



BOARD OF SUPERVISORS  
AGENDA LETTER

Agenda Number:

Clerk of the Board of Supervisors  
105 E. Anapamu Street, Suite 407  
Santa Barbara, CA 93101  
(805) 568-2240

**Department Name:** General Services  
**Department No.:** 063  
**For Agenda Of:** June 22, 2021  
**Placement:** Administrative  
**Estimated Time:** N/A  
**Continued Item:** No  
**If Yes, date from:**  
**Vote Required:** Majority

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**TO:** Board of Supervisors  
**FROM:** General Services Janette D. Pell, Director (805) 560-1011  
Contact Info: Andre Monostori, Assistant Director (805) 568-2606  
Information and Communication Services Division  
**SUBJECT:** Agreement with Kroll, for Cyber Security End-Point Protection Services, All Districts

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**County Counsel Concurrence**

As to form: Yes

Other Concurrence: Risk

**Auditor-Controller Concurrence**

As to form: Yes

**Recommended Actions:**

That the Board of Supervisors:

- a) Approve and authorize the Chair to execute the attached agreement to procure continued protection services from Kroll, a Division of Duff and Phelps, for a 12-month coverage period of July 13, 2021 through July 11, 2022 for up to 5,950 County computers, in the amount not to exceed \$428,400.00; and
- b) Determine that the above actions are not a project under the California Environmental Quality Act (CEQA) pursuant to Section 15378(b)(5) of the CEQA guidelines because they consist of administrative activities of government that will not result in direct or indirect physical changes in the environment.

**Summary Text:**

On June 4, 2019, the Board of Supervisors approved an 8-month contract to engage with Kroll to provide cyber security response services to County computers following a major cyber security incident December 2018. The Board of Supervisors approved two additional extensions to July 13, 2020 and to July 12, 2021 to allow for the selection of a long-term managed security service agreement. Due to continued resource impact of COVID-19, the County is seeking a third extension, allowing resources to pursue a long-term service solution and agreement.

**Background:**

The County of Santa Barbara experienced a major cyber security incident in December 2018. The County’s cyber insurance carrier assigned Kroll to provide immediate containment and remediation of compromised County computers. Kroll was able to successfully assist the County with remediation activities and has continued to support the County since the incident was resolved.

In January 2020, the Board of Supervisors awarded a 6-month extension to the Kroll contract after County staff identified the need to continue services while pursuing a long-term solution with a managed security provider. The County issued a Request for Qualifications (RFQ) to acquire these needed services through a competitive bid process. The County planned to select a firm by May 2020.

However, due to the impact of COVID-19, County resources were redirected to assist in community response efforts and were not available to effectively make an informed RFQ selection. Under the previous extension approved by the Board of Supervisors in June 2020, the County has maintained its security posture through the continued use of the end-point protections provided by Kroll. To continue efforts to select a long-term service solution and agreement, the County is requesting an additional 12-month extension of this service.

As the County pursues a long-term service solution and agreement, current cyber security services provided by Kroll should remain in-place to avoid a service disruption that may increase further cyber security risk to the County. The long-term service arrangement requires additional time with input from an ongoing information security assessment to effectuate an informed decision.

**Key Contract Risks**

The services provided by Kroll will provide needed protection of County computers against cyber security attacks, such as computer viruses and other types of malware.

**Fiscal and Facilities Impacts:**

Budgeted: Yes **Fiscal Analysis:**

<b><u>Funding Sources</u></b>	<b><u>FY 2021-22 Cost:</u></b>	<b><u>Annualized On-going Cost:</u></b>	<b><u>Total One-Time Project Cost</u></b>
ICT Internal Service Fund 1915	\$ 428,400.00	\$ -	\$ 428,400.00
<b>Total</b>	<b>\$ 428,400.00</b>	<b>\$ -</b>	<b>\$ 428,400.00</b>

**Special Instructions:**

Clerk of the Board: Please return two (2) copies of the executed contract plus the minute order of the action to the General Services Department, attention: Andre Monostori, Interim Assistant Director.

**Attachments:**

1. Attachment 1 – Agreement for Services with Kroll 06-22-2021

**Authored by:**

Andre Monostori, Assistant Director

**cc:**