



SERVICE AGREEMENT

Customer Name: County of Santa Barbara Information and Technology ("Customer")	Main Billing Tel. No: TBD
Address: 105 E. Anapamu, Suite 304, Santa Barbara, CA 93101	ICB Case No. 2015-804531

Services. Customer hereby requests and agrees to purchase from the Verizon company(ies) identified in the applicable Exhibit(s) ("Verizon") the services identified in the Exhibit(s) (the "Service") attached to this Service Agreement, including Schedule A as applicable, (the "Agreement") or added by a fully executed Amendment to this Agreement, subject to Verizon's receipt of any necessary regulatory and other governmental approvals required to provide the Service under the terms hereof. The Services are further described in Verizon's applicable tariffs, which are incorporated into this Agreement by reference, and Verizon's guides for detariffed local services provided by incumbent local exchange carriers, including but not limited to the Administrative Guidelines and Product Guide, (hereinafter individually and collectively referred to as the "guide") which are incorporated into this Agreement by reference. The tariffs and guides can be viewed at: <http://www.verizon.com/tariffs>. References made to "tariff", "tariffs" and "tariffed rates, terms and conditions" in the Agreement and Exhibits shall include the applicable guide except where the context indicates the reference is not applicable to de-tariffed Service. Each Verizon company providing Services under this Agreement is responsible only for the performance of the Services it is providing as set out in each Exhibit hereto and is not responsible for the performance of any other entity's obligations under this Agreement.

Term of Agreement; Service Period. The term of this Agreement shall commence as of the date this Agreement is executed by both parties and shall continue until terminated by either party upon thirty (30) days notice to the other party (the "Term"). Customer shall purchase the Services identified in each Exhibit for the period of time stated in the Exhibit (the "Service Period"). The Service Period will commence and expire as set forth in the Exhibit. If either party terminates this Agreement as provided above, the terms and conditions of this Agreement will remain in full force and effect with respect to any Services provided hereunder until the then current Service Period has expired. For those Services which, in accordance with the Exhibit, continue to be provided on a month-to-month basis upon expiration of the Service Period, this Agreement will remain in full force and effect with respect to such Services until the Services are disconnected by either party upon notice to the other. Such notification by Customer will be effective on 30 days notice; **such** notification by Verizon will be effective on 60 days notice.

Charges. Customer will pay the rates and charges set forth in the attached Exhibit(s) and also shall pay all applicable taxes, fees, and charges, including but not limited to Federal End User Common Line Charges, charged pursuant to applicable law, regulations, or tariffs in connection with the Service. If Customer cancels or terminates this Agreement or any Service prior to expiration of the Service Period, Customer will promptly pay to Verizon termination charges as set forth in the applicable Exhibit(s). Any tariffed back billing limitations otherwise applicable to the Services shall not apply under this Agreement.

Non-Appropriation of Funds. In the event that Customer is not appropriated funds, despite taking all necessary steps to secure such finding to continue to purchase the Services under this Agreement, then the Customer will provide Verizon with reasonable advance notice, but not less than thirty (30) business days advance notice, of the need to terminate Services and the Agreement for lack of appropriated funds. Verizon and Customer will work cooperatively to complete the terminations or modifications to the existing service(s) in the time frame required by the lack of appropriated funding. In the event of such termination as described in this paragraph, the Customer will be responsible to pay for Services provided up to the date of termination, but other early termination charges will not apply. If Customer fails to take all necessary steps to secure funding or otherwise terminates the Agreement for non-funding in order to procure the same or comparable services from another service provider, then early termination charges will apply as specified herein.

Notices. Notices under this Agreement shall be sent by first-class U.S. mail, postage prepaid, to Customer at the address specified above, and to Verizon at Verizon Business Services, 6415-6455 Business Center Drive, Highlands Ranch, Colorado 80130, Attn: Customer Service, with a copy to Verizon Business Services, Attn: Vice President, Legal, 22001



Loudoun County Pkwy, Ashburn, Virginia 20147. Notices shall be deemed effective five business days after such mailing.

Miscellaneous

- (a) Neither party will disclose the terms of this Agreement to any other person without the prior written consent of the other party, except as may be necessary to comply with applicable law, regulation, or filing requirements.
- (b) In the event of any claim or dispute, the laws of the jurisdiction in which Verizon provides to Customer the particular Service that is the subject of such claim or dispute shall apply. This Agreement and its provisions shall not be construed or interpreted for or against any party hereto because that party drafted or caused that party's legal representative to draft any of its provisions.
- (c) No liability shall result from Service failures caused by fires, floods, severe weather, acts of government or third parties, strikes, labor disputes, inability to obtain necessary equipment or services, or other causes beyond such party's reasonable control.
- (d) If any provision of this Agreement or the provision of any Service under the terms hereof is illegal, invalid, or otherwise prohibited under applicable law or regulation in any state or jurisdiction, or does not receive any governmental or regulatory approval required by law in any state or jurisdiction, then this Agreement shall be construed as if not containing such provision or requiring the provision of such invalid, illegal, prohibited, or unapproved Service in such state or jurisdiction.
- (e) Verizon may assign or transfer part or all of this Agreement to any affiliate or successor to substantially all of its assets in the locations where Service is provided hereunder. Upon reasonable prior written notice to Verizon, Customer may assign or transfer this Agreement to any company that is the successor to substantially all of its assets, provided all charges for Service provided prior to such transfer or assignment are paid in full when due. Except as otherwise required by applicable law or regulation, all other attempted assignments shall be void without the prior written consent of the other party.
- (f) Except as otherwise required by applicable law or regulation, the Service provided hereunder may not be resold by Customer.
- (g) Termination of this Agreement or a Service for any cause shall not release either party from any liability which at the time of termination had already accrued or which thereafter accrues for any act or omission occurring prior to the termination or from an obligation which, by its nature, survives termination.
- (h) The terms and conditions of this Agreement, including Schedule A and the Exhibit(s), will not be modified or amended by any purchase order document issued by Customer (whether signed by one or both parties). Any terms and conditions contained in such Customer purchase order document shall be void and of no effect.
- (i) A party may bring no action or claim arising out of this Agreement, including any claim for under-billing or overbilling, more than two years after the cause of action has accrued. The parties waive the right to invoke any different limitation on the bringing of actions under state or federal law.

Customer Consent to Use of Customer Proprietary Network Information (CPNI). Verizon acknowledges that it has a duty, and Customer has a right, under federal and/or state law to protect the confidentiality of Customer's CPNI. In order to better serve Customer and offer additional products and services, Verizon, Verizon Wireless and their affiliates ("Verizon Companies") may need to use and share Customer's CPNI and Confidential Information. CPNI includes information relating to the quantity, technical configuration, type, destination, location, and amount of use of the telecommunications and interconnected voice over Internet Protocol services Customer purchases from the Verizon Companies, as well as related local and toll billing information, made available to the Verizon Companies solely by virtue of Customer's relationship with the Verizon Companies. With Customer consent, the Verizon Companies may share Customer CPNI and other Confidential Information among the Verizon Companies, and with agents, contractors and partners, so that all may use this information to offer Customer the full range of products and services offered by them (see www.verizon.com and www.verizonwireless.com for a description of Verizon Companies and services). By signing this Agreement, Customer consents to the Verizon Companies using and disclosing Customer CPNI and Confidential Information as described above. Customer may refuse CPNI consent by signing this Agreement and by notifying Verizon in writing at cpni-notices@verizonwireless.com and cpni-notices@verizon.com of Customer's decision to withhold Customer's consent. This is the only method of withdrawing consent for the Verizon Companies' use and sharing of Customer's CPNI, as defined above. Customer's consent or refusal to consent will remain valid until Customer otherwise advises Verizon in writing, and in either case, will not affect Verizon's provision of service to Customer.

Tariffs and Limitation of Liability. The terms and conditions that shall apply in connection with the Service, and the rights and liabilities of the parties, shall be as set forth herein and in all applicable tariffs now or hereafter filed with the applicable state regulatory commission and/or the Federal Communications Commission. Notwithstanding any other provision in the tariffs or herein, in no event shall either party be liable to the other party for any special, indirect, incidental, or consequential damages arising in connection with this Agreement or the provision of any Service, whether claim is sought in contract, tort (including negligence), strict liability or otherwise even if the party knew or should have known of the

possibility of such damages. The foregoing does not affect Customer's payment obligation of amounts owed to Verizon for Services provided under this Agreement. The terms of this Agreement, Schedule A (if applicable) and any Exhibit hereto shall supersede any conflicting tariff provisions to the extent permitted by law and subject to receipt of any necessary regulatory or other governmental approvals. The contractual relationship between Verizon and Customer is governed by the following order of precedence with the item following (i) given the highest order of precedence in resolving conflicts in terms: (i) Service Exhibits; (ii) Schedule A (if applicable); (iii) the terms and conditions of this Agreement; (iv) the tariffs. This Agreement (including Schedule A and the Exhibit(s) attached hereto) and all applicable tariffs constitute the entire agreement between the parties and shall supersede all prior oral or written quotations, communications, negotiations, representations, understandings or agreements made by or to any employee, officer, or agent of any party on the subject matter hereof. This Agreement may not be modified or rescinded except by a writing signed by authorized representatives of each party.

AGREED AND ACCEPTED:

COUNTY OF SANTA BARBARA (Customer)

VERIZON BUSINESS NETWORK SERVICES INC., on behalf of the Verizon company(ies) identified in the Exhibits and Addenda hereto

By _____

By _____

Name/Title _____

Name/Title _____

Date _____

Date _____



Schedule A

The terms and conditions of this Schedule A apply to detariffed Intrastate Exchange Services in the States of California, Delaware, Florida, Pennsylvania, Rhode Island, Texas, and Virginia excluding 911 services in California, Delaware, Florida, Pennsylvania, Texas, and Virginia, and special access services in California, which remain subject to tariff.

Invoices and Payment. Verizon shall invoice Customer monthly and payment will be due net 30 days from the invoice date unless a different due date appears on the invoice. Undisputed charges paid after the due date may be subject to late payment charges as set out in the tariff until Customer's account is current. Should Customer have a bona fide billing dispute, Customer must provide notice to Verizon in writing within thirty (30) days of the invoice date with an explanation of the disputed invoiced amount, and Customer shall pay the undisputed portion.

Customer Responsibilities. Customer agrees to provide Verizon with any access and support necessary for the implementation, maintenance and provision of the Services requested hereunder. Customer is responsible for taking all steps necessary to interconnect the Services at Customer's location(s) including ensuring proper interconnection with the facilities and equipment provided by Verizon, paying all costs associated with interconnection, securing any necessary licenses, right of ways and permits and providing proper space, electrical power, heating, ventilation and cooling. Verizon shall not be liable for any damages or losses caused by the failure of equipment, inside wire or other facilities provided by Customer or a third party, and Customer shall be liable if such facilities cause damage to Verizon, its network, customers, equipment and/or Verizon's providers. Customer is solely responsible for the selection, implementation and maintenance of security features for protection against unauthorized or fraudulent use of the Service(s) and Verizon shall have no liability therefore. Customer shall be responsible, and, to the extent authorized under applicable law, shall indemnify Verizon: (i) for any damages as a result of the use or misuse of the Services by Customer, Customer's employees, or third parties, including charges for unauthorized or fraudulent use of the Services; (ii) liability resulting from the content of communication such as defamation, fraud or invasion of privacy; or, (iii) any combination of the Services with other products or services not provided by Verizon, any modification of the Services or any infringement of intellectual property as a result of such combination or modification.

Suspension of Services. In addition to Verizon's right to suspend Service for non-payment of undisputed charges, Verizon may suspend or limit use of any Services under this Agreement without liability and with notice to Customer under other conditions as provided in the applicable tariffs, including use of the Service in an unauthorized or fraudulent manner.

Guide Modifications. Verizon may modify the guide from time to time, and any modification will be binding upon Customer, as provided in the guide. Customer will be notified of such changes via a bill insert, as a message on Customer's bill, in a separate mailing, by Email or by any other reasonable method at Verizon's discretion. If Verizon makes any changes to the guide (other than changes to charges billed to Customer pursuant to applicable law, regulations, or tariffs) that affect Customer in a material and adverse manner, Customer may discontinue the affected Service without liability for termination charges by providing Verizon with written notice of discontinuance within 60 days of the date that the change is posted on the applicable website, unless within 60 days of receiving Customer's discontinuance notice, Verizon agrees to remove the material adverse effect on Customer. Customer shall remain responsible for the payment for Services rendered until the effective date of the termination pursuant to this provision.

Warranty Disclaimer. EXCEPT AS OTHERWISE EXPRESSLY PROVIDED IN THE APPLICABLE TARIFF OR GUIDE, VERIZON DISCLAIMS ANY AND ALL REPRESENTATIONS AND WARRANTIES, EXPRESS, IMPLIED OR ARISING BY COURSE OF PERFORMANCE, DEALING, CUSTOM OR TRADE USAGE, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE (EVEN IF VERIZON KNEW OR SHOULD HAVE KNOWN OF SUCH PURPOSE) AND NON-INFRINGEMENT. CUSTOMER AGREES THAT THE SERVICES PROVIDED HEREUNDER ARE PROVIDED ON AN "AS IS" AND "AS AVAILABLE" BASIS. VERIZON DOES NOT WARRANT THAT THE SERVICES WILL MEET CUSTOMER'S NEEDS, OR WILL BE UNINTERRUPTED, ERROR-FREE, OR SECURE.

Limitation of Liability. EACH PARTY'S MAXIMUM TOTAL LIABILITY TO THE OTHER PARTY IN CONNECTION WITH THE SERVICES, FOR ANY AND ALL CAUSES OF ACTION AND CLAIMS, SHALL BE:

- (A) FOR DAMAGES DUE TO FAILURES OR DISRUPTIONS IN THE SERVICES CAUSED BY THE PARTY'S NEGLIGENCE OR BREACH OF OBLIGATIONS UNDER THE AGREEMENT, THE CHARGES FOR THE AFFECTED SERVICES FOR THE PERIOD OF THE FAILURE;
- (B) FOR DAMAGE TO REAL OR PERSONAL PROPERTY OR BODILY INJURY OR DEATH TO ANY PERSON PROXIMATELY CAUSED BY THE PARTY'S NEGLIGENCE, THE AMOUNT OF DIRECT DAMAGES PROVEN;



- (C) FOR ANY DAMAGES ARISING OUT OF THE WILLFUL OR INTENTIONAL MISCONDUCT OF THE PARTY, THE AMOUNT OF DIRECT DAMAGES PROVEN;
- (D) FOR ALL OTHER DAMAGES NOT SET FORTH ABOVE AND NOT EXCLUDED UNDER THIS AGREEMENT, THE TARIFF OR GUIDE, THE LESSER OF (i) DIRECT DAMAGES PROVEN, OR (ii) THE AMOUNT PAID BY CUSTOMER TO VERIZON UNDER THE AGREEMENT FOR THE ONE MONTH PERIOD PRIOR TO ACCRUAL OF THE MOST RECENT CAUSE OF ACTION.

NOTHING IN THIS SECTION LIMITS CUSTOMER'S PAYMENT OBLIGATIONS UNDER THE AGREEMENT.

IP Indemnification. Verizon agrees at its own cost to indemnify Customer and to defend or, at its option, to settle, any claim or suit brought against Customer and pay any claim or judgment against Customer alleging that the Service or Customer's use of such Service as authorized herein infringes any valid United States patent, trademark, copyright, or other third party proprietary rights, provided that the Customer: (1) notifies Verizon promptly in writing of any such claim or suit, (2) gives Verizon or its designee relevant information and assistance, the reasonable costs and/or expenses of which shall be borne by Verizon, to settle and/or to defend any such claim or suit, and (3) gives Verizon or its designee full authority to control the defense and/or settlement of any such claim or suit. Verizon shall not be liable for any such costs and/or expenses incurred without Verizon's prior written authorization. If such claim has occurred or in Verizon's judgment is likely to occur, Customer agrees to allow Verizon at Verizon's option and expense, to procure the right for Customer to continue using the applicable Service or to replace or to modify such Service so that it becomes non-infringing, or to terminate the infringing Service without liability to either party, except that Customer shall remain obligated to pay for such Services rendered prior to the termination pursuant to this paragraph. Verizon obligations under this paragraph shall not apply to any claim arising out of Customer's modification of the Services or combination of the Services with other services or products of others when such claim would not have arisen but for the combination. The foregoing states the entire obligation of Verizon to Customer, and is Customer's sole and exclusive remedy with respect to any claim of infringement of any intellectual property right of any kind, and Verizon disclaims all other warranties and obligations with respect to any such claims.



Exhibit A**Verizon Company Name:** Verizon California Inc. (referred to in this Exhibit as "Verizon")**State:** California**Customer name:** County of Santa Barbara**CSO Case No.:** 2015-804531

Customer must sign and date this Agreement on or before June 30, 2015, or the proposed Service arrangement and pricing will no longer be available.

1. Service Description

1.1 Service Charges and Operational Requirements. Customer agrees to purchase the following Services from Verizon at the rates set forth below, which will be fixed during the Service Period and in quantities set forth below for the Service Period identified below. Any other work, services or facilities required will be provided subject to Verizon's standard rates and charges as set out in the applicable ILEC Product Guide, or under a separate contract arrangement or formal amendment to the Agreement. Customer shall provide to Verizon at each Customer location a suitable and secure environment for placement of the facilities and equipment to be used by Verizon to provide such Service. Such environment shall include, but not be limited to, the requisite conduit and cabling, entrance facilities and, as required by Verizon for particular Services, an uninterruptible power supply. Provision of the Services herein is subject to Verizon obtaining required permits for cable placement and specially constructed facilities, completion of specially constructed facilities and Verizon's installation of switching equipment necessary to provide the Service.

Initial Quantities	Transparent LAN Service (TLS) Item	Monthly Unit Rate
0	Ethernet Multipoint Service (EMS) 10 MB Real Time Access Lines	\$468.00 each
0	EMS 100 MB Real Time Access Lines	\$719.00 each
2	EMS 1,000 MB (GigE) Real Time Access Lines	\$1,051.00 each
0	EMS 10,000 MB (10 GigE) Real Time Access Lines	\$4,901.00 each
See Note (ii)	Interoffice Mileage, (if applicable)	\$100.00 per ALM

Notes:

- (i) Any Specially Constructed Facilities are owned and controlled by Verizon and, upon completion of construction, become part of Verizon's service network.
- (ii) IOF Mileage applies where the Local Serving Office is different from the installed TLS serving office. IOF charges may apply in the event that adequate IOF facilities are not available at the time Service is to be installed. To the extent IOF mileage applies and is not otherwise addressed in the TLS Service monthly rates above, IOF mileage will be billed. Up to 20 airline miles (ALM) are included in the Standard Access Line rates shown above. Actual ALM in excess of 20 ALM per Line will be billed.
- (iii) Service is intraLATA, intrastate.
- (iv) Non-recurring charges do not apply to the initial Service Quantities above. For changes to the Service (including configuration change), non-recurring charges will be applied as set out in Verizon's ILEC Product Guide.
- (v) In all cases, Service provided pursuant to this Exhibit will be provided where and if adequate facilities exist and the Services are technically and commercially available at the requested location. Requests for service to additional locations shall be evaluated on a case-by-case basis to determine if adequate facilities exist and the Service is technically and commercially feasible under the rates, terms and conditions of the Agreement. To the extent that service to the requested additional locations is not feasible at the rates, terms and conditions of the Agreement or additional facilities are necessary or additional charges, including but not limited to Interoffice Mileage and Specially Constructed Facilities, are required, service to such additional locations shall be addressed via formal amendment to the Agreement or a new service exhibit. Such amendment will address various service related points including but not limited to rates, availability of adequate facilities, any applicable early termination charges and other necessary provisions.
- (vi) Service is provided consistent with this Agreement and Verizon's ILEC Product Guide; Customer may purchase other TLS service features outside this Agreement and pursuant to applicable ILEC Product Guide rates, terms & conditions.



- (vii) The above charges do not include Federally mandated end user common line charges, any applicable local, state, or federal fees, taxes, surcharges, or other applicable ILEC Product Guide charges, which will be billed to Customer at prevailing rates.

1.2 Minimum Commitment and Shortfall. Customer shall be required to subscribe to a minimum of one (1) line of Service with the TLS Service types and quantities shown above at all times during the Service Period (the "Minimum Line Obligation"). Verizon will review Customer's accounts periodically to determine if Customer has met the Minimum Line Obligation. If Customer does not meet the Minimum Line Obligation, Customer will be subject to a "Shortfall Liability" charge equal to the difference in quantity between the Minimum Line Obligation and the actual number of lines in service multiplied by the Monthly Line Rate identified above for every month during which the Minimum Line Obligation is not met (the "Commitment Amount"). Customer will at all times be responsible for charges for the actual number of lines in service. For the purposes of this calculation, the Minimum Line Obligation will be adjusted for Service (a) which has been disconnected and (b) where termination charges have been paid.

1.3 Additional Quantities of Service, Service Upgrades.

1.3.1 Subject to the provisions of Section 3 of this Exhibit A, Customer may order additional quantities and/or locations of the Service pursuant to Verizon's established ordering procedures at the monthly rates shown above. Such Additional quantities of the Service will be co-terminus with the Service Period of this Exhibit A. Non-recurring installation charges shall not apply to such Services ordered during the first twenty-four (24) months of the Service Period. After the first 24 months of the Service Period, a non-recurring per unit/line installation charge of \$1,300.00 shall apply to such Services.

1.3.2 Provided that adequate facilities and sufficient network capacity exists and subject to the provisions of Section 3 below, Customer may request an upgrade of any of its any of its Services to a higher bandwidth without a formal amendment to this Agreement. Non-recurring installation charges shall not apply to such upgrades.

2. Service or Term Period. Once this Agreement is effective as described above, Verizon shall commence billing for Service as Service to each Customer location is installed. The overall in-service date for this Agreement shall be the date, after the effective date defined above, on which Verizon's provisioning has been completed and the Service is available at both of Customer's locations as set out in this Exhibit A. The overall Service Period for the Agreement will be thirty-six (36) months from the overall in-service date (Initial Term Period). The Service Period for each TLS line shall be coterminous.

3. Additional Charges – Additional Facilities or Work. Additional charges may be applicable if suitable facilities are not available to provide Services at any locations under this Agreement, or if any additional work or other services are requested by Customer or otherwise necessitated in order to provide the Service(s) described herein or pursuant to subsequent orders. Verizon will inform Customer of any such applicable charges, and Verizon will install such facilities, perform such additional work or provide such other services only upon mutual written agreement of the parties to such additional charges. If Customer does not agree to pay such additional charges, then Verizon shall be excused from providing the affected Service or work. All other Service or work not so affected shall proceed in accordance with the terms and conditions herein.

4. Termination Charges. Except as otherwise provided in this Agreement, if Customer cancels this Agreement in whole or in part or terminates any Services prior to the expiration of the Service Period such that it is no longer satisfying the Minimum Line Obligation, Customer shall pay to Verizon a termination charge equal to 75% of the applicable monthly rate for the terminated Service multiplied by the number of months remaining in the unexpired portion of the Service Period, plus, if applicable, 100% of any unpaid Special Construction charges. Any such termination liability charge shall be due and payable in one lump sum within thirty (30) days of billing. Except as otherwise provided in this Agreement, if Customer terminates this Agreement subsequent to the execution of this Agreement by the parties but prior to the in-service date, Customer shall pay to Verizon its actual incurred costs for provisioning the Service up to the point of termination (including, if applicable all incurred costs associated with Verizon's performance of Special Construction). Termination charges will not apply if an exception contained in Verizon's ILEC Product Guide applies.

5. Additional Provisions

5.1 Conditions. The parties acknowledge that the rates and other terms of this Agreement are premised on Customer's commitments, unique network design requirements, and Customer's service mix, usage patterns and concentration, and other characteristics.



5.2 Service Continuation. If, at the time of expiration of the Service Period, a new agreement with Verizon for the Services is not effective as defined above and Customer has not requested, in writing, disconnection of the Services, then the Services as installed and configured at the time of expiration of the Service Period will continue to be provided under the rates, terms and conditions of this Agreement on a month-to-month basis (the "Extended Service Period"). During the Extended Service Period, the Customer may add such Service components as are available solely on a month-to-month basis at the agreed-upon rates as set out in this Agreement, but no other Service additions, changes or moves may be made under this Agreement during the Extended Service Period. During the Extended Service Period, this Agreement shall be deemed terminated without the assessment of termination liability charges under either of the following circumstance: (i) upon the in-service date of a new agreement with Verizon for the Services, this Agreement shall be deemed superseded and terminated, or (ii) either party may terminate the Agreement by providing at least 30 days written notice.

6. Locations. The Services shall be provided to Customer under the terms hereof at the following locations. Additional locations may be added to this Agreement upon Customer's written request and Verizon's assent.

Qty	Service Item	Fast Packet Switch	Street Address	City	State	Zip Code	IOF Miles
1	EMS-RT 1000 MB (GigE) Standard Access Line	SNBBCAXF	105 Anapamu	Santa Barbara	CA	93101	0
1	EMS-RT 1000 MB (GigE) Standard Access Line	ELWDCAXF	4408 Cathedral Oaks	Goleta	CA	93110	6

