Santa Barbara County and Operational Area Disaster Care and Shelter Plan

Kelly Hubbard, Director

Santa Barbara County Office of Emergency Management

Topics

- Overview of plan development and project

- Identification of each type of site, their activation thresholds, and who can decide to activate a site

- Primary agencies for the County's Disaster Care Program and their responsibilities

- Disaster Care and Shelter Toolkit

- Disaster Care Site Quick Messaging Guide and inclusive components

- Financial reimbursement

Plan Development

Core Project Team
- Office of Emergency Management
- Public Health Department
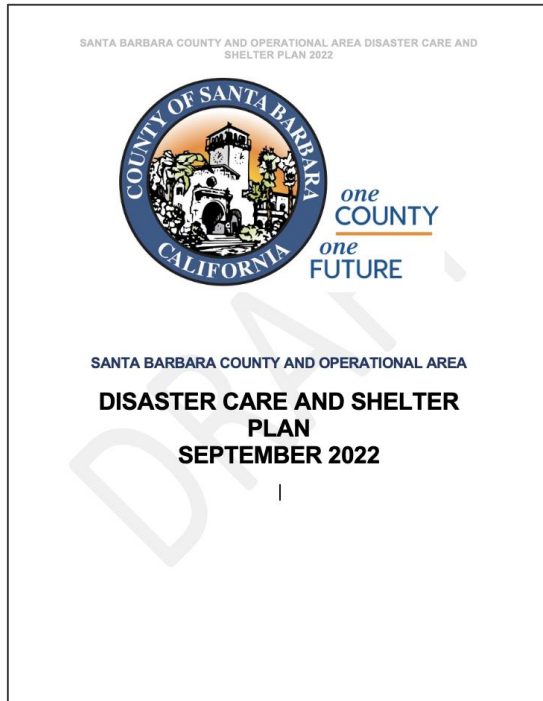- Department of Social Services

Stakeholders
- Other Agencies and Departments
- Incorporated Cities
- American Red Cross
- Food Bank of Santa Barbara County

Facilitated and prepared by

WITT O'BRIEN'S

READYSBC.org
SIGN-UP · PLAN · UNDERSTAND

Disaster Care and Shelter Plan

SANTA BARBARA COUNTY AND OPERATIONAL AREA DISASTER CARE AND SHELTER PLAN 2022

one COUNTY
one FUTURE

SANTA BARBARA COUNTY AND OPERATIONAL AREA

DISASTER CARE AND SHELTER PLAN
SEPTEMBER 2022

Development informed by:
Best Practices, Lessons Learned, Relevant Legislation

- Addresses County lead sites

- Decision support framework for Activating & Managing sites

- Standards for disaster care and shelter services

- Process for jurisdictions to request support from the County

- Available support resources

- Roles and responsibilities of stakeholders

READYSBC.org
SIGN-UP • PLAN • UNDERSTAND

Site Purpose & Activation Thresholds

Disaster Care Site	Threshold for Activation
Temporary Evacuation Points (TEPs)	• <u>Initial</u> safe gathering place related to an evacuation • Typically outdoors with limited services • Activated by field command or EOC
Evacuation Centers	• An indoor facility that provides temporary location related to an evacuation • Greater evacuation services for the public are needed, but not overnight services • Activated by field command or EOC
General Population Congregate Shelters	• Evacuation warnings/orders in effect overnight • Typically indoor shelter with food, bedding and other services • Activated by field command or EOC

Site Purpose & Activation Thresholds

Disaster Care Site	Threshold for Activation

Warming Centers	• General population indoor resource site to stay warm
	• Activation:
	  • Overnight temperature of 35°F or less is forecast; AND
	  • Disruption to electricity/natural gas services is expected to last more than 2 hours

Cooling Centers	• General population indoor resource site to stay cool
	• Activation:
	  • NWS issues an Excessive Heat Watch or Warning
	  • Temperatures significantly above normal, for multiple days with little cooling at night

County Power Outage Resource Centers	• Public Safety Power Shutoff (PSPS) or other power outage occurs or is forecast to occur lasting longer than 24 consecutive hours
	• Activation:
	  • Whether SCE or PG&E are providing services
	  • Recommended by OEM with DES approval

Primary Agencies for Disaster Care Program

- County Dept. Social Services:
  - Lead disaster care agency
  - Staffs EOC's Care and Shelter Branch
  - Maintain County's program and this plan
- County Public Health Dept:
  - Medical, environmental, and animal support to disaster care services
  - Staffs EOC's Public Health and Medical Services Branch

Primary Agencies for Disaster Care Program

- County Office of Emergency Management:
  - Coordinates with all jurisdictions within the county and state/federal agencies
  - Provides 24/7/365 on call coverage
  - Staffs multiple EOC positions
  - Maintains operational readiness of the EOC
- American Red Cross:
  - Lead disaster care site operator (MoU)
  - Subject matter expert
  - Staffs EOC's Red Cross Branch

Disaster Care and Shelter Operations Toolkit

- **Standardized operational resources**
  - Checklists
  - Templates
  - Staffing Plans
  - Job Descriptions
  - Forms
  - Procedures and Shelter Rules

Disaster Care Site Quick Messaging Guide

- Support generation of public information
- Goals:
  - Quick,
  - Accurate,
  - Inclusive, and
  - Standardized
- Concepts:
  - Suggested language
  - Specific icons for each type of site
  - Bilingual (English/Spanish) messaging

English/Spanish Term Translations Currently in Use in County of Santa Barbara

Evacuation/Sheltering Terms	Terminos de evacuación y refugio
Evacuation Order	Orden de Evacuación
Evacuation Warning	Advertencia de Evacuación
Evacuation Center	Centro de Evacuación
Shelter in Place	Quedarse en su Lugar
Temporary Evacuation Point	Punto de Evacuación Temporal
Care and Reception	Atención y Recepción
Warming Center	Centro de Calentamiento
Cooling Center	Centro para Refrescarse

one COUNTY one FUTURE

READYSBC.org
SIGN-UP · PLAN · UNDERSTAND

Example Public Messaging

| 3) Temporary Evacuation Point (TEP) | A Temporary Evacuation Point (TEP) has been established at [INSERT LOCATION NAME/ADDRESS] to assist people evacuating due to [INSERT HAZARD/THREAT]. TEPs provide people with an initial safe place to go that is outside of impacted areas. TEPs also provide information on available services and reliable incident updates. Services may include bathroom and handwashing stations, bottled water, and snacks. For more information, please call XXX-XXX-XXXX or visit ReadySBC.org. | A Temporary Evacuation Points (TEP) has been established at [INSERT LOCATION NAME/ADDRESS] to assist people evacuating due to [INSERT HAZARD/THREAT]. More info: XXX-XXX-XXXX, ReadySBC.org. | A Temporary Evacuation Point has been established at [INSERT LOCATION NAME/ADDRESS] to assist people evacuating due to [INSERT HAZARD/THREAT] in [INSERT]. More info: XXX-XXX-XXXX, ReadySBC.org. | Temporary Evacuation Point open at [INSERT ADDRESS]. Info: XXX-XXX-XXXX, ReadySBC.org. |

Sample Inclusive Iconography

Finance and Department Reimbursement

- Departments are responsible for tracking their own costs
- If eligible for state or federal reimbursement:
  - CEO Budget Office will coordinate the financial recovery process
  - Departments will provide their cost documentation as needed
- Department may request GF reimbursement
  - Submit request to CEO Budget Office
  - State/federal reimbursement funds would then go to the General Fund