

# Department Recommendations Response

## Recommendations

Develop overarching Strategic Plan to assign Department operation, new initiatives, and budget development

Strengthen capacity for monitoring and planning for legislative changes & review processes

Review senior staff responsibilities to enhance delegation to tasks to appropriate staff level and right-size manager workload

Develop a proactive strategy to enhance succession planning and Department resiliency

## Response

Agree

Agree

Agree

Partially agree

## Timeline

Currently underway  
Completion by FY 2022-23

Completed

Further review

Ongoing

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## Response

## Timeline

Enhance use of an activity-driven, workload-based caseload allocation model to inform staffing and budget decisions

Partially agree

Ongoing Assessment

Continue commitment to analyzing drivers of PRCS revocations to improve client outcomes while maximizing state funding

Agree

Ongoing

Continue efforts to utilize demand-based, data-driven staffing to align workforce to changes in population size & supervision philosophy

Agree

Ongoing

Develop a strategic roadmap to guide and prioritize ongoing expansion of rehabilitative programming

Agree

FY 2021-22

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Expand scenario planning for excess Juvenile Hall and Camp capacity to help maximize impact of Court resources

Develop a data management strategy to improve the quality and efficient use of data across the Department

Expand performance measures to increase insight into staff activities and Department Operations

## Response

Disagree

Agree

Partially Agree

## Timeline

Ongoing

FY 2021-22

Ongoing