

County of Santa Barbara

**RESOLUTION OF COMMENDATION FOR IT M365 SUPPORT SPECIALIST
OSAMA MUFTAH UPON HIS RETIREMENT FROM THE INFORMATION
TECHNOLOGY DEPARTMENT**

WHEREAS, Osama Muftah started his career with the County of Santa Barbara in September 1999 as an EDP Office Automation Coordinator with the General Services Department. Osama was promoted to a EDP Office Auto Spec II in 2005 and transitioned with other IT professionals to the new Information Technology Department in 2023; and

WHEREAS, Osama made significant contributions, from his early days supporting Data Services Division customer relationships to his current role as a Microsoft 365 system specialist ensuring our Office suite of products meets the needs of computer users countywide. He played a crucial role in operating system upgrades from bringing on Window XP through to the recent deployment of SharePoint. He has been a diligent troubleshooter, tracking down the root of tricky problems with patience. He has shared his knowledge and experience so that others in the department have been able to succeed on their own; and

WHEREAS, Osama's job knowledge, skills and experience have contributed greatly to the overall professionalism and success of Information Technology at the County; and

WHEREAS, Osama is commended for his faithful and devoted services to the County community. He has taken pride in providing excellent service to the community through his public service, and he has been a mentor to many over the years. Osama's gentle, quiet and pleasant demeanor will be greatly missed by his many friends and associates throughout the County;

NOW, THEREFORE, BE IT HEREBY ORDERED AND RESOLVED that the Board of Supervisors of the County of Santa Barbara does hereby commend Osama Muftah upon his retirement from the Information Technology Department.

PASSED AND ADOPTED, by the Board of Supervisors of the County of Santa Barbara, State of California, this 4th day of November, 2025 by a unanimous vote of all members present.



Mona Niyasat

ATTEST: Clerk of the Board

[Signature]

Supervisor - 1st District

[Signature]

Supervisor - 2nd District

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Supervisor - 3rd District

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Supervisor - 4th District

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Supervisor - 5th District

