



COUNTY OF SANTA BARBARA CALIFORNIA

NATIONAL ELIGIBILITY PROFESSIONALS' MONTH RESOLUTION JANUARY 2012

WHEREAS, January is designated as National Eligibility Professionals' Month, affording an opportunity to recognize the performance of Santa Barbara County's Eligibility staff and their role in maintaining our community safety net providing assistance to thousands of individuals and families seeking to build strength and progress toward achieving economic self-sufficiency; and

WHEREAS, Santa Barbara County's Eligibility Professionals are often the first to communicate with an individual or family in need, they are required to perform many tasks on a daily basis that require skills in handling crisis situations, analyzing financial and personal information, coordinating case management and exercising compassion in working with community members in need of public assistance; and

WHEREAS, Eligibility Professionals are continually faced with reconciling an environment of rapidly changing policies, procedures, and technological advances with quality control requirements, as well as doing more with less due to budgetary constraints, they help identify best practices and support continuous improvement and innovation; and

WHEREAS, Santa Barbara County's Eligibility Professionals have been at the forefront of public social service, recognizing the importance of customer service at the highest levels, ensuring that those qualified for benefits receive them; and

NOW, THEREFORE, BE IT HEREBY ORDERED AND RESOLVED that this Board of Supervisors recognize and commend the Eligibility Professionals of Santa Barbara County Department of Social Services in recognition of National Eligibility Professionals' Month, January 2012. In addition, the Board encourages all to recognize the important role Eligibility Professionals play in maintaining our community safety net by helping to ensure individuals and families receive the help they need.

PASSED AND ADOPTED by the Board of Supervisors of the County of Santa Barbara, State of California, this 17th day of January, 2012, by unanimous vote of the members present.



ATTEST:

Chandra Walla

Clerk of the Board

LOCEL

Supervisor - 1st District

Just Wolf

Supervisor - 2nd District

Sharon Park

Supervisor - 3rd District

Joni Gray

Supervisor - 4th District

S.J. Jarama

Supervisor - 5th District