



BOARD OF SUPERVISORS
AGENDA LETTER

Agenda Number:

Clerk of the Board of Supervisors
105 E. Anapamu Street, Suite 407
Santa Barbara, CA 93101
(805) 568-2240

Department Name: Social Services
Department No.: 044
For Agenda Of: July 16, 2024
Placement: Administrative
Estimated Time:
Continued Item: No
If Yes, date from:
Vote Required: Majority

TO: Board of Supervisors
FROM: Department Daniel Nielson, Social Services Director
Director(s) (805) 346-7101
Contact Info: Amy Krueger, Adult and Children Services Assistant Director
(805) 346-8351
SUBJECT: Renewal of Social Services Agreements for Fiscal Year 2024-2025

County Counsel Concurrence

As to form: Yes

Other Concurrence: Risk Management

As to form: Yes

Auditor-Controller Concurrence

As to form: Yes

Recommended Actions:

That the Board of Supervisors:

- a) Approve, ratify, and authorize the Chair to execute a First Amendment to the Agreement with Good Samaritan Shelter (local vendor) to provide Bringing Families Home and Home Safe Programs for a total contract amount not to exceed \$220,000 for the period July 1, 2024 through June 30, 2025;
- b) Approve, ratify, and authorize the Chair to execute a Second Amendment to the Agreement with Casa Pacifica Centers for Children and Families (local vendor) to provide Child Welfare Services Senate Bill 163 Wraparound Services and Family Urgent Response System for a total contract amount not to exceed \$1,430,468 for the period July 1, 2024 through June 30, 2025;
- c) Determine that the above-recommended actions are not a "Project" subject to California Environmental Quality Act (CEQA) review per CEQA Guidelines Section 15378(b)(5), since the activities are organizational or administrative activities of government that will not result in direct or indirect physical changes in the environment.

Summary Text:

These items are on the agenda to renew the following Agreements for the period from July 1, 2024 through June 30, 2025:

- A. Good Samaritan Shelter to provide Bringing Families Home (BFH) and Home Safe (HS) Programs; and
- B. Casa Pacifica Centers for Children and Families (Casa Pacifica) to provide Child Welfare Services (CWS) Senate Bill (SB) 163 Wraparound Services and Family Urgent Response System (FURS).

Execution of the amendments to agreements with Good Samaritan Shelter and Casa Pacifica will continue the delivery of services and programs to vulnerable and at-risk children and their families in Fiscal Year (FY) 2024-25.

Background:

The Department of Social Services (DSS), in partnership with community-based organizations, provides protective and supportive services to ensure the safety and well-being of children and youth. DSS has contracted with Good Samaritan Shelter and Casa Pacifica to deliver services and support that help stabilize families to ensure the safety of children at risk of abuse and neglect as well as ongoing case management and direct services to families to stabilize children placed in foster care.

A. Good Samaritan Shelter: BFH and HS Programs

The BFH Program provides housing supports to families receiving Child Welfare Services who are experiencing or are at risk of homelessness, thereby increasing family reunification and preventing foster care placement. The HS Program provides housing supports to Adult Protective Services clients who are experiencing housing instability or are at imminent risk of homelessness due to elder or dependent adult abuse, neglect, self-neglect or financial exploitation. BFH and HS funding will help individuals and families in Santa Barbara County locate and maintain housing through a variety of services and supports, including housing related case management, housing navigation, housing related direct financial assistance, and housing stabilization services. BFH and HS both require the utilization of evidence-based housing practices and coordination with the greater homelessness response system, including participation in the local homeless Continuum of Care and local Coordinated Entry System. These evidence-based housing practices may include Rapid Rehousing, Supportive Housing, and Targeted Prevention Services. BFH and HS must operate in accordance with the California Department of Housing and Community Development Housing First model. The County has contracted with Good Samaritan Shelter to provide BFH and HS Programs since 2023. The First Amendment to the Agreement for BFH and HS Programs (Recommended Action (a), Attachment A) amends the original agreement with Good Samaritan Shelter approved by the Board on October 3, 2023 (Attachment A-1) by extending its term by one additional year through June 30, 2025. The total cost of providing services for FY 2024-25 under the amended agreement will not exceed \$220,000.

B. Casa Pacifica: CWS SB 163 Wraparound Services and FURS

CWS SB 163 Wraparound Services can reduce the risk of out-of-home placement and recidivism by bringing individuals, agencies, and the community together as the decision-making team, with the central focus being to meet the needs of the child/youth and their family. Wraparound Services may also be used for children/youth who are eligible for Adoption Assistance Program benefits. The single most important outcome of the CWS SB 163 Wraparound Services is that children/youth are in permanent homes maintained and supported by the community. Without CWS SB 163 Wraparound Services, expenditures for foster care placements would be higher as more children would be placed out of home and in higher level placements. The intent of FURS is to establish a coordinated, statewide, regional,

and county-level system designed to provide collaborative and timely state-level phone-based response and county-level in-home, in-person mobile response during situations of instability for the purposes of preserving the relationship of the caregiver and the child, youth, or non-minor dependents (NMD). FURS provides developmentally appropriate relationship conflict management and resolution skills, stabilizes the living situation, mitigates the distress of the caregiver or child, youth or NMD, connects the caregiver and child, youth or NMD to the existing array of local services, and promotes a healthy and healing environment for children, youth, NMDs and families. The County has contracted with Casa Pacifica to provide CWS SB 163 Wraparound Services since 2007 and FURS since 2021. The Second Amendment to the Agreement for CWS SB 163 Wraparound Services and FURS (Recommended Action (b), Attachment B) amends the original agreement with Casa Pacifica approved by the Board on June 28, 2022 (Attachment B-1) by extending its term by one additional year through June 30, 2025; the First Amendment (Attachment B-1) approved by the Board on June 16, 2023 – amended the original term set to expire on June 30, 2023 and extended it through June 30, 2024. The total cost of providing services for FY 2024-25 under the amended agreement will not exceed \$1,430,468.

Performance Measure:

The following performance measures/outcomes are included in each program/service Agreement.

A. Good Samaritan Shelter: BFH and HS Programs

A. Good Samaritan Shelter shall satisfy the following:

1. 95% of individuals/families will be contacted by CONTRACTOR within 3 business days of initial referral.
2. 95% of individual/families referred will receive a housing assessment within 30 days.
3. 80% of individuals/families will be housed within 60 days.
4. Individuals/families receiving services under this contract will be entered into Homeless Management Information System (HMIS) within 3 days.

B. Casa Pacifica: CWS SB 163 Wraparound Services and FURS

A. Casa Pacifica shall meet the following Performance Measures:

1. Safety:
 - a. 100% of children/youth receiving Wraparound Services will not have any new, substantiated allegations of child abuse/neglect while receiving Wraparound Services.
 - b. 90% of children/youth who have graduated from the Wraparound Services program will not have any new, substantiated allegations of child abuse/neglect within 6 months of graduation.
2. Permanency:
 - a. 80% of children/youth will maintain community placement (parent/guardian/home based family placement) at three-month follow-up point for Wraparound Services (excluding neutral disenrollments).
 - b. 90% of children/youth will maintain community placement (parent/guardian/home based family placement) at 72-hour follow-up of FURS response.
3. Well-being:
 - a. 50% of children/youth will have improved in emotional and behavioral adjustments by 6 months into the Wraparound Services program as measured by the Child and Adolescent Needs Tool (CANS).

- b. 80% of children/youth who have graduated from the Wraparound Services program will have improved in emotional and behavioral adjustments as measured by the CANS.
- 4. Service Delivery Goals:
 - a. 75% of children/youth will be maintained in the Wraparound Services program for a minimum of 3 months (excluding neutral disenrollments).
 - b. 90% of Family Care Plan (FCP) and Family Budget (“FB’s”) will be completed within 90 days of first contact with child/youth and families for Wraparound Services.
 - c. 90% of child(ren)/youth and families state overall satisfaction with Wraparound Services program at the time of closure/graduation.
 - d. 95% of FURS calls will be responded to timely (not to exceed 3 hours for urgent calls and 24 hours for non-urgent calls).
 - e. 90% of FURS calls will be successfully de-escalated without the need for law enforcement or hospitalization.
 - f. 90% of the participants surveyed will express overall satisfaction with the FURS response.

Contract Renewals and Performance Outcomes:

For each Agreement DSS is requesting to renew:

- A. Agreement with Good Samaritan Shelter for BFH and HS Programs for fiscal year (FY) 2024/2025. Good Samaritan Shelter is meeting the performance measures contained in the Agreement. The new annual contract amount is \$220,000 or 10% greater than the FY 2023/2024 contract.
- B. Agreement with Casa Pacifica for CWS SB 163 Wraparound Services and FURS for FY 2024/2025. CALM is meeting the performance measures contained in the Agreement. The new annual contract amount is \$1,430,468 or equal to the FY 2023/2024 contract.

Fiscal and Facilities Impacts:

Budgeted: Yes

Fiscal Analysis:

Funding sources	Bringing Families Home & Wraparound		Total
	Home Safe	& FURS	
General Fund		\$ 593,835	\$ 593,835
State: Realignment	220,000	836,633	1,056,633
Federal			-
Fees			-
Other: Fund Balance			-
Total	\$ 220,000	\$ 1,430,468	\$ 1,650,468

Narrative:

DSS appropriated funds in its FY 2024-25 budget to make payments under these agreements. Funds are derived from General Fund and State revenue sources. The agreements contain non-appropriation clauses in the event that no or insufficient funds are appropriated or funds are not otherwise available for payment during their terms.

Key Contract Risks:

DSS has completed risk assessments of the contractors in accordance with the County of Santa Barbara Administrative Manual's Service Contract and Grant Compliance Management Policy (Item Number 121-111). As per the Contract Risk Assessment Worksheet, the agreements are rated as "medium risk" primarily due to their contract amounts, contract subject, and funding; however, no significant risks were identified. DSS has contracted with each contractor to provide the services that will be rendered under these agreements or similar services for five or more years. To mitigate risks, DSS will provide payments to contractors after the satisfactory performance of services and require the submission of regular performance reports.

Special Instructions:

Please scan, email and send one (1) duplicate original Agreement, and a copy of the minute order to:
DSS Procurement and Contracts Unit
C/O Tricia Beebe
2125 S. Centerpointe Parkway, 3rd Floor
Santa Maria, CA 93455
Email: tbeebe@countyofsb.org

Attachments:

- A. First Amendment – Good Samaritan Shelter – BFH and HS Programs
 - 1. Agreement – Good Samaritan Shelter – BFH and HS Programs

- B. Second Amendment – Casa Pacifica – CWS SB 163 Wraparound Services and FURS
 - 1. Agreement and First Amendment – Casa Pacifica – CWS SB 163 Wraparound Services and FURS

Authored by:

Tricia Beebe, Procurement and Contracts Supervisor