

District 4

RISE Contacts and Complaints from August 21 to September 22, 2020

(Board of Supervisor's Request - Departmental Item #1 – September 22, 2020)

- Report on complaints or educational outreach in zip codes associated with District 4. (93455, 93436, 93454, 93458)
- It is organized by the jurisdiction with responsibility for follow-up.
- This reflects data received via the Recovery Compliant Form starting from August 21 and educational/outreach contacts made by County Ambassadors.
- Data on complaints received prior to August 21 require additional research. A consolidated database was established on August 21. Prior to this date individual reports were received and did not include a database tracking concept.
- This does not reflect complaints received directly to Cities or other government agencies.

Responsible Agency	Number Complaints	Types
City of Santa Maria	20	Automotive (1), Barber Shop/Salon (3), Construction (2), Gyms/Fitness (3), Nail Salons/Tattoo/Waxing/Massage (3), Private Party (1), Retail (2), Schools (2), Worship/Faith Base (1), Other (2)
Environmental Health Services	9	Bar/Tap Room/Beer Pub (1), Grocery (1), Hospitality (2), Vitamins Store (1), Restaurant (3), Retail (1)
City of Lompoc	14	Bar/Tap Room/Beer Pub (1), Barber Shop/Hair Salon (1), Campgrounds/Outdoor Recreation (1), Construction (1), Gyms/Fitness (3), Office (1), Sports (2), Worship/Faith based (2), Other (2)
Sheriff	1	Worship/Faith Base (1)
School Liaison	1	School (1)
TOTAL	45	

Total of 213 complaints countywide since August 21 to September 22, 2020.

Reflects Outreach to registered businesses with the county.

Responsible Agency	Outreach/Contacts	Types
County RISE Ambassador Outreach	1	Agricultural/Livestock
	1	Barber Shop/Hair Salon
	2	Gyms and Fitness
	7	Nail Salons/Tattoo Parlors/Waxing/Massage
	19	Office
	3	Other
	12	Restaurant
	14	Retail
	1	School
TOTAL	60	

Total of 322 RISE contacts countywide form August 21 to September 22, 2020.

The names of complainants have been redacted due the County's policy of not disclosing that information. All other information has been consolidated into geographical areas and types of complaints to be able to provide this report today.