

**FIRST AMENDMENT TO AGREEMENT FOR SERVICES OF INDEPENDENT CONTRACTOR  
WITH COMMUNITY ACTION COMMISSION OF SANTA BARBARA COUNTY  
FOR 211 HELPLINE SERVICES**

**Santa Barbara County**  
Department of Social Services

***First Amendment***

This is a *First Amendment* (*First Amendment to the Agreement*) to the Agreement for Services of Independent Contractor, number *BC#19-217* by and between the **County of Santa Barbara** (COUNTY) and **Community Action Commission of Santa Barbara County** (CONTRACTOR).

**WHEREAS**, on May 21, 2019, COUNTY approved the Agreement for Services of Independent Contractor, number BC#19-217, (Agreement) with CONTRACTOR for the provision of 211 Helpline Services;

**WHEREAS**, the initial term of the Agreement commenced on July 1, 2019, and is set to expire on June 30, 2020; and

**WHEREAS**, the parties now desire to amend Agreement to extend the term for one additional year commencing on July 1, 2020, through June 30, 2021 (First Extension Period).

**NOW, THEREFORE**, for good and valuable consideration, the receipt and sufficiency of which is hereby acknowledged, COUNTY and CONTRACTOR agree as follows.

**The Agreement is amended as follows:**

1. Section 4, **TERM**, of the Agreement is amended by adding the following language:

*For the First Extension Period*, CONTRACTOR shall commence performance on *July 1, 2020* and end performance upon completion, but no later than *June 30, 2021* unless otherwise directed by COUNTY or unless earlier terminated.

2. Section 5, **COMPENSATION OF CONTRACTOR**, of the Agreement is amended to state in its entirety:

In full consideration for CONTRACTOR's services, CONTRACTOR shall be paid for performance under this Agreement in accordance with the terms of **EXHIBIT B**, including **EXHIBIT B-1**, for the period of July 1, 2019 through June 30, 2020, and **EXHIBIT B-2** for the period of July 1, 2020 through June 30, 2021, attached hereto and incorporated herein by reference. Billing shall be made by invoice, which shall include the contract number assigned by COUNTY and which is delivered to the address given in Section 2, **NOTICES**, above following completion of the increments identified on **EXHIBIT B**. Unless otherwise specified on **EXHIBIT B**, payment shall be net thirty (30) days from presentation of invoice.

3. Section A of EXHIBIT B, Payment Arrangements, is amended to state in its entirety:

A. For CONTRACTOR services to be rendered under this Agreement, CONTRACTOR be paid a total contract amount, including cost reimbursements, not-to-exceed **\$143,100** for the period of July 1, 2019 through June 30, 2020, and not-to-exceed **\$126,665** for the period of July 1, 2020 through June 30, 2021.

This contract amount is for revenue sources flowing through the County of Santa Barbara in support of the entire 211 program which is based on an estimate of 9,500 presented calls and 2-way-texts expected by the 211 Helpline Service Program in Santa Barbara County during the term of this Agreement. Significant changes in call volume might lead to a review of this Agreement. County shall conduct quarterly reviews of presented calls. The results of this review might be used as the basis for any amendments to the Agreement, including, but not limited to, the Scope of Services, staffing levels and budget.

4. Section B of EXHIBIT B, Payment Arrangements, is amended to state in its entirety:

- B. Payment for services and/or reimbursement of costs shall be made upon CONTRACTOR's satisfactory performance, based upon the scope and methodology contained in **EXHIBIT A** as determined by COUNTY. Payment for services and/or reimbursement of costs shall be based upon the costs, expenses, overhead charges and hourly rates for personnel, as defined in **EXHIBIT B-1** (Line Item Budget) for the period of July 1, 2019 through June 30, 2020 and **EXHIBIT B-2** (Line Item Budget) for the period of July 1, 2020 through June 30, 2021, as applicable, and in compliance with Sections 5 and 14 of this Agreement. Invoices must be submitted in COUNTY required format and contain sufficient detail to enable an audit of the charges along with adequate documentation. Each claiming period shall consist of one calendar month. CONTRACTOR invoice estimates for June fiscal year (FY) end are due no later than June 12<sup>th</sup>. Actual final CONTRACTOR invoices for the month of June are due on or before July 31<sup>st</sup>.

CONTRACTOR shall submit invoices with sufficient documentation to demonstrate direct labor and non-labor costs CONTRACTOR is requesting reimbursement for and those costs are compliant with the federal and state regulations applicable to the entity who incurred the costs.

5. Section C of EXHIBIT B, Payment Arrangements, is amended to state in its entirety:

- C. Subject to Section B, by the twentieth (20th) of every month for the preceding month, CONTRACTOR shall submit to the COUNTY DESIGNATED REPRESENTATIVE an invoice or certified claim on the County Treasury for the service performed over the period specified. These invoices or certified claims must cite the assigned Board Contract Number. COUNTY DESIGNATED REPRESENTATIVE shall evaluate the quality of the service performed and if found to be satisfactory and within the cost basis of **EXHIBIT B-1 or B-2, as applicable**, shall initiate payment processing. COUNTY shall pay invoices or claims for satisfactory work within 30 days of receipt of correct and complete invoices or claims from CONTRACTOR.

6. Add **EXHIBIT B-2**, Line Item Budget, for FY 2020-2021 as attached.

In all other respects, the Agreement remains unchanged and shall remain in full effect.

**EXHIBIT B-2**

**LINE ITEM BUDGET**

**FY 2020-2021**

Budget Category		FY 20/21 Annual Budget
<b><u>Direct Program Costs</u></b>		
Director(.03FTE@\$47.68/hr)		\$ 2,975.72
Program Manager (.86FTE@\$27.37/hr)		\$ 48,959.45
Fringe – 35.5%		\$ 18,436.98
<b>Total Salaries&amp; Benefits</b>		<b>\$ 70,372.15</b>
<b>Technology Expenses</b>		
Interface call center		\$ 70,395.00
Icarol 211 database subscription		\$ 5,460.00
AIRS dues		\$ 200.00
211 CA dues		\$ 900.00
Mission web website management & updates		\$ 1,250.00
<b>Total Technology Cost</b>		<b>\$ 78,205.00</b>
<b>Basic overhead</b>		
Communications		\$ 500.00
Mileage		\$ 1,750.00
Training and Conference		\$ 0.00
Office Supplies		\$ 250.00
Printing and Outreach		\$ 250.00
Postage/Mailing		\$ 50.00
Insurance		\$ 200.00
Equipment Lease		\$ 600.00
Rent & Utilities		\$ 3,725.00
		<b>\$ 7,325.00</b>
<b>Subtotal Program Expenses</b>		<b>\$ 155,902.15</b>
<b>Indirect Costs</b>		<b>\$ 15,835.71</b>
<b>Total 211 Helpline Cost:</b>		<b>\$ 171,737.86</b>
<b>Total County Cost*</b>		<b>\$126,665.00</b>
<p>* City of Santa Barbara pays \$18,212 directly to CAC to help fund 211. As described in the chart below, there is a revenue shortfall of \$26,861. Therefore, total budget for CAC to run 211 Helpline is \$171,738 and the not to exceed total County cost is \$126,665.</p>		

<b>Expenditures</b>			<b>FY 2020-2021 Annual Budget</b>
<b>Subtotal Program Expenses</b>			\$ 155,902.15
<b>Indirect Costs</b>			\$ 15,835.71
<b>Total 211 Helpline Cost:</b>			<b>\$ 171,737.86</b>
<b>Total Revenues</b>			
<b>Secured Contributions</b>	<b>County</b>	<b>Outside Entity</b>	
Housing & Community Development	\$15,000.00		
SB County Alcohol Drug & Mental Health Services	\$18,400.00		
SB County First 5	\$15,000.00		
SB County Social Services	\$15,000.00		
SB County Public Health	\$10,000.00		
County General Fund	\$49,700.00		
City of Carpinteria	\$3,565.00		
City of Santa Barbara-City Human Services Grant*		\$18,212.00	
<b>Total Secured Contributions</b>	<b>\$126,665.00</b>	<b>\$18,212.00</b>	<b>\$ 144,877.00</b>
<b>Revenue Shortfall</b>			<b>\$ 26,861.00</b>
<b>Total County Cost*</b>			<b>\$126,665.00</b>

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First Amendment to the Agreement between the **County of Santa Barbara** and **Community Action Commission of Santa Barbara County**.

**IN WITNESS WHEREOF**, the parties have executed this First Amendment to the Agreement to be effective on the date executed by COUNTY.

**ATTEST:**

Mona Miyasato  
County Executive Officer  
Clerk of the Board

By: \_\_\_\_\_  
Deputy Clerk

**COUNTY OF SANTA BARBARA:**

By: \_\_\_\_\_  
Gregg Hart, Chair  
Board of Supervisors

Date: \_\_\_\_\_

**RECOMMENDED FOR APPROVAL:**

Social Services

By: \_\_\_\_\_  
Department Head

**CONTRACTOR:**

Community Action Commission of Santa  
Barbara County

By: \_\_\_\_\_  
Authorized Representative

Name: Patricia Keelean

Title: Executive Director

**APPROVED AS TO FORM:**

Michael C. Ghizzoni  
County Counsel

By: \_\_\_\_\_  
Deputy County Counsel

**APPROVED AS TO ACCOUNTING FORM:**

Betsy M. Schaffer, CPA  
Auditor-Controller

By: \_\_\_\_\_  
Deputy

**APPROVED AS TO FORM:**

Risk Management

By: \_\_\_\_\_  
Risk Management