



# County of Santa Barbara

Chief Information  
Officer/Project Management  
Services

Statement of Work

July 10, 2007

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# 1. Understanding of the Engagement

The contractor will provide for Chief Information Officer and Project Management Services to the County of Santa Barbara, and assist in developing an information technology and strategic plan designed to continue progress toward the goals stated in section 1.2.

The contractor shall provide chief information officer services to the County and coordinate the development and deployment of a broad range of information services and information technology within the organization to achieve the county's stated goals and initiatives and support its constituents. This includes responsibility for strategy, direction, architecture, standards, guidelines, rulemaking, policies, planning, coordination, and review of information technology across all agencies, departments and offices. In addition, the contractor will ensure the county's deployment of information technology serves the business needs of the county government through the efficient and effective development and deployment of the county's information technologies resources.

## 1.1 Statement of Work

## 1.2 CIO Services

Ms. Sally Nagy is the consultant who shall provide Chief Information Officer services on behalf of Eclipse Solutions, Inc., and such other duties incidental thereto, to the County. Working in partnership with County departments, Ms. Nagy shall coordinate the development and deployment of a broad range of information services and all aspects of information technology within the organization at all levels to achieve the County's goals and support its constituents.

Ms. Nagy shall fulfill the following objectives, expectations, and duties:

Develop a County Information Technology Strategic Plan and oversee its implementation;

- Ensure that the County's deployment of information technology serves the business needs of the County through the efficient and effective development and deployment of the County's information technology resources;
  - Maintain responsibility for the strategic direction of the County's e-Government program;
  - Oversee the expansion of the County's Geographic Information System;
  - Develop a data repository to facilitate the collection, aggregation, analysis and reporting of data for decision making;
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- Institutionalize an IT governance model that will provide guidance to individuals and groups in the management of information technology and a framework for making timely IT decisions;
- Coordinate implementation of the Blue Ribbon Task Force's IT recommendations;
- Provide recommendations regarding the overall management of the County's IT resources, including budgets, standards, and projects;
- Provide oversight of IT investments/project portfolio to ensure their alignment and support of strategic business plans;
- Participate in external groups at the local, state and federal levels to share the County's information and technology achievements as well as to learn of new innovations;
- Advise the Board of Supervisors and senior County management on information technology matters; and
- Communicate changes in priorities with regard to IT initiatives horizontally and vertically throughout the County.

## **2. Oversight of Contract**

County shall designate an individual to oversee the Eclipse Solutions, Inc. contract.

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