

## Y OF SANTA BARBARA Resolution of Commendation CALIFORNIA

Maureen Lewis, General Services Department Employee of the Month Santa Barbara County, February 2008

WHEREAS, Maureen Lewis is the Customer Support Manager for the Information Technology Services Division of the General Services Department and has been selected as the Employee of the Month for February 2008, and;

WHEREAS, Maureen's extensive experience with computers dates back twenty-five years when she researched PCs for a local branch of a national volunteer organization; she was born and raised in the Boston area; received her Bachelor of Science and Master of Arts in Mathematics from Boston College; moved to Texas where she taught Math at Richmond College then worked for Northern Telecom as an Office Automation Specialist; she joined the County as an Office Automation Specialist back in July 18th 1988, and was responsible for introducing Higgins, the County's first email system,

WHEREAS, In her trademark low-key, gentle way, and through her well-developed listening, customer service and people skills, Maureen consistently exceeded our customer's expectations by embracing, at times single-handedly, complex responsibilities during challenging times and proudly delivered fine, comprehensive solutions with patience, resourcefulness, kindness, homemade Irish soda bread or bunt cake and a smile, and:

WHEREAS, Maureen has masterfully developed trust between organizations through care and concern, mutual respect, listening with an open mind, reaching for the truth at all times, and by building consensus, and;

NOW THEREFORE BE IT AND IT IS HEREBY ORDERED AND RESOLVED that the Board of Supervisors recognize Maureen Lewis as an employee of the General Services Department for her unrelenting commitment to excellence and service, for her professionalism and her ability to listen and deliver, and does hereby extend its appreciation for her extraordinary dedication to her customers for the past twenty years.

PASSED AND ADOPTED by the Board of Supervisors of the County of Santa Barbara, State of California, this 5th day of February 2008, by unanimous vote of the members present.

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Supervisor - 5th District