



BOARD OF SUPERVISORS  
AGENDA LETTER

Agenda Number:

Clerk of the Board of Supervisors  
105 E. Anapamu Street, Suite 407  
Santa Barbara, CA 93101  
(805) 568-2240

**Department Name:** Behavioral Wellness  
**Department No.:** 043  
**For Agenda Of:** June 18, 2019  
**Placement:** Administrative  
**Estimated Time:**  
**Continued Item:** No  
**If Yes, date from:**  
**Vote Required:** Majority

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**TO:** Board of Supervisors

**FROM:** Department Alice Gleghorn, Ph.D., Director  
Director(s) Behavioral Wellness, 681-5220  
Contact Info: Pamela Fisher, PsyD, Deputy Director of Clinical Operations

**SUBJECT:** **Community Action Commission, Telecare Corporation, PathPoint Amendments to FY 16-19 Agreements**

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**County Counsel Concurrence**

As to form: Yes

**Other Concurrence:** Risk Management

As to form: Yes

**Auditor-Controller Concurrence**

As to form: Yes

**Recommended Actions:**

That the Board of Supervisors:

- a) Approve and authorize the Chair to execute a Third Amendment to the Agreement for Services of Independent Contractor with **Community Action Commission of Santa Barbara County** (a local vendor) for the provision of children's mental health services to update contract provisions for compliance with the state and federal regulations;
- b) Approve and authorize the Chair to execute a Fifth Amendment to the Agreement for Services of Independent Contractor with **PathPoint** (a local vendor), for the provision of mental health and residential services to update contract provisions for compliance with the state and federal regulations;
- c) Approve and authorize the Chair to execute a Third Amendment to the Agreement for Services of Independent Contractor with **Telecare Corporation** (not a local vendor), for the provision of adult mental health services, to increase the Agreement by \$34,744 for FY18-19 for a total contract amount not to exceed \$5,246,308 for the period of July 1, 2016 through June 30, 2019 and to update contract provisions for compliance with the state and federal regulations; and
- d) Determine that these activities are exempt from California Environmental Quality Act (CEQA) review per CEQA Guidelines Section 15378(b)(4), as government fiscal activities that do not

involve commitment to a specific project that may result in a potentially significant physical impact on the environment.

**Summary Text:**

This item is on the Agenda to request authorization to 1) execute amendments to the Agreements for Services of Independent Contractor with Community Action Commission of Santa Barbara County (CAC), Telecare Corporation, and PathPoint to update contract provisions for compliance with the state and federal regulations effective FY17-19; and 2) to increase the agreement with Telecare Corporation by \$34,744 for FY18-19, for a total contract amount not to exceed \$5,246,308 for the period of July 1, 2016 through June 30, 2019. Due to provider cost of living increases for services, the agreement with Telecare needs to be amended to cover costs through June 30, 2019. Approval of the recommended action will allow for the continued provision of specialty mental health services, including therapy and rehabilitation services.

**Background:**

Community Action Commission (CAC): provides mental health services to Medi-Cal eligible children with Serious Emotional Disorders (SEDs) at three regional Children's clinics Countywide. CAC caseworkers provide flexible, intensive, and individualized behavioral interventions designed to assist youth to develop interpersonal and social skills, manage negative behaviors and succeed in their home, school, and community. In addition, this agreement provides Medi-Cal funding for specialty mental health services for children up to age five through Head Start programs located in Lompoc, Santa Maria, and Santa Barbara.

PathPoint provides mental health case management services through their Residential Support Services, to residents of the El Carrillo, Artisan Court, and Bradley Studios apartments, located in Santa Barbara. Additionally, PathPoint's Supportive Community Services program "Paths to Recovery" provides treatment, rehabilitative and supportive services to clients with serious mental illness. It helps individuals obtain and keep community housing in independent living arrangements. PathPoint also operates two intensive residential programs (Mountain House and Phoenix House).

Telecare provides an array of mental health services to adults in the Santa Maria area through the Santa Maria Assertive Community Treatment (ACT) program. The ACT program is an evidence-based psychiatric treatment rehabilitation and support service for clients with serious mental illness who demonstrate the need for this most intensive level of nonresidential community service. Telecare also provides twenty-four (24) hour, structured mental health rehabilitation services, residential care, and room and board to adults at McMillan Ranch.

The County Department of Behavioral Wellness serves as the County's Mental Health Plan, providing medically necessary specialty mental health services to County residents who are Medi-Cal beneficiaries through an agreement with the Department of Health Care Services (DHCS) (MHP). The MHP allows the County to receive Federal Financial Participation (FFP) to offset the costs of delivering mandated specialty mental health care services to Medi-Cal beneficiaries.

Due to changes in federal Medicaid Managed Care regulations that went into effect on July 1, 2017, on May 30, 2018, DHCS terminated the FY 13-18 MHP agreement (Agreement No. 12-89394) retroactive to June 30, 2017. DHCS also provided a new MHP Agreement (No. 17-94613) with a retroactive start date of July 1, 2017 through June 30, 2022. On September 11, 2018, the Board approved the new MHP Agreement No. 17-94613. Because FY 17-18 had already ended, BWell felt it would be ineffective to pursue amendments to expired FY 17-18 contracts. At the September 11, 2018 meeting, BeWell agreed

to return to the Board with amendments to the current FY 18-19 contracts to incorporate the new MHP terms. These new MHP terms are being incorporated into the contract renewals for FY 19-22 that are on the Board's agendas in June. However, the expiring FY 16-19 CAC, PathPoint, and Telecare agreements require amendment to incorporate the new MHP terms for FY 17-19.

## **Performance Outcomes**

### **Community Action Commission (CAC)**

On average, CAC's Rehabilitation Specialists served 120.5 clients per quarter in Q1 and Q2 of FY18/19. On average, CAC served 91.5 clients per quarter in Q1 and Q2 of FY18/19 through its Head Start programs.

CAC performed very well in terms of achieving contractual goals and met or exceeded its contract deliverables for Q1 and Q2 of FY18-19 for out of home placements, purposeful activity, inpatient care, and stable and permanent housing.

### **Telecare**

In the first two quarters of FY 2018/19, Telecare provided Assertive Community Treatment (ACT) services to an average of 93 clients per quarter, and to an average of 10 clients per quarter in the residential program at McMillan Ranch. Telecare met or exceeded its deliverables for Q1 and Q2 of FY 18-19 for incarcerations, inpatient care, physical health-related emergency room visits and hospitalizations, stable and permanent housing, purposeful activity, and minimizing the number of clients needing a higher level of care.

### **PathPoint**

The average number of unique clients served, during Q1 and Q2 of FY 18/19, by program, was 110 for CSS, 35 for RSS, 13 for Phoenix House and 14 for Mountain House. PathPoint has performed well in terms of achieving contractual goals:

**Inpatient care:** The goal is minimal adverse life events, such as inpatient admissions. Two programs had this goal – one met the goal and one did not (goal  $\leq 5\%$ , actual 14.5%).

**Physical health, emergency care:** The goal is for clients to maintain their physical health and minimize the need for emergency medical care. Two programs had this goal – one met the goal and one did not (goal  $\leq 5\%$ , actual 9.5%).\*

**Physical health, hospitalization:** The goal is for clients to maintain their physical health and minimize the need for hospitalization. Two programs had this goal – one met the goal and one did not (goal  $\leq 5\%$ , actual 7.5%).\*

**Stable and Permanent Housing:** Our goal is for clients to maintain stable/permanent housing. All three programs that had this goal, and achieved the goal.

**Purposeful Activity:** The goal is to have clients engage in meaningful activities (working, in school/training, or volunteering). All four programs achieved this goal.

**Level of Care:** The goal is to have few clients discharged to higher levels of care and more discharged to lower levels of care. All four programs achieved this goal.

**Fiscal and Facilities Impacts:**

Budgeted: Yes

**Fiscal Analysis:**

<b><u>Funding Sources</u></b>	<b><u>FY 16-17</u></b>	<b><u>FY 17-18</u></b>	<b><u>FY 18-19</u></b>	<b><u>TOTAL FY 16-19</u></b>
General Fund	\$ 868,594.00	\$ 868,594.00	\$ 885,966.00	
State	\$ 868,594.00	\$ 868,594.00	\$ 885,966.00	
Federal				
Fees				
Other:				
Total	\$ 1,737,188.00	\$ 1,737,188.00	\$ 1,771,932.00	\$ 5,246,308.00

Narrative: The above referenced contract is funded by State and Federal funds. The funding sources were included in the FY16-19 approved budget. Actions (a) and (b) do not affect the budget.

**Key Contract Risks:**

As with any contract funded State and Federal sources, there is a risk of future audit disallowances and repayments through the State’s auditing process. These contracts include language requiring contractor to repay any amounts disallowed in audit findings, minimizing financial risks to County.

**Special Instructions:**

Please send one (1) signature page and one (1) minute order to: [mejohanson@co.santa-barbara.ca.us](mailto:mejohanson@co.santa-barbara.ca.us) and to the BWell Contracts Division at [bwelcontractsstaff@co.santa-barbara.ca.us](mailto:bwelcontractsstaff@co.santa-barbara.ca.us).

**Attachments:**

- Attachment A: CAC FY 16-19 AM 3
- Attachment B: CAC FY 16-19 AM 2
- Attachment C: CAC FY 16-19 AM 1
- Attachment D: CAC FY 16-19 BC

- Attachment E: PathPoint FY 16-19 AM 5
- Attachment F: PathPoint FY 16-19 AM 4
- Attachment G: PathPoint FY 16-19 AM 3
- Attachment H: PathPoint FY 16-19 AM 2
- Attachment I: PathPoint FY 16-19 AM 1
- Attachment J: PathPoint FY 16-19 BC

- Attachment K: Telecare Corporation FY 16-19 AM 3
- Attachment L: Telecare Corporation FY 16-19 AM 2
- Attachment M: Telecare Corporation FY 16-19 AM 1
- Attachment N: Telecare Corporation FY 16-19 BC

**Authored by:**

Melanie Johnson