



# COUNTY OF SANTA BARBARA RESOLUTION COMMENDING SHEILA GOODMAN UPON HER RETIREMENT JULY 7, 2023 CALIFORNIA

*WHEREAS, in May 1991, Sheila Goodman began her extraordinary 34 year career with Santa Barbara County Department of Social Services as a Clerk Typist in the System Operations Unit (SOU) after serving two years as a Clerk in San Luis Obispo County. Sheila immediately established herself as being pleasant, task oriented, and customer-focused; and*

*WHEREAS, in July 1996, Sheila promoted as the Unit Supervisor for SOU where she led staff in ensuring benefits for customers were issued timely and worked with various Income Maintenance Units to ensure submitted documents were completed correctly; and*

*WHEREAS, due to the effectiveness of her leadership and approach to completing tasks, Sheila was selected to support the manager of the CalWIN Migration team in implementing a departmentwide operating system change. Sheila's innovative approach aided in a successful implementation to the new automated eligibility system, CalWIN, in March 2006; and*

*WHEREAS, soon after Sheila moved where the need was great and began working closely with Systems Department Business Specialists in development and production of CalWIN reports, necessary for completion of mandated state reports; and*

*WHEREAS, Sheila's skills enabled her to work with a team of support staff and provide direct support to 17 Department Business Specialists in development and production of departmentwide business processes covering the programs of Medi-Cal, CalFresh, General Relief, CalWORKs, Child Care, Welfare to Work, and CalLearn. In addition, she produced reports for Department Managers, other Department Business Specialists, and line staff necessary for internal analysis and completion of state reports; and*

*WHEREAS, Sheila's CalWIN experiences including developing migration resources, working with her manager to facilitate development of new businesses processes and her ability in facilitating transfer of knowledge helped her lay a strong foundation for subsequently helping staff to transition to CalWIN's replacement system, CalSAWS, in April 2023; and*

*WHEREAS, Sheila's calm, friendly, and "can do" demeanor made approaching her with tasks a pleasant experience. Her always present smile and laugh made for a beautiful interaction. She always shined where needed, especially on last minute tasks and was sure to update her team, as needed. She has proudly served our County for 34 years and now looks forward to pursuing more time with her family.*

**NOW, THEREFORE, BE IT AND IT IS HEREBY ORDERED AND RESOLVED** that this Board of Supervisors recognizes her 34 years of service to the communities of Santa Barbara County, honors, commends and congratulates Sheila Goodman upon her retirement on July 7<sup>th</sup> 2023.

**PASSED AND ADOPTED BY THE BOARD OF SUPERVISORS OF SANTA BARBARA COUNTY, STATE OF CALIFORNIA, THIS 11<sup>TH</sup> DAY OF JULY 2023 BY A UNANIMOUS VOTE OF ALL MEMBERS PRESENT.**



ATTEST:

*Mona Mays*  
Clerk of the Board

*Pat Williams*  
Supervisor - 1st District

*Frank Cooper*  
Supervisor - 2nd District

*Joan Barber*  
Supervisor - 3rd District

*Bob Mc...*  
Supervisor - 4th District

*G. Sawyer*  
Supervisor - 5th District