



BOARD OF SUPERVISORS **Agenda Number:**
AGENDA LETTER

Clerk of the Board of Supervisors
105 E. Anapamu Street, Suite 407
Santa Barbara, CA 93101
(805) 568-2240

Submitted on:
(COB Stamp)

Department	Social Services
Name:	
Department No.:	044
Agenda Date:	January 13, 2026
Placement:	Administrative Agenda
Estimated Time:	
Continued Item:	No
If Yes, date from:	
Vote Required:	Majority

TO: Board of Supervisors
FROM: Department Director: Daniel Nielson, Social Services Director
Contact: Rachel Lipman, Assistant Director, Administrative Services
SUBJECT: **Memorandum of Understanding with the City of Carpinteria to accept annual funding for the 211 Helpline Service**

County Counsel Concurrence

As to form: Yes

Other Concurrence: Risk

As to form: Yes

Auditor-Controller Concurrence

As to form: Yes

Recommended Actions:

That the Board of Supervisors:

- a) Approve, ratify, and authorize the Social Services Director or designee, to execute the Memorandum of Understanding (Attachment A) to receive \$3,565 annual funding from the City of Carpinteria for the 211 Helpline Service, (retroactively for Fiscal Year 2024/2025), through Fiscal Year 2026/2027; and
- b) Delegate authority to the Director of Social Services, or designee, to execute renewals of the Memorandum of Understanding to receive annual funding from the City of Carpinteria provided that Social Services obtains concurrence from County Counsel and Auditor-Controller; and
- c) Determine that the activity is not a "Project" subject to California Environmental Quality Act (CEQA) review per CEQA Guideline Section 15378(b)(5), since the activity is an organizational or administrative activity of government that will not result in direct or indirect physical changes in the environment.

Summary Text:

This item is on the Agenda for the Board to authorize the Department of Social Services (DSS) Director to accept an agreed upon annual contribution of \$3,565 from the City of Carpinteria to provide a financial contribution to support the 211 Helpline Service in Santa Barbara County. The 211 Helpline Service is a free information and referral service that connects residents in multiple languages to local health and human services and other community resources.

Discussion:

DSS recommends that the Board authorize the DSS Director or designee to execute the Memorandum of Understanding (MOU) with the City of Carpinteria to establish a formal agreement to receive an annual contribution of \$3,565 for the 211 Helpline Service. This includes a retroactive annual contribution for fiscal year 2024/2025. DSS will utilize the funds received from the City of Carpinteria to fund the 211 Helpline Service, via an agreement with CommUnify.

Background:

The 211 Helpline Service is a resource connecting individuals to critical health and human services. Established in 2000 when the Federal Communications Commission designated the 211 dialing code for community information and referral services. The 211 Helpline Service connects the community to services including but not limited to, information and referral to counseling, food assistance, domestic violence services, health care, senior services, legal assistance and housing. The 211 program operates as a free resource on behalf of all county residents 24 hours a day, seven days a week, in over 150 languages. Approval to execute the MOU with the City of Carpinteria will allow for the continued partnership between both organizations to help the continued success and impact of the 211 Helpline Service in our community.

Fiscal and Facilities Impacts:

None.

Fiscal Analysis:

Accepting the funds in the amount of \$3,565 does not impact mandates, service levels, or general fund contribution.

Special Instructions:

Please scan, email and send one (1) Minute Order to:
DSS Procurement and Contracts Unit
C/O Nereida Zarate
2125 S. Centerpointe Parkway, 3rd Floor
Santa Maria, CA 93455
Email: nzorate@countyofsb.org

Attachments:

Attachment A – MOU - City of Carpinteria - 211 Contribution

Contact Information:

Nereida Zarate
Procurement and Contracts Analyst
nzorate@countyofsb.org