



BOARD OF SUPERVISORS  
AGENDA LETTER

Agenda Number:

Clerk of the Board of Supervisors  
105 E. Anapamu Street, Suite 407  
Santa Barbara, CA 93101  
(805) 568-2240

**Department Name:** Behavioral Wellness  
**Department No.:** 043  
**For Agenda Of:** June 22, 2021  
**Placement:** Administrative  
**Estimated Time:**  
**Continued Item:**  
**If Yes, date from:**  
**Vote Required:** Majority

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**TO:** Board of Supervisors  
**FROM:** Department Pam Fisher, PsyD, Interim Director  
Director(s) Behavioral Wellness, (805) 681-5220  
Contact Info:  
**SUBJECT:** Behavioral Wellness Mental Health Services - Casa Pacifica Centers for  
Children and Families Contract Renewal FY 21-22

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**County Counsel Concurrence**

As to form: Yes

**Other Concurrence:** Risk Management

As to form: Yes

**Auditor-Controller Concurrence**

As to form: Yes

**Recommended Actions:**

That the Board of Supervisors:

- A. Approve and authorize the Chair to execute an Agreement for Services of Independent Contractor with **Casa Pacifica Centers for Children and Families** (Casa Pacifica), a California nonprofit (a local vendor), for the provision of mental health services for a Maximum Contract Amount not to exceed **\$3,745,338** for the period of July 1, 2021 through June 30, 2022;
- B. Delegate to the Director of the Department of Behavioral Wellness or designee the authority to make immaterial changes to the Agreement per Section 26 of the Agreement; authorize additional services or amend program staffing requirement per Exhibits A-2 through A-6 of the Agreement; reallocate funds between funding sources, adjust the provisional rate, or waive the County Maximum Allowable rate for settlement purposes in the year end cost settlement, per Exhibit B MHS of the Agreement; and amend the program goals, outcomes, and measures per Exhibit E MHS of the Agreement, all without altering the Maximum Contract Amount and without requiring the Board's approval of such amendments, subject to the Board's ability to rescind this delegated authority at any time; and

- C. Determine that the above actions are government funding mechanisms or other government fiscal activities, which do not involve any commitment to any specific project that may result in a potentially significant physical impact on the environment and is therefore not a project under the California Environmental Quality Act (CEQA) pursuant to section 15378(b)(4) of the CEQA Guidelines.

**Summary Text:** This item is on the agenda to request approval, and authorization of the Chair of the Board of Supervisors (Board) to execute the FY 21-22 Agreement with Casa Pacifica to deliver mandated mental health services to children and transition age youth (TAY) for a contract maximum amount not to exceed \$3,745,338 for the period of July 1, 2021 through June 30, 2022 and delegate to the Director of Behavioral Wellness (BWell) or designee the authority to make enumerated amendments to the agreement as requested in Recommended Action B.

**Background:**

The Santa Barbara County Department of Behavioral Wellness provides a continuum of mental health and substance use disorder services to Santa Barbara County residents, in part through contracted providers including community-based organizations (CBOs). CBOs provide various specialty mental health services to adults with Serious Mental Illness (SMI) and children and youth with Serious Emotional Disturbances (SED).

Casa Pacifica provides mandated mental health services to Medi-Cal eligible children with SED countywide, such as therapy, rehabilitation, residential treatment, shelter beds and ancillary services. They provide crisis services to children and families through the SAFTY program, intensive individual service through therapeutic behavioral services (TBS), wraparound services to keep children in their homes (Wraparound), and group home placement in their short-term residential therapeutic program (STRTP). Also, BWell in collaboration with the Department of Social Services, will be contracting with Casa Pacifica for the first time to provide the Family Urgent Response System (FURS) program due to 2019 State legislation. FURS is a 24/7 year-round service consisting of immediate phone response, triage services, follow-up support, and information and referral services available to current and former foster youth and their foster parents/caregivers.

Once screened and triaged by a statewide hotline as deemed clinically appropriate, a local FURS Response Team will be deployed to provide mobile in-person/face-to-face trauma informed and culturally responsive crisis intervention, mediation, and support for foster youth and/or their foster parents/caregivers who are experiencing crisis, or emotional, physical, or behavioral distress that, without immediate support, risks disruption to the current living situation. In addition, to provide SMHS services for all for clients who are current or former foster children and who are Medi-Cal beneficiaries, meets medical necessity criteria for specialty mental health services, and provided by staff who are credentialed and who meet all Medi-Cal requirements. In addition, the Wraparound Program will provide support for the FURS program.

Since the Wraparound program has one more year left on the DSS Request For Proposals (RFP) award, DSS will conduct a Request for Proposal process next year to encompass both the FURS and Wraparound services and they will be looking for providers who can offer both programs together.

### **Performance Measures:**

Performance measures are outlined and indicated as defined by the following program goals and outcomes. Program Goals across programs:

- Reduce mental health and substance abuse symptoms resulting in reduced utilization of involuntary care and emergency rooms for mental health and physical health problems;
- Assist clients in their mental health recovery process and with developing the skills necessary to lead independent, healthy and productive lives in the community;
- Provide mental health (and/or substance abuse) services for children and their families in order to prevent out-of-home and out-of-county placements.

Program Outcomes:

- Incarcerations / Juvenile Hall admissions will be 5% or less (for STRTP, it will be 10% or less);
- Psychiatric Inpatient Hospital Admissions will be 5% or less (for STRTP, it will be 10% or less);
- Clients with stable/permanent housing will be 95% or greater;
- Clients engaged in a purposeful activity will be 95% or greater;
- Of those discharged, the number discharged to a higher level of care will be 15% or less;
- Of those discharged, the number discharged to a lower level of care will be 85% or greater;
- STRTP and Wraparound programs, new out-of-primary home placements (county & out-of-county) will be 5% or less;
- STRTP and Wraparound programs, CANS data will be completed at 100%;
- STRTP and Wraparound programs, CANS will show improvement in 3+ domains);
- STRTP and Wraparound programs, PSC data will be completed at 100%; and
- FURS: decrease or prevent placement disruptions and preserve the relationship between the child or youth and their caregiver; prevent/reduce the need for a 911 call or law enforcement involvement; avoid or decrease the criminalization of traumatized youth; prevent psychiatric hospitalization and placement into congregate care; and promote healing as a family.

### **Contract Renewals and Performance Outcomes:**

During the first two quarters of FY 2020-21:

1. SAFTY Goals: All goals met. They had 26 clients in Q1 and 29 clients in Q2. There were 26 discharges in Q1 and 17 discharges in Q2. All discharges were to a lower level of care. All goals met, except a slight 2% variation in Q2 on clients engaged in a purposeful activity, which was at 93% with a goal of 95%. SAFTY continues to use telehealth when necessary for risk assessment. There is a decrease in school calls, which is consistent with online learning format implemented due to COVID. They continue to see an increase in family's contacting the hotline directly for support.
2. TBS Goals: They had 84 clients in Q1 and 82 clients in Q2. There were 33 discharges in Q1 and 32 in Q2. There were 7 clients hospitalized in Q1, or 8% with a goal of 5% or less. During Q2, there were 5 clients hospitalized, or 6%, a 2% improvement over Q1. During the 2 quarters, there were 3 of the 65 discharges who were discharged to a higher level of care (an average of about 4.5% with a goal of 15% or less); the rest were discharged to a lower level of care. There were 4 new out-of-primary home placements in Q1, or 5% with a goal of 5% or less. This doubled during Q2 to 8 placements, or 10%. Referrals have continued to increase in Q2. They have continued with Telehealth services due to the social distancing guidelines set forth because of COVID. However, they have increased face-to-face visits when the need was indicated. They have not had to use any interpreter services. However, they do have access to the Language Line if needed.

3. WRAPAROUND Goals: They had 30 clients in Q1 and 28 in Q2. There were 8 discharges in Q1 and 4 in Q2. All 12 discharges were to a lower level of care. There were 13 clients who were CANS & PSC eligible in Q1 and 9 in Q2. There were 3 incarcerations (10%) in Q1 and 2 (7%) in Q2, with a goal of 5% or less. CANS & PSC data were entered in Q1 at 92% for CANS and 89% in Q2. It was 62% for PSC's in Q1 and 33% in Q2. Per the narrative given, Wraparound is only responsible to complete these assessments for the clients that Casa Pacifica “holds” the case for (is responsible for the comprehensive assessment and treatment plan). Wraparound will be exploring barriers to completing the PSC’s with parents and work to increase this number. Wraparound was understaffed during the 4th quarter of FY 19/20, which continued into the 1st quarter of 20/21 due to the impact of the pandemic.
4. STRTP Goals: During Q1 and Q2 two clients were served and the goals were meet.

**Fiscal and Facilities Impacts:**

Budgeted: Yes

**Fiscal Analysis:**

<b><u>Funding Sources</u></b>	<b><u>Current FY 21-22 Cost:</u></b>	<b><u>Annualized On-going Cost:</u></b>	<b><u>Total One-Time Project Cost</u></b>
General Fund			
State	\$ 1,872,669.00		
Federal	\$ 1,872,669.00		
Fees			
Other:			
<b>Total</b>	<b>\$ 3,745,338.00</b>	<b>\$ -</b>	<b>\$ -</b>

Narrative: The above-referenced contract is funded by State and Federal funds. The funding sources are included in the FY 21-22 Proposed Budget and is contingent on Board approval.

**Key Contract Risks:**

As with any contract funded by State and Federal sources, there is a risk of future audit disallowances and repayments. The agreement includes language requiring contractor to repay any amounts disallowed in audit findings, minimizing financial risks to the County.

**Special Instructions:**

Please email one (1) complete executed contract and one (1) minute order to Denise Morales at: [dmorales@sbcbswell.org](mailto:dmorales@sbcbswell.org) and to [bwelcontractsstaff@co.santa-barbara.ca.us](mailto:bwelcontractsstaff@co.santa-barbara.ca.us).

**Attachments:**

Attachment A: Casa Pacifica FY 21 22 BC

**Authored by:**

D. Morales