



Fire Service Specification & Supply

March 22, 2016

Santa Barbara County Fire Department

SOLE
RE: ~~SOLE~~ SOURCE LETTER

This letter will serve as notification that FS3, located at 18662 Beachmont Ave. Santa Ana, CA 92705 is The Sole Authorized Sales & Service Dealer for Holmatro Rescue Systems for the State of California.

Holmatro Inc. requires an extremely high level of commitment from its Dealer Network, including Extrication Training Certification, Service and Warranty Certification, a 24 hour response to service issues with loaner tools provided should the item needing service requires a longer period of time for repair. In addition, all Dealers must adhere to their Integrity Policy which governs their general approach to business practices. FS3 meets or exceeds all of the above requirements. Our Dealer Service Technicians must be recertified every (2) years at the Holmatro facility in Glen Burnie, Maryland.

Holmatro Inc. has established a strict Dealer territory policy which allows the Dealer to establish a long term customer relationship within their assigned territory. Dane Jackson is the FS3 Sales & Service Representative in your area.

Please contact me for any additional information that may be required.

Sincerely,

Frank Lane
FS3
714-566-4484