

**SANTA BARBARA COUNTY
BOARD AGENDA LETTER**



Clerk of the Board of Supervisors
105 E. Anapamu Street, Suite 407
Santa Barbara, CA 93101
(805) 568-2240

Agenda Number:
Prepared on: 3/19/04
Department Name: Public Health
Department No.: 041
Agenda Date: 5/25/04
Placement: Administrative
Estimate Time: N/A
Continued Item: NO
If Yes, date from:

TO: Board of Supervisors

FROM: Roger E. Heroux MPA, Director
Public Health Department

STAFF CONTACT: Jan E. Glick, Animal Services Director
Public Health Department (681 5284)

SUBJECT: Animal Services Annual Report 2002-2003

Recommendation(s):

That the Board of Supervisors:

Accept and file the 2002-2003 Annual Report about the care and treatment of the animals at our County Animal Shelters and the accomplishments of those engaged in their care and rescue.

Alignment with Board Strategic Plan:

The recommendation(s) are primarily aligned with:

Goal No. 1. An Efficient Government Able to Respond Effectively to the Needs of the Community.

Executive Summary and Discussion:

Animal Services experienced a successful year reaching desired goals of increasing staff professionalism, improving consistency in service delivery at all three shelters, strengthening partnerships with the community, and expanding off-site adoption opportunities. Through efforts such as these, euthanasia of adoptable animals has been reduced.

During the 2002-03 fiscal year, a committee of staff members developed the Animal Services Training Academy. Three programs were developed targeting comprehensive job specific training and verification of the trainee's skills, knowledge or abilities. Each program is comprised of daily curriculums and multi-media courses. Graduates of the Academy have the benefit of learning "best practice" techniques from the Training Officer to ensure safe work practices and competency in job duties. The Academy further reinforces

consistency at all three shelters on policies and procedures. Animal Services is committed to a high level of employee performance and will continue to expand and refine the Training Academy.

Animal Services also partners with a multitude of individuals, volunteer groups, adoption partners, pet stores, grooming shops, veterinarians, humane societies and non-profit foundations to achieve its goals. Volunteers augment customer service and animal care at all three shelters. Several local groomers donate their services to enhance the appearance of the cats and dogs, making them more likely to be adopted. Partnering adoption groups assist in adopting animals and freeing up space at the animal shelters.

Various organizations have partnered with the County to assist in funding the new Santa Maria Animal Center: the Wendy P. McCaw Foundation, the Santa Barbara County Animal Care Foundation, the Santa Barbara Humane Society and the Santa Barbara Foundation. Although construction was delayed during this reporting period due to preparation of an environmental impact report, ground breaking for the Santa Maria Animal Center occurred on April 8, 2004.

Hosting off-site adoption events in popular, high-traffic venues increases animals' chances for placement with a new family. By consistently having a presence in the community, Animal Services is working toward a larger goal of community awareness of our programs and education about the humane treatment of animals.

Interested individuals approached Animal Services to propose a language change in the Santa Barbara County Code from the term animal "owner" to "owner/guardian." In a letter dated March 31, 2004, a group of stakeholders, which included volunteer organizations, partnering adoption groups and veterinarians, was surveyed on this proposal. Animal Services received feedback and evaluated the responses received. Based on input from partners throughout the community, this change in language will not be pursued.

Mandates and Service Levels:

The acceptance of this report will not affect mandates or change service levels.

Fiscal and Facilities Impacts:

The acceptance of this report does not result in a fiscal impact or need for additional facilities.

Special Instructions:

None.

Concurrence:

Not applicable.

ANIMAL SERVICES ANNUAL REPORT FY 2002-03

ATTACHMENT A

	SANTA BARBARA						LOMPOC						SANTA MARIA						TOTALS					
	FY 97-98	FY 98-99	FY 99-00	FY 00-01	FY 01-02	FY 02-03	FY 97-98	FY 98-99	FY 99-00	FY 00-01	FY 01-02	FY 02-03	FY 97-98	FY 98-99	FY 99-00	FY 00-01	FY 01-02	FY 02-03	FY 97-98	FY 98-99	FY 99-00	FY 00-01	FY 01-02	FY 02-03
Animal Statistics:																								
Relinquished																								
Dogs	N/A	N/A	N/A	201	176	67	N/A	N/A	N/A	265	284	120	N/A	N/A	N/A	325	326	137	N/A	N/A	N/A	791	677	324
Cats	N/A	N/A	N/A	165	215	130	N/A	N/A	N/A	132	153	46	N/A	N/A	N/A	168	210	93	N/A	N/A	N/A	465	578	269
Rabbits	N/A	N/A	N/A	74	64	45	N/A	N/A	N/A	3	11	3	N/A	N/A	N/A	9	16	12	N/A	N/A	N/A	86	91	60
Other	N/A	N/A	N/A	118	42	23	N/A	N/A	N/A	23	10	5	N/A	N/A	N/A	12	17	3	N/A	N/A	N/A	153	69	31
Total	N/A	N/A	N/A	558	497	265	N/A	N/A	N/A	423	458	174	N/A	N/A	N/A	514	569	245	N/A	N/A	N/A	1495	1524	684
Stray																								
Dogs	1859	1792	1885	1465	1251	1109	1333	1261	1239	956	931	819	2084	2009	1970	1738	1805	1531	5276	5062	5094	4159	3987	3459
Cats	1588	1472	1575	991	997	868	1068	892	847	633	630	483	1718	1673	1401	1604	1388	1234	4374	4037	3823	3228	3015	2585
Rabbits	N/A	N/A	N/A	110	93	131	N/A	N/A	N/A	16	14	26	N/A	N/A	N/A	52	37	26	N/A	N/A	N/A	178	144	183
Other	860	848	1377	591	679	562	336	219	301	229	240	208	261	189	132	306	322	263	1457	1256	1810	1126	1241	1033
Total	4307	4112	4837	3157	3020	2670	2737	2372	2387	1834	1815	1536	4063	3871	3503	3700	3552	3054	11107	10355	10727	8691	8387	7260
Total Animal Intake																								
Dogs	1859	1792	1885	1666	1427	1176	1333	1261	1239	1221	1215	939	2084	2009	1970	2063	2131	1668	5276	5062	5094	4950	4773	3783
Cats	1588	1472	1575	1156	1212	998	1068	892	847	765	783	529	1718	1673	1401	1772	1598	1327	4374	4037	3823	3693	3593	2854
Rabbits	N/A	N/A	N/A	184	157	176	N/A	N/A	N/A	19	25	29	N/A	N/A	N/A	61	53	38	N/A	N/A	N/A	264	235	243
Other	860	848	1377	709	721	585	336	219	301	252	250	213	261	189	132	318	339	266	1457	1256	1810	1279	1310	1064
Total	4307	4112	4837	3715	3517	2935	2737	2372	2387	2257	2273	1710	4063	3871	3503	4214	4121	3299	11107	10355	10727	10186	9911	7944
Adopted																								
Dogs	582	600	864	621	510	375	412	365	431	349	377	329	404	419	502	691	705	776	1398	1384	1797	1661	1592	1480
Cats	1036	1066	827	896	860	794	325	320	329	387	325	292	319	363	734	422	526	574	1680	1749	1890	1705	1711	1660
Rabbits	N/A	N/A	N/A	146	129	150	N/A	N/A	N/A	28	17	20	N/A	N/A	N/A	29	30	24	N/A	N/A	N/A	203	176	194
Other	148	183	143	117	110	172	58	26	61	44	19	25	45	37	40	37	31	14	251	246	244	198	160	211
Total	1766	1849	1834	1780	1609	1491	795	711	821	808	738	666	768	819	1276	1179	1292	1388	3329	3379	3931	3767	3639	3545
Redeemed																								
Dogs	1111	1002	864	908	841	810	427	399	431	399	374	390	501	521	502	509	516	439	2039	1922	1797	1816	1731	1639
Cats	90	89	101	79	138	99	26	40	34	24	22	17	27	53	41	54	38	31	143	182	176	157	198	147
Rabbits	N/A	N/A	N/A	5	2	5	N/A	N/A	N/A	0	2	1	N/A	N/A	N/A	1	0	0	N/A	N/A	N/A	6	4	6
Other	28	13	7	21	15	21	8	7	6	4	4	0	16	7	4	1	1	8	52	27	17	26	20	29
Total	1229	1104	972	1013	996	935	461	446	471	427	402	408	544	581	547	565	555	478	2234	2131	1990	2005	1953	1821
Euthanized																								
Dogs Euth (not request)	89	94	148	69	61	124	439	429	442	304	298	221	1060	915	904	669	660	490	1588	1438	1494	1042	1019	835
Dogs Euth by Owner Request	N/A	N/A	N/A	27	20	14	N/A	N/A	N/A	119	128	112	N/A	N/A	N/A	68	105	129	N/A	N/A	N/A	214	253	255
Total Dogs Euthanized	89	94	148	96	81	138	439	429	442	423	426	333	1060	915	904	737	765	619	1588	1438	1494	1256	1272	1090
Cats Euth (not request)	271	181	126	101	91	93	489	356	344	183	217	149	1114	1171	850	846	696	598	1874	1708	1320	1130	1004	840
Cats Euth by Owner Request	N/A	N/A	N/A	15	12	5	N/A	N/A	N/A	58	50	35	N/A	N/A	N/A	33	44	49	N/A	N/A	N/A	106	106	89
Total Cats Euthanized	271	181	126	116	103	98	489	356	344	241	267	184	1114	1171	850	879	740	647	1874	1708	1320	1236	1110	929
Rabbits Euth (not request)	N/A	N/A	N/A	0	3	2	N/A	N/A	N/A	2	2	6	N/A	N/A	N/A	10	8	4	N/A	N/A	N/A	12	13	12
Rabbits Euth by Owner Request	N/A	N/A	N/A	0	0	0	N/A	N/A	N/A	2	7	3	N/A	N/A	N/A	2	3	2	N/A	N/A	N/A	4	10	5
Total Rabbits Euthanized	N/A	N/A	N/A	0	3	2	N/A	N/A	N/A	4	9	9	N/A	N/A	N/A	12	11	6	N/A	N/A	N/A	16	23	17
Total Dogs, Cats & Rabbits Euth	360	275	274	212	187	238	928	785	786	668	702	526	2174	2086	1754	1628	1516	1272	3462	3146	2814	2508	2405	2036
Other Animals Euthanized	314	325	349	212	98	129	152	104	87	66	52	41	93	66	51	57	56	52	559	495	487	335	206	222
Total Animals Euthanized	674	600	623	424	285	367	1080	889	873	734	754	567	2267	2152	1805	1685	1572	1324	4021	3641	3301	2843	2611	2258

ANIMAL SERVICES ANNUAL REPORT FY 2002-03

	SANTA BARBARA						LOMPOC						SANTA MARIA						TOTALS						
	FY 97-98	FY 98-99	FY 99-00	FY 00-01	FY 01-02	FY 02-03	FY 97-98	FY 98-99	FY 99-00	FY 00-01	FY 01-02	FY 02-03	FY 97-98	FY 98-99	FY 99-00	FY 00-01	FY 01-02	FY 02-03	FY 97-98	FY 98-99	FY 99-00	FY 00-01	FY 01-02	FY 02-03	
Activities:																									
Service Calls	3095	2998	2711	4323	4889	4934	3674	3898	3980	3818	3766	3607	6304	6892	6746	5364	6569	6776	13073	13788	13437	13505	15224	15317	
License Sales	N/A	5122	5501	4556	4593	5625	N/A	5279	4961	4587	4970	4766	N/A	6372	6014	5159	4977	5372	17656	16773	16476	14302	14540	15763	
License City of Santa Barbara	N/A	N/A	N/A	1093	1213	1284	N/A	N/A	N/A	N/A	N/A	0	N/A	N/A	N/A	N/A	N/A	0	N/A	N/A	N/A	1093	1213	1284	
Citations Issued	260	340	141	74	115	53	180	262	296	179	198	198	496	535	394	269	341	364	936	1137	831	522	654	615	
Cruelty Investigations	N/A	N/A	N/A	126	164	182	N/A	N/A	N/A	173	203	221	N/A	N/A	N/A	378	763	766	N/A	N/A	N/A	677	1130	1169	
Animal Medical Costs	N/A	N/A	\$22,217	\$39,019	\$32,917	\$47,153	N/A	N/A	\$7,904	\$18,173	\$26,115	\$48,179	N/A	N/A	\$11,041	\$18,974	\$34,558	\$76,729	N/A	N/A	\$41,161	\$76,166	\$93,589	\$172,061	
DOA Animals																									
Dogs	N/A	N/A	N/A	178	273	229	N/A	N/A	N/A	62	143	224	N/A	N/A	N/A	90	119	144	N/A	N/A	N/A	330	535	597	
Cats	N/A	N/A	N/A	221	281	302	N/A	N/A	N/A	119	141	152	N/A	N/A	N/A	177	234	202	N/A	N/A	N/A	517	656	656	
Rabbits	N/A	N/A	N/A	16	21	31	N/A	N/A	N/A	4	4	6	N/A	N/A	N/A	4	7	7	N/A	N/A	N/A	24	32	44	
Other	N/A	N/A	N/A	902	1152	1318	N/A	N/A	N/A	113	123	116	N/A	N/A	N/A	76	108	115	N/A	N/A	N/A	1091	1383	1549	
Total	916	757	765	1317	1727	1880	267	294	246	298	411	498	577	523	371	347	468	468	1760	1574	1382	1962	2606	2846	
Offsite Events				30	36					29	38					133	110						192	184	
Animals Released to Adoption Partners				N/A	N/A	N/A				N/A	N/A	N/A				N/A	N/A	N/A				315	213	232	