

County of Santa Barbara
And
Carpinteria Summerland Fire District
Information Services Agreement

Exhibit "A"

Information Technology Services

The Carpinteria Summerland Fire District has contracted with the County of Santa Barbara Information Technology Services to provide information technology services.

For budgeting and billing purposes a Proforma will be agreed upon detailing service commitments prior to the start of each fiscal year. ITS services are then contracted for the entire fiscal year. For contracted services, the cost to the district will not change if the district makes incremental additions or deletions to their ITS service load counts as a result of routine business changes during the fiscal year. Service fees will be billed quarterly.

Provision of all IT services will be in conformity with ITS Service Principles and Policies which will be provided under separate cover. Principles and policies are subject to change and updated documentation will be provided when changes are made.

Start-up fees for this contract will include the cost of hardware, software and labor necessary to establish a service that is in compliance with ITS service principles and policies. All equipment procured with these start-up fees will become the property of the County of Santa Barbara. The County will monitor, manage, maintain and replace this equipment as necessary to continue to provide the service in accordance with its corresponding principles and policies.

Additional technical services and/or material changes to contracted services can be purchased at published rates anytime during the term of this agreement. The addition of these services will incur a one time charge which will pro-rate the annual charge for the remainder of the fiscal year. A current listing of available services will be provided under separate cover.

ITS can provide technical expertise on behalf of the District when dealing with software vendors, consultants and business partners on a time and materials basis. The County will furnish a written estimate for additional services clearly identifying hardware, software and/or labor setup fees when applicable. Technical line staff and ITS Management are available at hourly rates as published annually.