

# ATTACHMENT A



**SERVICE ORDER**  
Reference No. OP484269

This Service Order (this "Service Order") is entered into as of the date of last signature below (the "Effective Date"), by and between Astound Business Solutions ("Provider"), and the customer specified below ("Customer"). This Service Order is made pursuant to and will be governed by Provider's "Standard Terms and Conditions for Enterprise Services" which are posted on Provider's website at <http://www.astound.com/business/enterprise-terms> (the "T&Cs"). The T&Cs are incorporated into this Service Order by this reference. All capitalized terms used but not defined in this Service Order shall have the meanings given to them in the T&Cs.

| <b>CUSTOMER NAME</b>               | <b>CUSTOMER POINT OF CONTACT</b>  | <b>CUSTOMER BILLING ADDRESS</b> |
|------------------------------------|---|---------------------------------|
| Santa Barbara Sheriff's Department |   |                                 |
| <b>CUSTOMER DBA (if any)</b>       | Name: Ben Grasso<br>Email: bgrasso@countyofsb.org<br>Office:<br>Mobile: |                                 |

Provider shall provide to Customer the services set forth below (each, a "Service"), at the location(s) set forth below (each, a "Service Site"), in exchange for the one-time, non-recurring installation charge ("NRC"), and the monthly recurring service charges ("MRC") set forth below:

| <b>PRODUCT LINE ITEM</b>           | <b>Z-LOC ADDRESS (PRIMARY)</b> | <b>A-LOC ADDRESS</b>   | <b>UNITS</b> | <b>MRC / UNIT</b> | <b>TOTAL MRC</b> | <b>NRC / UNIT</b> | <b>TOTAL NRC</b> |
|------------------------------------|--------------------------------|--|--------------|-------------------|------------------|-------------------|------------------|
| /29 Static IP Block (5 Usable D/A) |                                | N/A<br>Demarc:   | 1            | \$30.00           | \$30.00          | \$0.00            | \$0.00           |
| Business Class Internet 1 Gb       |                                | N/A<br>Demarc:   | 1            | \$470.00          | \$470.00         | \$0.00            | \$0.00           |
| Dark Fiber Strand                  |                                | 2125 Centerpointe Pkwy ,<br>Santa Maria, CA 93455, USA<br>Demarc: MPOE | 2            | \$650.00          | \$1,300.00       | \$0.00            | \$0.00           |

NOTE: If the Demarcation Point listed above for a Service Site is the MPOE, then Customer is responsible for providing any necessary demarc extension / additional inside wiring to reach the Customer's premises/suite.

| <b>NOTES</b> |
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The submission of this Service Order to Customer by Provider does not constitute an offer. Instead, this Service Order will become effective only when both parties have signed it. The date this Service Order is signed by the last party to sign it will be deemed the Effective Date of this Service Order.

Authorized Customer Signature: \_\_\_\_\_

Printed Name: \_\_\_\_\_

Title: \_\_\_\_\_

Date Signed: \_\_\_\_\_

Authorized Provider Signature: \_\_\_\_\_

Printed Name: \_\_\_\_\_

Title: \_\_\_\_\_

Date Signed: \_\_\_\_\_