



BOARD OF SUPERVISORS
AGENDA LETTER

Agenda Number:

Clerk of the Board of Supervisors
105 E. Anapamu Street, Suite 407
Santa Barbara, CA 93101
(805) 568-2240

Department Name: Behavioral Wellness
Department No.: 043
For Agenda Of: January 8, 2019
Placement: Administrative
Estimated Time:
Continued Item: No
If Yes, date from:
Vote Required: Majority

TO: Board of Supervisors

FROM: Department Alice Gleghorn, PhD, Director
Director(s) Department of Behavioral Wellness, 805-681-5220
Contact Info: John Lewis, Forensic Services Manager
Department of Behavioral Wellness, 805-884- 6887

SUBJECT: Northern Santa Barbara County United Way, Inc. FY 18-19 Service contract-
Department of Behavioral Wellness

County Counsel Concurrence

As to form: Yes

Other Concurrence: Risk Management

As to form: Yes

Recommended Actions:

That the Board of Supervisors:

- A. Approve, ratify, and authorize the Chair to execute an Agreement for Services of Independent Contractor with **Northern Santa Barbara County United Way, Inc.**, (a local vendor), for the provision of engagement and outreach services to homeless individuals with serious persistent mental illness and/or chronic substance abuse, for a maximum contract amount not to exceed \$44,000 for the period July 1, 2018 through June 30, 2019; and
- B. Determine that the above actions are government fiscal activities or funding mechanisms which do not involve any commitment to any specific project which may result in a potentially significant physical impact on the environment, and are therefore not a project under the California Environmental Quality Act (CEQA) pursuant to section 15378(b)(4) of the CEQA guidelines.

Auditor-Controller Concurrence

As to form: Yes

Summary Text:

The Santa Barbara County Department of Behavioral Wellness (Behavioral Wellness) provides specialty mental health services for people who live in Santa Barbara County and are eligible for Medi-Cal. Behavioral Wellness partners with Community Based Organizations (CBOs) throughout Santa Barbara County to aid in the provision of these services. Behavioral Wellness has contracted with Northern Santa Barbara County United Way, Inc. (United Way North) to provide engagement and outreach services to homeless individuals with persistent mental health and/or chronic substance abuse since 2016. Approval of the recommended actions will allow Behavioral Wellness to pay United Way North for services rendered since July 1, 2018, and ensure the continued provision of engagement and outreach services to Santa Barbara County residents experiencing persistent mental health and/or chronic substance abuse. United Way North's contract is at the Board of Supervisors for approval due to existing County contracts with United Way North that exceed the 100k aggregate for FY 18-19, and to ratify payment authority for services rendered by Contractor since July 1, 2018.

Background:

The Department of Behavioral Wellness began working collaboratively with the United Way North in July 2016 to engage some of our community's most hard to reach, vulnerable, homeless individuals. Our collaborative program goals identify that we will outreach and engage with individuals experiencing homelessness and serious persistent mental illness and/or chronic substance abuse. Outreach services are delivered to the community at-large, special population groups, human service agencies, and to unserved or underserved homeless individuals. These services aim to enhance the mental health of the general population, prevent the onset of mental health problems in individuals and communities, and assist those persons experiencing distress who are not reached by traditional mental health treatment services to obtain a more adaptive level of functioning. The United Way North provides 4 Full-Time Equivalent (FTE) AmeriCorps staff members to serve with the Department of Behavioral Wellness, thereby allowing for the expansion of homeless outreach services, in all three regions of the county. The expansion of these services, through the inclusion of the AmeriCorps members, enhanced our mental health system's ability to respond to long term needs of persons with severe mental illness who are homeless or at risk of homelessness, and who are not receiving adequate mental health services, and has enabled our mental health system to more efficiently connect those experiencing homelessness to Santa Barbara County's Continuum of Care (CoC) and thereby their enrollment in the County's recently established Coordinated Entry System (CES).

Beginning in January of 2018, the U.S Department of Housing and Urban Development (HUD) required that Continuums of Care have a Coordinated Entry System in place, for which the County of Santa Barbara became the lead applicant. Santa Barbara's County's CoC program has been designed to address the critical problem of homelessness through a coordinated community-based process of identifying needs and building a system of housing and services to address those needs. Behavioral wellness acts as a partner agency, serving as a member of the CoC and an active participant in the coordinated entry system. The Coordinated Entry System (CES) represents a CoC-wide process for facilitating access to all homeless-designated resources, identifying and assessing the needs of persons experiencing a housing crisis, and referring clients to the most appropriate service strategy or housing intervention. Coordinated entry serves as the established community process by which the Santa Barbara County CoC supports the development of a comprehensive and efficient crisis response system that improves ease of access to resources in the CoC's geographic area.

As a partner agency, Behavioral Wellness has bolstered its homeless outreach and engagement services, committing to the provision of supportive services to the homeless in the county of Santa Barbara, bolstering its homeless outreach and engagement services. A partial listing of other Santa Barbara CoC partner agencies include: The Housing Authority of the City of Santa Barbara, The Housing Authority of the County of Santa Barbara, Good Samaritan Shelter, Mental Wellness Center, New Beginnings Counseling Center, PATH Santa Barbara, PathPoint, Sanctuary Psychiatric Centers of Santa Barbara, Santa Barbara Community Housing Corporation, Channel Islands YMCA, Santa Ynez Valley People Helping People, Sarah House Santa Barbara, Transition House, The Salvation Army, United Way of Northern Santa Barbara County, and Willbridge of Santa Barbara.

The 4 FTE AmeriCorps members and trained Behavioral Wellness staff serve as entry points to the CES and thereby Santa Barbara County CoC through the facilitation of field Vulnerability Index Service Prioritization Decision Assistance Tool assessments (VI-SPDAT), a low barrier assessment tool. The VI is being administered county wide, to standardize and expedite the process by which people experiencing homelessness, or who are at risk of homelessness, access housing and homeless resources. Through partnership with the United Way North / AmeriCorps team members, we have been better able to ensure that there is adequate geographic and population coverage in each region of the county, bolstering Behavioral Wellness’s homeless outreach and engagement services.

Performance Measures:

Fiscal Year 17-18

United Way North provided FY 17-18 outreach and engagement of homeless individuals throughout Santa Barbara County. For FY 17-18, United Way North has provided permanent housing to 20 homeless individuals and has assisted 273 homeless individuals to obtain benefits. Overall, United Way North has performed well.

Goal	Outcome	Actual
Provide the equivalent of 4 full time individuals to the Department of Behavioral Wellness to work with local homeless care providers and county homeless outreach staff.	Recruit and train the equivalent of 4 full time individuals.	100% (4 full time individuals)
Assist with engagement and outreach to 20-25 individuals per each worker (80-100 total)	20-25 assigned client caseload per assigned individual (80-100 total)	130% (130 total)
Individual assigned shall conduct 1:1 interactions with homeless persons and assist homeless persons to obtain shelter.	Unspecified number of clients (homeless persons) that obtained shelter.	20 homeless persons were permanently housed.

Individual assigned shall conduct 1:1 interactions with homeless persons and shall assist homeless to obtain connection to mainstream community resources	Unspecified number of clients that were connected to a mainstream community resource.	191 individuals or families experiencing homelessness were connected to a mainstream resource. A total of 273 service transactions occurred which included: completion of a VI-SPDAT, HMIS intake, document readiness assist, veteran support, treatment service.
Contractor shall ensure that there is on-going staff training/coaching for the individuals assigned.	Unspecified number of trainings/coaching sessions.	100% (20 Training sessions and 48 Coaching Sessions= 68)

Meetings have been held throughout FY 16-17 and FY 17-18 and are continuing to be held between Behavioral Wellness Program staff and the Director of Behavioral Wellness to establish monitoring tools that better track the performance of United Way North. These meetings have resulted in revisions to United Way North’s Statement of Work.

For FY 18-19, the outcomes and measures for the United Way North contract were revised to more accurately quantify the number of clients permanently housed and connected to mainstream resources. Additional outcomes were selected in order to better align with outcomes that other homeless service providers are reporting on within the larger Santa Barbara County Continuum of Care.

Fiscal and Financial Impacts:

Budgeted: Yes

Fiscal Analysis:

<u>Funding Sources</u>	<u>FY 18-19:</u>		
General Fund			
State	\$ 44,000.00		
Federal			
Fees			
Other:			
Total			

Narrative:

The above referenced contract is funded by State funds. The funding sources are included in the FY 2018-2019 Budget.

Key Contract Risks:

There is a risk that without services from the above vendor, Behavioral Wellness will not be able to continue to provide intensive engagement and outreach services to the underserved Homeless population with serious persistent mental illness and/or chronic substance abuse within Santa Barbara County. In addition, without services from the above provider, Behavioral Wellness would be limited in its ability to respond to long-term needs of persons with severe mental illness who are homeless or at-risk of homelessness, and who are not receiving adequate mental health services. Lastly, without the contractors aid, Behavioral Wellness is severely limited in its capacity to enroll individuals in the Coordinated Entry System, which would more efficiently connect those experiencing homelessness to the appropriate tailored housing and mainstream services within the community.

Special Instructions:

Please return one (1) Minute Order and one (1) copy of the executed contract to:
cfoschaar@sbcwell.org and bwelcontractsstaff@co.santa-barbara.ca.us

Attachments:

Attachment A –Northern Santa Barbara County United Way, Inc. Board Contract

Authored by:

A. Foschaar
S. Grasso
L. Zeitz