




**BOARD OF SUPERVISORS  
AGENDA LETTER**

**Agenda Number:**

**Clerk of the Board of Supervisors**  
105 E. Anapamu Street, Suite 407  
Santa Barbara, CA 93101  
(805) 568-2240

Submitted on:  
(COB Stamp)

**Department Name:** Sheriff  
**Department No.:** 032  
**Agenda Date:** June 23, 2026  
**Placement:** Administrative Agenda  
**Estimated Time:** N/A  
**Continued Item:** No  
**If Yes, date from:**  
**Vote Required:** 4/5

**TO:** Board of Supervisors  
**FROM:** Department Director: Bill Brown, Sheriff   
Contact: Matthew Sheffield, Custody Lieutenant  
**SUBJECT:** Software Upgrade and Maintenance to the Jail Management System (JMS) for the Custody Operations Branch of the Sheriff's Office

**County Counsel Concurrence**

As to form: Yes

**Other Concurrence:**

As to form: Yes

**Auditor-Controller Concurrence**

As to form: Yes

**Recommended Actions:**

That the Board of Supervisors:

- a) Approve and authorize the Chair to execute an Agreement with End2End Public Safety, Inc. (dba Advanced Technology Information Management Systems-ATIMS) to provide a software upgrade, and maintenance, to the Jail Management System utilized by Custody Operations Branch of the Sheriff's Office for the period of July 1, 2026 through June 30, 2031, and not to exceed the amount of \$934,931.79
- b) Determine that the above actions are government fiscal activities or funding mechanisms which do not involve any commitment to any specific project which may result in a potentially significant impact on the environment, and are therefore not a project under the California Environmental Quality Act (CEQA) pursuant to section 15378(b)(4) of the CEQA guidelines.

**Summary Text:**

This item is before the Board to authorize the Chair to enter an agreement with End2End Public Safety, Inc. dba Advanced Technology Information Management Systems-ATIMS (ATIMS) to provide a software upgrade to the Sheriff's Office's current Jail Management System (JMS) and annual maintenance of the system for the period of July 1, 2026 through June 30, 2031. The total contract

amount of up to \$934,931 includes the procurement and installation of the upgraded JMS in the first year, and the maintenance fee for five years.

State mandates and administrative needs have grown to exceed the scope of the current jail management system. The upgrade will modernize and enhance the current JMS and will allow for improved decision-making through accurate, accessible data and stronger reporting capabilities, while increasing staff safety and productivity by reducing duplicate data entry and streamlining the intake process. The new-upgraded system will support seamless information sharing with public safety and justice partners through configurable integrations. It will also enhance safety and service delivery by providing staff with immediate access to critical inmate information and alerts. Designed for scalability and future growth, ATIMS offers flexible deployment options and open integration to support evolving operational needs.

**Discussion:**

The new version of JMS is a major technological upgrade, built as Single-Page Application (SPA) leading to significantly improved performance and functionality.

This version supports native mobile applications for officers in the pod that enables safety checks, headcount, and inmate tracking. A new, more intuitive user experience leads to a much shorter learning curve for the deputies, civilians, and end-users.

ATIMS JMS version 2 will facilitate the County attaining some of the milestones required under the Remedial Plan established under the *Murray v. County of Santa Barbara* litigation. ATIMS JMS version 2 will allow for integration with Guardian RFID – another jail documenting technology previously approved by the Executive Information Technology Council (EITC) which is currently being implemented. This integration will allow the Sheriff's Office to receive more real-time data which will populate into ATIMS JMS version 2. JMS is an important part of the Criminal Justice Data Center where data can be shared (with the appropriate data sharing agreements) with other county entities to ensure that the County is doing its best to provide non-incarcerated, incarcerated, and released individuals with services. This is further exemplified with the work the County has completed on CalAIM, where we strive to provide better care for individuals with complex healthcare needs through a coordinated, person-centered healthcare system.

Inclusive in the cost of this upgrade is system technical support and maintenance for the first year. JMS support and maintenance is a critical tool for Sheriff Systems and Technology's ability to provide expedited issue resolution, and system technical support. While the software is already in place, without continued vendor-provided updates, patches, and technical support, the system may be vulnerable to software vulnerabilities, and compatibility issues with other systems. Absent these updates and maintenance, the system would experience increases in downtime, operational disruption, and potential non-compliance with internal and regulatory requirements.

**Background:**

The current JMS was initially purchased and installed ATIMS in 2005, and since that time has undergone various system customizations. Each customization of the JMS system implemented in the past has incurred additional costs to the County. Taking into consideration service interruption, data conversion fees, upgrade fees, and the relationship the Sheriff's Office has built with ATIMS over the years, the decision was made not to initiate a new Request for Proposal (RFP), but to upgrade the existing system instead.

The current JMS system does not have the functionality that has been required by recent legislative and regulatory changes. In addition, the current JMS system requires custom development to meet the requirements of the *Murray v. County of Santa Barbara et. al.* stipulated judgment related to ADA tracking, out of cell time, and implementation of California Advancing and Innovating Medi-Cal (CalAIM). The upgraded JMS system has been designed so that most desired functionalities and activities can be accommodated through configuration. The upgraded JMS system will be designed to track individuals with disabilities in accordance with the Americans with Disabilities Act (ADA). The upgraded system will generate comprehensive logs, real-time alerts, and critical flags alerting custody deputies every time an individual with disability is received in the county's jails. The system will also enhance accuracy and accountability ensuring that the needs of these individuals are meticulously documented and addressed.

**Performance Measure:**

A Project Management team will be in place to lead the implementation process from beginning to end. The Project Management team consisting of a Sheriff's Office Project Manager and ATIMS Project Manager will have clear roles, responsibilities, lines of communication and procedures for successfully managing the project. This team will set plans, lists the activities to be carried out during the upgrade, and document resources and timeframes needed to complete each stage of the project. Project managers will meet regularly, provide a status report and updates until completion.

At a high level, the following are the Santa Barbara County Sheriff's Office's objectives for the new JMS project:

1. Remove SB County Sheriff's Office dependence on obsolete technology
2. Support improved decision-making and risk assessments through increased data availability, quality and accuracy.
3. Enable the Santa Barbara County Sheriff's Office to optimize personnel productivity and operational effectiveness
4. Support improved information sharing and collaboration with public safety and justice partners in the Santa Barbara County Sheriff's Office.
5. Improve services delivery and safety of the Santa Barbara County Sheriff's Office personnel and its inmates.
6. Modernize Santa Barbara County Sheriff's Office's technology platform, delivering a hybrid or best of breed corrections solution to support future Operational Growth and Maturity

The anticipated project roll-out has been broken out into the following milestone phases:

**Inception Phase**, project initiation and planning of the project and typically begins with the kickoff meeting. Expected to start on July 1, 2026, through September 14<sup>th</sup>, 2026.

**Elaboration phase**, the time period in which ATIMS typically delivers the base installation of the product application. Requirement validation, requirement analysis and design work are also completed during this stage of the project. Expected to start on August 27, 2026, through November 11<sup>th</sup>, 2026.

**Construction phase**, as the name implies, is the phase of the project in which most of the development work is completed. The four main tasks in this phase will be the development of data migration, interfaces, enhancements and forms. Expected to start October 5, 2026, through January 20, 2027.

**Transition phase**, the deployment and training stage, in preparation of a go live date. The Santa Barbara County Sheriff’s Office user acceptance testing will take place during this stage as well. Expected to start January 7, 2027, through April 4, 2027.

Following deployment of the software deliverable, the Santa Barbara County Sheriff’s Office will conduct periodic User Acceptance Testing to verify the software deliverable substantially performs in the manner which it was originally intended by the Santa Barbara County Sheriff’s Office. If, during testing, the Santa Barbara County Sheriff’s Office determines that the deliverable does not meet the standards, or obvious defects are identified, the Santa Barbara County Sheriff’s Office shall notify the ATIMS Project Manager in writing, and provide a timeline for addressing the need through the change control process or resolution of the defect.

**Contract Renewals:**

Pending board’s approval, the Sheriff’s Office intends to enter into a new agreement with ATIMS for a period of five years, starting July 1, 2026, through June 30, 2031.

**Fiscal and Facilities Impacts:**

Budgeted: Yes, the funds for software upgrade and the first year of maintenance fees are budgeted. The Sheriff’s Office was granted an expansion request in the FY 2025-26 adopted budget to upgrade the Jail Management System through the release of Proposition 172 fund balance. Because these funds weren't expended in FY 2025-26, the Sheriff's Office will return with a budget adjustment early in Fiscal Year 2026-27 to shift these funds to FY 2026-27 for use in the new contract. Future annual maintenance costs will be built into the Sheriff’s Office budget. The annual support and maintenance fee will increase by 3% each subsequent year.

Contract Service Annual Support and Maintenance yr-1	\$ 82,772.00
Contract Service Annual Support and Maintenance yr-2	\$ 85,255.16
Contract Service Annual Support and Maintenance yr-3	\$ 87,812.81
Contract Service Annual Support and Maintenance yr-4	\$ 90,447.20
Contract Service Annual Support and Maintenance yr-5	\$ 93,160.62
Total	\$ 439,447.79

**Fiscal Analysis:**

Funding Source	FY [2026/2027]	July 2027 - June 2031	Total
General Fund	\$578,256	\$356,675.79	\$934,931.79
State			
Federal			
Fees			
<b>Total</b>			<b>\$934,931.79</b>

**Special Instructions:**

Clerk of the Board: Please send two copies of the official executed agreement and minute order to the Sheriff's Office, Attention CFO Hope Vasquez, and Custody Lieutenant Matthew Sheffield.

**Attachments:**

Attachment A – Agreement for Service with End2End Public Safety, Inc. -ATIMS)

Attachment B – Contract Summary

Attachment C – Certificate of Liability Insurance.

**Contact Information:**

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Hope Vasquez, CFO, Sheriff's Office, [hmv3606@sbsheriff.org](mailto:hmv3606@sbsheriff.org)