

## Santa Barbara County Commuter Survey Results (November 2005)

|  | <b>Total Respondents</b> | <b>%</b>      |
|--|--------------------------|---------------|
| <b>Total Respondents</b>                 | 1,348                    | 32.6%         |
| <b>Total County Employees</b>            | 4,140                    | 100.0%        |
| <br>                                     |                          |               |
| <b>1 Home City</b>                       | <b>Respondents</b>       | <b>%</b>      |
| Carpinteria Area                         | 51                       | 3.8%          |
| Goleta Area                              | 109                      | 8.2%          |
| Lompoc Area                              | 161                      | 12.1%         |
| Los Alamo Area                           | 24                       | 1.8%          |
| North of SB Area                         | 45                       | 3.4%          |
| Santa Barbara Area                       | 378                      | 28.5%         |
| Santa Maria Area                         | 341                      | 25.7%         |
| Solvang Area                             | 91                       | 6.9%          |
| South of SB Area                         | 127                      | 9.6%          |
| <b>Total Respondents</b>                 | <b>1,327</b>             | <b>100.0%</b> |
| <br>                                     |                          |               |
| <b>2 What is your department?</b>        | <b>Response Total</b>    | <b>%</b>      |
| Agricultural Commissioner                | 19                       | 1.4%          |
| Alcohol, Drug and Mental Health Services | 88                       | 6.5%          |
| Auditor-Controller                       | 31                       | 2.3%          |
| Board of Supervisors                     | 13                       | 1.0%          |
| Child Support Services                   | 44                       | 3.3%          |
| County Clerk/Recorder/Assessor           | 48                       | 3.6%          |
| County Executive Office                  | 30                       | 2.2%          |
| County Counsel                           | 22                       | 1.6%          |
| District Attorney                        | 53                       | 3.9%          |
| Employees' Retirement System             | 10                       | 0.7%          |
| Fire Department                          | 61                       | 4.5%          |
| General Services                         | 53                       | 3.9%          |
| Housing and Community Development        | 7                        | 0.5%          |
| Human Resources                          | 22                       | 1.6%          |
| Parks Department                         | 16                       | 1.2%          |
| Planning and Development                 | 54                       | 4.0%          |
| Probation Department                     | 160                      | 11.9%         |
| Public Defender                          | 24                       | 1.8%          |
| Public Health                            | 189                      | 14.0%         |
| Public Works                             | 86                       | 6.4%          |
| Sheriff Coroner                          | 14                       | 1.0%          |
| Social Services                          | 270                      | 20.0%         |
| Treasurer/Tax Collector/PA/PG            | 35                       | 2.6%          |
| <b>Total Respondents</b>                 | <b>1,349</b>             | <b>100.0%</b> |

**3 What type of position do you hold?**

|                               | <b>Response Total</b> | <b>%</b> |
|-------------------------------|-----------------------|----------|
| Official/Executive            | 74                    | 5.4%     |
| Administrative/Office Support | 391                   | 28.5%    |
| Professional                  | 649                   | 47.2%    |
| Paraprofessional/Technician   | 156                   | 11.4%    |
| Protective Services           | 76                    | 5.5%     |
| Skilled Craft                 | 6                     | 0.4%     |
| Service and Maintenance       | 22                    | 1.6%     |
| Total Respondents             | 1,374                 | 100.0%   |

**4 Please help Traffic Solutions know more about your commute experience and behavior. Do you usually work a Monday through Friday schedule?**

|                   | <b>Response Total</b> | <b>%</b> |
|-------------------|-----------------------|----------|
| Yes               | 1,153                 | 84.8%    |
| No                | 207                   | 15.2%    |
| Total Respondents | 1,360                 | 100.0%   |

**5 What is your primary work schedule?**

|   | <b>Response Total</b> | <b>%</b> |
|---|-----------------------|----------|
| Fixed 8-hour day  | 609                   | 43.8%    |
| Fixed 9/80 schedule (alternating between four day week / five day week) | 483                   | 34.7%    |
| Fixed 4/10 schedule (four 10-hour day work week)                        | 34                    | 2.4%     |
| Flexible 40-hour work week  | 66                    | 4.7%     |
| Flexible 80-hour pay period   | 57                    | 4.1%     |
| Other (please specify)  | 143                   | 10.3%    |
| Total Respondents   | 1,392                 | 100.0%   |

**6 How would you modify your work schedule to better suit your lifestyle?**

|   | <b>Response Total</b> | <b>%</b> |
|---|-----------------------|----------|
| No change; I like my schedule as is   | 537                   | 27.8%    |
| Change to a 9/80 schedule   | 267                   | 13.8%    |
| Change to a 4-10 schedule   | 415                   | 21.4%    |
| Lengthen my work day to include a longer lunch break                              | 26                    | 1.3%     |
| Have flexible start and finish times while still working an 8 or 9 hour day       | 299                   | 15.5%    |
| Work fewer hours for less pay   | 74                    | 3.8%     |
| Participate in job sharing; (work half time)                                      | 50                    | 2.6%     |
| Work part of the day from home and travel to/from work during light commute times | 267                   | 13.8%    |
| Total Respondents   | 1,935                 | 100.0%   |

**7 If you do not telecommute do you think your job could be structured to allow you to work from home without a negative impact to your department's operations?**

|                   | <b>Response Total</b> | <b>%</b> |
|-------------------|-----------------------|----------|
| Yes               | 565                   | 44.9%    |
| No                | 692                   | 55.1%    |
| Total Respondents | 1,257                 | 100.0%   |

**8 Do you currently commute alone by car during peak periods on Hwy 101 between South of SB and the South Coast?**

|                   | Response Total | %      |
|-------------------|----------------|--------|
| Never             | 1,002          | 74.4%  |
| Occasionally      | 177            | 13.1%  |
| Most the time     | 168            | 12.5%  |
| Total Respondents | 1,347          | 100.0% |

**9 Would you be interested in working at a stand alone satellite office or a shared government office in South of SB? If so how often?**

|   | Response Total | %      |
|---|----------------|--------|
| Never   | 1,085          | 88.3%  |
| A few times a year  | 39             | 3.2%   |
| Once or twice a week  | 83             | 6.8%   |
| A couple hours in the morning or afternoon to avoid the traffic | 22             | 1.8%   |
| Full time   |                | 0.0%   |
| Total Respondents   | 1,229          | 100.0% |

**10 Do you ever work from home (telecommute)?**

|                            | Response Total | %      |
|----------------------------|----------------|--------|
| Yes, on a regular basis    | 38             | 2.8%   |
| Yes, but very infrequently | 153            | 11.3%  |
| No                         | 1,176          | 86.5%  |
| Total Respondents          | 1,359          | 100.0% |

**11 If you telecommute how often in a pay period do you work away from your office (a partial day counts as one day)? (Select your answer from the drop down box)**

|                            | Response Total | %      |
|----------------------------|----------------|--------|
| 1 - 2 days per pay period  | 90             | 71.4%  |
| 3 - 4 days per pay period  | 17             | 13.5%  |
| 5 - 6 days per pay period  | 9              | 7.1%   |
| 7 - 8 days per pay period  | 3              | 2.4%   |
| 9 - 10 days per pay period | 7              | 5.6%   |
| Total Respondents          | 126            | 100.0% |

**12 If you do not telecommute do you think your job could be structured to allow you to work from home without a negative impact to your department's operations?**

|                   | Response Total | %      |
|-------------------|----------------|--------|
| Yes               | 565            | 44.9%  |
| No                | 692            | 55.1%  |
| Total Respondents | 1,257          | 100.0% |

- 13 What is your primary secondary and occasional way of commuting to work each day?  
Please use the following definitions when answering: Primary = 3 or more times a week  
Secondary = 1 or 2 times a week and Occasionally = less than once a week.**

|   | <b>Primary Mode</b> | <b>%</b> |
|---|---------------------|----------|
| Clean Air Express (SM & Lompoc to Goleta & SB)            | 42                  | 3.1%     |
| MTD (Santa Barbara Goleta Carpinteria)                    | 36                  | 2.6%     |
| VISTA Coastal Express (Venutra/Carpinteria - SB & Goleta) | 21                  | 1.5%     |
| Drive Alone   | 955                 | 70.2%    |
| Carpool   | 194                 | 14.3%    |
| Transit   | 99                  | 7.3%     |
| Vanpool   | 7                   | 0.5%     |
| Bike  | 50                  | 3.7%     |
| Walk  | 47                  | 3.5%     |
| Total Respondents   | 1,361               | 100.0%   |

- 14 Do you currently commute alone by car during peak periods on Hwy 101 between South of SB and the South Coast?**

|                   | <b>Response Total</b> | <b>%</b> |
|-------------------|-----------------------|----------|
| Never             | 1,002                 | 74.4%    |
| Occasionally      | 177                   | 13.1%    |
| Most the time     | 168                   | 12.5%    |
| Total Respondents | 1,347                 | 100.0%   |

- 15 What are your three most appealing modes of commuting? (#1 is your top choice)**

|  | <b>1st</b> | <b>%</b> |
|--|------------|----------|
| Carpool  | 303        | 22.5%    |
| Clean Air Express (SM & Lompoc to Goleta & SB)       | 48         | 3.6%     |
| MTD (Santa Barbara Goleta Carp.)                     | 35         | 2.6%     |
| VISTA Coastal Express Bus (South of SB to SB/Goleta) | 32         | 2.4%     |
| Vanpool (passenger subscription commuter van)        | 15         | 1.1%     |
| Bike   | 109        | 8.1%     |
| Walk   | 73         | 5.4%     |
| Drive Alone  | 721        | 53.6%    |
| Total Respondents                                    | 1,345      | 100.0%   |

- 16 What is your approximate distance in miles from home to work (one-way miles)?**

|                   | <b>Response Total</b> | <b>%</b> |
|-------------------|-----------------------|----------|
| 1 - 4             | 422                   | 31.1%    |
| 5 - 10            | 166                   | 12.3%    |
| 11 - 20           | 311                   | 23.0%    |
| 21 - 35           | 197                   | 14.5%    |
| 36 - 50           | 117                   | 8.6%     |
| 51 - 65           | 86                    | 6.3%     |
| 66 +              | 56                    | 4.1%     |
| Total Respondents | 1,355                 | 100.0%   |

17 **Are you aware that the County offers employees (as part of a Transportation Demand Management Commuting Benefit Program) up to two extra days vacation if they use alternative transportation at least 80% of the days worked in a pay period?**

|                   | Response Total | %      |
|-------------------|----------------|--------|
| Yes               | 1,147          | 84.6%  |
| No                | 209            | 15.4%  |
| Total Respondents | 1,356          | 100.0% |

18 **Do you take advantage of the Transportation Demand Management Commuting Benefits Program offered by the County?**

|                                       | Response Total | %      |
|---------------------------------------|----------------|--------|
| Never                                 | 888            | 66.4%  |
| Rarely (1-10 pay periods/year)        | 108            | 8.1%   |
| Sometimes (11-20 pay periods/year)    | 73             | 5.5%   |
| Often (more than 21 pay periods/year) | 269            | 20.1%  |
| Total Respondents                     | 1,338          | 100.0% |

19 **Please describe why you choose to drive alone to work. (Select your top 3 reasons with 1 being the most important reason)**

|   | #1 Reason | %      |
|---|-----------|--------|
| N/A - I do not drive to work                                | 166       | 12.9%  |
| I drop my child off on the way to work                      | 227       | 17.7%  |
| Transit service is not convenient near my work or home      | 200       | 15.6%  |
| I need my car to do my job                                  | 56        | 4.4%   |
| I want a car available in the event of a personal emergency | 137       | 10.7%  |
| I need a car to run errands over lunch                      | 88        | 6.8%   |
| I need a car to run errands before or after work            | 113       | 8.8%   |
| I have irregular work hours                                 | 200       | 15.6%  |
| My drive alone commute is good personal time                | 37        | 2.9%   |
| I am often running late                                     | 29        | 2.3%   |
| Clothing and personal attire makes bicycling impractical    | 27        | 2.1%   |
| Total Respondents   | 1,286     | 100.0% |

20 **How effective would the following incentives be in encouraging you to use other transportation alternatives more often: This information will help Traffic Solutions develop more effective commuter programs.**

|   | Most Effective<br>(I would likely use) | %      |
|---|--|--------|
| More frequent transit service                 | 304                                    | 24.3%  |
| More direct transit service                   | 367                                    | 29.4%  |
| Discounted transit passes                     | 237                                    | 19.0%  |
| Use of a fleet car for midday errands         | 243                                    | 19.4%  |
| Use of an electric bicycle for midday errands | 78                                     | 6.2%   |
| Help me find possible carpoolers              | 101                                    | 8.1%   |
| Carpool cash incentive                        | 307                                    | 24.6%  |
| 3 days of bonus vacation time                 | 576                                    | 46.1%  |
| Vanpool subsidy                               | 90                                     | 7.2%   |
| Better bike lockers and racks                 | 83                                     | 6.6%   |
| Total Respondents                             | 1,250                                  | 100.0% |