



BOARD OF SUPERVISORS
AGENDA LETTER

Agenda Number:

Clerk of the Board of Supervisors
105 E. Anapamu Street, Suite 407
Santa Barbara, CA 93101
(805) 568-2240

Department Name: Sheriff's Office
Department No.: 032
For Agenda Of: December 12, 2017
Placement: Administrative
Estimated Tme:
Continued Item: No
If Yes, date from:
Vote Required: Majority

TO: Board of Supervisors

FROM: Department Sheriff Bill Brown 681-4290
Director(s)
Contact Info: Lieutenant Shawn T. Lammer 681-4252

SUBJECT: Third Quarter Medical Grievance Oversight Coordinator Reports

County Counsel Concurrence

As to form: Yes

Auditor-Controller Concurrence

As to form: N/A

Other Concurrence N/A

Recommended Actions:

That the Board of Supervisors:

- a) Receive and file the 3rd quarter report for 2017 from the Santa Barbara County Jail's Medical Grievance Oversight Coordinator; and
- b) Determine this action is exempt from California Environmental Quality Act (CEQA) pursuant to Section 15378(b) (5), which are organizational or administrative activities of governments that will not result in direct or indirect physical changes to the environment.

Summary Text:

On February 16, 2016, the Board of Supervisors asked the Sheriff's Office to submit quarterly reports relating to grievance oversight within the jail. This 3rd quarter report (Attachment A) for 2017 from the Medical Grievance Oversight Coordinator (MGOC), along with other recommendations by the Community Corrections Input Group (CCIG), will summarize the grievances related to medical and mental health

Background:

At the Board of Supervisors meeting on February 16, 2016, the Board recommended the creation of the Community Corrections Input Group (CCIG). The purpose of this group is to assist the Medical Grievance Oversight Coordinator (MGOC) in making recommendations for improvements concerning the grievance process, procedural practices, and/or service delivery related to the medical, mental health, dental, or vision care of those confined within the jail system. The CCIG supports the MGOC by providing input

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towards the development of potential solutions, as well as providing assistance in the form of research and/or materials in support of formal recommendations. This group continues to have monthly meetings (see Attachment B for meeting minutes) and to provide recommendations for changes with various processes and procedures.

For the 3rd quarter, the MGOC reported a decrease of 46.5% of medical related grievances from the previous quarter (107 down from 200). During this period we had 5,265 requests for medical related services, of which, 2.0% resulted in a grievance. During this same period, there were 388 total jail grievances filed. The 107 medical related grievances filed represent 27.6% of the total number of grievances filed for the third quarter. This is an 8.3% reduction from the 35.3% indicated in the previous quarter.

Following input and recommendations from the CCIG, the Sheriff's Office began development of an electronic community input form to be included on the Sheriff's Office new web page. This fill and submit form will allow family members and friends to present information concerning medical related concerns or issues directly to jail medical via the web.

Additionally, the CCIG recommended including an informational document produced by the National Alliance for the Mentally Ill (NAMI). This form, called "What to do if my loved one is arrested", is intended to provide general information to family and friends on how to navigate through the jail processes, common contact information and contact information for other groups who support family members of those who are mentally ill and who are incarcerated.

While these forms remain under development, we are hopeful that they will be accessible by the public within the next few weeks.

During the 1st quarter, the MGOC received thirty-three (15) information forms from Families ACT. Jail medical addressed each of these as necessary.

Performance Measure:

None

Fiscal and Facilities Impacts:

Budgeted: No

Fiscal Analysis:

N/A

Attachments:

- A. 3rd Quarter Report
- B. 3rd Quarter Grievance Review
- C. 3rd Quarter meeting minutes

Authored by:

Lieutenant Shawn T. Lammer