

COUNTY OF SANTA BARBARA CALIFORNIA

RESOLUTION OF COMMENDATION FOR ALMA AYALA, EMPLOYEE OF THE MONTH SANTA BARBARA COUNTY - AUGUST 2011

WHEREAS, Alma Ayala began her career in Mental Health Collections in 1985, transferred to the Auditor-Controller's General Collection Division in 1986, and worked there until the division was relocated to the Treasurer-Tax Collector-Public Administrator's Office in 1989; and

WHEREAS, for twenty-two years Alma then supervised the Collection Division of the Treasurer-Tax Collector's Office, billing and collecting debts owed to the Department of Social Services, Health Care Services, General Services, Public Works, Planning, Sheriff, Fire, Public Defender, and Probation Department and victims of crime; and

WHEREAS, Ms. Ayala, with her dedicated staff collect over \$1.4 million in debt owed to county departments annually; and Alma diligently worked to improve the Victim Restitution Warrant process to ensure that victims of crime receive timely compensation of \$1.8 million annually; and for over ten years she has supervised the collection of over \$1.5 million annually in delinquent unsecured property taxes on boats, airplanes, business assets, and possessory interests; and

WHEREAS, Alma currently supervises the Property Tax and Collections Division of the Treasurer-Tax Collectors Office as a Financial Office Professional Expert; and

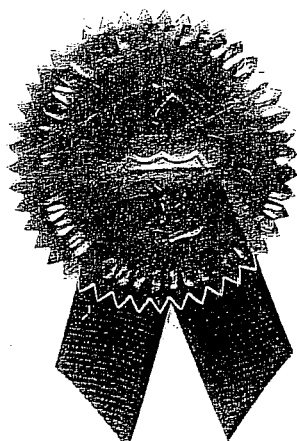
WHEREAS, Ms. Ayala's effectiveness with our clients is a result of her communication skills in English and Spanish, determination, and ability to assert herself when necessary; and

WHEREAS, Alma is extremely dedicated, takes pride in doing her job well while providing unparalleled service to our client departments and the public; and

WHEREAS, Alma's upbeat attitude, energy, and enthusiasm create a positive atmosphere in the Treasurer-Tax Collector's office; and

NOW THEREFORE BE IT HEREBY ORDERED AND RESOLVED that this Board of Supervisors recognize Ms. Alma Ayala for her continued excellence as employee of the month for August 2011.

PASSED AND ADOPTED by this Board of Supervisors of the County of Santa Barbara, State of California, this 2nd day of August, 2011 by unanimous vote of the members present.



ATTEST: Chandra Walton
Clerk of the Board

L. J. Lopez Supervisor - 1st District
Janet Wolf Supervisor - 2nd District
Alfred P. Papp Supervisor - 3rd District
Janet Gray Supervisor - 4th District
St. Joseph Supervisor - 5th District