

Katherine Douglas

Public Comment - Grp 2

#1



From: Ramirez, Luis <lramire6@wm.com>
Sent: Friday, July 7, 2023 11:21 AM
To: sbcob
Cc: Supervisor Das Williams; Laura Capps; Hartmann, Joan; Bob Nelson; Lavagnino, Steve
Subject: Letter supporting WM -Solis
Attachments: Solis Letter.pdf

Caution: This email originated from a source outside of the County of Santa Barbara. Do not click links or open attachments unless you verify the sender and know the content is safe.

Clerk of the Board and Supervisors,

Attached you will find a letter from a local resident Selene Solis. They asked me to share their signed letter of support with you.

Thank you,
Luis Ramirez

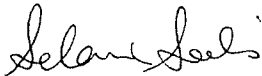
Recycling is a good thing. Please recycle any printed emails.

7/7/2023

Chair Williams and Supervisors of the Board,

My husband is Amador Solis, the Route Manager for Waste Management Santa Maria, Santa Barbara County. My husband started with Waste 8 years ago as a driver doing most of the routes in this County. He would work long hours 6 days a week to give great customer service and get the job done despite all the challenges and start all over the next day. To this day as the Route Manager, he is still working long hours to get the job done. He works very closely with all the drivers and customers on the routes, example: many businesses have his cellular phone number. My husband cares about Waste Management and their reputation not to mention all the residents that he services daily. If anything is wrong, he will make it right no matter how long the day can be. There is a reason why Waste Management has had a contract with Santa Barbara County for decades. We are asking you to please reconsider recommendations and continue negotiation with WM in Zone 4 and 5.

Thank you for your time.

A handwritten signature in cursive script that reads "Selene Solis".

Selene Solis

818.748.7402

Srsem64@gmail.com

Katherine Douglas

From: Ramirez, Luis <Iramire6@wm.com>
Sent: Thursday, July 6, 2023 3:31 PM
To: sbcob
Cc: Supervisor Das Williams; Laura Capps; Hartmann, Joan; Bob Nelson; Lavagnino, Steve
Subject: Please keep WM as our Trash provider
Attachments: Ramirez Letter.pdf

Importance: High

Caution: This email originated from a source outside of the County of Santa Barbara. Do not click links or open attachments unless you verify the sender and know the content is safe.

Clerk of the Board and Supervisors,

Attached you will find a letter from a local resident in our County which falls within WM, Waste Management, service area. The customer has asked that I share their signed letter of support with you. They are expressing their interest in keeping trash services with WM and do not wish to see a change in hauler.

Thank you,
Luis Ramirez

7/6/2023

Chair Williams y supervisores,

He sido residente de Santa Ynez durante 40 años. WM ha sido nuestro proveedor de basura durante décadas y ha hecho un gran trabajo manteniendo limpia nuestra comunidad. WM ha participado en eventos aquí en nuestra comunidad y ha retribuido. Solicito respetuosamente que la Junta reconsidere las recomendaciones del personal y continúe las negociaciones con WM. Mantenga a WM en el norte del condado de Santa Barbara.

Gracias y espero que considere los mejores intereses de nuestra comunidad y tome una decisión que preserve la calidad del servicio y la asociación comunitaria que hemos disfrutado con WM.


Tomasa Ramirez

Katherine Douglas

From: Ramirez, Luis <Iramire6@wm.com>
Sent: Thursday, July 6, 2023 3:36 PM
To: sbcob
Cc: Supervisor Das Williams; Laura Capps; Hartmann, Joan; Bob Nelson; Lavagnino, Steve
Subject: Letter in support of WM to continue to provide trash service to Del Cielo
Attachments: IC-419-E667058.pdf

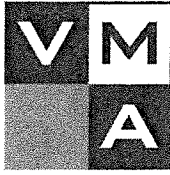
Caution: This email originated from a source outside of the County of Santa Barbara. Do not click links or open attachments unless you verify the sender and know the content is safe.

Clerk of the Board and Supervisors,

Attached you will find a letter from a local resident in our County which falls within WM, Waste Management, service area. The customer has asked that I share their signed letter of support with you. They are expressing their interest in keeping trash services with WM and do not wish to see a change in hauler.

Thank you,
Luis Ramirez

Recycling is a good thing. Please recycle any printed emails.



PROPERTY ENHANCEMENT WEALTH MANAGEMENT

3595 INLAND EMPIRE BLVD. BLDG. 2 STE. 2100 • ONTARIO, CA 91764

July 6, 2023

County of Santa Barbara
Board of Supervisors
105 E. Anapamu Street
Santa Barbara, CA 93455

RE: Solid Waste Collection

Dear Board of Supervisors,

This letter is in support of Waste Management to continue to provide trash service for Del Cielo Mobile Estates, 3210 Santa Maria Way, Santa Maria, CA 93455. We represent ownership of Del Cielo Mobile Estates. We have had Waste Management provide trash and recycling services for our senior community for several years.

Over those years there have been changes to accommodate the needs of the park and Waste Management has always provided us with excellent service and prompt responses. For our annual Spring Cleanup, the 40-yard dumpsters and the bulky pickups have always been an easy process for our office and community. Given that we are a senior community this is great as it allows our residents to clean up any bulky items with ease.

Recently with SB 1383 Del Cielo Mobile Estates had to change our trash operations to comply. Waste Management was very informative and responded to all our questions. Which made us and our community comfortable with the change.

I am not in favor of changing to another waste company and would like to continue to have Waste Management provide services to Zones 4 & 5.

Thank you for your consideration.

Regards,

Zabdjel Botello, Regional Director
VMA Properties
909-579-7094/ zab@vma.com

Katherine Douglas

From: Ramirez, Luis <lramire6@wm.com>
Sent: Thursday, July 6, 2023 3:33 PM
To: sbcob
Cc: Supervisor Das Williams; Laura Capps; Hartmann, Joan; Bob Nelson; Lavagnino, Steve
Subject: Letter of Support for WM Contract Extension
Attachments: Solorio WM Letter.docx

Caution: This email originated from a source outside of the County of Santa Barbara. Do not click links or open attachments unless you verify the sender and know the content is safe.

Clerk of the Board and Supervisors,

Attached you will find a letter from a local resident in our County which falls within WM, Waste Management, service area. The customer has asked that I share their signed letter of support with you. They are expressing their interest in keeping trash services with WM and do not wish to see a change in hauler.

Thank you,
Luis Ramirez

Recycling is a good thing. Please recycle any printed emails.

Board of Supervisors
County of Santa Barbara
105 E Anapamu St Ste 401
Santa Barbara, CA 93101

Subject: Letter of Support for WM Contract Extension

July 6, 2023

Dear Board of Supervisors,

I am writing to express my full support for WM (Waste Management) and to request that you grant the contract extension to them in July of 2023. WM has been an invaluable community partner in North County, Santa Barbara, for many years, and their commitment to our community has been exemplary.

WM has proven to be more than just a service provider; they have become an integral part of our community. Their understanding of our unique needs and their dedication to delivering high-quality services sets them apart from any other waste management company. The WM driver who serves our home at 2200 Hidden Hills Road in Solvang, California has consistently exhibited professionalism, courtesy, and friendliness. Additionally, the trucks are always clean and well-maintained, reflecting WM's commitment to both efficiency and environmental responsibility.

Furthermore, I was thrilled to learn that WM recently hired Luis Ramirez. I have had the pleasure of knowing Luis since 2002, through the California Future Farmers of America organization and I can attest to his exceptional work ethic, integrity, and commitment to customer satisfaction. With his addition to WM's team, I am confident that the company's already outstanding service will only continue to improve.

In light of the above, I kindly urge you to make the right decision by granting the contract extension to WM, ensuring their continued presence in North County of Santa Barbara. Their commitment to our community, combined with their outstanding service, makes them an invaluable asset that we cannot afford to lose.

Should you have any questions or require additional information, please do not hesitate to reach me at (805) 610-5085. I would be more than happy to provide any further support or clarification.

Thank you for your attention to this matter. I trust that you will consider the best interests of our community and make a decision that preserves the quality of service and the strong community partnership we have enjoyed with WM.

Sincerely,



Email: Hclement03@msn.com

Cell: 805.610.5085

2200 Hidden Hills Road

Small House to the Right

Solvang, CA 93463

Katherine Douglas

From: Ramirez, Luis <lramire6@wm.com>
Sent: Thursday, July 6, 2023 3:42 PM
To: sbcob
Cc: Supervisor Das Williams; Laura Capps; Hartmann, Joan; Bob Nelson; Lavagnino, Steve
Subject: Letter supporting WM
Attachments: Letter supporting WM to SB County Board.docx

Caution: This email originated from a source outside of the County of Santa Barbara. Do not click links or open attachments unless you verify the sender and know the content is safe.

Clerk of the Board and Supervisors,

Attached you will find a letter from a local resident that worked with WM in Atascadero. They asked me to share their signed letter of support with you. They are expressing their interest in keeping trash services with WM and do not wish to see a change in hauler.

Thank you,
Luis Ramirez

Recycling is a good thing. Please recycle any printed emails.

Board of Supervisors
County of Santa Barbara

SupervisorWilliams@countyofsb.org
steve.lavagnino@countyofsb.org
Nelson@bos.countyofsb.org
jhartmann@countyofsb.org
lcapps@countyofsb.org

I understand you are considering opening negotiations for waste management services in your County.

I offer my experience in working with the Waste Management Corporation, as a former Council Member and Mayor with the City of Atascadero for 18 years and as Past President of the San Luis Obispo County Council of Governments and the Integrated Waste Management Authority in San Luis Obispo County. I am also a retired County employee who served in Management/Administrative positions and currently own and operate a family business.

When first elected in 2002, I was skeptical of having a long-term contract for any services, and lead a thorough review of our contract with Waste Management (WM). (My undergraduate degree was in Economics from UCSB.) We opened their long-term contract for a national review of alternatives. Our Council determined that Waste Management was by far the best choice. For the next sixteen years while on City Council and continuing to serve on several advisory boards since, I continue to be very impressed with the Waste Management Corporation and their staffing at every level.

They are an extremely professional organization with high integrity. They always "went the extra mile" sometimes literally, in meeting constituent needs. Though we are a relatively small City, we have a large land area and larger than average street miles over challenging terrain. WM were very adaptable to meeting all needs, even when natural disaster intervened, they always exceeded our expectations in accommodating our constituents and assisting emergency personnel. Of course, they proved to be the most cost-effective solution to our City needs. They have been innovative in researching and implementing new technology in our area, that only a strong organization such as theirs can do.

I continue to be most impressed with their Home-Town feel for such a large corporation. You will always find their employees active in our community and their management is very supportive in partnering in educational and support activities in our community. I continue to serve on our local Tourism Board and am active in organizations such as Kiwanis (Past President) and Chamber of Commerce activities. They are always there, truly demonstrating a caring spirit.

I am entirely at your service for follow-up with anyone interested in more detail regarding Waste Management. They have become important members of our community and I would be happy to assist if requested.

Tom O'Malley, M.A.
Former Mayor, City of Atascadero, CA
Proprietor of Portola Inn and Event Center

Cell Phone: (805) 440-7557
Email: tomomalley@portolainn.com

Katherine Douglas

From: Jamison, Stephanie <sjamiso1@wm.com>
Sent: Thursday, July 6, 2023 9:27 PM
To: sbcob
Cc: Supervisor Das Williams; Laura Capps; Hartmann, Joan; Bob Nelson; Lavagnino, Steve
Subject: Please keep WM as our Trash provider
Attachments: Support Letter WM- Amanda Parker White.pdf

Caution: This email originated from a source outside of the County of Santa Barbara. Do not click links or open attachments unless you verify the sender and know the content is safe.

Clerk of the Board and Supervisors,

Attached you will find a letter from a local resident in our County which falls within WM, Waste Management, service area. The customer has asked that I share their signed letter of support with you. They are expressing their interest in keeping trash services with WM and do not wish to see a change in hauler.

Thank you,
Stephanie Jamison

Recycling is a good thing. Please recycle any printed emails.

Good Evening,

To whom it may concern, we've had very positive experiences with waste management's service. We hope any decision impacting service take into consideration quality of service and communication which has been positive with WM.

Thank you, Amanda Parker



Amanda Parker White
General Manager

Office: (805) 688-7788 x142
Fax: (805) 688-1942

FESS PARKER WINE COUNTRY INN
www.fessparkerinn.com

Katherine Douglas

From: Jamison, Stephanie <sjamiso1@wm.com>
Sent: Thursday, July 6, 2023 9:36 PM
To: sbcob
Cc: Supervisor Das Williams; Laura Capps; Hartmann, Joan; Bob Nelson; Lavagnino, Steve
Subject: Please keep WM as our Trash provider
Attachments: Support Letter WM- Tyler Westour.pdf

Caution: This email originated from a source outside of the County of Santa Barbara. Do not click links or open attachments unless you verify the sender and know the content is safe.

Clerk of the Board and Supervisors,

Attached you will find a letter from a local resident in our County which falls within WM, Waste Management, service area. The customer has asked that I share their signed letter of support with you. They are expressing their interest in keeping trash services with WM and do not wish to see a change in hauler.

Thank you,
Stephanie Jamison

7-6-2023

Dear Board of Supervisors,

Please allow this letter to serve as a communication with how pleased we are to have WM as our trash hauler.

Do not change our hauler please. We are very happy.

Tyler Westover *Tyler Westover* Coquelicot
Coquelicot
2884 Grand Ave.
Los Olivos, CA 93463

Katherine Douglas

From: Jamison, Stephanie <sjamiso1@wm.com>
Sent: Thursday, July 6, 2023 9:43 PM
To: sbcob
Cc: Supervisor Das Williams; Laura Capps; Hartmann, Joan; Bob Nelson; Lavagnino, Steve
Subject: Please keep WM as our Trash provider
Attachments: Support Letters WM- Corey Edwards & Judith Weeden.pdf

Caution: This email originated from a source outside of the County of Santa Barbara. Do not click links or open attachments unless you verify the sender and know the content is safe.

Clerk of the Board and Supervisors,

Attached you will find two letters from a local residents in our County which falls within WM, Waste Management, service area. The customer has asked that I share their signed letter of support with you. They are expressing their interest in keeping trash services with WM and do not wish to see a change in hauler.


Thank you,
Stephanie Jamison

Recycling is a good thing. Please recycle any printed emails.

Dear Board of Supervisors,

Larner Vineyard and Winery depends on Wm for reliable, prompt, and friendly service. We would hate to see a change in provider in our small Los Olivos town!

Corey Edwards / Larner Vineyard and Winery

 7.6.23

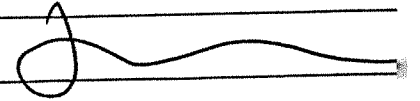
Dear Board of Supervisors,

We love and depend on our Wm service as we receive an incredible amount of shipment each and every day. We want to keep Wm as our service provider - they are consistent, prompt, and reliable

- Judith Weeden

Los Olivos General Store

7.6.23



Katherine Douglas

From: Amelia Ramirez <ameliaroseramirez@gmail.com>
Sent: Thursday, July 6, 2023 9:45 PM
To: sbcob
Cc: Supervisor Das Williams; Laura Capps; Hartmann, Joan; Bob Nelson; Lavagnino, Steve
Subject: Support for WM in North County

Caution: This email originated from a source outside of the County of Santa Barbara. Do not click links or open attachments unless you verify the sender and know the content is safe.

Chair Williams and Supervisors,

As a homeowner in Orcutt and wife of a WM employee I respectfully request that the Board reconsider Staffs recommendations and continue negotiations with WM. WM has provided this community with great service and provided my family stability as my husband's employer. Please keep WM in North County.

Thank you and I hope you will consider the best interests of our community and make a decision that preserves the quality of service and the strong community partnership we have enjoyed with WM.

Amelia Ramirez

ameliaroseramirez@gmail.com

Sent from my iPhone

Katherine Douglas

From: Jamison, Stephanie <sjamiso1@wm.com>
Sent: Thursday, July 6, 2023 9:54 PM
To: sbcob
Cc: Supervisor Das Williams; Laura Capps; Hartmann, Joan; Bob Nelson; Lavagnino, Steve
Subject: Please keep WM as our Trash provider
Attachments: Support Letter WM- Brenda- Wildflower Women.pdf

Caution: This email originated from a source outside of the County of Santa Barbara. Do not click links or open attachments unless you verify the sender and know the content is safe.

Clerk of the Board and Supervisors,

Attached you will find a letter from a local resident in our County which falls within WM, Waste Management, service area. The customer has asked that I share their signed letter of support with you. They are expressing their interest in keeping trash services with WM and do not wish to see a change in hauler.

Thank you,
Stephanie Jamison

Recycling is a good thing. Please recycle any printed emails.

7/14/23

Dear Board of Supervisors -

Wildflower Women is
happy with our service.
I heard there could be
a change but prefer to
stay on with service provided
now.

Thank You

Monica White

2720 Grand Ave

Los Alamos, CA

93441

Katherine Douglas

From: Jamison, Stephanie <sjamiso1@wm.com>
Sent: Thursday, July 6, 2023 10:09 PM
To: sbcob
Cc: Supervisor Das Williams; Laura Capps; Hartmann, Joan; Bob Nelson; Lavagnino, Steve
Subject: Please keep WM as our Trash provider
Attachments: Support Letter WM- Cheryl- Gallery Los Olivos.pdf

Caution: This email originated from a source outside of the County of Santa Barbara. Do not click links or open attachments unless you verify the sender and know the content is safe.

Clerk of the Board and Supervisors,

Attached you will find a letter from a local resident in our County which falls within WM, Waste Management, service area. The customer has asked that I share their signed letter of support with you. They are expressing their interest in keeping trash services with WM and do not wish to see a change in hauler.

Thank you,
Stephanie Jamison

Recycling is a good thing. Please recycle any printed emails.

7-16-23

Good job, service has been
very so great

Cheryl Ambrecht

Elley Gos Oliver

2920 Grand Ave. L.O. G.

Katherine Douglas

From: Jamison, Stephanie <sjamiso1@wm.com>
Sent: Thursday, July 6, 2023 10:15 PM
To: sbcob
Cc: Supervisor Das Williams; Laura Capps; Hartmann, Joan; Bob Nelson; Lavagnino, Steve
Subject: Please keep WM as our Trash provider
Attachments: Support Letter- Joslynn Betty.pdf

Caution: This email originated from a source outside of the County of Santa Barbara. Do not click links or open attachments unless you verify the sender and know the content is safe.

Clerk of the Board and Supervisors,

Attached you will find a letter from a local resident in our County which falls within WM, Waste Management, service area. The customer has asked that I share their signed letter of support with you. They are expressing their interest in keeping trash services with WM and do not wish to see a change in hauler.

Thank you,
Stephanie Jamison

Recycling is a good thing. Please recycle any printed emails.

July 6, 2023

Dear Board of Supervisors,

I'm writing to share my positive experience with WRM. We really appreciate the drivers, sometimes our customers block our drive when it's our service day. The drivers are always great & come in to our restaurant to let us know so they can move their cars. We appreciate them being proactive.

Please do not change our hauler. We appreciate their customer service & being proactive.

Sincerely,

Joslynn Betty - Manager

Joslynn Betty

Bob Well Bread
2449 Baseline Ave
Suite 101
Ballard, CA
93463

Katherine Douglas

From: Jamison, Stephanie <sjamiso1@wm.com>
Sent: Thursday, July 6, 2023 10:18 PM
To: sbcob
Cc: Supervisor Das Williams; Laura Capps; Hartmann, Joan; Bob Nelson; Lavagnino, Steve
Subject: Please keep WM as our Trash provider
Attachments: Support Letter- Don Loper.pdf

Caution: This email originated from a source outside of the County of Santa Barbara. Do not click links or open attachments unless you verify the sender and know the content is safe.

Clerk of the Board and Supervisors,

Attached you will find a letter from a local resident in our County which falls within WM, Waste Management, service area. The customer has asked that I share their signed letter of support with you. They are expressing their interest in keeping trash services with WM and do not wish to see a change in hauler.

Thank you,
Stephanie Jamison

7-6-2023

TO BOARD OF SUPERVISORS,

WE HAVE HAD GREAT SERVICE AT OR
FUNERAL HOME. 'WASTE MANAGEMENT' AND
IT'S DRIVERS ARE ALWAYS COURTEOUS AND
HELPFUL. WE WILL LOOK FORWARD TO MANY
MORE YEARS OF SERVICE.

SINCERELY,

Don M. Joper

LOPER FUNERAL CHAPEL

2465 BASELINE AVE.

GALLARD, CA 93463

805-688-6684

Katherine Douglas

From: Jamison, Stephanie <sjamiso1@wm.com>
Sent: Thursday, July 6, 2023 10:24 PM
To: sbcob
Cc: Supervisor Das Williams; Laura Capps; Hartmann, Joan; Bob Nelson; Lavagnino, Steve
Subject: Please keep WM as our Trash provider
Attachments: Support Letter- Dennis Hartman.pdf

Caution: This email originated from a source outside of the County of Santa Barbara. Do not click links or open attachments unless you verify the sender and know the content is safe.

Clerk of the Board and Supervisors,

Attached you will find a letter from a local resident in our County which falls within WM, Waste Management, service area. The customer has asked that I share their signed letter of support with you. They are expressing their interest in keeping trash services with WM and do not wish to see a change in hauler.

Thank you,
Stephanie Jamison

Recycling is a good thing. Please recycle any printed emails.

7-6-2023

TO BOARD OF SUPERVISORS,

WE HAVE HAD GREAT SERVICE AT CR
FUNERAL HOME.. 'WASTE MANAGEMENT' AND
IT'S DRIVERS ARE ALWAYS CURTIOUS AND
HELPFUL. WE WILL LOOK FORWARD TO MANY
MORE YEARS OF SERVICE.

SINCERELY,

Don M Joper

LOPER FUNERAL CHAPEL

2465 BASELINE AVE

BALLARD, CA 93463

805-688-6684

Katherine Douglas

From: Jamison, Stephanie <sjamiso1@wm.com>
Sent: Thursday, July 6, 2023 10:27 PM
To: sbcob
Cc: Supervisor Das Williams; Laura Capps; Hartmann, Joan; Bob Nelson; Lavagnino, Steve
Subject: Please keep WM as our Trash provider
Attachments: Support Letter WM- Tyler Mogallones.pdf

Caution: This email originated from a source outside of the County of Santa Barbara. Do not click links or open attachments unless you verify the sender and know the content is safe.

Clerk of the Board and Supervisors,

Attached you will find a letter from a local resident in our County which falls within WM, Waste Management, service area. The customer has asked that I share their signed letter of support with you. They are expressing their interest in keeping trash services with WM and do not wish to see a change in hauler.

Thank you,
Stephanie Jamison

Recycling is a good thing. Please recycle any printed emails.

7-6-2023

TO BOARD OF SUPERVISORS,

WE HAVE HAD GREAT SERVICE AT CR
FUNERAL HOME. 'WASTE MANAGEMENT' AND
IT'S DRIVERS ARE ALWAYS CURTIOUS AND
HELPFUL. WE WILL LOOK FORWARD TO MANY
MORE YEARS OF SERVICE.

SINCERELY,

Don M Joper

LOPER FUNERAL CHAPEL

2465 BASELINE AVE

BALLARD, CA 93463

805-688-6684

7-6-2023

Dear Board of Supervisors,

We are pleased with our service with WM & integral part of the community & we don't want to see any changes.

We heard that there may be changes & we don't want that & want to keep our hauler. WM provides value & we want to maintain that.

Sincerely,

Dennis Hankins (Business Elder)
Santa Cruz Valley Presbyterian Church

D. Hankins

1825 Alamo Pintado Rd.

Solvang, CA 93463

Dear Board of Supervisors, July 6, 2023.

We enjoy WM service & their customer service. Never had any issues with drivers they are super friendly. They are very informative & help us with what goes in what bin.

Please don't make any changes we are hauler.

Sincerely, Tyler Magallanes
Lincoast Vineyards 1711 Alamo Pintado RD Solvang CA, 93463

Katherine Douglas

From: Jamison, Stephanie <sjamiso1@wm.com>
Sent: Thursday, July 6, 2023 10:32 PM
To: sbcob
Cc: Supervisor Das Williams; Laura Capps; Hartmann, Joan; Bob Nelson; Lavagnino, Steve
Subject: Please keep WM as our Trash provider
Attachments: Support Letter WM- Austin- Country Market.pdf

Caution: This email originated from a source outside of the County of Santa Barbara. Do not click links or open attachments unless you verify the sender and know the content is safe.

Clerk of the Board and Supervisors,

Attached you will find a letter from a local resident in our County which falls within WM, Waste Management, service area. The customer has asked that I share their signed letter of support with you. They are expressing their interest in keeping trash services with WM and do not wish to see a change in hauler.

Thank you,
Stephanie Jamison

Recycling is a good thing. Please recycle any printed emails.

7/6/2023

R Country Market - Manager Austin

Our driver is a super nice fella that always makes sure our needs are met! Our needs have always been met so it would be concerning if we no longer had WM.

2948 Grand Ave
Los Olivos, CA
93441

Katherine Douglas

From: Jamison, Stephanie <sjamiso1@wm.com>
Sent: Thursday, July 6, 2023 10:36 PM
To: sbcob
Cc: Supervisor Das Williams; Laura Capps; Hartmann, Joan; Bob Nelson; Lavagnino, Steve
Subject: Please keep WM as our Trash provider
Attachments: Support Letter WM- Tracy LeBard.pdf

Caution: This email originated from a source outside of the County of Santa Barbara. Do not click links or open attachments unless you verify the sender and know the content is safe.

Clerk of the Board and Supervisors,

Attached you will find a letter from a local resident in our County which falls within WM, Waste Management, service area. The customer has asked that I share their signed letter of support with you. They are expressing their interest in keeping trash services with WM and do not wish to see a change in hauler.

Thank you,
Stephanie Jamison

Recycling is a good thing. Please recycle any printed emails.

7/6/2023

R Country Market - Manager Austin

Our driver is a super nice fella that always makes sure our needs are met! Our needs have always been met so it would be concerning if we no longer had WM.

2948 Grand Ave
Los Olivos, CA
93441

Spa Elan 2933 San Marcos Ave Suite 109

Tracy LeBarde Los Olivos CA 93441

We are happy customers of W.M.

Our service has been excellent and
do not see a need for any change

~~Tracy LeBarde~~

7/6/23

LOS OLIVOS, CA

93427

Katherine Douglas

From: Jamison, Stephanie <sjamiso1@wm.com>
Sent: Thursday, July 6, 2023 10:40 PM
To: sbcob
Cc: Supervisor Das Williams; Laura Capps; Hartmann, Joan; Bob Nelson; Lavagnino, Steve
Subject: Please keep WM as our Trash provider
Attachments: Support Letter WM- Nelida Lucas.pdf

Caution: This email originated from a source outside of the County of Santa Barbara. Do not click links or open attachments unless you verify the sender and know the content is safe.

Clerk of the Board and Supervisors,

Attached you will find a letter from a local resident in our County which falls within WM, Waste Management, service area. The customer has asked that I share their signed letter of support with you. They are expressing their interest in keeping trash services with WM and do not wish to see a change in hauler.

Thank you,
Stephanie Jamison

Recycling is a good thing. Please recycle any printed emails.

7/6/2023

R Country Market - Manager Austin

Our driver is a super nice fella that always makes sure our needs are met! Our needs have always been met so it would be concerning if we no longer had WM.

2948 Grand Ave
Los Olivos, CA
93441

Spa Elan

2933 San Marcos Ave Suite 109

Tracy Zebard

Los Olivos CA 93441

We are happy customers of W.M.

Our service has been excellent and
do not see a need for any change

~~XXXXXXXXXX~~

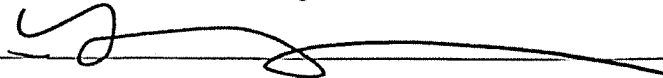
7/6/23

LOS OLIVOS, CA

93427

We appreciate the service! always
feel taken care of! always feel
like its kept clean! NO changes needed
around here!

7/6/23

Nelida Lucas
Tendy Wiles
2900 Grand Ave
Los Olivos CA 93427


Katherine Douglas

From: Harriott, Joel <jharrio1@wm.com>
Sent: Friday, July 7, 2023 8:50 AM
To: sbcob
Cc: Supervisor Das Williams; Laura Capps; Hartmann, Joan; Bob Nelson; Lavagnino, Steve
Subject: Please keep WM as our Trash provider
Attachments: Los Olivos Wine Merchant Cafe.jpg

Caution: This email originated from a source outside of the County of Santa Barbara. Do not click links or open attachments unless you verify the sender and know the content is safe.

Clerk of the Board and Supervisors,

Attached you will find a letter from a local resident in our County which falls within WM, Waste Management, service area. The customer has asked that I share their signed letter of support with you. They are expressing their interest in keeping trash services with WM and do not wish to see a change in hauler.

Thank you,
Joel Harriott

Recycling is a good thing. Please recycle any printed emails.

JULY 6, 2023

LOS OLIVOS WINE MERCHANT CAFE
2879 GRAND AVE
LOS OLIVOS, CA. 93441

BOARD OF SUPERVISORS,

WM HAS PROVIDED OUR BUSINESS WITH GREAT
SERVICE FOR MANY YEARS. WE WOULD LIKE THEM
TO CONTINUE TO BE OUR SERVICE PROVIDER. PLEASE
DO NOT CHANGE OUR TRASH HAULER.

SINCERELY,

GENERAL MANAGER MATT



Katherine Douglas

From: Harriott, Joel <jharrio1@wm.com>
Sent: Friday, July 7, 2023 8:53 AM
To: sbcob
Cc: Supervisor Das Williams; Laura Capps; Hartmann, Joan; Bob Nelson; Lavagnino, Steve
Subject: FW: Please keep WM as our Trash provider
Attachments: Figueroa Mountain.jpg

Caution: This email originated from a source outside of the County of Santa Barbara. Do not click links or open attachments unless you verify the sender and know the content is safe.

Clerk of the Board and Supervisors,

Attached you will find a letter from a local resident in our County which falls within WM, Waste Management, service area. The customer has asked that I share their signed letter of support with you. They are expressing their interest in keeping trash services with WM and do not wish to see a change in hauler.

Thank you,
Joel Harriott

Recycling is a good thing. Please recycle any printed emails.

JULY 6, 2023

FIGUEROA MOUNTAIN BREWING CO.
2363 ALAMO PINTADO AVE
LOS OLIVOS, CA. 93441

BOARD OF SUPERVISORS,

WM HAS BEEN A GREAT SERVICE PROVIDER
AND WE WOULD LIKE THEM TO CONTINUE SERVING
OUR BUSINESS. PLEASE KEEP WM AS OUR TRASH
HAULER.

SINCERELY,

THOMAS CRAWFORD

BAR/AND -



Katherine Douglas

From: Harriott, Joel <jharrio1@wm.com>
Sent: Friday, July 7, 2023 8:55 AM
To: sbcob
Cc: Supervisor Das Williams; Laura Capps; Hartmann, Joan; Bob Nelson; Lavagnino, Steve
Subject: Please keep WM as our Trash provider
Attachments: Coast Hills Credit Union.jpg

Caution: This email originated from a source outside of the County of Santa Barbara. Do not click links or open attachments unless you verify the sender and know the content is safe.

Clerk of the Board and Supervisors,

Attached you will find a letter from a local resident in our County which falls within WM, Waste Management, service area. The customer has asked that I share their signed letter of support with you. They are expressing their interest in keeping trash services with WM and do not wish to see a change in hauler.

Thank you,
Joel Harriott

JULY 6, 2023

COAST HILLS CREDIT UNION
3880 CONSTELLATION RD.
LOMPOC, CA. 93436

BOARD OF SUPERVISORS,

WM HAS PROVIDED OUR BUSINESS WITH TOP NOTCH SERVICE FOR MANY YEARS AND WE WOULD LIKE THEM TO CONTINUE AS OUR PROVIDER. PLEASE KEEP WM AS OUR HAULER.

BEST REGARDS,

VICKY KING, BRANCH MANAGER



Katherine Douglas

From: Harriott, Joel <jharrio1@wm.com>
Sent: Friday, July 7, 2023 8:57 AM
To: sbcob
Cc: Supervisor Das Williams; Laura Capps; Hartmann, Joan; Bob Nelson; Lavagnino, Steve
Subject: Please keep WM as our Trash provider
Attachments: Village Veterinary Clinic.jpg

Caution: This email originated from a source outside of the County of Santa Barbara. Do not click links or open attachments unless you verify the sender and know the content is safe.

Clerk of the Board and Supervisors,

Attached you will find a letter from a local resident in our County which falls within WM, Waste Management, service area. The customer has asked that I share their signed letter of support with you. They are expressing their interest in keeping trash services with WM and do not wish to see a change in hauler.

Thank you,
Joel Harriott

Recycling is a good thing. Please recycle any printed emails.

July 6, 2023

VILLAGE VETERINARY CLINIC
3883 CONSTELLATION RD.
LOMPOC, CA. 93436

BOARD OF SUPERVISORS,

WE ARE VERY HAPPY WITH THE SERVICE THAT WM
PROVIDES FOR OUR BUSINESS AND WANT TO SEE THEM
CONTINUE TO BE OUR SERVICE PROVIDER.

SINCERELY,



Meghan Fox
Hospital Manager

Katherine Douglas

From: Harriott, Joel <jharrio1@wm.com>
Sent: Friday, July 7, 2023 8:59 AM
To: sbcob
Cc: Supervisor Das Williams; Laura Capps; Hartmann, Joan; Bob Nelson; Lavagnino, Steve
Subject: Please keep WM as our Trash provider
Attachments: U-Haul.jpg

Caution: This email originated from a source outside of the County of Santa Barbara. Do not click links or open attachments unless you verify the sender and know the content is safe.

Clerk of the Board and Supervisors,

Attached you will find a letter from a local resident in our County which falls within WM, Waste Management, service area. The customer has asked that I share their signed letter of support with you. They are expressing their interest in keeping trash services with WM and do not wish to see a change in hauler.

Thank you,
Joel Harriott

Recycling is a good thing. Please recycle any printed emails.

JULY 6, 2023

U-HAUL MOVING + STORAGE

170 VULCAN DR.

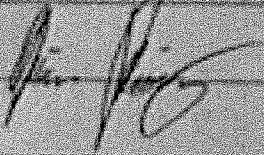
LOMPOC, CA. 93436

BOARD OF SUPERVISORS,

OUR SERVICE PROVIDER WM HAS BEEN A GREAT SERVICE FOR OUR BUSINESS. WE WOULD LIKE WM TO CONTINUE TO PROVIDE SERVICE TO OUR BUSINESS.

REGARDS,

STORE MANAGER, U-HAUL



JAVIER RAMIREZ

Katherine Douglas

From: Harriott, Joel <jharrio1@wm.com>
Sent: Friday, July 7, 2023 9:00 AM
To: sbcob
Cc: Supervisor Das Williams; Laura Capps; Hartmann, Joan; Bob Nelson; Lavagnino, Steve
Subject: Please keep WM as our Trash provider
Attachments: Eddie's Grill.jpg

Caution: This email originated from a source outside of the County of Santa Barbara. Do not click links or open attachments unless you verify the sender and know the content is safe.

Clerk of the Board and Supervisors,

Attached you will find a letter from a local resident in our County which falls within WM, Waste Management, service area. The customer has asked that I share their signed letter of support with you. They are expressing their interest in keeping trash services with WM and do not wish to see a change in hauler.

Thank you,
Joel Harriott

Recycling is a good thing. Please recycle any printed emails.

JULY 6, 2023

EDDIE'S GRILL
3787 CONSTELLATION RD
LOMPOC, CA. 93436

BOARD OF SUPERVISORS,

OUR SERVICE WITH WM OVER THE YEARS HAS BEEN GREAT, WE DO NOT WANT TO SEE A CHANGE IN HAULERS. PLEASE KEEP WM AS OUR SERVICE PROVIDER.

REGARDS,

STORE MANAGER,
MARIA VILLA

A large, stylized handwritten signature in black ink, appearing to be 'M. Villa', with a long horizontal line extending to the right across the page.

Katherine Douglas

From: Harriott, Joel <jharrio1@wm.com>
Sent: Friday, July 7, 2023 9:01 AM
To: sbcob
Cc: Supervisor Das Williams; Laura Capps; Hartmann, Joan; Bob Nelson; Lavagnino, Steve
Subject: Please keep WM as our Trash provider
Attachments: VP Gas.jpg

Caution: This email originated from a source outside of the County of Santa Barbara. Do not click links or open attachments unless you verify the sender and know the content is safe.

Clerk of the Board and Supervisors,

Attached you will find a letter from a local resident in our County which falls within WM, Waste Management, service area. The customer has asked that I share their signed letter of support with you. They are expressing their interest in keeping trash services with WM and do not wish to see a change in hauler.

Thank you,
Joel Harriott

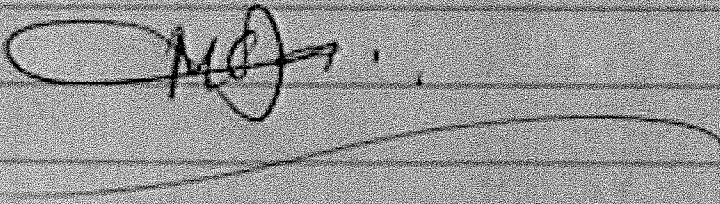
Recycling is a good thing. Please recycle any printed emails.

VP RACING GASOLINE
3705 CONSTELLATION RD
Lompoc, CA 93436

July 6, 2023

BOARD OF SUPERVISORS,

WM HAS PROVIDED GREAT SERVICE AND WE WOULD
LIKE THEM TO CONTINUE SERVICE AT OUR BUSINESS,
THE DRIVERS AND GREAT AND FRIENDLY.



STORE MANAGER
MAHSHAH VAIAN

Katherine Douglas

From: Thomas Lyon <thomasrlyon@gmail.com>
Sent: Friday, July 7, 2023 3:04 PM
To: sbcob; Supervisor Das Williams; capps@countyofsb.org; Hartmann, Joan; Bob Nelson; Lavagnino, Steve
Subject: Board of Supervisors Agenda for July 11, 2023, Public Works Department, Item 23-00663

Caution: This email originated from a source outside of the County of Santa Barbara. Do not click links or open attachments unless you verify the sender and know the content is safe.

Good day,

July 7, 2023

To: Clerk of the Board, Santa Barbara County Supervisors, and staff

Re: Board of Supervisors Agenda for July 11, 2023, Public Works Department, Item 23-00663

Good day, Chair Williams, Supervisors of the Board, and Staff,

I am writing to express my strong desire to keep WM (Waste Management) as the waste management provider in Zones 4 and 5 of the County. The prospect of making a change would cause unnecessary disruption, considering WM's decades of excellent service.

What seems to be missing is any County criteria, reasons, opportunity for public comment, and discussion for making this change. Basically, it seems that the Board of Supervisors is being asked to vote this Tuesday to approve making a change without the timely review and response of the public. Is this the intention? **While there may be good reasons to consider a change, why aren't we, residents of the areas affected being provided full information regarding this possible decision? I have contacted some neighbors in our SouthPoint Estates Homeowner's Community who have received no written notification or information regarding this matter.**

WM has been an integral part of our community for many years, consistently providing reliable and efficient waste management services. Their extensive experience and expertise have proven invaluable in maintaining the cleanliness and sustainability of our county.

Changing waste management providers will lead to unnecessary complications and adjustments for local residents. WM's seamless operations and familiarity with the area ensure that waste collection and disposal services run smoothly, without interruption or inconvenience.

WM's professional staff, well-maintained and modern equipment, and commitment to environmental sustainability make them the ideal choice to serve our community effectively.

I would ask that the County provide full disclosure regarding this issue and postpone their vote until residents in these areas are fully informed of their options and can respond knowledgeably.

Thank you for your attention to this matter. I trust that you will consider the desires and concerns of residents who value the continuation of WM's outstanding service in our county.

Yours sincerely,

Thomas R. Lyon