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**STATEMENT OF WORK (#11237)
Imprivata Single Sign-On (Software + Integration) for SA175 Santa Barbara County**

OCHIN, Inc. ("OCHIN"), and Santa Barbara County Public Health Department ("Santa Barbara", "Member", "Service Area", or "Client") are parties to a Master Services Agreement (the "MSA" or "Master Services Agreement") dated 3/21/2017. This Statement of Work (SOW) is governed by, and entered into pursuant to, such MSA.

JIRA: EAPPS-250447

Engagement Overview

Install Imprivata OneSign software on OCHIN Member's network and integrate OCHIN Member's instance of Imprivata OneSign with OCHIN Epic Production.

Approach & Assumptions

- Software Install
 - OCHIN will install instance of Imprivata on the Member's network per the details of the OCHIN intake form completed with the Member.
 - Member's IT team will assist and shadow the implementation team during configuration to build institutional familiarity with the solution.
 - Member's IT team will install any new hardware as well as software on each individual endpoint under guidance of and with support from OCHIN.
 - Member will provide the necessary networking and infrastructure resources to complete this configuration, including:
 - IP addresses / subnet masks / gateways / etc.
 - Active Directory information, including a user account with Account Operator permissions for synchronization purposes
- OCHIN Integration with Software
 - OCHIN integration with the Member's Imprivata instance will be achieved using Epic's Warp Drive tool and the Imprivata Warp Drive Connector tool installed on each user's workstation.
 - Members will be responsible for their own endpoint management, including quarterly updates of Warp Drive (provided by OCHIN).
 - OCHIN integration build will include the setup and testing of 1 shared and 1 private Member workstation with the Member IT team. Member IT team will setup remaining workstations.
 - Training for the OCHIN integration will include an OCHIN User Guide and Train-the-Trainer instruction.
- Member will designate a Project Manager who will be the primary point of contact for communications relative to the project and will have the authority to act on behalf of the Customer in all matters regarding the project, including:
 - Managing the Member's personnel and responsibilities for the project
 - Serving as the interface between departments participating in the project
 - Participating in project meetings



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- Helping resolve project issues and escalating issues within the Member's organization as necessary
- OCHIN will provide instruction to Member for application mapping of their network applications.

Success Criteria & Deliverables

After entering their credentials once at initial SSO logon or after password updates, Member users will be able to use a badge or biometric reader to log into a workstation, then, double-click on the Imprivata desktop icon to launch OCHIN Epic Production Hyperspace and be automatically logged in to the Epic department selection screen.

Dependencies

- If Member does NOT already have an instance of Imprivata on their organization's network, this installation will be done as part of the OCHIN integration setup.
- If Member DOES already have an instance of Imprivata on their organization's network, then their licensing will need to be changed over to the OCHIN standard.

Member Requirements:

- Purchase approved hardware.

Timeline

Timeline is dependent on following items:

- Receipt of signed Statement of Work
- If approved, work can begin 1 week from received signed Statement of Work
- From kickoff, work can be completed within 22 weeks.

Project Milestones:

Milestone	Due Date	Responsible Party	Deliverable/dependency
Signed SOW	ASAP	OCHIN/Member	Project Scope
Project Kickoff	1 week	OCHIN	Signed SOW
Imprivata Install	~12 weeks (Dependent on size of implementation)	OCHIN/Member	Signed SOW
Integration Build	3 weeks	OCHIN, Member	Project Kickoff
Member Setup/UAT	1 week	OCHIN, Member	Integration Build
Training	1 week	OCHIN, Member	UAT
Go Live	1 day	OCHIN	Training
Stabilization	2 weeks	OCHIN	Go Live
Project completion	1 week	OCHIN, Member	Member acceptance of deliverables

*These dates may be adjusted by mutual agreement between Member and OCHIN.

Limitations & Out of Scope

The following items are outside of the scope of this engagement:



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- Imprivata OneSign does not support the Mozilla Firefox or Apple Safari browsers, authentication dialogs that are delivered via Adobe Flash, authentication dialogs which are delivered using Microsoft Silverlight technology, or authentication dialogs which are delivered by versions of Java CRE's earlier than version 1.7.
- Current SSO integration with OCHIN is limited to Epic Production and via desktop icon rather than through the OCHIN Member portal.
- No SSO access to the OCHIN Member portal or any apps within it.
- No SSO via remote.ochin.info.

Contact(s):

Organization	Name	Email
OCHIN	Signe Todd	todds@ochin.org
Member	Laura Lui	Laura.lui@sbcphd.org

Pricing and Terms

Fees

All services related to this project as outlined in this Statement of Work, shall be performed on a Fixed Price as defined in the table below. Maintenance fees shall be invoiced monthly at 1/12th the annual rate.

Description	SKU	One Time Cost	# Units	Cost
One Time Implementation Fee	N/A	\$22,000	Large: 100,000- 199,999 annual visits	\$22,000
IMP 75 Reader - Badge Tap (OneSign)	HDW-IMP 75	\$93.06	350	\$32,751
OneSign Individual Certification Bundle	TR-OS-CERT- INDIVIDUAL-BDL	\$5,148	1	\$5,148
Total Install Cost				\$59,719
Annual Maintenance Description	SKU	Cost Per Month	# Units	Annual Cost*
Imprivata Single Sign-On and Authentication Management Subscription license bundle (OneSign)	SUB-ICC-SSO/AM-V	\$5.21	250	\$15,630
License for Imprivata Connector for EPIC Hyperspace	CONN-EPIC	N/A	1	Free



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License for Imprivata Connector for Epic Warp Drive (ICC)	CONN-EPIC-WD-ICC	N/A	1	Free
G4 Virtual Appliance Subscription License	SUB-IR-APP-4th Generation	\$95.00	2	\$2,280
Imprivata Self-Service Password Reset Subscription License (OneSign)	SUB-ICC-SSPW-V	\$0.66	250	\$1,980
Imprivata Virtual Desktop Access Subscription License (OneSign)	SUB-ICC-VDA-V	\$1.08	250	\$3,240
Total Annual Maintenance Cost				\$23,130

Pricing valid for 30 days unless otherwise noted

Note:

- All Install fees include training support.
- All Software license pricing is per user, per month, and sold in 36-month subscription terms and will begin again at the execution of this Statement of Work.

Travel Fees

- No travel is anticipated and not included in this SOW

Payment Terms

1. Member shall be responsible for all Fees as identified in this Statement of Work, and any Change Orders, as applicable.
2. Invoicing will occur as follows, due net thirty (30) days from the date of the invoice.

Payment Trigger	Description	Payment
Signed SOW	50% of Total Cost	\$29,859.50
Delivery of Work Product	Remainder of Total Cost	\$29,859.50
1 st Month Live	1 st Year Annual Maintenance Due – Billing to occur annually on same date	\$23,130

Additional Terms

1. Once equipment is purchased it is owned by the member and non-refundable.

[Signature page to follow]



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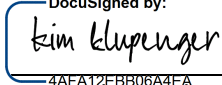
Signatures

Signature is required to accept this SOW. By signing below, each party agrees to the proposed purchase and authorizes work to begin.

Santa Barbara County Public Health
 300 N. San Antonio Road
 Santa Barbara, CA 93110

OCHIN, Inc.
 PO Box 5426
 Portland, OR 97228-5426

By: _____
 Authorized Signature

By: ^{DocuSigned by:}

4AFAT2EBB06A4EA

 Authorized Signature

Name: _____

Name: Kim Klupenger

Title: _____

Title: CXO

Date: _____

Date: 8/5/2022

OCHIN Internal Approval:

June Cho	OOO Receives a copy
Nicole Klassen-Ellington	OOO Receives a copy
Signe Todd	Receives a copy
Chris Renfro	Receives a copy