

## COUNTY OF SANTA BARBARA CALIFORNIA

## RESOLUTION RECOGNIZING JANUARY 2011 AS NATIONAL ELIGIBILITY PROFESSIONALS' MONTH

**WHEREAS**, January is designated as National Eligibility Professionals' Month, providing an opportunity to recognize the performance of Santa Barbara County's Eligibility Professionals in providing services and benefits to families and individuals in need; and

**WHEREAS**, Santa Barbara County's more than 250 Eligibility Professionals have been at the forefront of public social service, steadily maintaining a high rate of timely application processing to ensure that those qualified for benefits receive them; and

**WHEREAS**, Santa Barbara County's Eligibility Professionals are required to perform many tasks on a daily basis that require skills in handling crisis situations, analyzing financial and personal information, coordinating case management and exercising compassion in working with community members in need of public assistance; and

**WHEREAS**, Eligibility Professionals provide over 80,000 Santa Barbara County residents with services and benefits which enable them to move toward self-sufficiency, and

**WHEREAS**, Eligibility Professionals are continually faced with reconciling an environment of rapidly changing policies, procedures, and technological advances with quality control requirements, as well as doing more with less due to budgetary constraints.

**NOW THEREFORE BE IT AND IT IS HEREBY ORDERED AND RESOLVED** that the Board of Supervisors recognize and commend the Eligibility Professionals of Santa Barbara County Department of Social Services in recognition of National Eligibility Professionals' Month, January 2011.

**PASSED AND ADOPTED** by the Board of Supervisors of the County of Santa Barbara, State of California, this 15<sup>th</sup> day of March, 2011, by unanimous vote of the members present

ATTEST: Chandra Walla

erk of the Board

Supervisor - 1st District

Supervisor - 2nd District

Supervisor - 3rd District

Supervisor - 4th District

Supervisor - 5th District