



Progress on Implementation of American Humane Association Recommendations

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Approach to Implementation

- Oversight Team is comprised of staff, representatives of long-term partner organizations, volunteers and community stakeholders.
- Oversight Team is advisory and provides thoughtful consideration and analysis to PHD and Animal Services
- Approved budget in 2015-2016 provided 4 new positions
 - Registered Veterinary Technician
 - Director of Shelter Medicine
 - Behavior and Enrichment Coordinator
 - Operations Manager
- New positions have resulted in forward progress
- Governance to be discussed in Spring of 2017

Status of AHA Recommendations

- 167 Completed • 36%
- 131 Partially Complete • 28%
- 33 Need to Secure Resources • 7%
- 36 Will Not Implement • 8%
- 96 To Be Done • 21%

Examples of Progress

- Improved medical care for shelter animals
- Expansion of programs for enrichment for shelter animals
- Operational policy revisions moving forward
- New Approach to Adoption Process
- Strategies to save more “community cats”
- Increased Live Release Rate

SUB -COMMITTEES

In Depth Research, Proposals for New Strategies, Revisions to Policies and Procedures

- Owner Surrender
- Adoptions
- Community Cats
- Volunteers

Live Release Rate

- What is the LRR?
 - 2015-2016 92%
 - 2014-2015 88%
 - 2013-2014 87%
 - 2012-2013 82%
 - 2011-2012 77%

NEW APPROACHES

- Increased awareness and marketing
- Focus on decreasing average length of stay
- Daily rounds identify harder to place pets and begin networking efforts earlier
- Weekly “Urgent Needs” email implemented
- Volunteers are more motivated to place pets faster, culture change has begun!



Continued Commitment to Partnerships

- MOU Discussions Moving Forward With
 - ASAP
 - BUNS
 - CAPA
 - SBCACF
- Strengthening Adoption Partner Program
- Revising Volunteer Program

Challenges

- No Funding for Facilities Improvements
- New tasks, improvements and recommendations are expected to be performed by staff who perform other tasks
- Implementing AHA recommendations on top of day to day routine tasks, places strain on staff and limits timely implementation

Moving Forward

- Continue work to complete implementation of AHA Recommendations
- Formalize updated Policies and Procedures
- Expand Training Program for Staff and Volunteers
- Review Community Survey on future organization and service provision
- Governance to be discussed in Spring of 2017
- Commitment to continual improvement process, strong partnerships and positive outcomes for people and animals

Questions

