IN THE MATTER OF COMMENDATION AND APPRECIATION OF RAPHAEL SERRANO, MFT FOR HIS DEDICATED SERVICE TO SANTA BARBARA COUNTY

WHEREAS, Raphael Serrano has provided outstanding service to the citizens of Santa Barbara County since May 21, 1975 as a Marriage Child Family Counselor; Mental Health Practitioner; and,

WHEREAS, Raphael Serrano's work has consistently reflected his commitment to achieve excellence in providing services for the citizens of Santa Barbara County to alleviate the suffering that mental illness places upon them, therefore we appreciate his many years of service toward that end; and,

WHEREAS, Raphael Serrano exemplifies the ACE principles in his work ethic by promoting accountability, efficiency, and customer service; and,

WHEREAS, Raphael Serrano by personal example conveys humanitarian ideals as a clinician to those with whom he has been entrusted; his clientele, colleagues and staff, and has done so with integrity and excellence. He is a person of sensitivity and one who is ever mindful of the importance of dignity, respect, equality and fairness to all; and

WHEREAS, Raphael Serrano has developed for clinic staff a team work atmosphere of trust, respect and self-care and was genuinely concerned for each client and family served by the clinic; and,

WHEREAS, Raphael Serrano has a comprehensive and state-of-the-art knowledge of the practice of mental health services and promotes open communications and relationships based on trust and respect with clients and members of their family, as an advocate for inclusion of his department's, professional and community agencies in the care of our citizens, we commend his efforts to be a pro-active, creative and accountable public servant.

NOW THEREFORE, BE IT AND IT IS HEREBY ORDERED AND RESOLVED that the Board of Supervisors of Santa Barbara County, on the 16<sup>th</sup> day of September 2008, does hereby recognize Raphael Serrano's 33 years of service and has our gratitude and best wises for a satisfying retirement and success in all future endeavors.