

ATTACHMENT A



SERVICE ORDER

Reference No. OP484269

This Service Order (this "Service Order") is entered into as of the date of last signature below (the "Effective Date"), by and between Astound Business Solutions ("Provider"), and the customer specified below ("Customer"). This Service Order is made pursuant to and will be governed by Provider's "Standard Terms and Conditions for Enterprise Services" which are posted on Provider's website at <http://www.astound.com/business/enterprise-terms> (the "T&Cs"). The T&Cs are incorporated into this Service Order by this reference. All capitalized terms used but not defined in this Service Order shall have the meanings given to them in the T&Cs.

CUSTOMER NAME	CUSTOMER POINT OF CONTACT	CUSTOMER BILLING ADDRESS	ASTOUND SALES EXEC
Santa Barbara Sheriff's Department	Name: Ben Grasso Email: bgrasso@countyofsb.org		Lynn Cardoza
CUSTOMER DBA (if any)	Office: Mobile:		INITIAL SERVICE TERM
			60 months

Provider shall provide to Customer the services set forth below (each, a "Service"), at the location(s) set forth below (each, a "Service Site"), in exchange for the one-time, non-recurring installation charge ("NRC"), and the monthly recurring service charges ("MRC") set forth below:

PRODUCT LINE ITEM	Z-LOC ADDRESS (PRIMARY)	A-LOC ADDRESS	UNITS	MRC / UNIT	TOTAL MRC	NRC / UNIT	TOTAL NRC
/29 Static IP Block (5 Usable DIA)		N/A Demarc:	1	\$30.00	\$30.00	\$0.00	\$0.00
Business Class Internet 1 Gb		N/A Demarc:	1	\$470.00	\$470.00	\$0.00	\$0.00
Dark Fiber Strand		2125 Centerpointe Pkwy , Santa Maria, CA 93455, USA Demarc: MPOE	2	\$650.00	\$1,300.00	\$0.00	\$0.00
NOTE: If the Demarcation Point listed above for a Service Site is the MPOE, then Customer is responsible for providing any necessary demarc extension / additional inside wiring to reach the Customer's premises/suite.					TOTALS	\$1,800.00	\$0.00

NOTES

The submission of this Service Order to Customer by Provider does not constitute an offer. Instead, this Service Order will become effective only when both parties have signed it. The date this Service Order is signed by the last party to sign it will be deemed the Effective Date of this Service Order.

Authorized Customer Signature:	_____	Authorized Provider Signature:	_____
Printed Name:	_____	Printed Name:	_____
Title:	_____	Title:	_____
Date Signed:	_____	Date Signed:	_____