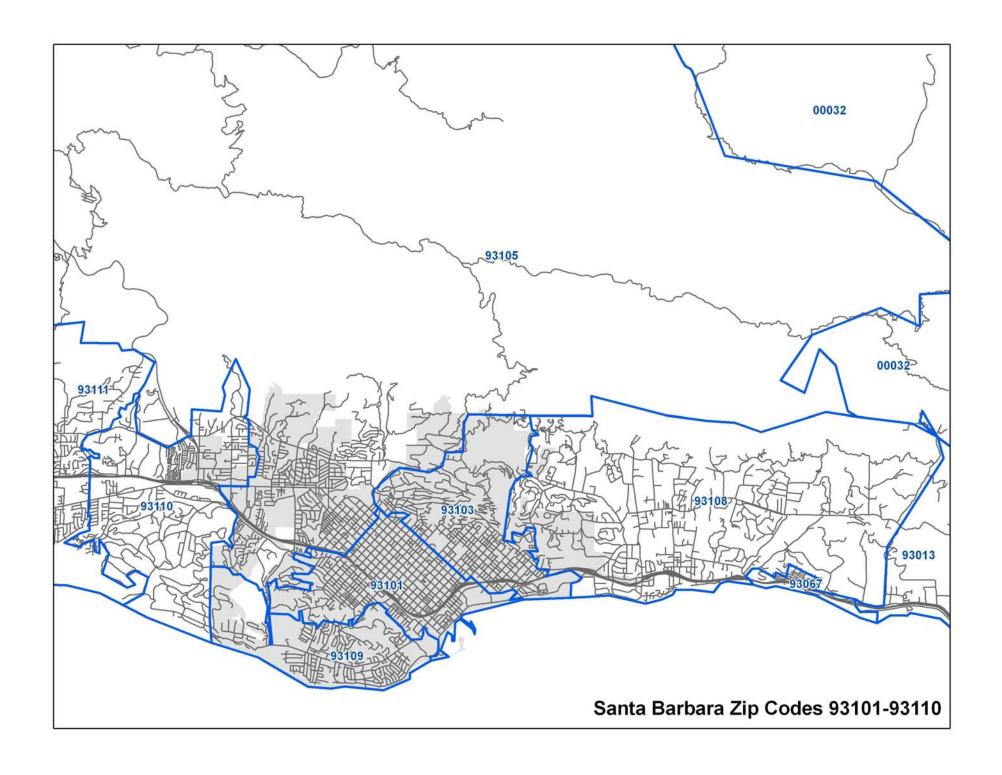


Authorization of
County participation in
workforce child
care study

#### County of Santa Barbara leadership role

- Financial contribution to study
- County employees participate in survey

Report back key findings from study



### Participating Employers-Survey

- Aldo's Italian Restaurant
- Antioch University
- Armstrong Associates Inc.
- Bartlett, Pringle and Wolf
- Brown and Brown Inc.
- Brownstein, Hyatt, Farber, & Shreck
- City of Santa Barbara
- Commission Junction Inc.
- Fielding Graduate University
- Franciscan Inn
- Holiday Inn Express/Hotel Virginia
- Hollister and Brace
- Hotel Santa Barbara
- Lobero Theatre
- Metropolitan Paseo Nuevo

- Mission Linen Supply
- MTD
- National Center for Ecological Analysis & Synthesis
- Sansum Clinic
- Santa Barbara County
- Santa Barbara School Districts
- Sonos
- Zona Seca

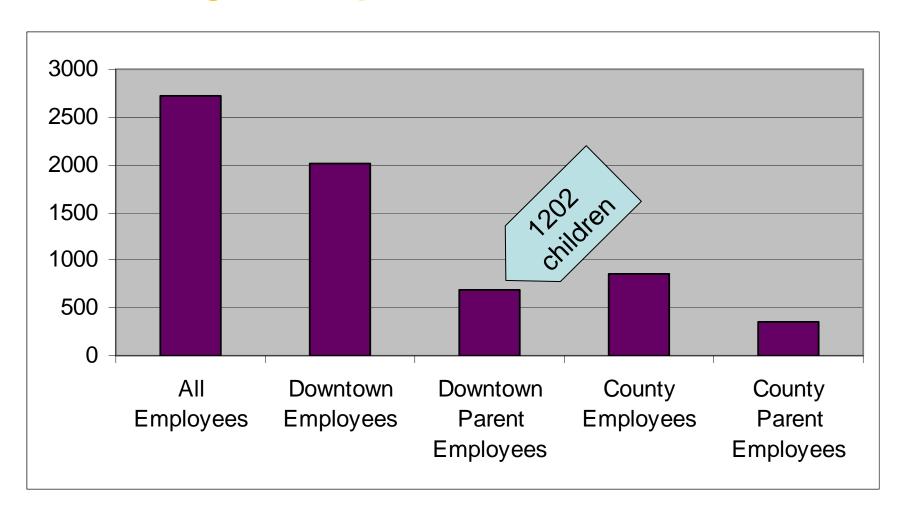


## **Employee Child Care Study**

- Expert guidance
  - Summa Associates
- •Study goals:
  - Current child care arrangements
  - Child care issues
  - How parents manage
  - Potential employer strategies
  - Business financial impact
  - Community impact



## Survey Respondents



## Survey Respondents

51% live and work downtown

49% commute

68% report supportive work environment



61% County respondents report supportive work environment

## Key Findings



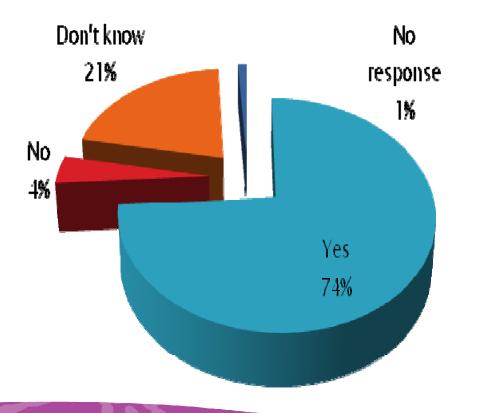
- Parent
   employees face
   difficulties finding
   child care
- Child care issues impact the workplace
- There are ways to address workforce child care issues

## Key Findings Difficulties Finding Child Care

- Shortage of licensed child care spaces
- High cost of care
- Not enough high quality care
- Additional challenges



### Difficulties Finding Child Care Shortage of Child Care



#### **County Results:**

64% parent employees PLUS 45% non-parent employees report there is a child care shortage

## Difficulties Finding Child Care Shortage of Child Care

In downtown Santa Barbara:

No space for 66%

-of children with working parents

6,593 licensed spaces needed

Santa Barbara County ranks low - 32nd out of 58 CA counties in capacity of licensed spaces for working parents.

### Difficulties Finding Child Care High Cost of Care

For 72% the cost of child care is challenging

Up to and over \$350/week \$18,200/year

Compared to \$8,400/year for tuition at UCSB

Most challenging for middle income families

"My entire salary goes towards covering the cost of child care and the only reason I work is for the benefits."

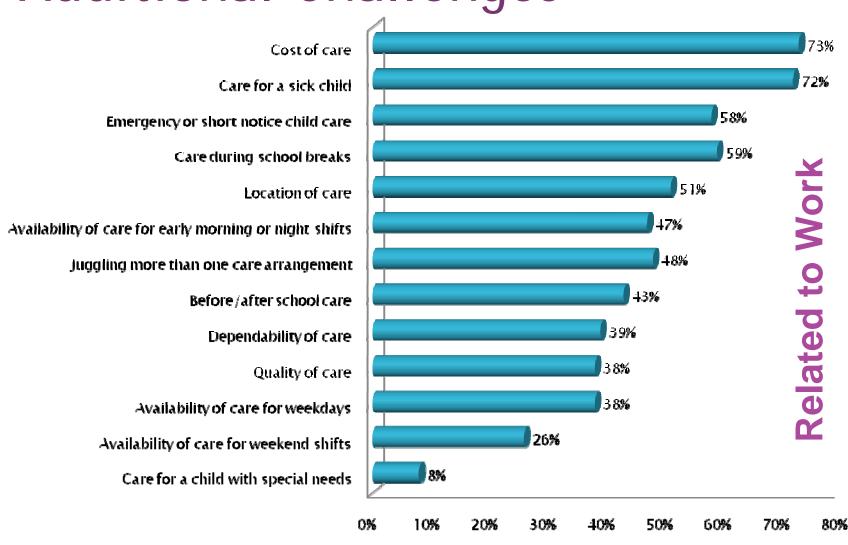
### Difficulties Finding Child Care Not Enough High Quality Care

- High Quality Child Care:
  - Strong Relationships
  - Consistent caregivers
  - ·Healthy, Safe
  - Age appropriate, stimulating environment
- 2 year waiting lists
- Parents forced to "take what they can get"





Difficulties Finding Child Care Additional Challenges



## Key Findings



- Parent employees
   face difficulties
   finding child care
- Child care issues impact the workplace
- There are ways to address workforce child care issues

### Key Findings Child Care Issues Impact Workplace

- **Absenteeism**
- **Employee retention**
- Work-life balance challenges
- **Employee productivity**



"I feel guilty when I'm not with my kids and I feel guilty when I am not at work."

## Child Care Issues Impact Workplace Increased Absenteeism

Parents report how many days they missed due to breakdowns in child care arrangements last year:

1,870 total days missed (7 years collectively)

4.06 days (average per employee)

\$335K potential impact to 23 employers (460 employees)

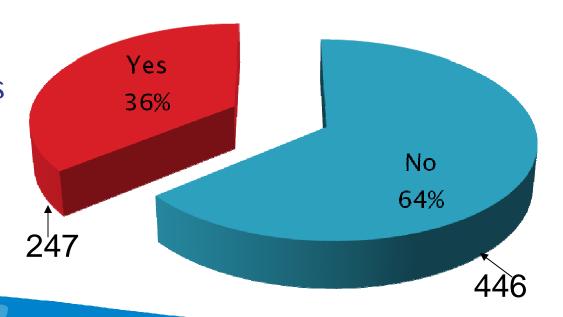
#### **County Employees:**

72% missed at least 1 day

**4.14 days** (average per parent) Nearly 3 years collectively **\$206k** potential impact to County (260 employees)

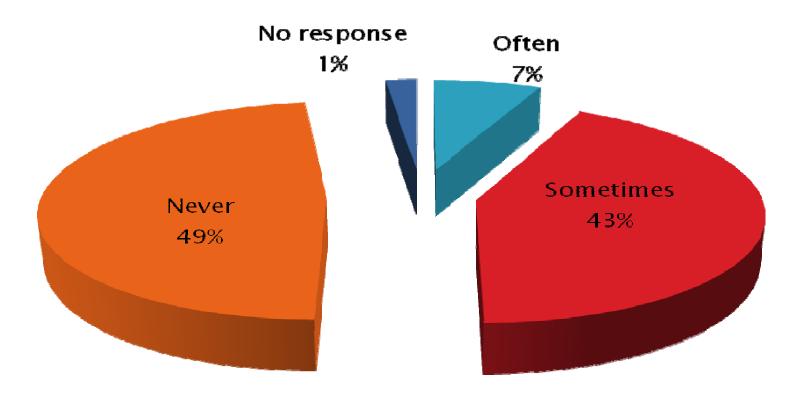
## Child Care Issues Impact Workplace Decreased Retention

1/3 of parent employee respondents have considered quitting due to child care issues



\$6 million = cost to replace 247 employees

# Child Care Issues Impact Workplace Impact co-workers



56% County employees report negative impact from co-workers

## Key Findings



- Parent employees face difficulties finding child care
- Child Care issues impact the workplace
- There are ways to address workforce child care issues

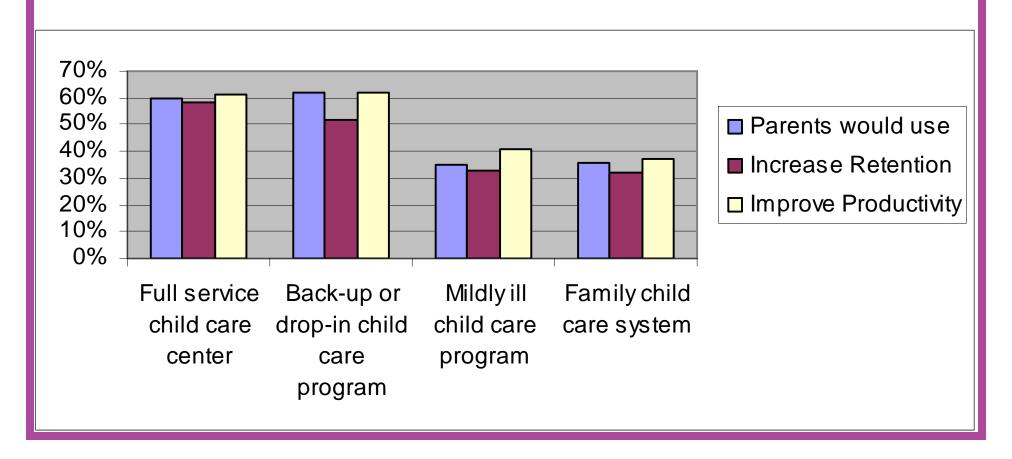
### Ways to Address Workforce Child Care Issues

- Increase quality and capacity
- Mitigate high costs
- Promote work-life effectiveness



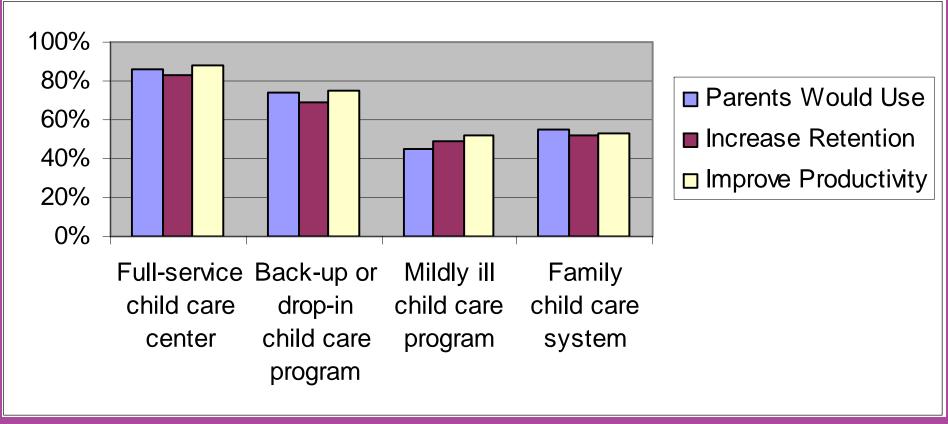
## Ways to Address Workforce Child Care Issues Increase Quality and Capacity

#### **All Parents**



# Ways to Address Workforce Child Care Issues Increase Quality and Capacity

## Parents who have considered quitting and have children age 5 and younger



# Ways to Address Workforce Child Care Issues Increase Quality and Capacity

#### **Enhance Quality Improvement efforts:**

- Train child care providers
- Facilitate program quality improvements and accreditation
- Recruit and mentor new providers

# Ways to Address Workforce Child Care Issues Mitigate High Cost of Care

#### **Examples:**

- Link employees to financial resources
- Create employer subsidy programs
- Develop scholarship program



## Ways to Address Workforce Child Care Issues Promote Work-Life Effectiveness

- Flexible work schedules
- Lactation support services
- Child care resource and referral services
- Pre-parenting education programs



"High-schoolers are educated about college options by 10th grade. Parents should be thinking about child care arrangements before they get pregnant."

### **Employee Child Care Study Summary**

- Child care is a major issue
- There are solutions



There is a cost to not doing anything

"If I could have high quality, affordable child care near my work, it would be a dream come true."

### Partnership Next Steps

- Outreach about study results
- Assess current capacity
- Research feasibility of options



## County Next Steps

- Continue involvement in Downtown Employer Child Care Partnership
- Continue support for Betteravia County child care facility
- Examine options for child care services in South County
- Update BOS in 9 months:
  - Feasibility analysis/cost impact
  - Options/recommendations

## Thank you!

