



County of Santa Barbara

BOARD OF SUPERVISORS

Minute Order

June 23, 2026

Present: 5 - Supervisor Lee, Supervisor Capps, Supervisor Hartmann, Supervisor Nelson, and Supervisor Lavagnino

BEHAVIORAL WELLNESS DEPARTMENT

File Reference No. 26-00525

- RE:** Consider recommendations regarding a Services Agreement for ServiceNow Software as a Service Licenses with Alcor Solutions, Inc. for Fiscal Years (FYs) 2026-2029; and Services Agreement for ServiceNow Managed Services with Alcor Solutions, Inc. for FYs 2026-2029, as follows:
- a) Approve and authorize the Chair to execute an Agreement for Services of Independent Contractor with Alcor Solutions, Inc. (not a local vendor) to provide software as a service (SaaS) workflow platform subscription products for a total maximum contract amount not to exceed \$1,005,498.00, inclusive of \$324,961.00 in FY 2026-2027, \$335,061.00 in FY 2027-2028, \$345,476.00 in FY 2028-2029, and contract term from July 1, 2026 through June 30, 2029;
 - b) Approve and authorize the Chair to execute an Agreement for Services of Independent Contractor with Alcor Solutions, Inc. (not a local vendor) to provide ServiceNow platform support, implementation, and maintenance services (Managed Services) for a total maximum contract amount not to exceed \$540,000.00, inclusive of \$180,000.00 per FY from FY 2026-2027 through FY 2028-2029, and contract term from July 1, 2026 through June 30, 2029;
 - c) Delegate authority under the SaaS and Managed Services Agreements to the Director of the Department of Behavioral Wellness or designee to make immaterial changes to the Agreements pursuant to Section 25; suspend, delay, or interrupt services for convenience per Exhibit AA; in the Managed Services Agreement, approve time and materials costs per Exhibit B-1; all without altering the total maximum contract amount and without requiring the Board of Supervisors' approval of an amendment of the Agreements, subject to the Board of Supervisors' ability to rescind this delegated authority at any time; and
 - d) Determine that the above-recommended actions are not a project that is subject to environmental review under the California Environmental Quality Act (CEQA), pursuant to CEQA Guidelines section 15378(b)(4), finding that the actions are governmental



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funding mechanisms and/or fiscal activities that will not result in direct or indirect physical changes in the environment.

A motion was made by Supervisor Hartmann, seconded by Supervisor Lee, that this matter be acted on as follows:

- a) and b) Approved and authorized; Chair to execute;**
- c) Delegated; and**
- d) Approved.**

The motion carried by the following vote:

Ayes: 5 - Supervisor Lee, Supervisor Capps, Supervisor Hartmann, Supervisor Nelson, and Supervisor Lavagnino