



BOARD OF SUPERVISORS
AGENDA LETTER

Agenda Number:

Clerk of the Board of Supervisors
105 E. Anapamu Street, Suite 407
Santa Barbara, CA 93101
(805) 568-2240

Department Name: Sheriff
Department No.:
For Agenda Of: June 16, 2009
Placement: Administrative
Estimated Tme:
Continued Item: No
If Yes, date from:
Vote Required: Majority

TO: Board of Supervisors

FROM: Department Sheriff Bill Brown
Director
Contact Info: Sam Gross, Commander ext. 4286

SUBJECT: **Execute a Contract Amendment for continued Software Support and Maintenance with TriTech Software Systems (not a local vendor)**

County Counsel Concurrence

As to form: Yes

Auditor-Controller Concurrence

As to form: Select_Concurrence *

Other Concurrence: _Purchasing

As to form: Yes

Recommended Actions:

That the Board of Supervisors:

Execute an amendment to the agreement with TriTech Software Systems (not a local vendor) authorizing the Sheriff's Department to pay for the annual support of the TriTech Computer Aided Dispatch system for the period from April 1, 2009 through March 31, 2010 for a total of \$148,060.

Summary Text:

On June 27, 2006, the Board approved the purchase of the TriTech Computer Aided Dispatch System for the County Public Safety Dispatch Center run by the Sheriff's Department in the amount of \$1,175,000. Included in that purchase agreement was the first year of support (warranty) as a part of the negotiated contract and five years of pre-paid maintenance. The new Computer Aided Dispatch system has now been operational for a year and the software support payment of \$148,060 for the period April 2009 through April 2010 is now due. Since the annual support amount exceeds the authority of the County Purchasing Agent, it is requested the Board grant the approval of this amendment and authorize the Department and the Purchasing agent to pay support and maintenance during the term April 1, 2009 through March 31, 2010 in the amount of \$148,060.

Background:

The dispatching services provided by the County Public Safety Dispatch Center operated by the Sheriff's Department generally center around the dispatching of ambulance, fire and law resources to calls for services generated by the receipt of 9-1-1 telephone calls. In January 2005, the County of Santa Barbara and American Medical Response (AMR) entered into a contractual agreement for

the providing ambulance service within the County of Santa Barbara. Part of that contract "section 4.2" mandated the use of a TriTech Computer Aided Dispatch System. Your Board entered into an agreement with TriTech Software Systems on June 27, 2006 for the development and operation of this software system. Maintenance and support were included in the system for the first year of production (warranty).

Performance Measure:

The Sheriff's Department has a performance measure for the Computer Aided Dispatch System that states - "Maintain the amount of unscheduled downtime of Computer Aided Dispatch (CAD) at or below 2% per year". Due to proper maintenance and support from TriTech, the system has had no unscheduled downtime since go-live a year ago.

Fiscal and Facilities Impacts:

Budgeted: Yes

Fiscal Analysis:

<u>Funding Sources</u>	<u>Current FY Cost:</u>	<u>Annualized On-going Cost:</u>	<u>Total One-Time Project Cost</u>
General Fund	\$148,060.00		
State			
Federal			
Fees			
Other:			
Total	\$ 148,060.00	\$ -	\$ -

Narrative:

This item is budgeted in line item 7124 of the FY2008-2009 and the FY2009-2010 budgets.

Special Instructions:

Please return one copy of signed original "Amendment to System Agreement between the County of Santa Barbara and TriTech Software Systems" and a minute order to Sam Gross, Commander – Sheriff's Department.

Attachments:

Two original copies of the "Amendment to System Agreement between the County of Santa Barbara and TriTech Software Systems".

Authored by:

Lisa Mathiasen, Communications Dispatch Manager - Sheriff's Department x5730

Sam Gross, Commander – Sheriff's Department x4286