ARBITRATION

--000--

NOMAD VILLAGE MOBILE HOME PARK RENT CONTROL HEARING

--000--

Monday, September 19, 2011 105 East Anapamu Street Santa Barbara, California

OUR FILE NO: 68763

h di

REPORTED BY: MARK McCLURE, CSR #12203

ORIGINAL

1

1	ARBITRATOR:
2	HONORABLE STEPHEN BIERSMITH 5462 Rincon Beach Park
3	Ventura, California 93110 (805) 648-7242
4	sbiersmith@aol.com
5	
6	APPEARANCES OF COUNSEL:
7 8	FOR PETITIONER MOBILE HOMEOWNERS AT NOMAD VILLAGE:
0	LAW OFFICES OF BRUCE E. STANTON
9	BY: BRUCE E. STANTON, ATTORNEY AT LAW 6940 Santa Teresa Boulevard, Suite 3
10	San Jose, California 95119 (408) 224-4000
11	(400) 224-4000
12	FOR DEFENDANT:
13 14	LAW OFFICES OF JAMES P. BALLANTINE BY: JAMES P. BALLANTINE, ATTORNEY AT LAW 329 East Anapamu Street
15	Santa Barbara, California 93101 (805) 962-2201
16	
17	ALSO PRESENT:
18	MARGO WAGNER
19	MARY MCMASTER
20	KAREN FREEGARD
21	
22	
23	
24	
25	
	2

1		I N D E X		
2	WITNESS	EXAMINATION	PAGE	
3	MICHAEL	ST. JOHN		
4		BY MR. BALLANTINE	45	
5	KENNETH	K. BAAR		
6		BY MR. STANTON	138	
7		BY MR. BALLANTINE	190	
8		BY MR. SANTON	243	
9		BY MR. BALLANTINE	250	
10				
11				
12				
13		EXHIBITS		
14	NUMBER	DESCRIPTION	PAGE	
15	Joint 1	Text of Santa Barbara County Rent Control Ordinance	43	
16 17	Joint 2	Notice of hearing	43	
18				
19	А	Notice of increase, 1/26/11	138	
20	В	Example of space rent increase	138	
21	С	Nomad Village space rent increase spreadsheet, 5/11	138	
22	D	Tables	138	
23	E	Curriculum vitae for Michael St. John, Ph.D.	138	
24 25	F	CPI documents	138	
20				3

1		E X H I B I T S (CONTINUED)		
2	NUMBER	DESCRIPTION	PAGE	3
3	G	Property tax documents	138	r : :
4	Н	Lazy Landing ground lease	138	
5	I	Nomad Village, Inc., ground lease	138	
6	J	Capital expense spreadsheet	138	
7	K	Capital expense documents incurred by Waterhouse Management Corporation	138	
8 9	L	Capital expense documents incurred by Nomad Village, Inc.	138	
10 11	М	Proposals to Waterhouse Management Corporation	138	
12	Ν	Nomad Village, Inc., financials, 1994, 2006-2008	138	-
13				
14	1	Curriculum vitae of Kenneth Baar	144	
15	2	Indexing Ratios in MNOI Standards	151	
16	3	Detail from Gardena ordinance	162	
17 18	4	Decision in Rainbow Disposal Company, Inc., versus Escondido Mobile Home Home Rent Control Board	168	
19	5	Legal expenses	176	
20	6	"Chapter 540-2, Mobile Home Space Rent and Stabilization"	182	
21 22	7	Amortization table from unidentified document	183	
23	8	Consent forms from homeowners	254	
24				
25				
				4

SANTA BARBARA, CALIFORNIA 1 2 MONDAY, SEPTEMBER 19, 2011, 9:14 A.M. 3 --000--4 5 THE COURT: Good morning, everyone. Happy Monday. My name is Stephen Biersmith. I've been 6 7 selected by the parties to serve as the arbitrator in today's matter, the following matter entitled "Argument 8 9 in Support Of and in Opposition To a Petition" Filed by the mobile homeowners residing at the Nomad Village 10 11 Mobile Home Park, located at 4326 Calle Real, Santa 12 Barbara, California, 93110, contesting a rent increase 13 in said mobile home park. 14 With that I would ask the parties to state 15 their appearances for the record, beginning with 16 Mr. Ballantine. MS. STPHAO: Good morning, your Honor. James 17 18 Ballantine appearing on behalf of the park operator, 19 Nomad Village. The name of the park operator is Lazy 20 Landing, LLC, and Waterhouse Management Corporation, 21 with representatives from that, Mr. Waterhouse, one of the principals, and Mr. Ruben Garcia, vice president of 22 23 Waterhouse Management, and Michael St John, a 24 consultant. 25 THE ARBITRATOR: Okay, welcome. 5

Mr. Stanton? 1 MR. STANTON: Good morning, your Honor. Can I 2 first ask, are we using these microphones at all? 3 THE ARBITRATOR: We'll have someone look into 4 it. 5 With that, I would ask that the County to 6 7 state their appearances for the record as well, please. 8 MS. McMASTER: I'm Mary McMaster. I'm a 9 deputy county counsel for the County of Santa Barbara. 10 MS. FREEGARD: My name is Karen Freegard. I 11 am a prior clerk for the ordinance. 12 MS. MARGO: Margo Wagner, serving as the clerk for the ordinance. 13 14 THE COURT: Thank you. 15 MR. STANTON: And I'm Bruce Stanton, here 16 representing the petitioners, who are the homeowners and 17 residents of Nomad Village Mobile Home Park, which is 18 the subject of today's hearing. There are a number of residents here, there 19 20 are also some, I believe, persons from other nearby 21 local mobile home parks here as spectators. I'm here 22 along with Dr. Kenneth Baar, who is our expert. I have 23 obtained written designation of representation forms from approximately 90 to 95 spaces, your Honor, which is 24 25 my habit of doing in hearings like this, just so that we 6

1	can be absolutely certain who I represent. I viewed the
2	original of those this morning, they are being copied as
3	we speak, and by midday today I'll have the document
4	with a summary sheet on the front that indicates all the
5	spaces that have signed the representation form.
6	THE ARBITRATOR: Off the record for a second.
7	(Discussion off the record.)
8	THE ARBITRATOR: So a couple things as far as
9	protocols. This is a hearing, but not like a court of
10	law. We're a little more fluid than that, but we
11	exercise the same courtesies between the parties. So if
12	you wish to speak to your attorneys, you probably will
13	need to wait until a break to speak to your respective
14	counsel. They have both been around for a while, they
15	know what they're doing, so please, if you have a
16	comment, if you hear something during the hearing, don't
17	react, take a note, see your counsel during break and
18	then he will take care of that matter as we resume.
19	With that, we're going to add some opening
20	statements. It's a little different here as far as the
21	petitioner and how this was framed. The attorneys had
22	agreed that Mr. Ballantine will go first and, sir, you
23	may proceed with your opening statement.
24	MR. BALLANTINE: Thank you, your Honor.
25	Good morning. This is a hearing under the
	7

1	Santa Barbara County Rent Control Ordinance, and that
2	ordinance was enacted in 1979 and amended in 1986. It's
3	purpose is to protect tenants against unfair rent
4	increases, but also to protect the park owners from
5	facing increased costs and make sure they're able to
6	have a fair rate of return in their mobile home parks.
7	This particular park that's in question, Nomad
8	Village Mobile Home Park, is located at Calle Real near
9	El Sueno Road. It has 150 spaces. It was developed
10	initially in the late 1950s. Essentially it was a
11	trailer park at the time, and over the years it became a
12	larger park in the sense that mobile homes got bigger
13	and moved in there.
14	The land is owned by the Bell Family Trust.
15	The Bell Family have been the longtime owners.
16	Mrs. Bell maiden name Botini it came down from her
17	family, and they initially leased it to the first
18	operator, Nomad Village, Inc., back in the 1950s, or at
19	least the principals of Nomad Village, Inc., in the
20	1950s, and they operated under a long-term ground lease
21	that expired on July 31, 2008, and that was Nomad
22	Village, Inc., the prior operator.
23	A couple things happened that are relevant to
24	the park proceeding today under the prior operator, and
25	it concerns the infrastructure of the park. The County

FRANK O. NELSON & ASSOCIATES, INC.

1	had some issues in terms of the infrastructure of the
2	park that were discussed by the former operator, and the
3	former operator obtained plans for upgrades to various
4	infrastructure of the park.
5	There was also a failure to maintain lawsuit
6	filed by about 40 of the residents against the operator,
7	and that case was resolved and didn't involve the
8	current operator.
9	As I said, the long-term lease that the prior
10	operator had expired July 31, 2008. At that point in
11	time the current operator took over operations starting
12	August 1st, 2008. Lazy Landing, LLC, became the
13	operator of the park under a 34-year ground lease, and
14	its related management company, Waterhouse Management,
15	Inc., took over day-to-day management of the park.
16	They're experienced mobile home park operators, and
17	Waterhouse Management manages a number of parks
18	throughout the state.
19	They conducted due diligence. They went back
20	and forth with the County on issues regarding the
21	infrastructure of the park and made various assessments
22	of what needed to be done with the park. Issues with
23	the County have been resolved.
24	One of the things that happened was they got
25	notification in about 2009 that there was going to be a
	9

1	significant property tax increase, and the reason for
2	that was because the County took the position that the
3	expiration of Nomad Village, Inc.'s, ground lease
4	constituted a change of ownership, and that change of
5	ownership triggered reassessment. As a result of that
6	reassessment that occurred at that time, property taxes
7	essentially doubled.
8	In any event, that and the infrastructure and
9	the increased lease costs led to the rent increase that,
10	I think, brings us here today.
11	I would note a couple things about the rent
12	increase. First of all, in full, the rent increase at
13	issue that is the subject of this proceeding, the
14	current operator had never given a rent increase since
15	they took over operations in August of 2008.
16	Secondly, at least since 1994, because, we
17	have records from 1994, the prior operator never sought
18	any kind of increase in the base rent other than the
19	annual CPI escalation that they're entitled to, which is
20	75 percent of the CPI.
21	Let me talk a little bit about the notice of
22	rent increase and the rent increase. You'll see the
23	notice of rent increase is Exhibits A and B. This is
24	the notice that went out to the homeowners.
25	Exhibit C is a document we'll be talking about
	10

1	and Dr. St. John, who prepared this, will be talking
2	about this. But Exhibit C is essentially a spreadsheet
3	that explains the basis for the particular numbers that
4	led to this rent increase and the reasons for it. And I
5	want to just briefly go over those and, of course, we'll
6	be having testimony in some detail about these issues
7	and about how they're supported under the Santa Barbara
8	County Rent Control Ordinance that we're operating
9	under.
10	It basically has two types of components, a
11	permanent increase and a temporary increase. The
12	permanent increase has two components and I'll be
13	talking about that first and then I will talk about the
14	temporary increase.
15	The permanent increase would be an adjustment
16	in the base rent going forward based upon the increased
17	operating costs and, as I indicated, we are not aware of
18	any such permanent space rent increase since the rent
19	control ordinance came into effect and certainly since
20	1994 at this particular park.
21	The first basis for the permanent increase is
22	the property tax increase. This outlines, essentially,
23	how the basis of the numbers were derived. The property
24	tax bill has a bill for sewer fees that had to be backed
25	out of the bill, and that comes up with a number that
	11

1 supports the increase.

2	The second is for the lease payment increase.
3	Now, as I indicated to you before, during the entire
4	time that Nomad Village has been a mobile home park it's
5	always been operated by an outside operator, and one of
6	the things the outside operator had to do was pay rent
7	for the ground lease to operate the park. We presented
8	the ground lease from Nomad Village, Inc., as one of the
9	exhibits, and that shows that the basis for the rent was
10	10 percent of the gross rents collected.
11	Under the current lease, the property owner
12	has demanded and received 20 percent of the gross rents
13	collected as the rent, so essentially what that's meant
14	is a de facto doubling of the lease payment, and there's
15	a calculation set forth there that comes up with that
16	number. So these are the two components of the
17	permanent increase that has been noticed to the
18	homeowners, and that's the basis by the calculation for
19	that. Essentially, they're both specific increased
20	operation costs that the current operator has regarding
21	this mobile home park.
~~	

22 Secondly, there's a temporary increase, and 23 that has subcomponents to that. Now, the distinction of 24 the temporary increase is that it's something that's 25 temporary -- in other words, it goes on for a period of

12

1 time and then it phases out entirely. The first area is capital improvements, and 2 3 capital improvements or capital expenses, they are both 4 defined under the Santa Barbara County Rent Control 5 Ordinance, but essentially long-term improvements to the 6 park, and that has three subcomponents. 7 Architecture and engineering fees, \$90,000, and we'll present evidence on that. Those were incurred 8 by -- entirely by the prior operator, they had extensive 9 10 plans done and permits obtained for the park, they had engineering done that was prepared into a topographical 11 12 map of the entire park and park infrastructure and they 13 prepared detailed plans in accordance with that. 14 Second are professional fees that are about 15 \$50,000 that are legal fees relating to, essentially, 16 dealing with the County and other things relating to 17 legal work relating to infrastructure of the park. The third area is the infrastructure, and it's 18 19 \$320,000. Now, let me talk about that. We'll have 20 evidence of exactly what that is. That is a payment 21 made by Lazy Landing into an escrow account. It was 22 paid in in 2008, and it specifically designated for park 23 infrastructure. None of the money has been spent yet, 24 although it's been paid in. 25 We'll also present to you and you'll hear some

FRANK O. NELSON & ASSOCIATES, INC.

1	evidence of the work that's planned under that
2	infrastructure improvement. What's interesting about
3	this in this particular case is the monies are paid
4	in specifically paid in, and specifically designated
5	for the park infrastructure. So money hasn't been spent
6	on construction, but it has been drawn out of that
7	account, and we'll present what the evidence of that is.
8	One of the things that's, perhaps, somewhat
9	unique about the ordinance that we're operating under is
10	that, unlike many jurisdictions, it doesn't have a
11	component where if a park operator wants to increase the
12	rents that they bring a petition to a board and asks for
13	permission to do it.
14	The way that our ordinance is set up is simply
15	that a rent increase is noticed, if the homeowners have
16	an issue with it they can bring a petition, as they have
17	done here, and then an arbitrator deals with it.
18	Another component or aspect of that is that
19	since it's essentially retrospective in the sense that
20	you do the you notice the increase and then if
21	there's an issue with it, then you have a hearing, it
22	also provides that one of the things that a rent
23	increase notice can include is for proposed future work.
24	And the reason for that is because there's no petition
25	to bring in advance to ask to do the future work or to
	- A

FRANK O. NELSON & ASSOCIATES, INC.

1	incur an expense in the future. So some of the
2	infrastructure extension is a future expense and the
3	ordinance specifically provides for that and it provides
4	that the park operator can collect for future expense,
5	and in the event that they do not incur that expense
6	within six months of the rent increase being final, then
7	they have got to pro rate they've got to do a rent
8	reduction until they actually incur the expense.
9	So that's a little bit of nuance of this
10	particular ordinance, and I believe in our hearing brief
11	we cited for you and quoted the exact language from the
12	ordinance.
13	But I wanted to bring that to your attention
14	because we have a mixture here under capital
15	improvements of expenses that have been incurred in the
16	past and those that are anticipated in the future.
17	For the future expense you'll see some
18	invoices or excuse me, bids that will show work
19	that's being planned and what the costs are, and they
20	far exceed the \$320,000. There's things like some work
21	on transformers, the electrical system, and there's
22	things like a paving of the entire park. The paving
23	alone costs over \$400,000. It's far in excess of
24	\$320,000. You'll see about \$50,000 in costs incurred
25	towards the infrastructure by the operator to date.

FRANK O. NELSON & ASSOCIATES, INC.

1	The second component of the temporary increase
2	is No. 4 on Exhibit C, uncompensated increases. Now
3	what that is, is essentially to deal with the regulatory
4	lag, or the lag in time between the time that the rent
5	increase went into effect, which was May of this year,
6	as noticed, and the time that the park incurred the
7	increasing expenses and the land lease increase. And so
8	that's simply to pick up those additional costs for the
9	period in time at which they have been incurred.
10	No. 5 is anticipated professional fees related
11	to the property taxes. Now, one of the things that the
12	park operator is proposing to do is to challenge the
13	property tax increase because it's been reviewed the
14	initial thought by the park owner or the park operator
15	and the ground owner was that the law seems to provide
16	that the termination of the long-term ground lease has
17	resolved or is considered under the Revenue and Taxation
18	Code as a change of ownership, which is a term of art
19	under the Revenue and Taxation Code. Change in
20	ownership triggers the right to the assessor to have a
21	property tax increase.
22	In looking at the issue a little further,
23	there's some question as to whether or not, under the
24	factual circumstances of this case, that truly applies
25	and that's truly valid here, for a couple of reasons.

FRANK O. NELSON & ASSOCIATES, INC.

1	First, essentially what the assessor's
2	position is, is bringing a retrospective interpretation
3	of an existing contract. In other words, there's an
4	existing lease that predated the Revenue and Taxation
5	Code which said a long-term lease is a change of
6	ownership, and the a general principle at law that you
7	cannot interfere, you cannot tax existing contracts,
8	essentially, you cannot change existing contracts. So
9	there's real question as to whether or not the Revenue
10	and Taxation Code could apply to this long-term lease.
11	Secondly, there's a question as to whether or
12	not it truly is a long-term lease that is, over 35
13	years because of the fact that and you will see
14	the lease in evidence because of the fact that it was
15	amended in 1978, I believe, which would bring it within
16	the 35 years, and there is there some argument that
17	because of that amendment it doesn't make this a
18	long-term lease.
19	And the final reason is that the assessor has
20	consistently treated the property owner as being the
21	Bell Trust and its predecessor and never the prior
22	operator, Nomad Village, Inc., under the theory that the
23	long-term lease, which expired on July 31, 2008,
24	constituted a change of ownership. The County would
25	have to recognize prior owner that was somebody other

FRANK O. NELSON & ASSOCIATES, INC.

1	than the Bell Family Trust because their position is
2	that the change of ownership was from Nomad Village,
3	Inc., to the Bell Family Trust as of August 1st, 2008.
4	But if that's the case, then the assessor
5	would have had to have recognized Nomad Village, Inc.,
6	and not the Bell Family Trust as the owner of the
7	property and the taxpayer, and they did not do that.
8	And so that's a very thumbnail sketch, but
9	that thumbnail sketch is why there could be a why the
10	property tax increase may be subject to challenge.
11	Because of the fact that, as I indicated
12	before, the way this ordinance works is that the park
13	owners can propose a rent increase to the homeowners and
14	give them an opportunity to challenge it. Rather than
15	pursuing the property tax appeal, that option or that
16	proposal was essentially advanced to the owners.
17	They contested that, they don't want the park
18	owner to incur the expense to pursue the property taxes.
19	It's still part of the rent increase, we think it's a
20	good idea, and it will be discussed in this hearing, but
21	again that goes back to the idea of a prospective
22	expense, anticipated to be in the future, assuming that
23	the rent increase is approved.
24	The final area of the temporary increase is
25	anticipated professional fees relating to the rent
	18

1	increase, and that was the idea that if, where there is
2	rent increase, there is expense related to rent
3	increase, and if there's a challenge, that would involve
4	a significant cost to the park, that would involve a
5	significant cost to the park, and that's included here.
6	Let me note, one of the things about these
7	last two items, the professional costs, is that there
8	may be an argument that it should be considered as an
9	operating cost. There may be an argument that it's not.
10	One of the things about not including it, not
11	considering it to be a normal operating cost is actually
12	beneficial to the homeowners, and the reason why is
13	instead of those costs serving as a basis for a
14	permanent long-term rent increase, they are instead the
15	basis of a temporary rent increase. The thinking of the
16	park owner on that would be that it's unfair to impose
17	on the homeowners the basis for a permanent rent
18	increase for, really, costs that are unusual and
19	extraordinary, engaging in a piece or two pieces of
20	potential litigation that, at least as to those pieces
21	of litigation, one-time things, but they do involve a
22	significant and unusual expense, it makes more sense to
23	treat it as a capital expense than a temporary expense.
24	In other words, you just look at the expense itself, you
25	amortize it over a seven-year period, because that

FRANK O. NELSON & ASSOCIATES, INC.

1	seemed to be an appropriate period, and so it's a
2	temporary expense for a seven-year period, and that's
3	the case for all of the temporary increases, the
4	proposed period is seven years and at 9 percent interest
5	rate, and I would note that the rent control ordinance
6	is very specific in providing for the ability to do
7	that. The idea that it's amortized over a reasonable
8	period of time and that there's a reasonable interest
9	rate attached to it, and the interest rate that we
10	attached to it was 9 percent.
11	Coming down to the bottom of Exhibit C, then,
12	this gives us the numbers we have. The permanent rent
13	increase based upon the numbers above yield a rent
14	increase of \$58.16 and the temporary increase yields a
15	rent increase of \$102.84, for a total of \$161, even.
16	Now, at the time that this was done this was
17	supported by an analysis by Dr. St. John of what is
18	called an MNOI analysis, maintenance net operating
19	income, and the idea is to look at that to see whether
20	or not the income of the park justifies the rent
21	increase, the net income of the park justifies the rent
22	increase. And I would note that that approach is an
23	operating expense based approach; you don't consider a
24	fair return on the actual investment, you don't say what
25	does the park owner has invested in it and what's a fair

FRANK O. NELSON & ASSOCIATES, INC.

1	rate of return. It evaluates a fair rate of return
2	simply based on operating income. And at the time the
3	park did that fairly cursory MNOI analysis, that that
4	supported the \$58.16. Basically what it told us was
5	that the park was operating on a relatively marginal
6	basis prior to having the lease payment bump up and
7	double and the property tax effectively double, and by
8	having those additional expenses by essentially directly
9	including those in the increase, the MNOI analysis
10	suggested that was supported.

11 Now, I would also note that the rent control ordinance has a specific procedure that the arbitrator 12 13 in an arbitration proceeding is supposed to follow in order to determine whether or not there should be a rent 14 15 increase, permanent rent increase based upon operating expenses. It's very similar to MNOI analysis but it's a 16 little bit different, and Dr. St. John is very 17 experienced in these matters and will talk about that 18 19 and show you, through Exhibit D, essentially the 20 calculations that he prepared.

He prepared what we call an NOI analysis, that's directly in accordance with the Santa Barbara County Rent Control Ordinance and the methodology that it prescribes, and you will hear more about the specific methodology employed and that will show -- what he did

21

1 was, Dr. St. John used two base years. What you do is 2 you do a base year and the current year, and you compare 3 the two years. And he looked at two base years, he looked at 4 1994 under the past operator, and he looked at 2007, the 5 6 last year that the prior operator had it, and he 7 compared those. In both cases they came out very close. 8 The primary difference would be that if you go 9 back to 1994 and do an NOI analysis and if you just 10 essentially factor it up at 75 percent of CPI, not a 11 full CPI index, this reflects a lower rate. 12 If you factor it up to CPI, which we think is 13 the appropriate number, then it supports the rent increase we're talking about. If you look at 2007, 14 15 essentially, regardless of the methodology, use 75 16 percent or full CPI, both are supportive of this number, 17 and the reason is for, essentially, the time period and 18 the fact that you just go at 75 percent of CPI, that 19 doesn't give you a full return to the park operator. 20 I would note that the rent control 21 ordinance -- our ordinance here does not prescribe the 22 base year that has to be used and Dr. St. John will 23 explain to you why 2007 is the appropriate year to use 24 to make that determination. 25 Now, I just want to give you an overview of

FRANK O. NELSON & ASSOCIATES, INC.

1	the exhibits that we presented. It may be useful to
2	have a lay of the land when you hear the specific
3	testimony as to the documents that we have and how
4	they're assembled and organized. I think I talked about
5	Exhibits A, B and C, then Exhibit D are tables prepared
6	by Dr. St. John. They were all in our arbitration brief
7	and referenced in the arbitration brief, and those show
8	the various components of the rent increase.
9	I would also note that the rent increase that
10	was issued had a 75 percent of CPI component as part of
11	the permanent space rent increase, and that's referred
12	to as an automatic increase, which the park owner is
13	entitled under the rent control ordinance.
14	Dr. St. John's Table 2 talks about that CPI calculation.
15	It appeared to me, in the petition that the
16	residents filed, that they challenge that rent increase,
17	but I understand, and I'm reading the homeowners
18	arbitration brief at this point, that they're not
19	disputing that. So if that's the case, then we won't be
20	spending a lot of time on that, but we included the
21	calculations there if we need to refer to them.
22	Then Tables 3 and 4 are the MNOI analysis done
23	pursuant to the ordinance for 2007 and 1994, the two
24	alternative base years.
25	And Dr. St. John's Table 4 talks about the
	23

1	temporary space rent increases, and he also provides, in
2	Table 5, an income and expense summary.
3	Exhibit E is a biographical note or CV by
4	Dr. St. John. You'll see he's extremely experienced in
5	rent control matters. He's testified as an expert
6	witness in many, many proceedings on rent control
7	petitions.
8	Exhibit F is the CPI documents that support
9	the numbers that were used for determining the CPI
10	increase.
11	Exhibit G are property tax documents. They
12	show the increase in the property tax, the taxes. We
13	can look back at 1978 excuse me, 2008 and we can look
14	at the bill and, I think it is, 2010 and see the
15	increase. And we have that information presented in a
16	couple of different ways.
17	Exhibit H is the Lazy Landing ground lease
18	that was entered into and it's effective August 1st,
19	2008. I note it's an arm's-length transaction between
20	the Lazy Landing and the park owner, the Bell Trust.
21	And the primary reason for that lease is it shows two
22	things of relevance to us here, maybe three.
23	First of all, it shows that the rent is 20
24	percent of the gross rents, and you'll hear testimony
25	that was a negotiated number. The operator tried to
	24

FRANK O. NELSON & ASSOCIATES, INC.

1	negotiate for a lower number and was unsuccessful.
2	The second thing that ground lease shows is
3	that the park operator is responsible for the property
4	taxes assessed against the land.
5	The third thing it shows is the park operator
6	is responsible for maintaining and making any kind of
7	necessary capital improvements, including making sure
8	that the park is essentially up to code for a mobile
9	home park.
10	Exhibit J is the capital expense spreadsheet.
11	Essentially what it is, is it shows a couple things.
12	It's a nice summary sheet.
13	The first part shows capital expenses that
14	have been incurred to date by Lazy Landing, or
15	Waterhouse Management Corporation is the agent, in
16	improvements to the park, and it lays out each one of
17	those expenses.
18	Secondly, it shows the expenses incurred by
19	the prior operator, Nomad Village, Inc., and those all
20	essentially relate to plans and permitting that were
21	essentially sold to the current operator so that the
22	current operator can have the benefit of that work, and
23	the plans cost \$90,000, and so the current operators
24	have the benefit of that.
25	Exhibit K are essentially the capital expense
	25

FRANK O. NELSON & ASSOCIATES, INC.

1	documents incurred by Waterhouse Management Corporation.
2	Those are the backup invoices, essentially, that support
3	the items in the spreadsheet, and Exhibit L is similar,
4	those are the capital expense documents incurred by
5	Nomad Village, Inc.
6	Exhibit N are proposals that Waterhouse
7	Management Corporation has received to date for
8	contemplated work. That's not all of the work that's
9	contemplated, but it is some of it and it will show what
10	I've gotten to date. I know the electrical work has

been a little bit of a moving target and we have some

revised plans and they will be updated, proposals for

those. We weren't able to get them today. But it

more limited than the current plans show, what the

certainly shows, based upon a scope of work which is

16 proposals are.

11

12

13

14

15

25

17 Exhibit N is the Waterhouse Management Corporation 2008 to 2010. Dr. St. John used those in 18 19 order to prepare his analysis, Exhibit D. Exhibit D, I think, is what is going to be relevant, analytically, in 20 21 these proceedings, but Exhibit N provides kind of the 22 backup for that, and those are the financials kept in 23 the normal course of business, and they also include the 24 general ledger entries that show various expenses.

And Exhibit O are Nomad Village, Inc.'s, the

26

SANTA MARIA SANTA BARBARA (805) 966-4562

1	former operator's, financials for 1994, because we used
2	that as a base year, as well as 2006 to 2008. And
3	again, those are summarized as to the extent relevant by
4	Dr. St. John in Exhibit D, but those are the source
5	materials and those were provided or kept in the
6	normal course of business by the prior operator. The
7	prior operator provided that to us so that we could use
8	it for the hearing here.
9	And your Honor, that summarizes the evidence
10	that we expect to be produced today or during that
11	proceedings today and tomorrow and the basis for the
12	rent increase.
13	THE ARBITRATOR: Thank you.
14	Normally what happens, I don't ask any
15	questions during the hearing until the very end, but I
16	do need to ask you one. The appeal tax code, the
17	revenue from 60 to 65 you're looking at through change
18	of ownership
19	MR. BALLANTINE: Yes.
20	THE ARBITRATOR: provisions?
21	MR. BALANTINE: Yes. I forget the exact, but
22	60 to 65 is where the change of ownership provisions are
23	and they have discussions about the change of ownership,
24	and in one of those sections is a discussion about the
25	fact that a long-term ground lease of 34 years or more
	27

1	constitutes a change of ownership, and it further
2	provides that the termination of a lease longer than 34
3	years constitutes a change of ownership.
4	THE ARBITRATOR: Thank you.
5	Mr. Stanton, are you ready to go, sir?
6	MR. STANTON: Thank you, your Honor.
7	Your Honor, I'm Bruce Stanton. I'm here
8	representing the homeowners, the mobile home homeowners
9	of Nomad Village Mobile Home Park. As I indicated
10	previously, I have an exact detail for your Honor of
11	which spaces have designated me in writing to represent
12	them, but I believe to be in the 90- to 95-space range.
13	We had submitted a prehearing brief some
14	months ago as we were teed up to do this proceeding with
15	a different hearing officer, and I think that was part
16	of the packet that I have given, I believe, your Honor,
17	one of those briefs this morning. I'm going to briefly
18	summarize the homeowners' position here.
19	The ordinance in question clearly applies to
20	this park which is located in the unincorporated area of
21	Santa Barbara County. The space rents in the park where
22	we have no long-term leases, as I understand it, that
23	exempt any space from rent control all 150 spaces of
24	the park would be subject to the ordinance and the
25	rents range from a low of \$287 to a high of about \$430,

FRANK O. NELSON & ASSOCIATES, INC.

which makes the average space rent in the park
 approximately \$315, pending the outcome of this
 petition.

The noticed rent increase here that's at issue includes the annual CPI adjustment at 75 percent of CPI. For percent is an important percentage number under the ordinance because it's the indexing number, if you will, that the County finds to be appropriate when determining mobile home park rent increases.

The portion of the rent increase notice that requests what we would call the annual adjustment that's allowed without a hearing of 75 percent of CPI, which in this case is an aggregate of three years' worth, since, as we have heard, and homeowners agree, there's been no annual adjustment in the park since March 1, 2008, when this petitioner took control.

17 That portion of the notice is not opposed. 18 There need be no further mention as far as we're 19 concerned or proof that the annual adjustment is 20 warranted. The petitioners are not challenging the 21 annual adjustment.

The ordinance allows that annual adjustment but it indicates that any rent increase in excess of that 75 percent of CPI is subject to the petition rights of the homeowners, and that's in fact why the petition

FRANK O. NELSON & ASSOCIATES, INC.

1	was filed here. I think the petition probably on its
2	face was objecting to the entire notice, but for
3	clarity, it's only that part of the notice that exceeds
4	the 75 percent of CPI annual adjustment that the
5	homeowners seek to have reviewed by your Honor in this
6	matter. So that's the way that the ordinance works, the
7	annual versus what I would call a special rent
8	adjustment.
9	The fact that the residents here must petition
10	is not, in my experience, unique. There are 110 mobile
11	home rent ordinances throughout the state. A good
12	number of them actually do put the burden to petition on
13	the residents and they don't have automatic hearings, if
14	you will, even when it exceeds that 75 percent of CPI
15	annual adjustment level. But I think the way that we
16	are proceeding today is appropriate, that the park owner
17	would still have the burden, notwithstanding that it is
18	technically the respondent, to justify the increase.
19	So that's what the ordinance allows and
20	provides for, and I think it's clear, notwithstanding
21	some arguments made in the initial objections filed by
22	the park owner, that we do have jurisdiction to proceed
23	here, the capital improvement, pass-throughs, as I would
24	call the temporary increases, and the permanent rent
25	increases clearly takes us above the 75 percent of CPI

FRANK O. NELSON & ASSOCIATES, INC.

1 number, and I think that the City Clerk has verified the 2 signatures on the petition to be correct, so I don't 3 think there's any issue of jurisdiction here. I think the most useful way to kind of track 4 5 the park owner's request and a summary of the homeowner objections would be to lay two documents side by side, 6 7 and that would be what's been marked in the binder as Exhibit C, which is a one-page sort of spreadsheet, if 8 9 you will, that accompanied the rent increase notice, and 10 side by side with that would be Table 1, which has been marked as Exhibit D in the binder that I have received 11 12 today, which tracks the actual dollar amount breakdown 13 for each of the sub-categories that appear on Exhibit C. So if you put those side by side you can see 14 15 how the numbers correlate, and it's especially important because the lower part of Exhibit C, which is labeled as 16 "Temporary Increases" on Exhibit C, the exact dollar 17 18 amount that correlates to rent does not appear, but it 19 does appear on Table 1. 20 Essentially, the homeowners find this to be a 21 very interesting and, in my experience, having done many of these hearings, a unique, if I can say, request for 22 23 an increase because it has very unique and interesting 24 components. In essence, there are some general 25 objections and observations that we have and then some

FRANK O. NELSON & ASSOCIATES, INC.

1 that are more specific, and I'll try to, in my opening 2 statement, at least, talk about the more general 3 objections.

The "Permanent Rent Increases," as Exhibit C reflects them, talk about a property tax increase and a lease payment increase. There's a pretty definitive calculation of that which just identifies an increase of \$104,692 that's then amortized and gives you the \$58.16 rent increase amount that's labeled as the "Permanent Increase."

11 The interesting thing is that this Exhibit C notice that was appended to the notice of rent increase 12 13 didn't really use what counsel referred to as the MNOI 14 analysis at all, it appeared that when the rent increase 15 notice was created, the MNOI analysis was intended to be 16 somewhat of a check, if you will, some sort of a 17 verifying calculation that if we took these numbers literally and then ran an MNOI next to it, there would 18 19 be verification.

Let me just explain why this is important, because the maintenance of net operating income formula is a widely accepted fair-return methodology. It's an objective methodology because it actually looks at bookends, if you will, of financial position and then adjusts for inflation so that the investment keeps pace.

1	So as you will hear testimony from both
2	experts today, and Dr. Baar, on behalf of homeowners, is
3	actually profound expert, if I can say that, in MNOI
4	theory, is you take the base year, net operating income,
5	income minus expenses, you take the current year, net
6	operating income, income minus expenses and you adjust
7	for inflation.

8 And in creating the net operating income 9 calculations for the base year, the current year, not 10 only is it important to identify a proper base year, which there will be, perhaps, conflicting testimony 11 12 about in this hearing, but you're looking at what 13 categories of income and expenses are appropriate to 14 make up those NOI calculations in each of those two 15 years, the bookends, if you will, that we're comparing.

16 One of the interesting things about this 17 county ordinance is the MNOI formula doesn't really find 18 itself in the ordinance mentioned as such, but I do agree with counsel that -- he, actually, I think, came 19 20 up with a good word for this ordinance, I think he used the term "algorithm," which I would sort of agree with 21 in the sense that, if that's what he meant, that this is 22 not an easy ordinance to read through on the face of it, 23 24 it looks rather complex.

25

But I think the intent is when looking at this

FRANK O. NELSON & ASSOCIATES, INC.

maximum rent increase analysis above and beyond the 75 percent of CPI, the intent is to employ, in essence, an NOI analysis. There are in most ordinances a list of the expenses that should be included and the income categories that should be not included -- included or not included.

7 One of the things this ordinance, although 8 it's not very specific, specifically sets is that any 9 evidence with respect to amounts of principal and 10 interest on loans and depreciation shall not be 11 considered. And I think what that indicates is a 12 legislative intent not to allow inclusion of expenses in 13 an MNOI calculation that are subject to manipulation. 14 Now, we don't have debt service expenses at issue here, 15 but what we do have in the permanent rent increase 16 section, the top part of Exhibit C, are lease payment 17 increases. And homeowners' position is that no increase 18 in these ground lease payments are a proper subject for 19 the MNOI analysis, or for any separate, if you will, 20 separately grounded calculation to justify a permanent 21 rent increase.

What we essentially have is a park owner who negotiated this as part of his investment. This is an investment expense, it's not an operating expense. What we have is a situation where the rent doubled but it

34

1	only did so at the time this park owner took over.
2	There was never any prior number this park owner paid
3	that was ever increased.
4	And as our expert will elaborate on, these are
5	the kinds of expenses and MNOI calculations where
6	circularity and manipulation is possible that would
7	militate against including this at all in the
8	calculation.
9	Once you take that expense out and run the
10	MNOI calculation, regardless of the property tax
11	increases, you get a much truer number of what amount
12	the park owner would be justified in taking for what's
13	called the permanent rent increase.
14	With respect to the lower portion of Exhibit
15	C, what are called the "Temporary Increases," in the
16	industry many times these are referred to as
17	pass-throughs, the idea being that, as counsel
18	explained, unlike expenses that would be added to the
19	bottom line, added to the MNOI calculation, these are
20	separately looked at and they're passed through for a
21	limited period of time, based upon amortization with the
22	idea that once the expense is fully recouped it would
23	drop off. And state law would actually provide, and I
24	think the ordinance also provides, that each month the
25	rent bill that's issued by the park owner has to itemize

FRANK O. NELSON & ASSOCIATES, INC.

1	each of those and show when it would be ending so
2	everybody knows when they're supposed to stop paying.
3	So what we have are a number of categories
4	here. Again, when you put these two documents side by
5	side, we see that the initial category that's called
6	"Capital Improvements," amounts to a \$50.78 portion of
7	the total of 161 excuse me, the total of \$102.84,
8	which makes up the combined temporary increases.
9	When we look at the detail for these expenses
10	we see a number of things, and there's the exhibit that
11	counsel referred to as Exhibit J, that shows the expense
12	items that make up this number which is actually it's
13	shown at \$90,000 on Exhibit C but it's actually just
14	below that, it's \$89,211.85, I believe.
15	The interesting thing is that there's a large
16	portion of this, just over \$50,000, that's been paid to
17	Penfield & Smith for engineering and surveying. But
18	when you look at the date that all of these were
19	incurred, we see, very curiously, that the first payment
20	was incurred June 18, 2004, the most recent incurred,
21	April 13, 2006. In other words, the most recent
22	expenditure was incurred and paid over two years before
23	this park owner ever bought the park.
24	So one key question is how on earth can this
25	park owner pass through expenses that were incurred and
	36

1	paid for by someone else, and presumably would have been
2	the subject of any previous rent increase applications
3	or notices given during those years when Nomad Village,
4	Inc., the previous park owner, owned the park.
5	Another important thing that stands out, and
6	as we go through I think homeowners will need to get
7	some itemization of exactly which of these expenses
8	would apply to this category, but there's state law that
9	we will cite that exempts from pass-through capability
10	any expenses related to sub-metered energy systems
11	within a mobile home park.
12	And to summarize quickly, gas and electric
13	systems not water but gas and electric systems in
14	mobile home parks where the park owner has taken
15	responsibility for the interior meter and delivery
16	system, the park owner, by taking on the responsibility,
17	receives a monetary amount each month from the serving
18	utility. We call that the differential discount. I'm
19	not sure what it is down here; up north we have PGE and
20	it's currently about \$26 per space per month currently
21	for gas and electric combined.
22	The idea is that the park buys the energy
23	wholesale and sells the energy retail, and the
24	differential to is to compensate the park for the cost
25	of maintaining, upgrading, repairing, et cetera, et
	37

FRANK O. NELSON & ASSOCIATES, INC.

37

1	cetera, its entire system. The serving utility has
2	nothing to do with the interior system of the park other
3	than to read the master meter at the street.
4	So during the last two decades there have been
5	cases, both at the PUC level one particular case that
6	the mobile home industry calls the double-dip
7	decision it's called "Rates, Charges and
8	Practices" says that the park owner is fully
9	compensated for repairs, maintenance and upgrades to the
10	energy system by the discount and therefore is not
11	entitled to pass any of those costs through to the
12	homeowners.
13	The essence of that decision was replicated in
14	a court of appeal case that I will be introducing as an
15	exhibit during the hearing called Rainbow Disposal
16	Company, which clearly states and it's a case that,
17	actually, the homeowners' witness, Dr. Baar, testified
18	in and is extensively referenced that capital
19	improvement costs of over \$200,000 for gas and electric
20	improvements were properly disallowed because the PUC
21	basically says the discount operates, or controls the
22	field.
23	So as we go through this category, it's going
24	to be important to identify what, if any, of these past
~ _	

25 incurred expenses relate to energy, sub-metered energy,

FRANK O. NELSON & ASSOCIATES, INC.

38

1 and pull them out.

For the same reason, basing any capital improvements to come, and there's one exhibit, I think, where we've got this \$200,000-plus electrical repair forecast, that's just not a proper subject of the ordinance, nor the hearing.

7 Rainbow addressed the argument directly as to 8 whether or not a local rent ordinance could allow an 9 energy pass-through, and said no, it cannot, very, very 10 clearly. So all these electrical expenses have to be 11 pulled out.

The professional fees of \$50,000, to the best of what I have seen, although they are not itemized by detail to the project and the amount, it looks like a large portion or a significant portion of those \$50,000 fees that are in item 3 on Exhibit C also relates to the electrical issue, so they would also be infected with the same problem.

19 Item 4 is called "Uncompensated Increases," 20 and the fascinating thing about this category is that it 21 seeks to essentially reimburse the park owner dollar for 22 dollar for the two categories that appear up on top, the 23 property tax increase and the lease payment increase.

And as mentioned, our position is the lease payment increase is not allowable, so to the extent that

1	they're trying to get 34 months of uncompensated
2	payments I actually calculated it and it should be 33
3	months, but we'll be seeing about that but to that
4	extent, that would be improper.
5	The supplemental tax increase, the homeowners'
6	argument is that while that increase is properly looked
7	at in the context of MNOI, typically, going back and
8	getting dollar for dollar recovery for three years where
9	the park owner for whatever reason never had this kind
10	of hearing before is simply not allowed in the
11	ordinance. There's just no authority for that.
12	The anticipated professional fees relating to
13	property taxes, which is item No. 5 on Exhibit C, the
14	\$50,000, I believe, refers to the potential appeal that
15	counsel has referred to. Again, we just don't know
16	anything about this. We don't know what the statute of
17	limitations is, we don't know whether any administrative
18	steps have been taken, whether any remedies have been
19	exhausted. Our questions would be things like if the
20	appeal went to the residents, get all these attorney's
21	fees back, if the park owner can recover its fees? We
22	don't know any detail. We don't know what the hourly
23	charge might be or what steps were really involved.
24	This really just appears to be a sort of, from the
25	homeowners' perspective, kind of an anecdotal request.

FRANK O. NELSON & ASSOCIATES, INC.

40

1	And finally, the anticipated professional fees
2	relating to the rent increase itself of \$125,000, the
3	homeowners do not disagree that it is beneficial for the
4	homeowners to have any such fees passed through so that
5	they are paid once and then they drop off of the rent
6	statement. We don't disagree with those remarks that
7	counsel made, so we are not here to say that those
8	should become operating expenses.
9	However, the issue is cost, the issue is
10	amount. What our testimony from our expert will
11	establish is that no hearing of this nature should come
12	anywhere close to \$125,000, and that it's probably
10	

13 overstated, potentially, as much as three times what it 14 should be.

So the reasonableness factor of that, which also the problem is that's completely unitemized at this point, we have no idea what that number is, or is even forecast to be, it's just a big lump sum thrown out there, that's also, from our perspective, a huge issue. As Exhibit D indicates that's a \$13.80 portion of the \$102.84 temporary increase.

In sum, looking at this, when you take out the ground lease payments, if those are to be excluded and if any energy infrastructure for the sub-metered system items are to be excluded, we have a significantly

1 reduced rent increase that would be awardable and 2 justifiable.

I think there were a few, what we saw to be and what my brief talks about, miscalculations or omissions in the first MNOI analysis we saw. I think there may have been some corrections to those, so at this point I won't speak to those any further.

8 But that's essentially a summary of our 9 position, your Honor. We are confident that if the 10 ordinance is very carefully applied, and if the law, 11 as the reasonableness that the ordinance requires, especially with respect to the sub-metered energy and 12 13 ground lease payments is properly applied, that the rent 14increase number, which is kind of hard to calculate, 15 it's kind of a moving target at this point, but that it 16 will be significantly less.

And Dr. Baar, I think, as the hearing officer will find, has extensive qualifications to talk about the MNOI and the categories that you would typically include there and the base year issues.

Thank you.

21

THE ARBITRATOR: Thank you, Mr. Stanton.
Couple housekeeping matters. Let's go back and probably
should mark the ordinance as a Joint 1. Any objections?
MR. BALLANTINE: The ordinance?

ſ

1	THE ARBITRATOR: Yes.
2	MR. BALLANTINE: That's fine.
3	(Exhibit Joint 1 was received into
4	evidence.)
5	THE ARBITRATOR: Then the notice of hearing,
6	Joint 2?
7	MR. BALLANTINE: No objection.
8	(Exhibit Joint 2 was received into
9	evidence.)
10	THE ARBITRATOR: Okay.
11	Gentlemen, I've been hearing some comments
12	that maybe some things may not be at issue. If during
13	the break, you can run the cost of living index support,
14	we'll get a stipulation on the record when you get back
15	and we'll take those issues off the table.
16	MR. BALLANTINE: Sure.
17	THE ARBITRATOR: With that, Mr. Ballantine,
18	please call your first witness.
19	MR. BALLANTINE: Thank you, your Honor.
20	Your Honor, I would like to call Dr. Michael
21	St. John.
22	Your Honor, I just need a moment with my
23	witness.
24	THE ARBITRATOR: Let's take a five-minute
25	break and we'll be back on the record in five minutes.
	43

1	(A brief recess was taken.)
2	THE ARBITRATOR: I need to make one correction
3	of the joint exhibit. It's not the ordinance, it's the
4	rules for hearing.
5	With that change, Dr. St. John, would you like
6	to take a seat up here, sir.
7	MR. BALLANTINE: Your Honor, may I approach
8	the witness and give him the exhibit book?
9	THE ARBITRATOR: Yes.
10	Sir, please raise your right hand.
11	
12	MICHAEL ST. JOHN,
13	Called as a witness,
14	having been sworn, was examined
15	and testified as follows:
16	
17	THE ARBITRATOR: Please state and spell your
18	name for the record.
19	THE WITNESS: Michael St. John, M-i-c-h-a-e-l
20	St. J-o-h-n.
21	THE ARBITRATOR: Mr. Ballantine, you may
22	proceed.
23	MR. BALLANTINE: Thank you, your Honor.
24	
25	DIRECT EXAMINATION
	4 4
L	

Γ

1	BY MR. BALLANTINE:
2	Q. Dr. St. John, what is your profession?
3	A. I'm an economist.
4	Q. Can you tell us a bit about your background in
5	becoming an economist? Start with educational
6	background, please.
7	A. Yes. I went to UC Berkeley and got a master's
8	in economics in 1984 and Ph.D. in economics in 1989.
9	Q. And tell us, did you have an undergraduate
10	degree before going to Berkeley?
11	A. I had a B.A. from Harvard College.
12	Q. All right. And as an economist, have you
13	focused your area of study in any particular areas?
14	A. Rent control, one could say.
15	Q. Okay.
16	A. My dissertation was on the effects of rent
17	control on property value.
18	Q. Tell us a little bit about your academic
19	experience in the area of rent control studies.
20	A. There are no courses in rent control at
21	graduate schools, so I studied microeconomics, I studied
22	regulatory economics, but there was no coursework
23	explicitly on rent control.
24	Q. Have you, then, either during the course of
25	education or subsequent to that, performed any studies
	45

1	and written any scholarly reports on rent control
2	issues?
3	A. Well, the major study that is relevant to
4	these proceedings is a paper that I did initially, I
5	think it was 1993, called "Fair Return Under California
6	Courts." It was a comprehensive analysis of the
7	principle of fair return as it is applied in a
8	regulatory context in California with applicability to
9	various lawsuits and cases.
10	Q. And was that particular study focused on
11	mobile home rent control?
12	A. It was focused on mobile home rent control.
13	It's fully applicable to both mobile home and
14	residential rent control, but, yes, it had a strong
15	focus on mobile home rent control.
16	Q. Have you also done have you done particular
17	work in the mobile home rent control area?
18	A. Yes. I have appeared, as I'm appearing today,
19	in cases. I've also been hired by cities to advise them
20	on fair return issues
21	Q. So I'm sorry.
22	A. And I'm just thinking, I don't have my bio in
23	front of me, but I also was hired in several of the key
24	lawsuits, the Cotati suit, for example, and others that
25	had fair return implications.

FRANK O. NELSON & ASSOCIATES, INC.

46

1	Q.	And speaking of your bio, let me direct your
2	attention	to Exhibit E in the binder.
3	Α.	Yes.
4	Q.	And we've got a biographical note. Is that a
5	biographic	al that summarizes your work in the rent
6	control ar	ea?
7	Α.	Yes.
8	Q.	Yes.
9	Α.	You know, when I came up to this stand I
10	didn't bri	ng my glasses and it would be very helpful if
11	I got them	
12	Q.	Go ahead.
13	A	All right.
14	Q.	Okay. Now that you have your glasses, does
15	Exhibit E	look familiar?
16	Α.	Yes.
17	Q. '	This is a summary, the first page,
18	biographica	al note, is that a summary of some of your
19	background	and experience in rent control?
20	A. 1	Yes, it is.
21	Q. 7	And I think this is the biographical note from
22	the article	e you just referred to, "Fair Return Under
23	California	Courts."
24]	Then the next page and the following pages, is
25	that, esser	ntially, your CV?
		47

1	A. Yes, it is.
2	Q. So you've served as an expert witness in
3	mobile home rent control proceedings, is that correct?
4	A. I have several times.
5	Q. And you have also been hired as a consultant
6	for municipalities?
7	A. Yes.
8	Q. Has that been in the area of mobile home rent
9	control as well?
10	A. Yes. I was about hired by the City of
11	Lancaster, I was hired by the City of Marina, and by
12	I can't recall if it was the City of Santa Rosa or
13	Sonoma County, they have combined rent control system
14	and I don't remember which one of the two hired me.
15	Q. Okay. And you indicated you appeared in a
16	number of key lawsuits relating to mobile home rent
17	control?
18	A. That's true.
19	Q. And you listed some of them here on the last
20	page of your CV?
21	A. Yes, that's true.
22	Q. Are you familiar with what Mr. Stanton was
23	talking about, the MNOI analysis, are you familiar with
24	that?
25	A. Yes.
	48

1	Q. Tell us about what, what does it stand for?
2	A. MNOI stands for maintenance of net operating
3	income. It's sometimes BYMNOI, which would be base year
4	maintenance of net operating income.
5	Q. And is that a system that's utilized sometimes
6	in mobile home rent control?
7	A. It is.
8	Q. Tell us a little bit about that in general.
9	A. The MNOI system is a creative system to
10	approximate a fair return. It's not, technically
11	speaking, a fair return on investment system, but it's a
12	very good approximation that is now, thanks to
13	Dr. Baar's work, it's now in current use throughout
14	California.
15	It is easier to use than strict fair return on
16	investment systems. The numbers are easier, the
17	calculations are easier and, as has been mentioned, it's
18	not subject to manipulation in the way that fair return
19	on investment systems conceivably might be.
20	Q. Describe for us a little bit of the difference
21	between the fair return on investments versus the MNOI
22	system.
23	A. Well, the typical fair return on investment
24	system, one actually uses the investment amount and the
25	rate of return, would do the math and would say the park
	4 9

1	owner deserves that rate of return, depending on fair
2	rates of return. In other words, it would be a rate of
3	return analysis. There are several varieties of that,
4	but in a nutshell, is what a fair return on investments
5	system would look like.
6	The MNOI system, on the other hand,
7	extrapolates from that and deals only with the income,
8	the expenses, and the net income in a base year on one
9	hand and in a comparison year on the other hand,
10	something I think Mr. Stanton referred to as the two
11	bookends, and that's correct.
12	Q. So the MNOI analysis is focused solely on
13	income and expense?
14	A. Correct. And I should say that having been
15	used in many, many case, many jurisdictions, it's a
16	system that is well worked out, the details are well
17	worked out as to what should be allowed and disallowed.
18	In a moment, when we get into it, I'll be
19	explaining the elements from the books of record that
20	were disallowed in an MNOI context.
21	Q. So essentially what you're saying is when you
22	do an MNOI analysis you go in and look at the books and
23	records and certain expenses you consider income and
24	expenses and certain income and expenses you do not
25	consider when performing that analysis?
	50

1	A. Right. I mean, books of record often include
2	things like, for example, depreciation. Depreciation is
3	not actually cash, it's a tax item. And people,
4	bookkeepers will put it into the book of account as if
5	it is an actual expense where it isn't, so I take it out
6	and Dr. Baar would take it out, too, I believe.
7	Q. Would it be fair to say you're very familiar
8	with how to perform an MNOI analysis?
9	A. Yes. I do them often.
10	Q. And since we're talking about it in general
11	terms, let me ask you this, because one of the items
12	that we'll be talking about in greater detail is the
13	ground lease expense. Are ground lease or rental
14	expenses incurred by operator, are those typically
15	included in an MNOI analysis?
16	A. Yes, in my experience they certainly would be.
17	Q. Ground lease expenses are included?
18	A. Yeah, it's an expense. Ground expense would
19	certainly be an expense from a bookkeeping point of
20	view, it's a cash expenditure, it would be an expense
21	from an auditing point of view, it would be an expense
22	from an IRS point of view, a tax return would certainly
23	include it, and it would be allowed in all those
24	contexts, and it should be allowed in an MNOI context as
25	well, and has been in my experience, many times.

1	When I appret the U T is the second
	When I say "many times," I don't say all the
2	time only because most parks are owned by the operator.
3	There are some parks, like Nomad Village, where the
4	operator doesn't own the park, it leases the park, so
5	it's relatively rare that ground leases appear at all,
6	but when they exist, then they do appear in the MNOI
7	analysis.
8	Q. We're here in Santa Barbara County. Have you
9	reviewed the Santa Barbara County Mobile Home Rent
10	Control Ordinance?
11	A. Yes.
12	Q. Let's talk about the ordinance a little bit.
13	Does it prescribe, does it have certain provisions that
14	tell us how mobile home rents are to be determined?
15	A. Yes.
16	Q. It's a fairly broad question, so I guess I'm
17	looking for kind of a broader explanation. Tell us a
18	little bit about the ordinance, how it works.
19	A. Okay. It's a little bit unusual ordinance. I
20	refer to it as a fair return system, as an MNOI system,
21	but to keep our language clear here, I'm going to start
22	calling it the "Santa Barbara Ordinance System" or I
23	might call it "Santa Barbara MNOI." It's the Santa
24	Barbara variation on what I would call, in contrast, the
25	classical MNOI.

1	There is a classical MNOI system which was
2	articulated by Dr. Baar in his 1983 paper and by me in
3	the "Fair Return in the California Courts" paper that I
4	referred to, and the Santa Barbara County system is
5	slightly different. It's still what I would call an
6	MNOI system, but it has a difference which I can
7	explain, if you wish.
8	Q. Yeah, I guess this could be a good time to do
9	it. Compare and contrast the classic, as you call it,
10	MNOI analysis versus the Santa Barbara County ordinance
11	you've described as kind of a modified MNOI analysis.
12	A. Well, the Santa Barbara ordinance is quite
13	specific as to what an arbitrator is empowered to do and
14	is not empowered to do in this context, the rent
15	increase.
16	It says that the arbitrator is
17	THE ARBITRATOR: Hold on. Off the record.
18	(Discussion off the record.)
19	THE ARBITRATOR: All right.
20	MR. BALLANTINE: I'm going to back up. I
21	think he was starting to answer but I'll back up for the
22	record.
23	Q. Dr. St. John, I was asking you if you would
24	please compare and contrast what you termed the classic
25	MNOI analysis versus the Santa Barbara County ordinance
	53

system which you've kind of characterized as a little bit of a hybrid or variation on the classic MNOI analysis.

4 Α. Right. The Santa Barbara ordinance system instructs the arbitrator to do what I'll call the CPI 5 calculation, and then cut it in half, to award half of 6 the CPI as a fair return and it says that the arbitrator 7 has -- doesn't have authority to grant any more than 8 that as a fair return. And then it says that the 9 10 arbitrator should grant the other half as an expense 11 compensation and doesn't have authority to grant less 12 than that as the expense compensation, and then encourages the arbitrator to consider the expenses as 13 they may have increased over time, and if the expenses 14 have increased over time by more than that portion the 15 16 second half of the CPI increase would allow, then the 17 arbitrator is to allow the remainder.

Q. So the last portion that you spoke of was that the arbitrator consider specific expenses that had increased from the base year that you're using?

A. Right, right, the last portion is the specific
evaluation of base year to comparison year expense
increases.

Q. And does the ordinance specifically identify
as a property tax -- increased property tax expense as

1	one of those expenses to consider for the purposes of a
2	rent increase?
3	A. I believe it does.
4	Q. Does the ordinance have any provisions
5	precluding the consideration of a ground lease expense?
6	A. I don't think so, no.
7	Q. In your opinion, would the inclusion of a
8	ground lease expense be an appropriate expense to
9	consider under the methodology that's set forth in the
10	county ordinance?
11	A. Yes, I see no reason to exclude it.
12	Q. Does the ordinance also have provisions
13	regarding capital expenses and improvements?
14	A. It does.
15	Q. Tell us a little bit about that.
16	A. Well, again it's a little unusual. It does
17	allow capital expenses and capital improvements, and
18	they are distinguished in the way that capital expenses
19	and capital improvements are often distinguished from
20	each other in these sorts of matters.
21	It says, and here's the unusual part, it says
22	that capital improvements can be noticed in advance and
23	that the park operator is required to begin the work
24	within six months and if he doesn't he has to give a
25	refund to the residents.
	55

I can't recall at the moment ever seeing that
 provision in another ordinance, but that is a provision
 of the Santa Barbara ordinance.

Q. All right. So for that one, that's the idea, that those expenses can be noticed and sought and collected in advance of actually incurring the expense and doing the work?

Yes. But the presumption clearly is that the 8 Α. work is really going to be done. There's no sense here 9 10 that a park owner could fail to do that work and still get compensated. It's only a matter of the timing, and 11 12 it kind of says that the park owner can begin charging 13 up front rather than -- in some ordinances, the park owner wouldn't be allowed to start charging until later, 14 but since these are amortized, and the ordinance is 15 clear about amortization with interest, it really I 16 17 doesn't matter if it begins -- I mean, I shouldn't say 18 it doesn't matter exactly, but the amount the residents 19 will pay isn't greater under the Santa Monica ordinance method, which starts the increase a little earlier, 20 21 because it will still run for only whatever time period it is, let's say seven years. It will run seven years. 22 If it were to start later, it would run for seven years 23 but starting a little later. So it matters, but it 24 25 doesn't change the amount.

ſ

1	Q. And that's the Santa Barbara ordinance you're
2	speaking of specifically?
3	A. Yes.
4	Q. With respect to the ordinance, does it also
5	have a provision that says if the park owner no longer
6	incurs an expense or ceases incurring an expense for
7	which it has received a rent increase, then the park
8	owner is to essentially reduce the rent by a pro rata or
9	according to that reduction for the expense not
10	incurred?
11	A. You're speaking in terms of capital
12	improvements?
13	Q. Anything.
14	A. I'm not recalling the provision you're
15	reciting.
16	Q. Maybe it is specifically capital improvements.
17	A. Uh-huh.
18	Q. We can come back to that.
19	Let me ask you a little bit about what you did
20	in this particular case. Did you do some work on
21	helping to determine the appropriate number for the rent
22	increase at Nomad Village?
23	A. Yes.
24	Q. Can you just give us an overview of the types
25	of things you did and then we'll get into the details of
	57

1	the analysis, but give us the forest for the trees.
2	A. Well, the first step was to simply acknowledge
3	that there are two very major cost increases that
4	occurred since purchase. The first, as has been said,
5	being the property tax increase, and the second being
6	the lease increase.
7	Q. And that's one incurred expense at the time
8	the new operator took over operations?
9	A. Yes, both of those occurred basically in 2008,
10	at the time of transfer from one operator to another.
11	So the first thing that I paid attention to was this
12	is reflected in Exhibit C is how much of a rent
13	increase might those two big items actually warrant.
14	The MNOI process is kind of complex and I
15	thought that it would be useful for everybody owners,
16	residents, and so forth to see in kind of a one-page
17	presentation what this was all about. So Exhibit C was
18	to get on one page what often is many pages. And now,
19	of course, it is many pages now, and that's okay,
20	because now we're in an arbitration setting, but at the
21	time of the rent increase, the effort was to try to get
22	it simple enough so that everybody could understand.
23	Q. And that reminds me. Let me ask you one other
24	question about the Santa Barbara County ordinance
25	overall. You testified a few minutes ago about a
	FO

1	specific procedure that the arbitrator is to follow
2	regarding making its determination as to the amount of
3	rent increase that's appropriate in this circumstances.
4	Do you recall that discussion?
5	A. Oh, yes.
6	Q. In the language of the ordinance itself, is
7	that specific to the arbitration proceeding and the
8	arbitrator?
9	A. That is specific to the arbitration proceeding
10	as I understand it, yes.
11	Q. In other words, is there a specific language
12	in the ordinance that says if a park owner is going to
13	give a rent increase that the park owner must initially
14	follow that procedure for noticing a rent increase?
15	A. No. As I recall the ordinance, and I have
16	read it many times, the ordinance says that if a park
17	owner needs a rent increase, wants a rent increase, then
18	he notices it. And the requirement, the only
19	requirement, other than it be clear and it be noticed
20	correctly, is that the park owner make available to the
21	residents books of record for the past four years. So
22	we did that, and that appears as Table 5, as I recall,
23	in the books we have here.
24	But Table 5 doesn't have any analysis, it's
25	not adjusted in any way, I didn't manipulate those
	59

1	numbers that's just a matter of cotting the los
	numbers, that's just a matter of getting the books of
2	record from the current operator and the old operator
3	and then putting them down in consistent format on one
4	page well, it's actually more than one page now, but
5	putting them down in one spreadsheet so that they can be
6	compared year by year by year so they make sense.
7	But we didn't really do an analysis. That
8	Table 5 doesn't lead to a conclusion as to what the rent
9	increase might be, but it does allow myself or Dr. Baar
10	or anybody else who looks at these numbers to look back,
11	not merely four years, actually, we went back five
12	years, from 2006 to 2011, and the reason I thought we
13	should put in all of those years, one more than we were
14	required, is if the base year is going to be 2007, then
15	it's useful to have a bracketing years, 2006, 2008, so
16	that people can look and see was there anything unusual
17	about 2007.
18	This ordinance, like many ordinances, says if
19	there's anything particularly unusual about the base
20	year that the arbitrator can make adjustments. So
21	having those years that surround the base year we've
22	chosen we'll get to that in a minute, I'm sure, about
23	the choice of base year, but having those years that

24 surround it is useful because someone might say, oh, the 25 figure for administration was too high that year, or too

60

1	low, and this allows anyone to take a look and see, is
2	it comparable, roughly comparable to other surrounding
3	years.
4	Q. All right. You were starting to tell us a
5	little bit about the calculations you did, I think
6	referencing Exhibit C, the effort to put on one page an
7	explanation of how the need for a rent increase was
8	factored in and how the number was derived?
9	A. Yes.
10	Q. All right. Is there anything in the ordinance
11	that prevents this Exhibit C from this methodology?
12	A. Well
13	Q. For the purposes of noticing a rent increase,
14	to start off with?
15	A. No, no, I don't see why there would be
16	anything in the ordinance that prevents this particular
17	format. Is that your question?
18	Q. Yes.
19	A. I think the format is perfectly as far as I
20	know, the format is fine. There's nothing wrong with
21	the format.
22	THE ARBITRATOR: If I can ask the witness to
23	please wait until the question is fully asked before you
24	answer.
25	THE WITNESS: Thank you.
	61

1 BY MR. BALLANTINE:

Q. Let's go through Exhibit C a little bit and talk about the details. Why don't you take us through it a little bit. Let's talk about the permanent increases and the property tax increase.

6 Α. Okay. The first step was to sort out from the property taxes the sewer fees because they happen to be 7 billed on the property tax bill, so these, at the top 8 there, you see for 2008 and 2009, \$50,145 in the case of 9 2008, and \$54,588 in the case of 2009, subtract it out 10 in order to get to C, what the taxes were, just the 11 taxes. And in 2008, the taxes were \$20,453, and in 2009 12 they were \$66,523, an increase in that time period of 13 14 \$46,070.

15 Q. Okay. And did you look at source documents in 16 making that determination?

A. I did, I did. I downloaded from the Santa Barbara County website the tax summaries and then, later on, I got actual copies of the tax bills, I compared them, they were comparable -- they were the same, actually, the County's records were accurate -- and I also consulted, of course, books of record.

There was some complexity because taxes are billed on a fiscal year basis, taxes go from July 1 of one year through June 30 the next year. That's the way

1	they're billed, but they're paid in certain calendar
2	years. So, for example, in 2009, typically, a park
3	would pay, early in 2009 they would pay the second half
4	of the 2008-2009 property tax bill, and then later that
5	year they'd pay the first half of the 2009-2010 property
6	tax bill. So the amounts that are paid, the actual
7	checks that are written don't exactly match the amounts
8	billed, and so that's a complexity that has to be worked
9	out.
10	Q. Did you work out that complexity?
11	A. I did work out that complexity. It all comes
12	out in the end.
13	Q. All right. I interrupted you there. I
14	apologize.
15	Did you make a determination in consulting the
16	books and the records and making the appropriate
17	analysis that the taxes that you're basing the rent
18	increase off were actually in fact paid?
19	A. The taxes, as far as I know, the taxes were
20	paid. They're in the books of record. I'm assuming the
21	books of record are correct.
22	Q. And did you make a determination the taxes
23	were paid in the amounts that you have booked here for
24	this spreadsheet?
25	A. Well, you know, I would have to look because,
	63

7	
1	from what I just said, these are tax bills and sewer
2	fees and, therefore, taxes. These are those fiscal year
3	summaries. In effect, these amounts of taxes surely
4	were paid, but they were not paid in these amounts. I
5	don't think you'll find a check for \$20,453 in the books
6	of record anywhere because the amount that was paid in
7	2008 would have been half of the 2007-2008 bill and half
8	of the 2008-2009 bill, so it would have been slightly
9	different. It doesn't make much difference year by year
10	by year because the taxes only go up by 2 percent, but
11	it makes a big difference between, for example, 2007 and
12	2010.
13	Q. Okay. And you did determine taxes were
14	actually paid by both operators, is that correct?
15	A. I did. The taxes were paid.
16	Q. And that gives us a number, you said,
17	basically the \$46,000. And then did you do something to
18	essentially make that part of the rent increase?
19	A. Well
20	Q. What would happen?
21	A. For purposes of Exhibit C, I simply did the
22	math and put the amount, \$46,070, and then continued
23	down the page and did the other elements.
24	Q. Okay. And let's address one thing that came
25	up in opening. You have a note regarding No. 1 well,
	64

Γ

1	regarding the property tax increase, and the note is the
2	No. 1, correct?
3	A. Yes.
4	Q. And tell us about that note.
5	A. Well, let's see. This is a form I created a
6	long time ago. "Property tax increase will be
7	challenged." Well, I can't say that on my own
8	authority. I'm just repeating there what you told me,
9	which was it was possible for the tax increase to be
10	challenged.
11	Q. Fair enough. Go on.
12	A. If the challenge is successful, this amount
13	will not be passed through to the residents. I guess I
14	just wanted the residents to know that this was an item
15	that might be mitigated later.
16	THE ARBITRATOR: Counsel, would you approach,
17	please.
18	Off the record.
19	(Discussion off the record.)
20	THE ARBITRATOR: All right, let's proceed with
21	the questions, Mr. Ballantine.
22	MR. BALLANTINE: Thank you, your Honor.
23	Q. We were talking about this property tax
24	increase. Summarizing, Dr. St. John, would it be fair
25	to say that in the spreadsheet that you prepared, you
	65

1	were signalling to the residents that there was a
2	challenge to the property taxes that was contemplated
3	being pursued, and that if that challenge were
4	successful then the rent increase amount would not be
5	passed through to the residents?
6	A. That's right, that's what I wanted to convey.
7	Q. You also convey that in meet and confers with
8	the residents as well?
9	A. Oh, yes, we talked about that.
10	Q. All right. Let's go on to the next item here
11	in Exhibit C, No. 2. You've got lease payment increase.
12	Tell us about that.
13	A. The lease payments under the old management
14	was 10 percent and under the new it's 20 percent. And
15	doing the math, you can see the lease payments
16	approximately doubled. So that indicates, since, in my
17	view, ground lease payments are a legitimate item of
18	expense in MNOI calculations, that there should be a
19	pass-through of \$58,622 to compensate for that increase.
20	That is a cash amount that the park is paying that's
21	greater by that amount than what's being paid in 2008.
22	Q. All right. And a couple of questions on that.
23	One, did you look at the books of account of both
24	operators and determine that those amounts were being
25	paid?

1	A. Yes.
2	Q. And with respect to the increase, did you
3	perform an assessment and determine that that was an
4	appropriate expense to pass through to the residents?
5	A. Yes.
6	Q. And that would be under the applicable
7	ordinance?
8	A. Yes.
9	Q. All right. So would it be the case that you
10	determined these two items and you got a number, the
11	\$104,000, and from that number you came up with what
12	that would work out to be as a specific rent increase
13	per space?
14	A. Yes. And I should point out that Table 1
15	gives the per-space-per-month analog, and had I thought
16	about it at the time, I would have put on this chart,
17	but I didn't. Actually, at the meet and confers, as I
18	recall, the residents asked that I put it on this chart
19	and that's why our it is shown on the current tables
20	that we're using.
21	Q. And by that you mean, that would be just the
22	sub-breakdown between, for example, what we've looked as
23	permitted items 1 and 2, is that correct?
24	A. Well, I'm just talking about the fact that
25	column H on this page, Exhibit C, just gives the dollar

67

1	amount and for residents to know what impact that has on
2	the actual rent increase, you have to turn to Table 1.
3	Q. Now, you do have, though, a permanent
4	increase, a total number per space per month down on
5	line 42 under column H, correct?
6	A. Yes, it's there for the whole thing, but it is
7	not there for the line items.
8	Q. For the line item, right.
9	But we can see that in Table 1?
10	A. Yes.
11	Q. And we'll look at that in a second.
12	So basically, you've got a \$58.16 per month
13	per space increase, permanent increase based upon these
14	two items up at the top, 1 and 2, the property tax and
15	the lease payment?
16	A. That's right. The math of it is simply the
17	figure \$104,692 divided by 12 months and by 150 spaces,
18	gives you \$58.16.
19	Q. Thank you. Let's go down to temporary
20	increases. Tell us about how you did the calculations
21	for the capital improvements.
22	A. Well, can I ask your question this way?
23	First, talk about the amortization as a general
24	category. Do the amortization calculations apply to
25	items 3, 4, 5 and 6? So the ordinance makes it clear
	68

1 that for capital improvements amortization is 2 appropriate, and what amortization means is spreading 3 the cost item out over several years and then having it 4 terminate then at that time.

The ordinance also says that it's to be done 5 at interest, that the interest should be included. 6 So 7 the question was, what rate of interest is appropriate and what number of years is appropriate, and both of 8 these are debatable. It could have been a different 9 number of years, could have been shorter, could have 10 been longer, could have been a higher rate of interest, 11 lower rate of interest. Nine percent seemed to me like 12 a reasonable rate of interest in these contexts, and 13 seven years seemed like a reasonably average time 14 15 period.

16 I've seen amortization periods considerably longer and some somewhat less. Residents, interestingly 17 enough, sometimes argue for shorter rather than longer 18 because residents understand that if it's amortized out 19 over a longer time period they're going to pay more 20 21 interest in the long run and are therefore willing to 22 pay a larger amount sooner in order to have a lower amount later. But some residents don't feel that way 23 and they want the lowest dollar amount possible right 24 25 now. So these things are debatable and they are often

debated, but 9 percent and seven years seemed like an 1 2 average kind of figure to use. 3 The ordinance, by the way, doesn't specify either one. They don't specify what rate of interest 4 and they don't specify how many years, so we really 5 don't have much guidance. Some ordinances do. Or in 6 some jurisdictions, there are rules or regulations that 7 spell out the amortization periods, but that is not true 8 9 for Santa Barbara County. 10 Ο. Would it be accurate to say you used your professional judgment and experience in this area to 11 come up with a number that you thought was appropriate? 12 13 Yes, I was going to go on to say that figure Α. 14 in column H, \$91,398, is the number that the computer 15 generates when you tell it to amortize \$460 at 9 percent 16 over seven years. So the actual calculation is kind of 17 hidden from view, but that's the number that is 18 produced. 19 Ο. I take it, though, the calculation that you 20 reference is based upon the rate that you do put there, the 9 percent and the number of years there at seven? 21 22 Α. Yes. 23 And then just to go through the component Ο. 24 numbers, the A&E fees, those were provided to you as the 25 amount that the prior operator had incurred during

FRANK O. NELSON & ASSOCIATES, INC.

70

1	planning and permitting?
2	A. That's right. The \$90,000 for A&E, the
3	\$50,000 for professional fees and the \$320,000 for
4	infrastructure costs were all given to me, and that's
5	why I put them down there.
6	Q. For the infrastructure costs of \$320,000, did
7	you also see a statement let me have you look at
8	Exhibit K.
9	A. Yeah, I've seen this statement.
10	Q. The Berkadia statement, were you provided with
11	this as the amount of money that currently had been paid
12	into an escrow as of this date?
13	A. Yes, this was January of 2011, and it says up
14	top the reserve balance in this account was \$327,000 and
15	change.
16	Q. All right. And the operator told you that's
17	money they have escrowed for capital improvements to
18	this park?
19	A. Yes, it's my understanding this is in an
20	escrow account.
21	Q. All right, so we've looked at those three
22	figures. Let's go down item 4 down the sheet,
23	"Uncompensated Increases." Tell us about those.
24	A. Well, the tax increase computed at the top is
25	\$46,070 being incurred at the time that the park came
	71

1 under new management.

2	Q. And that was August 1st, 2008?
3	A. I think it was August 1st, 2008. I don't
4	remember exactly but basically August of 2008, yes.
5	And the County isn't quick, usually, in
6	changing the tax rates, they wait a while and then they
7	eventually change the taxes and then they send our
8	supplemental tax bills. So I use the term
9	"supplemental," but that's not I don't mean to say
10	the supplemental tax bill, I mean to say that the extra,
11	the increased tax amount was \$46,070 between 2008 and
12	2009.
13	Then the question is, how long will it be
14	before the park owner begins being compensated for that
15	tax increase? And the answer is, until May 1, 2011.
16	The increases that were imposed, effective May 1, 2011,
17	covered that amount, so from then forward the park owner
18	is whole, but for the period from August 2008 to May
19	2011 the park owner was obligated to pay these amounts
20	but the residents were not obligated before this
21	proceeding, or otherwise, wouldn't be obligated to pay
22	it.
23	But in my view, these are amounts that
24	residents, in the end, have to pay. This is an
25	increase, it's a legitimate increase, it's government

FRANK O. NELSON & ASSOCIATES, INC.

imposed, it's not within the park owner's discretion, it 1 2 is an extra cost. 3 So I think Mr. Stanton might tell us, maybe he did, I don't know, oh, well, you should have petitioned 4 right away. Well, okay, but that would imply that we 5 have to petition kind of for every year, every single 6 7 time an increase comes up we're going to have to petition, petition, petition, and these petition 8 processes are quite time consuming, if you don't know. 9 10 And so to my mind, it simply does not make good sense 11 to, in effect, command the park owners do an entire NOI fair return petition every year. That doesn't make good 12 13 sense, and the way to not do that is to allow park 14 owners to do this kind of a fair return hearing periodically, when appropriate, when it feels 15 16 appropriate, and then to be compensated for -- to be 17 compensated after the arbitrator has decided on the 18 justification for the increases in question, to be compensated for the past. The topic I'm addressing here 19 is really known in the literature as regulatory lag. 20 21 Ο. Regulatory lag? 22 Α. Regulatory lag. And the PUC knows all about 23 it, and PG&E and the other electric utilities and the 24 other utilities, they argue this all the time, and they 25 talk to the PUC and they say, wait a minute, you're

FRANK O. NELSON & ASSOCIATES, INC.

1	giving us an increase from now forward, but what about
2	the time in the past? And it's my understanding that
3	normally some adjustments are made in order to cover the
4	time in the past when some costs may have gone up by an
5	unusual amount.
6	Well, the increase in property taxes by almost
7	\$50,000, that's certainly an increase in an unusual
8	amount. It's a heavy expense that the park owner has
9	been incurring ever since 2008 and that's why, in my
10	view, there should be this extra amount.
11	But then the question comes, how are we going
12	to ask residents to pay this back? And again, it could
13	be paid back all in one year, and this happens under
14	some ordinances, that it is paid back all in one year,
15	but that would be a pretty heavy burden on the
16	residents. It becomes a lighter burden on the residents
17	if we amortize it, so there's a judgment call here as to
18	how to handle it.
19	I mean, the first judgment call that the
20	arbitrator will be considering is whether it should be
21	allowed at all in this matter, but the second question
22	is how should it be done, should it be done more quickly
23	or more slowly. Partly for ease of computation, and I
24	did all of the amortizations on this page using the same
25	rate, 9 percent, and the same number of years, seven

FRANK O. NELSON & ASSOCIATES, INC.

1	years, and people could have differing opinions for each
2	of these items, No. 3, 4, 5 and 6, and it would not be
3	hard to adjust the amortization calculation for each of
4	them if we were to decide that some different time
5	period or rate was appropriate, more appropriate for one
6	or another or all of them. I can't say that there's
7	anything particularly appropriate about 9 percent and
8	seven years for item 4, but it seems like an amount that
9	the park owner is willing to agree to and so I'm
10	approaching it that way.
11	Q. Let me break down what you have said on that
12	to make sure I'm clear and we're all clear on the
13	calculations.
14	So essentially, the concept is for
15	uncompensated increases and solely addresses the issue
16	of the permanent increases, the property tax and the
17	lease increase, and it covers the gap in time from the
18	time that the park owner first started incurring that
19	expense to the time that the park owner or operator was
20	able to recover those expenses in the form of a rent
21	increase which started on May 1 of this year?
22	A. Right.
23	Q. And in terms of regulatory lag, essentially,
24	that's the difference between the time that the park
25	operator first incurred the number to the time that it
	75

ſ

1	could go through the regulatory process and begin
2	recovering that cost. Is that a fair summary?
3	A. Yes.
4	Q. So let me make sure I'm clear on the numbers.
5	If you look at starting with the supplemental tax
6	increase, you've got in column E-28 there, the \$46,060,
7	and I take it that's just your annual number that you
8	brought down from your annual increase number, I
9	should say, that you brought down from column H-8 above?
10	A. Yes, H-8.
11	Q. And then that's just a table, that's a
12	that's just a cell-to-cell kind of
13	A. Yes, uh-huh.
14	Q. And next to that you've got "Monthly," and I
15	take it you just took the annual increase and broke it
16	down to see how much that was per month, that increase?
17	A. That's right.
18	Q. And then you multiply that number by the
19	34-month gap and you got a total of \$130,000?
20	A. Yes.
21	Q. All right.
22	A. Can I interrupt to say, Mr. Stanton said he
23	thought it was 33. He could be right. I wasn't 100
24	percent certain what the date when I did this
25	calculation, I wasn't 100 percent certain what the date
	76

1	of transfer was so I didn't know when the property
2	tax the taxing authority would begin, and so we could
3	revisit that question as to whether it would be 33
4	months or 34. I'm not able to tell you at this moment
5	for sure that it's 34 or 33.
6	Q. Well, it's one month. But looking at the
7	number as a total, the outcome of the actual increase,
8	the bottom-line number to the residents, is that a
9	significant difference?
10	A. No, it's not, I don't think it's a significant
11	difference.
12	And just to complete the math, so we take the
13	34, in this case, and we multiply it by the monthly, and
14	that comes out, in the case of the tax increase, to
15	\$130,531.
16	Q. And then essentially your process was
17	absolutely identical, then, for the land increase,
18	correct?
19	A. It was. And just to state it again for
20	clarity, this \$130,531 tax increase is the amount that
21	the park owner really did pay, I mean that's actual
22	out-of-pocket, \$130,000 and change without being
23	compensated at all, whereas under the system we're using
24	here, park owners deserve compensation for cost
25	increases.

1	Q. And actually, it's fair to say that that is
2	even more specifically to say, that's the amount of
3	increase that the park owner is out-of-pocket. In fact,
4	the park owner is out-of-pocket more than that in the
5	total property taxes, that \$130,000 is just the increase
6	number for the period of time in question?
7	A. Yes. I mean, I would only say the rest of the
8	property tax amount was covered by the income, by the
9	space rents, but this amount is not covered by space
10	rents and should be.
11	Q. Okay. And then again I was asking you,
12	essentially you'd say the same thing about the land
13	lease increases for that period of time, correct?
14	A. That's right.
15	Q. And so that gets us to a number almost
16	\$300,000. And you took that number, basically amortized
17	it over seven years, applied a 9 percent interest factor
18	and you got a number of \$58,937?
19	A. That's right. And anyone with a spreadsheet
20	program can repeat these calculations and make sure that
21	I did it correctly.
22	Q. Right. And the tenants have had these since
23	January or since around that time, February?
24	A. Yes.
25	Q. And actually, although I'll just jump to Table
	78

1	1 quickly just to compare that, you also, then Table
2	1 is the same thing or the same concept, the same
3	information as Exhibit C, this just gives us a breakdown
4	per space per month of these sub-items, correct? So in
5	other words, under "Uncompensated Increases," that comes
6	out to roughly \$32.74 per month per space on that
7	sub-item?
8	A. Yes.
9	Q. All right. So does that mean if we're off by
10	a month, 33 instead of the 34 we were working with,
11	you'd have something in the neighborhood of a dollar?
12	A. Yeah, that's right, it might make a difference
13	of about a dollar.
14	Q. All right. Let's move on, then. But just so
15	I'm clear, so this No. 4, the total, that we did this
16	with a sub-number as part of the \$102 rent increase
17	pursuant to the notice?
18	A. Yes, it's one component, one of four pieces
19	adding up to \$102.84.
20	Q. In your professional opinion, was it
21	appropriate for the park owner or the park operator to
22	recover this, essentially, this regulatory lag?
23	A. Well, I think so. I mean, I can see that some
24	people might think not, and it could be debated, but
25	yes, I think so for the reasons I just explained.
	79

You know, there's always regulatory lag in 1 2 amortization in almost all ordinances, all jurisdictions, almost always between one year and the 3 next, at least. And that is something that we simply 4 accept because it takes a while for the CPI statistics 5 to be calculated, for the government to give you those 6 numbers, it takes a while for the books and records to 7 be accumulated. We can't bring a fair return 8 application until after the completion of what is going 9 to be the comparison year, and as we see, we're now in 10 September and we're working on numbers from 2010, so 11 nine months have already elapsed. During those nine 12 months, it's highly likely that expenses of the park 13 14 have increased. Inflation is not wildly high these days but there is inflation, so it's unlikely that the 15 park -- it's likely that the park is paying yet more in 16 17 expenses today. 18 So these are all of the conditions and 19 regulatory lag, and it's one thing when it happens one year, but when it happens several years and it's 20 21 accumulated, then it gets to be more than is appropriate, especially when it's on a big item, which 22 is why, in my view, these uncompensated increases should 23

24 be handled in this way.

25

Q. All right. Let's go down to item 5, then.

That's the uncompensated or the anticipated professional
fees relating to property taxes and the \$50,000.
Was that the number that you were given as to
what would be the retainer fee in the event the park
owner pursued property tax litigation?
A. Yes.
Q. And how did you treat that?
A. Much the same as the other two I mentioned, as
item 3 and item 4. I simply amortized that number over
seven years at 9 percent.
Q. All right. And would the answer be similar
regarding No. 6, anticipated professional fees relating
to the rent increase? Was that a number that you were
given as the number that would be that was an
estimate of what the retainer amounts would be in the
event that rent increase from the time of actually
calculating the rent increase and preparing the notices
through full-blown litigation would amount to?
A. It is the number I was given.
But can I return for a moment to item 5?
Q. Yes.
A. I want to say a little more about that. In my
experience, if an amount like \$50,000 were to be
incurred in one calendar year, and if that turned out to
be the comparison year for an application in this
81

1	jurisdiction or any other, Dr. Baar, I fully believe, or
2	any consultant for the homeowners would probably object.
3	They would say no, no, that's too big. It's an unusual
4	item and you can't you shouldn't leave it in the
5	calculations because that means that, in effect, the
6	arbitrator would be adding that amount to the budget for
7	the park for every year thereafter. And I would
8	basically agree with that judgment. So the shoe is on
9	the other foot. We're talking now about
10	Q. Let me interrupt you. The analysis you were
11	just talking about, so we're clear, you'd be talking

12 about an MNOI or an MNOI-type analysis for the purposes 13 of contemplating or calculating a permanent rent 14 increase?

15 That's right. And let me make my hypothetical Α. a little different and maybe a little tighter. If we 16 actually did this and, let's say, we spent \$50,000 in 17 2012 on the property tax issue, and let's say in 2013 we 18 apply for remedies. I'm saying that Dr. Baar, if he was 19 a consultant at that time for the residents, he'd 20 probably say that's too much, you can't do that all in 21 22 one year, it should be amortized, and all I'm just 23 saying is yes, I agree with what I think he would say, that it should be amortized and therefore, instead of 24 putting it into the -- well, what I'm saying right now, 25

1	actually, is more appropriate for item 6. But
2	instead I'll just finish what I was saying. Instead
3	of putting it into the budget wholly unamortized, I'm
4	suggesting that we amortize it. I'm suggesting that in
5	advance.
6	In category 6, for example, some piece of this
7	\$125,000 were incurred in 2010. They were fees paid to
8	myself for doing the calculations here, and some other
9	amounts were paid, I believe, to the park's attorney for
10	work he did in preparation for this hearing.
11	Now, if those amounts were to be put down,
12	some of those amounts occurred in 2010. If those
13	amounts were put down in the budget, again the
14	implication would be that those amounts are going to be
15	recurring year after year after year. Most expenses do
16	recur year after year after year and they vary a bit but
17	they recur. And I believe, had we done that, Dr. Baar
18	would have probably said, no, that's not really right,
19	you can't do that.
20	So anticipating that conclusion, which
21	actually I agree with, we pulled them out we'll get
22	to this in a minute and I'll be able to show exactly
23	where we pulled them out and how much I'm just trying
24	to explain why some expenses are amortized, and partly
25	I'm explaining this because the ordinance doesn't talk
	83

1	about amortization in this manner. The ordinance
2	actually doesn't lead us down this road.
3	The ordinance it's one of the shorter
4	ordinances. It doesn't go into as much detail as some
5	ordinances. So when we sought out these items,
6	particularly 4, 5 and 6, I wasn't 100 percent certain
7	how they should be handled. They could have been simply
8	addressed as cash items and put in the MNOI in the
9	normal way, but that just didn't seem right, so some of
10	these amounts were related to prior years, some of the
11	amounts related to future years, some related to this
12	year, and all of those amounts were taken out, summed,
13	and treated by analogy to the way the capital
14	improvements are treated.
15	They're not capital improvements, that's true,
16	but they are large expenses that shouldn't be treated
17	simply as an annual an annual cost item.
18	Q. So in your professional opinion as an
19	economist with experience in mobile home rent control
20	and your reading of the ordinance, is there anything in
21	the ordinance that precludes the treatment that you gave
22	to items 5 and 6?
23	A. I don't think so, I don't think so.
24	Q. Essentially, you made a distinction between
25	either treating it as a normal operating expense,
	84

FRANK O. NELSON & ASSOCIATES, INC.

1	treating these expenses as a normal operating expense
2	for the purposes of calculating a permanent rent
3	increase under MNOI or pulling it out and making it
4	something separate, essentially. Is that correct, a
5	fair distinction?
6	A. It is a fair distinction.
7	Q. And let me ask before we go on with the
8	analysis, in your professional opinion is it appropriate
9	to include in some manner for the purposes of rent
10	increase under a mobile home rent control ordinance,
11	expenses of this type that a park operator would
12	incur for example, legal and appraiser and other
13	professional fees relating to property tax litigation
14	and to rent increase hearings and litigation?
15	A. Yeah, I do, I think that it's appropriate.
16	Q. So to start off as a basis, you think the type
17	of expense we're talking about is an appropriate expense
18	to be included in some way in a rent control space rent
19	increase?
20	A. Oh, completely, I do think it is. And
21	parenthetically, if I can just say, if these amounts
22	were to be included in the MNOI and if the arbitrator
23	were to ask me or Dr. Baar to compute it that way, it
24	would come out less advantageous to the residents.
25	So

1	Q. And the reason for that would be because if
2	you included it as a MNOI analysis, or a similar type of
3	operating income analysis for the purposes of a
4	permanent increase of rent, you'd essentially have an
5	extraordinary expense being deemed to being a normal
6	operating expense and it would essentially be forever,
7	become a permanent rent increase that would go on
8	forever for the residents and would be based on what
9	arguably would be a fiction that is, that this
10	extraordinary expense is really a regular recurring
11	expense?
12	A. Correct.
13	Q. So what you're saying is by treating it this
14	way as a temporary increase, it's more fair to the
15	homeowners?
16	A. That's right.
17	Q. Okay. And I think our comments related to
18	both 5 and 6 as to that?
19	A. Yes, I was speaking about 5 and 6 kind of
20	together.
21	Q. All right. And essentially the bottom line is
22	we see the four items, 3, 4, 5 and 6, those are the
23	sub-components of the temporary increase that you
24	determined totaled to \$102.84?
25	A. Yes, on an amortized basis, \$102.84.
	86

Γ

1	Q. And it's all using a common amortization
2	period?
3	A. Yes.
4	Q. All right. Why don't we move on, then, to the
5	Exhibit D and just ask you a few general questions. Is
6	Exhibit D a group of documents that you prepared?
7	A. Yes, I prepared all of these.
8	Q. I think we've more or less talked about Table
9	1. Essentially Table 1 tracks Exhibit C, it's just all
10	you have essentially done is broken down the temporary
11	increases by we already had an overall per space per
12	month, but you broke the subcategories down per month?
13	A. I think it's useful for all of us to be able
14	to see how much each of the line items contributes to
15	the total.
16	Q. Thank you. Let's go on to Table 2. And
17	actually, Table 2 is this shows the CPI calculations
18	that you used?
19	A. Yes.
20	Q. All right. And we've got some, I think,
21	backup of the CPI indices that were used in another
22	exhibit, but let's move on. I don't think that's really
23	an issue here.
24	Let's move on to Table 3-A and 3-B, which are
25	two groups of tables here comprising several pages. Can
	87

you tell us what those are? 1 2 Yes. This is what I call MNOI analysis or, Α. more accurately, I should say the Santa Barbara-type of 3 MNOI analysis, contrasted to what I would call a classic 4 MNOI analysis. So the columns E and F are simply the 5 books of record, just as I recorded them without 6 adjustment in those columns. Those are the books. 7 That's exactly the amount to the penny. 8 9 Let me make sure I understand. You've said Ο. that you have labeled this as MNOI analysis, and more 10 accurately stated it would be the MNOI analysis as 11 specifically prescribed by the Santa Barbara County Rent 12 Control Ordinance. Is that an accurate summary? 13 Well, yes, it is. The first three pages are 14 Α. the same way that they would look when I would do any 15 MNOI analysis. But page 4 says, "Rent increases," 16 "Following method set out in the ordinance." So page 4 17 is where it goes slightly different from the classic 18 19 MNOI. 20 Q. Okay. And then according to Santa Barbara MNOI. 21 Α. But 22 all the others, really, are identical, the technology I've used, the exceptions I've made, the line items that 23 were pulled out or reduced or adjusted, all of those 24 25 adjustments are the same types of adjustments that

FRANK O. NELSON & ASSOCIATES, INC.

1	Dr. Baar or I would make in these kinds of analyses.
2	Q. And in your professional opinion, those first
3	three pages, the expenses that you included and didn't
4	include or the items that you included or didn't include
5	are appropriately treated pursuant to the county rent
6	control ordinance, is that accurate?
7	A. Yes, that's right.
8	Q. So that helps us get an overview of the
9	document. I take it your testimony would be the same
10	regarding Exhibit or, I'm sorry, Table 3-B?
11	A. Yes. Table 3-B is really identical in form to
12	table 3-A, but it has a different base year. Table 3-B
13	uses a base year of 1994, Table 3-A uses base year 2007.
14	Q. I think that will help us as we go through
15	this. The methodology is the same, just a different
16	base year.
17	So then, go ahead. I interrupted you. You
18	were starting to go through telling us about the income
19	items.
20	A. Well, I was starting to say that columns E and
21	F are the books of record and I'm not sure which tab
22	they're at, but I believe in this binder there are the
23	actual books of record, and anyone who has occasion to
24	can check and they will find that the bottom line is
25	identical. In other words, they track.

1 The books of record for earlier years were prepared by a different management company, and 2 different management companies use different chart of 3 4 accounts.

5

Ο. Is that pretty typical in your experience? Yes, completely typical. And indeed, some 6 Α. management companies change the chart of accounts over 7 time, so when we do these kinds of analyses, as I'm sure 8 Dr. Baar has encountered, it's cumbersome because you've 9 got to kind of match two different bookkeeping systems 10 and put them all on one piece of paper and make them 11 correlate, and it's not always completely easy. 12

13 For example, looking on page 1, you'll see that many of the line items are preceded by a number --14 4100, 4310, 4300, et cetera. Those numbers are used by 15 Waterhouse Management in its books of account, and 16 17 that's one system.

18 The prior operator didn't use that numbering 19 The prior operator used some -- named things, system. sometimes, differently, and amalgamated things, 20 sometimes, differently. For example, going down the 21 page, we see that the line item 5200 is wages for the 22 managers, line item 5210 is wages for maintenance, and 23 if you'll see column F has numbers it because that's 24 2010, but column E has, has no numbers in it. 25 The

1	onde, if you rook down berow, rine so, wages,
2	\$113,000. So in other words the prior operator's
3	accounting system had wages of all types lumped in and,
4	as we'll see later, it covered not only on-site
5	management but maintenance and some other kinds of
6	management.
7	So it's hard to have the line items line up
8	perfectly. The point I'm trying to make is that the
9	different accounting systems makes it a little hard to
10	have a line item match perfectly and when anyone goes
11	back to the books of record, it takes a little looking
12	around to find the line items because the categories
13	that these line items appear in are not always the same
14	under all accounting systems.
15	I did it this way so that, as close as
16	possible, employee costs are all here for both the
17	earlier and the current owner.
18	Q. Let me ask two summary questions on what you
19	just said. Would it be accurate to say that, not
20	withstanding the differences in the books of record,
21	based on these tables, 3-A and 3-B, if we go and look at
22	what you put down for books and records for the two
23	years excuse me, books of record for the two years,
24	that we could go back and find in the actual books for
25	the two operators these specific numbers?

1	A. Absolutely. Every line item can match back,
2	the easy way do did to take the bottom line, by the way,
3	is to simply take the bottom line. The bottom line on
4	page 3 for 2007, for example, is that the net operating
5	income is \$145,915.54. That number appears in the books
6	of record as the bottom line. So it's just an easy way,
7	a thumbnail, an easy way of matching between the
8	spreadsheet that I prepared and the books of record
9	where I got the numbers.
10	Q. Okay, fair enough. And my second question
11	then is, notwithstanding the fact that categories may
12	not always be the same name and they may not always
13	track in terms of the same number, I take it that
14	ultimately what you have included in your MNOI analysis
15	numbers and what you have excluded from that analysis
16	are also, in your professional opinion, the appropriate
17	way to do it under that analysis?
18	A. That's true.
19	Q. Okay. Why don't you take us through and I
20	don't know that we need to spend a lot of time on it,
21	but give us some highlights.
22	Let me start with income. It looks fairly
23	easy. I assume the vast, vast bulk of the income is the
24	rental income, the top, essentially, the first figure
25	there.

FRANK O. NELSON & ASSOCIATES, INC.

ſ

1	A. Yes.
2	Q. And that's, regardless of the operator, you've
3	got a number for that?
4	A. Yes.
5	Q. And I note also you have excluded gas and
6	electric income, correct?
7	A. Right. Let me just preview my answer to that
8	by saying, because I don't think I've said it yet,
9	columns H and I
10	Q. Okay.
11	A is what I call an MNOI analysis. That is
12	all the same numbers from column E and F, I just copied
13	them over there, but then I went through carefully and I
14	deleted some of them and I amended some of them. Every
15	deletion is covered by a footnote, every amendment is
16	covered by a footnote, and I can explain each of them in
17	whatever detail you like.
18	Q. Thank you, I appreciate that clarification.
19	Again, in your professional opinion, the things that you
20	amended or deleted were appropriately done under an MNOI
21	analysis, the first three pages of this exhibit?
22	A. Yes.
23	Q. All right, that's helpful. And as I was
24	saying, I note for the income, for electric income and
25	gas income, you've excluded the income, correct?
	93

ſ

1	A. I did.
2	Q. And going down the page under "Expenses," we
3	can see you excluded those expenses as well, correct?
4	A. Yes. It's common in these sorts of analyses
5	to exclude gas and electric income expenses completely.
6	Q. And so I think really those are the larger
7	numbers under income. If we go down under "Expenses"
8	I think we've talked about that on the first page.
9	Why don't we go to the next page. Basically
10	you have exclude some expenses as well that you thought
11	were appropriate to exclude on the second page, correct?
12	A. That's right.
13	Q. Let me ask you about two of the larger ones
14	town here. We have legal-general and management fees.
15	Tell us about those.
16	A. Well, the legal-general are fees, I believe
17	I think we'll find that very number on Table 4. I know
18	we haven't gotten to it yet.
19	Q. Maybe we've rounded that down.
20	A. Yeah. I think legal-general are mostly fees
21	having to do with preparing this application and the
22	decision was that it would be it should be amortized,
23	and that's why we took it off.
24	Q. All right.
25	A. Let's see what the footnote says. The note

FRANK O. NELSON & ASSOCIATES, INC.

1 says: "Legal and consulting fees services are included 2 in another section of the rent increase." Yeah, that's right. That's the judgment that 3 was made because a \$51,000 legal expense is not the kind 4 of expense that occurs every single year, so if it was 5 to be left in the budget, it would make a big difference 6 7 in the outcome. 8 If on the other hand you take it out here, delete it completely from the MNOI, it means that the 9 rent increase from the MNOI is significantly lower than 10 it would otherwise be. But if that amount is 11 12 appropriately amortized and allowed over some number of 13 years at some rate of interest, then that is an 14 alternative way to account for these particular legal fees and, in my judgment, it's a way that is more fair. 15 16 All right. And just for point of Q. clarification, I think what Mr. Garcia talked about, 17 that actual fees were under capital improvements, the 18 19 \$50,000 basically related to the capital? 20 Α. Thank you. Thank you for the clarification. 21 I didn't know which category it was in. 22 But again, I think your point was essentially Ο. you didn't include it in the MNOI so it didn't wind up 23 being a factor in increasing the rent to the homeowners 24 25 on a permanent basis?

1	A. Thank you. It's not an element in the MNOI.
2	It is included elsewhere, because this was an amount
3	that truly was paid in connection with expenses and has
4	to be accounted for one way or another. But what you've
5	just told me reminds me which category it appears in in
6	the amortization chart.
7	Q. All right. Then I see, if you go down to
8	"Outside Services - Consulting" for 3, were those
9	consulting services that related to the preparation of
10	the rent calculations, rent increase calculations?
11	A. I believe so.
12	Q. And then tell us about item line 91 well,
13	the prior item I was thinking of was 94. But 91 is
14	entitled "Management Fees" of roughly \$35,000 and
15	there's a footnote there. Tell us about your treatment
16	of that.
17	A. Well, when I looked at this, I wondered where
18	are the management fees for 2007 because there is no
19	line item for 2007 in the books of account that is
20	called management fees. But then I noticed that the
21	wages for 2007 are way higher than the wages for 2010,
22	and that seemed unusual and indeed unreasonable. The
23	wages for 2007 were \$113,000 and change, and the wages
24	for 2010, several years later, are about \$80,000.
25	Then what I noticed was no line items for

management fees. It seemed to me likely that the wages 1 2 covered management fees. I might say --3 Did the numbers essentially track, did they Ο. tie together? 4 5 Α. They did track. I mean, the footnote here says that wages in 2007 was \$113,000, and wages and 6 management together in 2010 is about \$116,000. So that 7 seems right to me and it makes sense. 8 9 You know, we don't have available the detailed books of record from 2007 as we do for 2010 so I wasn't 10 able to see what the line items were. I wasn't able to 11 see who this \$113,000 was paid to. If I saw that, it 12 would be useful, helpful because then we'd be able to be 13 more specific, but my assumption is that that's what 14 happened. Maybe there's someone else who can explain 15 16 this better than I can. 17 Let's me ask you this. I think the important Q. 18 thing is, based on your analysis, is that the numbers 19 essentially add up, they track because they are consistent, as you've shown us here in your note, the 20 21 management numbers add up? 22 That's what it seemed to me. Α. 23 All right. So let's go on to the next page. Ο. And I want to ask you a few things. Line 98 you have 24 25 property taxes. I take it those are the property tax

FRANK O. NELSON & ASSOCIATES, INC.

1	numbers that we have been talking about before the
2	increase. You've got the lower number and then the
3	increased number, correct?
4	A. Yes.
5	Q. For 2007 and 2010?
6	A. Yes. And just want to point out that the
7	numbers are not exact. The number for 2010, for
8	example, on the chart we're looking at is \$66,485.84,
9	but the number in Exhibit C oh, no, that's 2009. Beg
10	your pardon. Those shouldn't match.
11	Anyway, I was just going to make the point
12	that I made before, that the amount paid in any one year
13	won't necessarily match the tax year in any one year,
14	but that's not an issue right now.
15	Q. Okay.
16	A. These are amounts that were actually paid.
17	Q. These are amounts that were actually paid, and
18	they're fairly close to this, to the number you have in
19	Exhibit C?
20	A. They are. In an attempt to clarify, you may
21	notice that line 98 and 99 are both labeled with the
22	number 5900, And that's because I simply broke category
23	5900 into two pieces, the \$66,485 for property tax per
24	se, and the \$15,766.98, which was a supplemental tax
25	bill from a prior year.

FRANK O. NELSON & ASSOCIATES, INC.

1 Okay. And you took that one out, the 0. 2 supplemental tax bill? 3 Α. I took that one out. 4 And your notice says it's treated in another Ο. section of the increase notice, and you mean what you 5 brought up in detail a few minutes ago, the regulatory 6 lag, essentially the catch-up? 7 8 Α. Yes. 9 And by taking it out you avoid any double Ο. 10 accounting of that, correct? 11 Yes, and by taking it out we've lowered the Α. permanent rent increase that we are suggesting it is 12 appropriate for the residents to pay. 13 14 Right, and I guess that's what I meant by Ο. double accounting. In other words, we haven't imposed 15 that on the residents to make them pay both permanent 16 17 and temporary? 18 Α. Right. 19 0. Okay, so there we have it. So essentially, it's fair to say that, then, that this analysis then 20 includes the property taxes so it helps us determine, 21 under the analysis you have performed here, to what 22 degree the increased property taxes impacted the net 23 24 operating income? 25 Α. Yes.

Γ

1	Q. And would the same be the case for the lease
2	payment, the increased lease payment?
3	A. Yes.
4	Q. Then let's go to page 4. No, I want to ask
5	you about one other thing. Maybe it warrants a little
6	bit more explanation.
7	With respect to the line item 104, "Accounting
8	and Legal" from the old operator, you reduced from
9	\$84,000 to \$10,000. Why was that?
10	A. Well, when we focused on this number, \$84,000
11	in legal and accounting in 2007, I initially had no way
12	of knowing what that was. But in discussions with
13	yourself, it became clear that a portion of that, a
14	large portion of that was legal fees having to do with
15	what I know as the Taylor lawsuit, is \$74,044.78 was in
16	that category, and it appears to be true that in the
17	next year, 2008, an amount greater than \$74,000 was
18	reimbursed to the park because, as I understand it,
19	there was an award of legal fees as a part of the Taylor
20	lawsuit.
21	Q. In other words, the park won, Miss Taylor lost
22	and the park received about \$112,000, correct?
23	A. Right.
24	Q. And maybe I'll ask you this way. The books of
25	record for Nomad Village, Inc., the prior operator, for
	100

1	2008, showed an income of about that amount, \$112,000, I
2	forget, \$112,000 or \$114,000?
3	A. In the subsequent year.
4	Q. In the subsequent year.
5	A. Exactly. So that amount was reimbursed.
6	And in these kind of calculations it is well
7	established that any amounts that were reimbursed should
8	not be charged to the residents.
9	Q. Okay.
10	A. So we shouldn't be charging the residents with
11	\$84,000 that was spent in that year because it got paid
12	back.
13	Q. Got paid back the following year?
14	A. So it was taken out and the residual is this
15	number, \$10,245.69 for 2007 as legal fees or legal and
16	accounting fees, and I think I have a note down here
17	saying that the average legal and accounting for the 10
18	years between 1994 and 2003 was \$9,619 which I did that
19	only in order to see whether \$10,000 a year for legal
20	and accounting made sense, and the answer is yeah, it
21	makes sense, that's about average.
22	Q. Right. You kind of did that as a check to see
23	if the \$10,000 figure you put down was borne out by the
24	history?
25	A. Correct.
	101

1	Q. Let's go to page 4, then. And this I think
2	you've identified as this is ordinance specific,
3	correct?
4	A. This is ordinance specific with one exception
5	that I will explain in a moment.
6	Q. Let me ask you an overview. For the numbers
7	so far that we've looked at, both the numbers so far and
8	the ones we're going to look at, do you believe that, in
9	your professional opinion, all numbers and calculations
10	are correctly done?
11	A. I do. I've done this just as carefully as I
12	know how.
13	Q. Would it be fair to say that you correctly
14	applied these numbers to the Santa Barbara County
15	ordinance and did not just do a cookie-cutter MNOI
16	analysis?
17	A. That's true.
18	Q. So tell us a little bit about, then, page 4,
19	how you did this based on your determination what was
20	appropriate.
21	A. To the best of my knowledge, I followed the
22	ordinance precisely. The ordinance sets out in words
23	exactly how the arbitrator is to make his decision, and
24	I wanted to track that, so that's what I did. So I'll
25	run through it. Would you like me to do that?
	102

1	Q. Yes.
2	A. So line 140, which is labeled No. 1, has the
3	actual CPI amounts in 2000 and 2010.
4	The next line, 141, does the math to compute
5	the fact that it was a 4.2 percent CPI increase between
6	2007 and 2010.
7	And then the next line, 142, shows that 75
8	percent of the CPI increased from base year to
9	comparison year is 3.1 percent.
10	The next line, 143, just records the base
11	years space rent income.
12	And line No. 144 does the math. It's 3.1
13	percent of the line above.
14	So the CPI-justified space increase would be
15	\$16,823.
16	And then line 145, tracking the ordinance
17	method, divides it by two, and so that number is
18	\$8,411.51.
19	That is the amount, as noted in line 145, that
20	the ordinance says should be granted as the fair return
21	on investment. And then it goes on to say that the
22	other half should be granted as the CPI-adjusted
23	increase against cost increases.
24	So then we look at the cost increases. Line
25	149, has basic operating year costs, line 150 has
	103

1	comparison year operating costs, line 151 subtracts the
2	one from the other, to define the excess I'm sorry,
3	to find the increase in operating costs, which is
4	\$119,881 and change. Then line 152 shows the excess
5	increase in operating costs over the amount in 2, above,
6	which the arbitrator is to designate for cost increase.
7	So in other words, the presumption is that the
8	cost increases may be \$8,411, but actually the cost
9	increases turned out to be \$119,881, so you have to add
10	in this \$111,469.
11	The item 4, line 154, says "The justified rent
12	increase is the sum of these parts," it's the sum of
13	the half the CPI that goes to the fair return and
14	half the CPI that goes to the expenses, and then the
15	residual of the expenses.
16	Q. So that's the sum of essentially the two
17	\$8,411's and the \$111,469?
18	A. Right, two \$8,411's twice, plus \$111,469, and
19	that sum is \$128,292.
20	And then here's the item that doesn't appear
21	in the ordinance, and it seems to me it should be and we
22	should use it here. The calculations we have been doing
23	cover the period from 2007 to 2010. And what this
24	analysis shows is that there is \$128,000 more that is
25	justified on an annual basis.
	104

1	But there was a rent increase. The current
2	operator hasn't seen an increase since he took over, but
3	there was a rent increase from before then. There was a
4	rent increase halfway through the year 2007 and there
5	was another CPI increase halfway through 2008. There's
6	been no CPI increases since then, but those two
7	increases do impact all of this, and those two increases
8	allowed the income from the park, rental income, to
9	increase by \$28,330 per year. So we'd really have to
10	take that off or we would be double accounting, because
11	part of this the park got already.
12	Q. I see. And so that benefits the homeowners?
13	A. Yes, completely benefits the homeowners and
14	that reduces the net justified increase from \$128,000
15	and change to approximately \$100,000.
16	Q. And so when you have essentially testified, in
17	your opinion, the ordinance doesn't specifically require
18	that reduction to be made, but you've gone ahead and
19	done that because you think that it's more fair for the
20	tenants to do so?
21	A. Well, you could put it that way. When I got
22	from the city attorney a year and a half ago a copy of
23	the ordinance and a copy of the rules, and a copy of
24	some forms and one of the forms was the form that does
25	this, on this page.

1	And the form wasn't in electronic format so it
2	wasn't convenient for me to use it that way, so I
3	basically did it myself this way. But it occurred to me
4	a couple days ago I better check and do it their way.
5	Well, I did it their way and of course the
6	form doesn't have this line which I call "Increase
7	Already Taken." There's no such line in the form. They
8	probably, whoever made up that form, wasn't thinking
9	about the possibility that some increase could have been
10	taken in the meantime.
11	So if you follow the Santa Barbara County form
12	precisely, without thinking about what you're doing, you
13	actually come up with a higher rent increase. It's in
14	my binder down there. I think it was actually \$66. It
15	doesn't really matter because I'm not claiming that we
16	should use such a number, but I'm just explaining why I
17	didn't use literally use the Santa Barbara County
18	form. It would disfavor the residents if we were to
19	have used it. But nevertheless, all the rest of this,
20	except for that one spot, it tracks the City the
21	County of Santa Barbara's method precisely.
22	Q. So you have gone out of your way, then, to do
23	this in a way that's slightly favorable to the
24	homeowners?
25	A. Yes.
	100

Γ

1	Q. That gets us to a space rent increase per
2	space per month of \$53.55 justified under this
3	methodology?
4	A. Yes.
5	Q. And you have done a similar below this a
6	similar increase analysis, and would it be accurate to
7	say that that analysis on the bottom part of the page is
8	identical to the one you just told us about, with the
9	only difference being that instead of taking 75 percent
10	of CPI, you've taken 100 percent of CPI?
11	A. That's correct.
12	Q. All right. And for that you get a justified
13	space rent increase of permanent increase of \$57.09?
14	A. That's right.
15	Q. All right. And so let's talk about that a
16	little bit. Tell us, why did you use the 100 percent
17	CPI indexing for that group of calculations?
18	A. You know, in this particular case, because
19	it's only a few years, and inflation has been moderate,
20	it doesn't make that much difference, but over longer
21	time periods it makes a big difference, the difference
22	between 75 percent CPI and 100 percent CPI.
23	There is no logical justification in economics
24	or finance for using anything other than 100 percent
25	CPI. There are CPI calculations done in our economy for
	107

1	teachers' salaries, for government contracts, for union
2	negotiations, and there is no other context in the
3	entire American economy, other than rent control, where
4	any number other than 100 percent of CPI is used.
5	This business about 75 percent CPI, or in
6	other jurisdictions it could be 65 or even 40 percent,
7	is a purely political adjustment that harms park owners
8	and assists park residents. It's purely political has
9	no intellectual foundation whatsoever, or I should say,
10	no intellectual foundation that can be sustained.
11	I have done a lot of work in this area and I
12	feel very strong about it. So even in the case where it
13	only makes, what, \$1.50 difference, I believe in
14	articulating this, and as we'll see in a moment, in
15	Table 3-B it makes a huge difference. It makes a lot of
16	difference and it really should it really should not
17	be it should not be left unspoken.
18	Santa Barbara County is not alone in
19	articulating what we call partial indexes in other
20	words, some other number than this the CPI but the
21	fact that Santa Barbara County is not alone doesn't
22	justify it. It's not justifiable in any jurisdiction.
23	It's not ever justifiable, because less than 100 percent
24	CPI is completely incompatible with a fair return. You
25	cannot allow calculations will never allow fair
	1 0 0

FRANK O. NELSON & ASSOCIATES, INC.

108

1 return if they're done at anything less than 100 percent 2 indexing. Do you understand the phrase "100 percent indexing"? 3 Q. 4 I do. 5 Α. Okay. 6 In your opinion, if the ordinance were to be Ο. 7 applied to require 75 percent indexing over a longer 8 period of time, would that be compensatory? I don't believe it would be. Now, I might 9 Α. 10 say, by the way, that the partial indexing is very often used for annual adjustments, but not always used for 11 12 fair return adjustments, and that's for a really good reason, and it was articulated in the, I think it was 13 14 Fisher versus City of Berkeley case, which the judge was 15 very clear, and he said it may make sense to use partial indexes for an annual adjustment which, after all, is 16 17 only an estimate. There's no expense figures presented for an annual adjustment, it's just presumed and it's 18 19 automatic. But, he said, when you do fair return, then 20 21 you use the 100 percent indexing, you use 100 percent 22 CPI, you don't make that adjustment because there's no 23 reason to. We have the actual numbers, we have the real

25 adjusting the real numbers by any percentage at all.

numbers and there's no justification whatsoever for

24

109

Now, let's talk about base year 2. In this 1 Q. 2 particular analysis that we have just looked at in Table 3-A, your base year was 2007. 3 Α. Yes. 4 5 Q. And in your opinion, is that the most 6 appropriate base year to use in doing this analysis? 7 Α. Well, let's me talk about that a little bit. 8 We had figures, actually, from 1994 forward with a 9 couple gaps. I've forgotten which year. We didn't have 10 the numbers, but most of the years from '94 forward we 11 had the data, which is unusual. It's guite rare that we 12 have all that data, but we did in this case. And I 13 catalogued it, I put it on spreadsheets and I took a 14 look. 15 I didn't do the MNOI calculations on all of 16 it, but I scanned it just to see, is there anything 17 particularly unusual here? And no, there wasn't anything particularly unusual in the year 2008, and then 18 19 we've talked already about things that became unusual at 20 that time. 21 So then I thought, okay, which base year do we 22 Well, 1994 was the earliest year that we had a use? 23 consistent, clean set of books. So my first thought was 24 let's go to '94 and do an analysis based on that year as 25 the base year.

FRANK O. NELSON & ASSOCIATES, INC.

110

1	We actually presented a 1994-to-2009 analysis,
2	as I recall, and I think you mentioned earlier, we
3	presented that in the meet and confer with the residents
4	as a backup to our main Schedule C or Exhibit C
5	analysis. And it worked out.

But Mr. Stanton in his brief, he asked why 1994? And it was a good question, so I thought some more and it occurred to me that another base year that really makes very good sense is 2007, because it's the last -- I mean, the reason we're here is because the park changed hands, because the park changing hands created this lease increase --

Q. You mean there was a change in the operator?
A. Yes, I beg your pardon, a change in the
operator. The lease fee went up, and the property taxes
went up. Those were the two big items that increased.
There were others, but those were the major ones.

18 So it occurred to me, okay, why don't we go 19 back to the last full year for which we do have records 20 of the old operator, which happens to be 2007, and use 21 that as a base year. And on balance, I think that 22 probably is the better choice although I felt that it 23 would be probative to present here both, because I think 24 corroborate each other, at least when one uses 100 25 percent indexing.

1	Q. And let me ask you one other thing on that.
2	Does the ordinance prescribe any particular base year
3	that you have to use?
4	A. No. It doesn't. The ordinance is not very
5	helpful in that regard. It doesn't tell you what base
6	year to use at all.
7	Q. So the ordinance leaves open to a good expert
8	by yourself to make a conclusion as to, analytically,
9	what the best year is to use, is that correct?
10	A. I think. So there are other ordinances that
11	specify. San Jose, for example, spells it out. I
12	believe they say 1983. That's the base year. There's
13	no changing it in San Jose. But we don't have that
14	requirement here. They also, in San Jose, made certain
15	that park owners would save the data from 1983, and
16	there aren't many jurisdictions that did that and it
17	would have been helpful if other jurisdictions had.
18	Q. All right. And then let me ask you, to follow
19	up on that, I think we can go through Table 3-B, at
20	least for my question right now, in a very summary
21	fashion. Turning to 3-B, and you've really talked about
22	all this to a large degree, that's where you used,
23	instead of 2007, you used 1994 as the base year?
24	A. Yes. That's the difference.
25	Q. And then I won't spend much time going through
	112

1	this at all, certainly not the first three pages, but
2	for the purposes of question right now, because I think
3	it will helpful, is look at page 4 and again I'll ask
4	you in a summary fashion, would page 4 of the '94 base
5	year analysis in chart 3-B contain the same analysis
6	that is the same process for computing these
7	calculations as Table 4 in excuse me, page 4 in Table
8	3-A?
9	A. Yes.
10	Q. All right. Now, basically, let me ask you a
11	few summary things about it. If we look at this and we
12	go through the analysis, if you were to use '94 as the
13	base year and use 75 percent indexing, that suggests
14	that this analysis or this analysis does suggest a
15	justified space rent increase of \$44.30.
16	A. Yes.
17	Q. Correct? And we see that on line 157.
18	A. Yes.
19	Q. And then if you use 100 percent indexing, in
20	contrast, then it shows a space rent increase per space
21	rent per month justified as \$57.04?
22	A. Yes.
23	Q. And that's essentially analytically identical
24	to the results that you got for the 2007 base year?
25	A. It is. I mean, it's off by five cents, so
	113

1	it's kind of extraordinarily close. That it is only off
2	by five cents is really a matter of some chance because
3	the data do vary as to the base years, and so it could
4	have been a little higher, could have been a little
5	lower, but the fact that it's close gives me confidence
6	that it's close to correct.

7 And the fact, by the way, that the 44 is lower 8 than the 55 -- in other words, that using 1994 doesn't 9 give -- result in as large a rent increase, well, that 10 makes sense because at the top part of page 4 in this 11 chart, we're using 75 percent indexing and as I said 12 before, 75 percent indexing, and as I said before, 75 13 percent indexing doesn't matter that much over a year or two, but over a lot of years, and we're here talking 14 15 about 17 years, it becomes major. There's a lot of 16 inflation that occurs over 17 years, and if you only get 17 75 percent of it, not 100 percent of it, you're 18 adjusting the numbers quite significantly.

Q. So if we're comparing apples-and-apples kind of number, then the 75 percent indexing, then if you use a 1994 base year, we're showing \$44.30, versus 2007 as the base year, we're showing \$55.53?

A. That's correct.

23

Q. Would that be a further indication of why, inyour opinion, 2007 is the most appropriate year to use

1	in performing this analysis?
2	A. You know, the year, to my mind, I have to say
3	it's kind of a toss-up, but the issue between 75 percent
4	indexing and 100 percent indexing is not a toss-up, to
5	my mind. That's really important. And the fact that
6	the two match each other is corroborating.
7	Q. And if we were to go at 75 percent CPI, then,
8	indexing, then 2007 is the one that gives us the \$55.53,
9	correct?
10	A. That's true.
11	Q. And in your opinion, based on all the analysis
12	that you have done, is that a more appropriate number?
13	A. I think the number should be around \$55.
14	Q. Based on this NOI analysis type of analysis?
15	A. Right. We have three numbers, 55, 55, 57 I
16	mean four numbers, 55, 55, 57 and 44, and I think 55 is
17	the most appropriate.
18	Q. So then the numbers that we've talked about
19	here, then, is talking about the permanent space
20	increases?
21	A. Yes.
22	Q. Not the capital expense?
23	A. That's right.
24	Q. And we've talked about the capital expense
25	increases.
	115

1	Your Honor, I notice it's about noontime and
2	I'm kind of at a transition point. I've almost
3	completed Dr. St. John, but it might be a good time to
4	break for lunch?
5	THE ARBITRATOR: How much time do you think
6	you need?
7	MR. BALLANTINE: Well, I do need to talk with
8	him for a few minutes. I'd be another 10 or 15 minutes.
9	THE ARBITRATOR: How long should we break for
10	lunch for? Let's shut down to 1:15.
11	(The lunch recess was taken.)
12	THE ARBITRATOR: Mr. Ballantine, do you want
13	to
14	MR. STANTON: We have a couple of housekeeping
15	items, your Honor. First, I think we had some
16	stipulations to make about the annual adjustments that
17	counsel and I have discussed and, secondly, we wanted to
18	make an agreement with respect to order of testimony
19	today.
20	MR. BALLANTINE: Right. Your Honor, that's
21	about the I think that's to formalize the fact that,
22	as to what we call the automatic rent increase pursuant
23	to 75 percent of the CPI, that's a little tricky because
24	it varied by space, but as an exemplar, in Exhibit B, we
25	have, I guess, some numbers. We have some numbers of
	116

1	what those would be, and then an increase. The
2	increased dollar amount is space specific, but the
3	percentage numbers for the three years in question would
4	be the same.
5	I think we have a twofold stipulation. One,
6	that the residents do not at this point in time object
7	to that automatic increase. The petition suggested that
8	they did. They do not, and I think that's stipulated
9	to, so that's off the table.
10	And secondly, the numbers that we have for the
11	amounts of the CPI are not in dispute, either, that's
12	stipulated to as well, is that those are the appropriate
13	numbers to use for the purposes of the rent increase.
14	MR. STANTON: I agree with that. If I can
15	restate it from my perspective, the residents do not
16	challenge and waive any objections that may have been
17	made or interpreted as objections in the petition to the
18	annual adjustment for the three-year period, the
19	cumulative three-year period from 2008 to 2011, which
20	differs per space, but it's less than \$10. And in
21	connection therewith, we stipulate to the correctness of
22	the CPI multiplier that was used, the base data points
23	for the CPI that was used to make that calculation,
24	meaning essentially we have no issue about that part of
25	it.

THE ARBITRATOR: Thank you. With that 1 2 stipulation entered into the record, is there anything 3 else? MR. BALLANTINE: I made the invitation to 4 Mr. Stanton, in light of the fact that he has 5 communicated to us earlier before that Dr. Baar is 6 unavailable tomorrow, I told him I didn't mind taking 7 8 him out of order any time this afternoon, including now, and deferring my completing Dr. St. John and 9 10 cross-examination of Dr. St. John. I just left it up to 11 him. 12 My comment was I was fine with him doing that if the Court is okay with that and, of course, my only 13 issue would be that it doesn't matter when we take him, 14 15 I just want to be sure I have a chance to cross-examine 16 him, which is why I thought starting sooner rather than later was better. So I'm not sure exactly where they 17 18 are at on that, but I made that offer. 19 MR. STANTON: We will accept that offer, your 20 Honor. At the conclusion of the direct testimony of 21 Dr. St. John, if Dr. Baar can take the stand for direct and cross, and then if I can return to cross-examination 22 23 Dr. St. John after Dr. Baar's finished. 24 THE ARBITRATOR: Thank you for that. Here's 25 how I handle witnesses out of order. Towards the end of 118

1	the day, particularly if they can't come back, I take
2	the time remaining, cut it in half and make sure both
3	parties have a chance to take a shot at the witness. Is
4	that satisfactory?
5	MR. BALLANTINE: Yes.
6	MR. STANTON: That's fine.
7	THE ARBITRATOR: Thank you.
8	MR. BALLANTINE: So let's finish Dr. St. John
9	first.
10	THE ARBITRATOR: Dr. St. John, please return
11	to the stand.
12	Sir, you recognize you're still under oath?
13	THE WITNESS: Yes, I do.
14	THE ARBITRATOR: Mr. Ballantine, you may
15	continue with your direct examination, sir.
16	MR. BALLANTINE: Thank you.
17	Q. Dr. St. John, we were looking at Exhibit D and
18	I think we had just gone through Table 3-A and 3-B. One
19	thing I want to ask you about, with respect to the
20	numbers that you used for the adjustments, with respect
21	to the applicant or the current operator here, Lazy
22	Landing and Waterhouse Management Company, did their
23	books of record show expenses for principal and
24	interest?
25	A. Yes.
	110

FRANK O. NELSON & ASSOCIATES, INC.

119

1	Q. And was that for principal and interest on the
2	loan regarding the park?
3	A. Yes.
4	Q. Did you include or exclude those principal and
5	interest expenses for preparing the MNOI analysis on
6	Tables 3-A and -B?
7	A. They're excluded.
8	Q. Excluded?
9	A. Excluded.
10	Q. And can you show us where that is?
11	A. You know, in order to show you I have to take
12	you over to the Table 5.
13	Q. Oh, okay.
14	A. And maybe we're going to get to it later or we
15	can do it now.
16	Q. Let's do it now.
17	A. Table 5, page 4, down at the bottom, under
18	"Other Expense," you'll see line 134, "Interest -
19	Capmark," and in 2010, \$198,496.
20	Q. Yes.
21	A. That number doesn't appear. These two
22	sections, "Other Income" and "Other Expense," in Table
23	5, don't appear at all in Tables 3-A and 3-B.
24	Q. And is the reason why because none of those
25	are appropriate to include in an MNOI analysis?
	120

1	A. None of them are appropriate to include in an
2	MNOI, exactly. These amounts down here are what I call
3	below-the-line items which in many books of record are
4	below the line, they are outside the net operating
5	income.
6	Q. Okay, thank you for that clarification. Then
7	with respect to the ground lease, you included those
8	costs as operating costs in your MNOI analysis?
9	A. Yes.
10	Q. Because, in your professional judgment, it was
11	appropriate and customary to do so?
12	A. Right.
13	Q. All right. You've analyzed and looked at the
14	costs of the years in question in your MNOI analysis,
15	correct?
16	A. I'm sorry, I don't understand the question.
17	Q. It wasn't very clearly framed. You've looked
18	at the books and records for the years in question? Let
19	me cut to the chase.
20	Have you looked at that and you've confirmed
21	that the ground lease costs were included in the books
22	of record for the relevant years in question?
23	A. Oh, yes.
24	Q. And you confirmed that they essentially
25	approximately doubled?
	121

1	A. That's true.
2	Q. Let's go to Table 5 4, I'm sorry, Table 4.
3	I don't know that we have to spend much time on this
4	because I think we talked about this, but tell us what
5	Table 4 is.
6	A. Table 4 simply does the calculations for the
7	amortized components of the space rent increase.
8	Q. And
9	A. Category 3, 4, 5 and 6. And it does the math,
10	I might say. We were looking before at Exhibit C, and
11	this is essentially the same as the bottom part of
12	Exhibit C, but I put over to the right the amounts of
13	space rent that would be implied by each of these
14	amortizations, which I had not done on Schedule C
15	Exhibit C.
16	Q. So essentially, it's the same numbers?
17	A. Same numbers, same numbers, just presented a
18	little more clearly.
19	Q. Okay. And with respect to the \$320,000
20	payment for the infrastructure, you've included that,
21	correct?
22	A. Yes.
23	Q. And has that money been actually paid by the
24	operator?
25	A. It's my understanding the money has been
	122

1	deposited into an escrow account. None of that money,
2	as far as I know, has been actually used on capital
3	projects yet, but it's designated for that purpose.
4	Q. And I guess my question is, your understanding
5	is it's been paid into that account?
6	A. It has been paid into that account, to the
7	best of my knowledge. I've seen a printout of the
8	account which you referred to before, and as far as I
9	can understand, that is an account statement showing
10	that the money is there.
11	Q. So you base that number in part on what the
12	park operator told you as well as on the account
13	statement?
14	A. Yes.
15	Q. Now let's talk a little bit about Table 5.
16	Why don't you tell us about Table 5.
17	A. Yes, Table 5 is responsive to the instruction
18	that we are to give residents a five-year income-expense
19	summary, or to give to make available to residents
20	five years of books. This is actually I'm sorry, the
21	ordinance says four years and we've done five years.
22	Q. Okay.
23	A. So this is simply the books of record
24	translated into a single table and it does the math
25	between the two operators so that column F and G, you
	123

1	may notice that they're in smaller print, and they're
2	italicized and that's because they're each a half year,
3	and then they're summed in column H as the full year.
4	So those two, F and G, those two columns, half year
5	each, roughly half year each, one from the books of
6	record of Nomad Village and the other from the books of
7	record of Lazy Landing.
8	Q. I see. So in 2008, in the darker print, where
9	the non-italicized well, I'm sorry, it's in print,
10	that's the aggregate of the two books?
11	A. That's right. That column H is the sum of
12	columns F and G. So it puts them all on one page so one
13	can see how it goes and how the five years stack up.
14	Q. And this is also essentially source
15	information for the Table 3?
16	A. Yes, indeed, it is, this is source information
17	for Table 3.
18	Q. Okay.
19	A. It also has the advantage, as I think I
20	mentioned before, that if anyone was curious about a
21	particular line item, they can look, in the case of
22	2007, they can look on the previous and the year right
23	after and see if the number in question differs
24	radically from surrounding years. And in the case of
25	2010, of course, one could look back to 2009 and see if
	124

1 that is close.

2	Q. Let me flip through some exhibits with you,
3	and this should be pretty quick.
4	Exhibit G, then, does this at least include
5	property tax information that you reviewed in performing
6	your calculations?
7	A. Yes.
8	Q. And if you go three pages deep, there's
9	something that looks like it's been downloaded from the
10	assessor's website. Is that what you were speaking of
11	earlier that you downloaded?
12	A. Right, these are the summaries. If anybody
13	just to help anyone who might be looking at this, it is
14	a little bit curious that on the assessor's website they
15	call it the 2007 property tax, and then 2008 property
16	tax and so forth. Well, I don't know why they put it
17	that way, because what they really mean is 2007 to 2008
18	and 2008 to 2009, et cetera, which is what is shown on
19	the tax bills themselves.
20	Q. All right.
21	A. That threw me for a little while. Then I
22	noticed the numbers were all the same. So the website
23	doesn't name it quite correctly, but the numbers are the
24	same as for the fiscal year.
25	Q. So the first page here of this group, at least
	125

1	in 2007, would be 2007-2008, correct?
2	A. You know, in my book, there is no I'm
3	sorry, yes.
4	Q. I'm three pages in?
5	A. Three pages in, yes. 2007 is really
6	2007-2008.
7	Q. Right. Because starting with the third page
8	in, this group of documents are what you downloaded,
9	correct?
10	A. Yes.
11	Q. Starting with the third page, this is what you
12	downloaded?
13	A. That's what I downloaded before I had the
14	actual tax bills in hand, so I was just curious at an
15	earlier stage to see how this broke out.
16	Q. So then if we look at, first page of the
17	group, 2007 and 2008, we see an assessed value of \$1.9
18	million?
19	A. Yes.
20	Q. And we see a similar number slightly escalated
21	the next year of 2008-2009 of \$1.94 million?
22	A. Yes.
23	Q. If we jump to the next year, we see a net
24	assessed value of \$6.35 million?
25	A. Yes.
	126

Γ

1	Q. And then we see a similar number for 2010?
2	A. Yes.
3	Q. All right. Then Exhibit H, this is the ground
4	lease for Lazy Landing, and this talks about on page
5	1 it states that 20 percent of all collected rents from
6	the property?
7	A. That's right. It says the payments shall be
8	an initial payment of \$500,000 and then 20 percent of
9	the rent there forward.
10	Q. Okay. And actually that brings up a good
11	point. Did you include any factor at all for \$500,000
12	in performing any of your analysis?
13	A. I didn't.
14	Q. So to the degree or extent that they said that
15	that was prepayment of rent, that was not included in
16	any way as a basis for charging the homeowners?
17	A. It wasn't.
18	Q. Okay. Then thereafter it talks about an
19	amount equal to 20 percent of all collected rent from
20	the property?
21	A. Yes.
22	Q. Now, this also says that the 20 percent of the
23	collected rent includes all capital improvements. Now,
24	it would be fair to say, you didn't escalate the rent to
25	account for capital improvements pass-throughs?
	127

1	A. Well, there were none in effect in 2010.
2	Q. I guess I mean on a going-forward basis.
3	A. Well, I didn't project going forward, so it
4	would be there. And it is interesting to note that the
5	20 percent, by contrast, is going through to any of
6	these amounts.
7	Q. Okay. So that's an additional rent, though,
8	that your calculations don't factor, at this point?
9	A. At this point.
10	Q. To the degree that there are capital
11	improvements pass-throughs that increase the rent, then
12	your calculations don't essentially anticipate that?
13	A. That is true.
14	Q. Like I said, I didn't want it take a lot of
15	time on these, but let's go to Exhibit I.
16	This is the Nomad Village ground lease. I
17	think it's on the second page but it's basically 10
18	percent.
19	A. You know, I've never seen that before today.
20	Q. Okay.
21	A. So as to my testimony, I don't think it would
22	really help. The numbers I used were into a calculation
23	based on 10 percent, I simply used the number in the
24	book of accounts.
25	Q. That's fair enough. So your calculations were
	128

ſ

1	based on actual rent amounts incurred?
2	A. Actual, not calculated.
3	Q. All right, thank you.
4	Then Exhibit J. I'll be brief. Exhibit J is
5	simply a summary spreadsheet of capital expenses. But
6	just I'll ask you, do the numbers tie into the exhibits
7	you looked at? When we saw the \$50,000 for professional
8	fees on the on one of the three capital improvement
9	items, that was from we can find that in this chart
10	in kind of the middle \$50,973?
11	A. That's my understanding.
12	Q. And the same thing with the \$90,000 that we
13	estimated, that was from the engineering and
14	professional fees, that's the \$89,211?
15	A. Exactly. I might just say, I didn't have this
16	breakdown at the time that I put down those round
17	numbers, \$50,000, \$90,000, \$230,000, so I'm looking back
18	at Exhibit well, Table 4 in Exhibit D, so and that
19	would be the same numbers that were on Exhibit C.
20	Q. Okay.
21	A. And at the time that I prepared Exhibit C, or
22	Table 4, I didn't have this breakdown, so the breakdown
23	is a refinement and, as you just pointed out, the
24	numbers are close.
25	Q. Yes.
	129

ſ

1	A. And in the case of infrastructure
2	improvements, if we use the number, the amount that's
3	been put into escrow, it's also relatively close.
4	Q. Right.
5	A. The escrow account is, I think I remember,
6	\$327,000 and change, and here it's \$320,000.
7	Q. Okay. And we'll talk about that more with
8	other witnesses.
9	Let me have you flip down to Exhibit M. I'll
10	go through these quickly. These are proposals. I'll
11	note the first page is the one for the asphalt work.
12	And my sole question to you as an expert is: Is work
13	involving asphalt work regarding roads within parks
14	something you typically see as an expense, capital
15	improvement expense that's passed through to homeowners?
16	A. Yes. I think in the context of this
17	ordinance, I think we call it a capital expense.
18	Q. All right. Rather than going through the rest
19	of the proposals, not intending to spend a lot of time
20	on this, let me just ask you a couple of generic
21	questions regarding the cost of utility improvements.
22	The costs of making upgrades and replacement
23	of utilities, is that something that in your work you
24	typically see as a capital expense passed through to
25	homeowners?
	1.30

FRANK O. NELSON & ASSOCIATES, INC.

130

1	A. Broadly speaking yes, but if you're referring
2	to gas and electric specifically
3	Q. I am.
4	A which are in a little bit of a different
5	category than other utilities.
6	Q. Right.
7	A. What I understand, and I'm not an attorney and
8	this is a matter that a matter that has been much
9	discussed at law, and I'm I have no as an
10	economist I have no particular opinion about these
11	things, but as I understand it, there is some
12	considerable debate about exactly how electric and gas
13	income expenses and costs are to be treated.
14	It's very common in the work that I do with
15	the maintenance of net operating income systems, that
16	people kind of throw it all out. They just say we're
17	not going to consider any of it.
18	But that, first of all, it's an imprecise
19	throwing out, even in normal circumstances, because that
20	throws out the common-area utilities, it throws out the
21	costs the park incurs for street lighting, for heating
22	the pool or the gas that heats the clubhouse. Those
23	kind of things are then just not considered and the
24	costs may go up, and they really should be considered.
25	So the problem is that when you have a
	131

1	master-meter situation, the amount of kilowatt hours or
2	therms for electric or gas that are used in a park for
3	common area are not metered separately. So it is not
4	easy to tell how much gas or electricity has been used
5	by the park for common areas. It's a bit of a thorny
6	problem and, like I say, a lot of people just throw
7	their hands and up they throw it out altogether, which
8	actually is what I did in the net operating income
9	analysis.
10	Q. And we're talking about usage, correct, the
11	income and expense from utility usage?
12	A. Yes, we are.
13	Q. All right. Let me ask you to focus more
14	specifically on replacement and upgrading of facilities.
15	A. I was getting to that.
16	Q. Okay.
17	A. It is common in this context for maintenance
18	of the utility systems to be set aside, also, for the
19	cost of maintenance to be set aside. I used the phrase
20	a moment ago "thrown out" in other words, not
21	considered in a maintenance net operating income
22	context. And there are reasons for that that have to do
23	with, as I say, legal things that I'm not going to speak
24	about.
25	But there's another category that goes beyond
	132
1	

1	maintenance, which is replacement of systems. In my
2	understanding and belief, replacements of a utility
3	systems, like the replacement of wires, transformers,
4	all of that, is different from the replace or in
5	the case of gas, the replacement for example, if you
6	have to dig up the streets to replace the gas line,
7	that's different from maintaining the system. The
8	system requires maintenance and there is provision for
9	those costs in the differential that Mr. Stanton
10	mentioned previously, often called the discount, between
11	the rate that the utility charges the park and the rates
12	that the park is allowed to charge homeowners, and that
13	differential is adequate for maintenance, but there's no
14	way that that differential would be adequate for
15	replacement of the entire system.
16	Q. The differential is not adequate for
17	replacement of the entire system?
18	A. There's no way that it could possibly be. The
19	differential on an annual basis, I don't have the
20	numbers in front of me, I don't recall exactly, but it's
21	in the area of \$10,000 or something like that, which
22	will cover, probably, maintenance, but it surely won't
23	cover replacing whole systems.
24	Q. Okay.
25	A. So I think a distinction can be drawn here and
	133

1	I think it's quite appropriate that in the materials
2	that we're presenting we're suggesting that the electric
3	system, for example, should be which may require very
4	major replacement, should be considered as a capital
5	improvement in spite of the fact that this differential
6	exists to cover the maintenance.
7	And I might note that in Table 3-A and 3-B, I
8	took out what might be considered maintenance items in
9	2010 for the utility systems, gas, electric.
10	Q. Would it be fair to say that Tables 3-A and
11	3-B, they don't account in any way for utility expenses
12	for costs?
13	A. There's no utility expenses for costs in the
14	analysis, that's true.
15	Q. All right. And let me ask you one other thing
16	in regard to utilities. To the degree that parks incur
17	expenses such as professional expenses, legal fees or
18	engineering fees or things like that that relate to
19	county or relate to regulatory agencies, is that
20	something that typically is included as some sort of an
21	operating expense by a park?
22	A. Can you repeat that?
23	Q. Sure.
24	A. I'm sorry, I was looking for numbers while you
25	spoke. I'm sorry.
	134

1	Q. That's okay. With respect to professional
2	fees, such as legal fees and for professional
3	consultants, is it related to dealings with regulatory
4	agencies and the like, is that something that's
5	typically an expense that's included in an expense
6	calculation, either through MNOI or through another kind
7	of amortized pass-through?
8	A. In my experience it is. I should say, I have
9	known cases, ordinances that actually deny, but it's my
10	understanding that the majority of cases do allow, and I
11	think that there's case law on that, but you'd know
12	better about that than I do.
13	Q. Well, fair enough. But let me ask you, as to
14	this ordinance that we're dealing with in Santa Barbara
15	County, do you see anything that told you to not include
16	such costs?
17	A. No, no, there's nothing in this ordinance that
18	I saw about that.
19	Q. Okay. And then, final questions for you, if
20	you would look at Exhibits N and O, starting with N, I'm
21	not going to ask you to go through the whole thing, but
22	Exhibit N, does it appear to you that this looks like
23	financial statements regarding the current operator of
24	the park that you reviewed in preparation for your
25	documents?
	135

2	used in creating the charts.
3	Q. Okay. And this is for the current operator,
4	Lazy Landing, correct?
5	A. Yes, that's true.
6	Q. And going to final Exhibit O, and again,
7	without asking you to look at every page, does this look
8	like the financial data sheets that you looked at and
9	relied upon in doing your analyses regarding the prior
10	operator, Nomad Village, Inc.?
11	A. That's right. These are those.
12	MR. BALLANTINE: Thank you, your Honor.
13	Nothing further of Dr. St. John right now.
14	THE ARBITRATOR: Before we excuse Dr. St. John
15	for now, I noticed the Nomad the previous operator's
16	financials were unaudited. What about the existing
17	financials?
18	THE WITNESS: It's my belief that they're
19	all unaudited. I don't think any of these, and it's not
20	common in my experience for these kinds of accountant
21	summaries to be audited. There may be parts that do,
22	but in my experience, they usually are not. There's no
23	requirement, as far as I know, that they be audited.
24	THE ARBITRATOR: Thank you.
25	Sir, please step down, subject to recall.
	136

1 With that, let's switch sides here and call 2 your expert, Mr. Stanton. 3 MR. STANTON: Thank you, your Honor. 4 We call out of order Dr. Ken Baar. 5 THE ARBITRATOR: Mr. Ballantine, before 6 Dr. St. John is excused, will those documents that he 7 referred to be submitted into evidence? 8 MR. BALLANTINE: Yes. Thank you for the 9 reminder. 10 And if it would help, unless Mr. Stanton has 11 any issues, I would move our exhibits into evidence at 12 this point. If there's objections we can take it up, but that gets it out of the way. 13 14 Mr. Stanton? 15 MR. STANTON: I have no objection to moving 16 them in, subject to our ability to object, comment or 17 explain to certain data that's contained therein. I 18 wouldn't want to be admitting accuracy, in other words, 19 of all the contents. 20 MR. BALLANTINE: Sure. I don't mean to 21 include argument as to what it means. I think it's 22 really foundational. 23 MR. STANTON: For that purpose, I don't have 24 any objection. 25 THE ARBITRATOR: Let the record show that 137

1	Exhibits A through N are admitted into evidence.
2	(Exhibits A through N, inclusive,
3	were received into evidence.)
4	MR. BALLANTINE: Thank you, your Honor.
5	THE ARBITRATOR: Mr. Stanton, are you ready to
6	go?
7	MR. STANTON: Yes, your Honor.
8	THE ARBITRATOR: Doctor, please raise your
9	right hand.
10	
11	KENNETH K. BAAR,
12	Called as a witness on behalf of the
13	^ Petitioner ^ Respondent,
14	having been sworn, was examined
15	and testified as follows:
16	
17	THE ARBITRATOR: Thank you, sir.
18	State and spell your name for the record,
19	please.
20	THE WITNESS: My name is Kenneth K. Baar and
21	the last name is spelled B-a-a-r.
22	THE ARBITRATOR: Mr. Stanton, please proceed.
23	
24	DIRECT EXAMINATION
25	BY MR. STANTON:
	138

1	Q. Dr. Baar, I'm going to first show you a
2	document and just ask you if you can identify this for
3	us. Can you identify that document, Dr. Baar?
4	A. Yes. It's a copy of my resume.
5	Q. And did you prepare this?
6	A. Yes, I did.
7	Q. Does this resume accurately represent your
8	educational, teaching and writing background and
9	history, if you will?
10	A. Yes, it does.
11	Q. So if you could just summarize quickly your
12	education for us.
13	A. Okay, I have a law degree from Hastings
14	College of Law, and I'm also a member of the Bar, and I
15	have a Ph.D. degree in urban planning from UCLA, and I
16	specialized mainly in housing and housing economics in
17	the course of my studies and in writing my dissertation.
18	Q. All right. And I see you've done some
19	teaching, correct?
20	A. Yes, twice I've been a visiting Fulbright
21	professor in East Europe, in the early 1990s in Hungary,
22	and in 2002 to 2003 in Albania, and for one year I was a
23	visiting professor at Columbia University, in New York.
24	Q. And your resume also indicates at pages and
25	I apologize because the pages are actually not
	139

1	numerically in sequence, with page 5 being the number on
2	the top page.
3	But on what is numbered pages 6, 7, 8 and 9,
4	those appear to be articles that you have written or
5	projects that you consulted on, is that correct?
6	A. Yes. Pages 6 and 7 are projects I have worked
7	on, and pages 8 and 9 list my actually, 8, 9 and 10
8	list publications.
9	Q. During the course of your career, have you had
10	occasion to do work in connection with mobile home rent
11	control issues?
12	A. A substantial amount of my work in the last, I
13	don't know, 15 or 20 years has been consulting to cities
14	on mobile home park rent stabilization issues, and a
15	substantial portion of that work has been preparing fair
16	return reports on behalf of jurisdictions, rather than
17	on behalf of residents or park owners, for the
18	municipality or the county, which have been presented at
19	various hearings similar to this type of hearing,
20	administrative hearings on fair rate of return, and I've
21	also worked with some jurisdictions on drafting
22	ordinances and others I've done market-related studies
23	about mobile home parks and mobile home ownership.
24	Q. Can you tell us approximately how many
25	entities you've been hired by to consult for?
	140

FRANK O. NELSON & ASSOCIATES, INC.

140

1	A. About 30 jurisdictions.
2	Q. Okay. And have you ever been hired by
3	homeowners or residents?
4	A. Yes. I would say about this is a rough
5	estimate I'd say about 15 percent of the cases I've
6	worked on is where I have done fair return testimony.
7	Q. This case would be included in one that the
8	homeowners have hired you as an expert?
9	A. Yes.
10	Q. Were you ever hired by a park?
11	A. Yes, in one case, yes, I was.
12	Q. Have any of your articles ever been published?
13	A. Well, pages 8 and 9 is a list of, you know,
14	published articles.
15	Q. Those are all published, correct?
16	A. Yes, in journals, academic and professional
17	journals.
18	Q. Now, on the very last three pages of this
19	document, starting at the bottom of the page that's
20	marked page 12, it indicates that there are some court
21	opinions that apparently quoted you, is that correct?
22	A. Yes. Right. On page 12 is a list of court
23	appellate and state supreme court opinions that, you
24	know, cited my articles, discussions in my articles
25	about fair return issues.
	141

1	Q. And I misspoke, it's actually starting at the
2	top of page 12, isn't it?
3	A. Right, yes.
4	Q. And then the jurisdictions that you spoke of
5	where you consulted, those appear on pages 13 and 14, is
6	that correct?
7	A. Yes, those are yes, those are cities where
8	I've prepared fair return rate analyses of rent increase
9	applications on behalf of cities.
10	Q. Okay. Now, were you asked to perform a task
11	in this case by the homeowners?
12	A. Yes. I was asked to review the application,
13	and I wasn't asked to retain in the matter of the court
14	in this case, which often I am, or usually I am, I was
15	retained to review the application.
16	Q. Have you reviewed the ordinance, the Santa
17	Barbara County ordinance in connection with that
18	project?
19	A. Yes. Well, I've reviewed the parts that deal
20	with the rent, you know, rent increase standards.
21	Q. Now, when you are doing review work on behalf
22	of a city, do you have a certain standard that you do
23	that work by? In other words, what's your method of
24	operation when you're doing review for a city as opposed
25	to another party, anything different?
	142

1	A. Well, let me say that the substance and the
2	fair return standards substance I use are the same.
3	It's different when I'm working as an expert on behalf
4	of a city in the sense that I'll review the application,
5	in many cities, to see if it's complete. I'll be able
6	to submit questions in the course of reviewing the
7	application to the applicant, but as far as the
8	substantive I mean, I've written numerous articles
9	and my reports are widely looked at and I consistently
10	use, you know, analysis that is consistent, the
11	substance of it. I'm not saying it hasn't changed one
12	bit in 25 years, but basically it's the same substance
13	and standards.
14	Q. Well, in this matter in which you're presently
15	testifying would you say that your review has been done,
16	in essence, the same as it would be done as if you were
17	working for a jurisdiction?
18	A. Yes. Not in terms of the amount of time and
19	not having a written report, but in terms let me say,
20	the comments I'll make, if I were employed by a city, I
21	would have the same analysis or conclusions.
22	MR. STANTON: We should probably mark,
23	beginning marking these because I just have a few
24	exhibits, your Honor.
25	THE ARBITRATOR: All right. We're going to
	143

use numbers for your side of the fence. So this will be 1 2 Exhibit 1? 3 MR. BALLANTINE: Yes. (Exhibit No. 1 was marked for 4 5 identification.) THE ARBITRATOR: The resume of Kenneth Baar. 6 7 Any objections? 8 MR. BALLANTINE: No objection. THE ARBITRATOR: Thank you. 9 10 BY MR. STANTON: 11 In connection with the substantial work Ο. described in Exhibit 1, Dr. Baar, have you had a chance 12 to work with or become familiar with different mobile 13 14 home fair rate of return theories? 15 Α. Yes, I have. 16 Ο. Among those theories, is there a standard or formula or theory that's known as the maintenance of net 17 18 operating income formula? 19 Α. Yes, yes, there is. 20 Ο. How would you describe your familiarity with 21 that particular formula? 22 Α. Modestly, I would say that I was one of the 23 initial -- you know, initial leading proponent for the use of that type of theory in fair return analysis, and 24 25 I think everyone understands, but maybe to clarify a 144

1	little, basically this type of standard looks at the net
2	operating income at a base date and presumes that's a
3	fair net operating income, and the fair net operating
4	income in the current year is that base year of that
5	operating income adjusted by either 100 percent of the
6	CPI or half the CPI. It's saying this is a fair
7	starting point and the fair return today is an
8	adjustment of that, and it's different than a return on
9	investment standard which looks at the owner's
10	investment, and basically I've taken the position that
11	that's a circular type of standard, because the park
12	owner determines the if you give him the best return
13	on whatever they invest, they basically control the
14	return by controlling the investment.
15	And the maintenance of net operating income
16	standard has been widely accepted. Courts haven't said
17	it's automatically constitutional, but in every case
18	where it's been used, as far as I know, they have upheld
19	it.
20	Q. So it's true that one of the benefits, I
21	guess, then, that you would see to the MNOI standard is
22	that it attempts to avoid the circularity problem that
23	you just described?
24	A. Yes.
25	Q. Would you also describe it as a more objective
	145

1	fair rate of return determiner as opposed to the more
2	subjective theories that you might be familiar with?
3	A. Yes. Because, I mean, in the maintenance and
4	operating income standard, you know, there are still
5	subjective issues about the reasonability of the
6	expenses, what should be amortized, what should be
7	allowed, but if you have a return on investment
8	standard, for example, then you have the subjective
9	issue of what's a fair rate of return, what's a
10	reasonable investment, or whatever, and also what is a
11	fair rate of measuring the investment? Do you take the
12	original investment, do you take the original investment
13	and adjust it by the CPI, or do you take the original
14	investment and depreciate it? And courts have upheld
15	all three methodologies and they lead to drastically
16	different results, and there are huge differences in
17	testimony when someone testifies what a fair rate of
18	return is, so that type of standard is much more
19	subjective.
20	Q. Now, you've heard Dr. St. John's testimony
21	today, correct?
22	A. Yes.
23	Q. I think you heard his description of the MNOI
24	and you're familiar with the fact that he actually used
25	the MNOI formula in the calculations he's made, correct?
	146

1	A. Yes.
2	Q. Do you agree in concept that using the MNOI
3	formula would be a proper way to measure the fair rate
4	of return to which the park owner is entitled to in this
5	case, conceptually speaking?
6	A. Yeah, I think that's the most appropriate fair
7	return methodology.
8	Q. Okay. Let's talk a little bit about some of
9	the components of that. You mentioned this thing called
10	the base year. What is that, in the MNOI formula?
11	A. Basically, that's the starting point, that's
12	the net operating income from the base year that you
13	presume yields a fair return. Some ordinances prescribe
14	it as pre-rent regulation, some prescribe that the base
15	year is the year of the prior adjustment.
16	Let's say the ordinance was adopted in 1990
17	but somebody got a fair return adjustment in 2000, then
18	that would be the new base year.
19	In other ordinances you know, this
20	ordinance doesn't specify for maintenance and net
21	operating income standards, doesn't identify a base year
22	in that way.
23	Q. Do you have an opinion as to how a base year
24	should be selected if the ordinance does not prescribe a
25	particular date, as this one does not?
	147

1	A. Right, I feel if it doesn't specify a
2	particular date, the idea would be pre-rent, just before
3	the rent regulation was adopted, and in the absence of
4	data on that, I would say it's the earliest date that's
5	it's available.
6	Q. Why is that?
7	A. Well, because you're looking at the impact, if
8	you you know, of the fair return standard over time,
9	and you're looking at the impact of the regulation over
10	time, and so that's basically, I mean, I thought it
11	was a little ironic today because to date, you know,
12	2007 was proposed but in other cases, Dr. St. John has
13	testified that one should always use pre-rent
14	regulation, and in other cases where the ordinance says
15	you don't use pre-rent regulation. So I felt I
16	didn't feel he was consistent with his prior testimony
17	today about that. And I've been criticized in the past
18	for not using pre-rent control, but I feel in this case
19	there's no reason not to use the pre-rent control. It's
20	available and the ordinance doesn't say you should use a
21	later date.
22	Q. So in your opinion, of the base dates used in
23	the calculations by Dr. St. John, it would be the 1994
24	base year data that would be more accurate than the 2007

25 | base year data?

148

1	A. Well, I wouldn't say that. I think it's a
2	more accurate and more conceptually reasonable because
3	you're looking at the impact of the regulation over
4	time.
5	THE ARBITRATOR: I would ask the witness to
6	wait until the question has been asked before you
7	answer.
8	THE WITNESS: Oh, I'm sorry.
9	BY MR. STANTON:
10	Q. So as long as we've got a base year potential
11	subject where we have the information readily available,
12	your testimony is it should be the earliest possible
13	year, where that information is available, is that
14	correct?
15	A. Yes. As far as back as the year before
16	regulation, not going 10 years before the regulation.
17	Q. Now, ordinance in this case has an indexing
18	for the annual adjustment that's allowed without a
19	hearing of any kind, correct?
20	A. That's correct.
21	Q. And you recall what that is?
22	A. My understanding is 75 percent of CPI.
23	Q. All right. And is that, in your experience, a
24	typical, in terms of a range, a fairly typical indexing
25	number for annual adjustments, for example?
	149

1	A. It's common. They range from 50 percent to
2	100 percent CPI. It's an even distribution: About a
3	third of the ordinances are 100 percent CPI, about a
4	third are 60 or 70 or 80 percent
5	Q. Do you recall how many mobile home ordinances
6	exist in the state of California?
7	A. About 90.
8	Q. And is it your would you say that you're
9	pretty familiar with most of those ordinances?
10	A. Well, put it this way, I'm aware of the
11	patterns in the ordinances. Obviously, I can't memorize
12	90 ordinances, but I know what's common in them.
13	Q. Unlike this particular ordinance, many
14	ordinances also actually script out an MNOI formula
15	within the terms of the ordinance, correct?
16	A. That's correct. And many don't. A fair
17	number do.
18	Q. I think Dr. St. John might have referred to
19	that as the pure NOI sort of formula as compared to the
20	Santa Barbara formula. You understood his testimony in
21	that regard?
22	A. Right. Well, I think I do.
23	Q. Let's talk about the issue of indexing. Now,
24	in addition to using a percentage of the consumer price
25	index for annual increases, do ordinances that provide
	150

1	MNOI formulas also provide a specific indexer, if you
2	will, for a percentage of CPI for determining the
3	difference between the base year and the current year
4	and comparing those?
5	A. Okay, most of them do, some of them don't.
6	And they range some of them prescribe a the low
7	end that you index the base year by 40 percent of the
8	CPI, the high end 100 percent of the CPI increase.
9	Q. I think you have a document in front of you
10	that is entitled "Appendix A, Indexing Ratios in MNOI
11	Standards." Do you have that document there?
12	A. Yes.
13	MR. STANTON: I provided counsel with two
14	copies of that. I'll provide one to your Honor now.
15	THE ARBITRATOR: Did you wish to mark this?
16	MR. STANTON: Yes. It's Exhibit 2, I believe.
17	THE ARBITRATOR: Yes, sir.
18	(Exhibit No. 2 was marked
19	for identification.)
20	BY MR. STANTON:
21	Q. Dr. Baar, this document that we've marked as
22	Exhibit 2, is this a document that you prepared?
23	A. Yes, it is.
24	Q. And what is this intended to show?
25	A. Well, basically, I mean, there's been a
	151

1	running debate for 30 years or whatever on whether 100
2	percent of indexing you have to index that upper
3	income by 100 percent of the regular increase in the
4	CPI, and the rationale for 100 percent indexing and the
5	rationale for less, but basically the bottom line is
6	that the courts have said that 100 percent indexing is
7	not constitutionally required and, as I say, this debate
8	has been going on for 30 years.
9	The first courts were upholding less than 100
10	percent, ordinances with less than 100 percent indexing.
11	But then there were two recent decisions I say
12	"recent," in 2005, 2007, and they're mentioned on page
13	4, or starting on page 3 of the exhibit, and going to
14	page 7 which specifically rejected the argument that
15	100 percent indexing was required and, you know,
16	that's so that's the fair return law.
17	Q. So is it true that it would not be unique to
18	find the jurisdiction that would index at 75 percent of
19	CPI when implementing the MNOI formula?
20	A. No. Well, page 1 certainly indicates that.
21	Q. And do you personally find any problem with
22	using 75 percent of CPI when you employ an MNOI formula?
23	A. Well
24	Q. As opposed to using 100 percent?
25	A. Well, basically what happens is it's a
	152

1	little complicated. Typically, not in all cases, but
2	usually in a mobile home park investment is a leveraged
3	investment, so what that means is that even if your
4	income grows at less than the CPI and operating income,
5	your equity can grow at a faster rate and the simple way
6	to explain that is with the analogy of a house purchase.
7	You buy a house for \$100,000 and let's say you borrow
8	\$80,000, you've put in \$20,000 cash, if the home is only
9	going up by 20 percent, let's say, from \$100,000 to
10	\$120,000, well, the home value is only going up by this
11	amount but, on the other hand, your equity has doubled
12	because you borrowed 80 percent of the purchase price,
13	so basically and the other way to look at this is
14	that this a return on a fixed investment, it's not that
15	the investment is growing every year. I mean, if you
16	bought a bond you get the same amount of money every
17	year, the return doesn't grow at all and, arguably, in
18	real estate literature they say, well, real estate is
19	more risky but a mobile home park is certainly not a
20	risky investment. You've got these captive tenants that
21	can't move their homes, these mobile home homes are on
22	the land, so I've never seen a rent risk in a mobile
23	home park. There's a rent risk in start-up, but once
24	the park is full, there's no more rent risk and, plus,
25	in the last five years we have wondered about if any

FRANK O. NELSON & ASSOCIATES, INC.

1	type of investment is safe, bonds or banks. So there's
2	rationale for 100 percent indexing and there's rationale
3	for less than 100 percent indexing.
4	But I also want to say, to put this in
5	perspective. Dr. St. John said it doesn't really
6	matter, or it's a very small difference for the last
7	three years, but he felt this was an important
8	principle. But even if you go back to his '94 analysis,
9	the difference is only \$13, I think. Between the Table
10	3-B, page 4, the difference between the 75 percent of
11	CPI index and 100 percent indexing is only about \$13.
12	So it's not a major issue in this case. I've seen it be
13	a major issue where this indexing goes back to 1979 or
14	something, and in this case I see it's not a big issue.
15	Q. Do you believe that the employment of the MNOI
16	formula in this case should use the 75 percent indexer
17	or the 100 percent indexer, and why would you pick one
18	of the two?
19	A. Well, I would use the 75 percent because what
20	happens is the annual adjustment is less than 100
21	percent of CPI, and if you have an annual increase of
22	less than 100 percent less than 100 percent of CPI,
23	it's unlikely that the NOI is going to grow by 100
24	percent of CPI. That's just an outcome. And the
25	ordinance doesn't specify, and certainly 75 percent

FRANK O. NELSON & ASSOCIATES, INC.

1 | meets the institutional standard.

2 So presuming that all of the actual content of 0. 3 what Dr. St. John has prepared and labeled as Table 3-B. which is the comparison between 1994 and 2010, and 4 5 that's Table 3-B in Exhibit D, presuming that you agreed with all of the content, all the numerical content of 6 7 the formula, and we'll get there in a minute, but making 8 that presumption, would it then be your opinion that, in fact, Table 3-B should be used because it uses '94 as 9 10 the base year and that the indexing should be 75 percent, which would mean that presuming all the numbers 11 12 are correct, the calculation would be \$44.30?

A. Well, I certainly think the 1994 should be used. As far as the indexing, the problem is the ordinance, as I say, doesn't specify your percent index, so I'd say 75 percent would be reasonable. There's no magic number.

18 Ο. But the calculation that Dr. St. John has come 19 up with as the numerical total, if you will, in Table 3-B on page 4, again, assuming that you agreed with all 20 21 the content, you would say that \$44.33 is the proper MNOI calculation summary number, if you will, as opposed 22 23 to \$57.04, which is at the higher indexing? 24 Α. Right.

A. Right. I'd say it's the most reasonable in light of the fact that the annual increase is less than

155

1	100 percent of CPI. I don't want to say it's a
2	black-and-white issue, but it sounds reasonable.
3	Q. Let's talk about some of the content of the
4	MNOI formula and some of the specific items that are at
5	issue in this case. I think you have a copy of Exhibit
6	C, do you not, in front of you, which is Exhibit C to
7	the rent increase notice?
8	A. Yes, I do.
9	Q. And I think we've been using this as
10	Dr. St. John's summary sheet. It's entitled "Nomad
11	Village Space Rent Increase (May 2011)." You have that
12	sheet, correct?
13	A. Yes, I have the one that says 2008-2009. Is
14	that the one you're talking about? At the top it says
15	referring to the years 2008-2009. I also have a
16	complete application.
17	Q. I just want to be sure you have the correct
18	document in front of you. It refers to the permanent
19	THE ARBITRATOR: What tab is it in?
20	MR. STANTON: It's in Tab C.
21	Q. I actually took my Tab C and
22	A. Yes, yes, I have that document.
23	Q. All right. I think it says "C" at the bottom.
24	A. Okay.
25	Q. I think it was also Exhibit C to the rent
	156

1 increase notice, if I recall. 2 So you are referring to this, or if you will refer to this, this is where we have the different 3 increases numbered 1 through 6. Do you see that? 4 5 Α. Yes. 6 Q. And as we go down the page, I want to first ask you about the lease payment increase. Do you see 7 8 that No. 2 there on that sheet where it shows the increased lease payment of \$58,622, do you see that? 9 10 Α. Yes. 11 Now, you've heard Dr. St. John's testimony Ο. 12 this morning about how that issue and how that number came to be placed in his analysis, correct? 13 14 Α. Yes. 15 And you're aware that it is based upon an Ο. 16 increase in ground lease payments for the operator of 17 the park? 18 Α. That's correct. 19 0. Then the previous rental agreement and the 20 rental agreement signed in 2008? 21 Α. That's my understanding. 22 Ο. Is it your opinion that ground lease payment 23 increases should be included by a park owner in an MNOI 24 analysis or in a separate kind of analysis where it's 25 sought to be passed through, dollar for dollar? 157

1	A. No.
2	Q. Why not?
3	A. This type of expense
4	THE ARBITRATOR: I'm sorry, that's a compound
5	question. Please rephrase the question.
6	MR. STANTON: Let me break it down.
7	Q. Do you believe that the lease payment increase
8	that has been described in this case should be used in
9	connection with the application and implementation of an
10	MNOI analysis?
11	A. No, I don't.
12	Q. Do you believe that it should be used in
13	connection with a dollar-for-dollar separate charge, if
14	you will, for the amount of the payment increase?
15	A. No, I don't think it should be included in the
16	fair return analysis.
17	Q. Why not?
18	A. Well, I understand that this type of expense
19	is allowed for tax purposes and accounting, but
20	basically what happens is here you have a split
21	ownership of the park in the sense that one person or
22	entity owns the underlying land and another entity has a
23	lease and the right to use the land, and basically this
24	is a payment from one owner of the land with one
25	interest in the land to another party that has another
	158

1	interest in the land, so it's basically an allocation of
2	the profits from the mobile home park, and it's the
3	operator's investment in the park.
4	The operator, instead of purchasing the park,
5	leased the land, and the ordinance, you know, clearly,
6	first of all, it states the section that okay,
7	this is on if you go to section 11-A-5, "Increase in
8	Maximum Rent Schedule," and then go down to section F-1
9	and look at the last part of that section, it says that
10	the park owner cannot include principal and interest on
11	loans, shall not be considered.
12	And basically that's a statement or
13	requirement that the acquisition cost cannot be
14	considered, because if you could consider the
15	acquisition cost, basically a return-on-investment
16	standard, and you'd have a type of circularity.
17	Somebody could pay as much as they want because they can
18	then get a percentage on as much as they pay.
19	And basically, if you allowed the lease
20	payments as an expense, you'd be allowing the park owner
21	more, a type of rent increase they couldn't even realize
22	they had bought the park instead of if the operator
23	had bought the park, they could have passed through the
24	principal or interest, but now the operator is asking to
25	pass through their land lease payments instead. So you
	159

have this result where if you lease the land you can 1 2 charge a higher rent than if you buy it. 3 You know, it's an acquisition cost and it's 4 not -- I disagree, I don't agree with that. It is 5 allowable for tax purposes or accounting, but that's different than, you know, rent regulation or price 6 7 regulation. 8 It's simply a payment from one owner to 9 another, and if the lease were amended tomorrow to 10 provide that the park owner -- the operator had to pay 11 30 percent of the rent to the park landowner instead of 12 20 percent, then a rent increase would be justified under that approach. And then if you could argue about 13 14 whether 10, 20, 30 percent is fair, the answer would be, 15 well, whatever the market would bear would be fair. Τf the park owner -- you know, he could pay 50 percent to 16 17 the landowner, it would just be a circular type of 18 approach. 19 Well, really, focussing on that circularity, Ο. is it significant at all that the rental to be paid here 20 21 is a percentage of the collected rents on the property as opposed to just being some fixed number? 22 23 Α. Well, I'd say either way it should not be included in a fair return analysis, because it's an 24 25 acquisition cost for an interest that the operator has,

FRANK O. NELSON & ASSOCIATES, INC.

1	and the fact that it's a percentage just makes it even
2	more circular, because it's like, for example, if the
3	rent goes up, it would justify it would increase the
4	land lease payments, which would in turn justify another
5	rent increase. I'd say either way, even if it was a
6	fixed amount, it's an acquisition cost, it's not an
7	operating cost of the park.
8	Q. So the circularity is that by increasing the
9	base rent you increase the percentage of the collected
10	rents number that the rent payment is based on, which in
11	turn would justify another increase in the following
12	year if the park owner wanted to bring another
13	application, another increase again, and the rent needed
14	to cover?
15	A. Yes, that's correct. I'm also saying that
16	even if it was a fixed amount, the parties could
17	renegotiate that amount tomorrow.
18	Q. Now, does the county ordinance in question
19	anywhere mention the issue of ground rent or ground
20	lease payments?
21	A. No, it doesn't.
22	Q. So it doesn't say that you can include,
23	correct?
24	A. No. In the fair return analysis that I have
25	done, unless the ordinance specifically allows it as an
	161

1	expense, as far as I'm as far as I know, it wouldn't
2	be allowed. I haven't seen this as an allowable expense
3	in cases where, you know, it's not specifically
4	mentioned, and I'll say that's subject to the
5	qualification that I haven't seen every case that's ever
6	happened.
7	And there are some ordinances that, as I say,
8	that do specifically allow it. There are also some that
9	specifically disallow it, but that's been more in recent
10	years, because when I drafted ordinances, I wanted to
11	make this totally unambiguous.
12	Q. I'm going to ask you to refer to another
13	document that you have up here that I'd like to mark
14	next as Exhibit 3, that I provided to counsel. It has
15	the word "Gardena" at the top of it.
16	A. Right.
17	(Exhibit No. 3 was marked
18	for identification.)
19	THE ARBITRATOR: Please identify it. And
20	identify Exhibit 2, please, as well.
21	MR. STANTON: Exhibit 2 was entitled "Appendix
22	A, Indexing Ratios in MNOI Standards." If we can have
23	that marked.
24	And the document that we're about to discuss
25	is entitled "Gardena," marked as Exhibit 3.
	162

1	Q. Dr. Baar, are you familiar with this document
2	we just marked as Exhibit 3?
3	A. Yes, I am.
4	Q. What is this?
5	A. Basically, these are cases or examples of
6	ordinances which specifically provide the lease expenses
7	are not allowable expense, and from each ordinance, the
8	section that I I put the fair return section in this
9	document, but then I put the provision that dealt with
10	the lease of land expenses in bold. And, you know, I
11	have an excerpt, the Gardena ordinance, the Santee
12	ordinance, the Santa Clarita ordinance, and the Upland
13	ordinance, and those specifically provide that the lease
14	is not land lease costs are an allowable expense.
15	Some of them qualify when it's allowed.
16	Q. So it's your testimony that this is the exact
17	language from those ordinances now in effect that you
18	have replicated here?
19	A. Well, it's in my collection of ordinances and
20	they rarely change. So when you ask me is it now in
21	effect, I haven't gone back to verify this if they're
22	still in effect today, but I assume they are.
23	Q. I understand.
24	You heard Dr. St. John testify, I believe, to
25	the effect that ground lease payment scenarios, ground
	163

1	lease relationships are fairly unique in mobile home
2	park ownership, is that correct?
3	A. Well, they exist in a small minority. I
4	wouldn't say I'd say a small minority of the cases.
5	Q. Do you have any way of putting a percentage on
6	that for us?
7	A. No. I mean, I'm guessing. I've done, let's
8	say, 60 fair return reports and I have seen it I
9	don't think I've seen more than 5 of them, but that's
10	just a guess.
11	Q. Okay. So do you have an opinion, then, as to
12	how this lease payment increase should be treated?
13	A. I'm saying it's an investment expense, it
14	should be treated the same way acquisition costs is
15	treated in this ordinance, which is not allowed to be
16	considered.
17	Q. So to make sure that I understand your
18	testimony, are you saying that on what we've been
19	referring to as Exhibit 3, item No. 2, "Lease Payment
20	Increase," that that number should just be deleted out
21	of there because it's not allowable?
22	A. It should not be included in the fair return
23	analysis. I'm not questioning that it exists.
24	Q. Right. So you're saying that that would apply
25	not only to Exhibit C, item 2, the way we see, as a
	164

separate line issue, but if you were going to use it in 1 the MNOI formula you'd have the same conclusion, right? 2 3 Α. Yes. 4 Ο. And I mean, I stated that wrong, not that you said you would use it, but if someone were to propose to 5 use it in the MNOI formula, you would find that 6 7 objectionable for the same reasons? 8 Α. Yes. 9 All right. Now I want to draw your attention Ο. to item 3 on the summary that's entitled "Capital 10 11 Improvement." Do you see that? 12 Α. Yes. 13 Ο. Now, there are a number of items that have been summarized in the documentation that was presented 14 15 today showing capital items that totalled \$90,000, and I 16 wanted to ask you a few questions about those. 17 Do you believe that including capital items which were incurred or paid for in previous years, such 18 as 2004, 2005 or 2006, are proper to include in this 19 calculation? 20 21 Well, let me say it would be unusual, and here Α. 22 you have a case where there hasn't been any infrastructure work done, or there have been some bids 23 they've received but nothing real specific that's 24 25 happened.

FRANK O. NELSON & ASSOCIATES, INC.

1	Q. The ordinance I think, we can agree that
2	the ordnance does allow the park owner to recover
3	prospectively, right?
4	A. Yes.
5	Q. And then do the work within six months?
6	A. Right.
7	Q. You've seen that part of the ordinance,
8	correct?
9	A. Correct.
10	Q. With respect to any amounts that are contained
11	in the capital improvement request, that would relate to
12	sub-metered gas or energy systems, do you believe that
13	any of those expenses, whether actual or projected,
14	should be included in this analysis?
15	A. Okay, the expenses related to sub-metered
16	systems, whether they're for replacing them, whether
17	they're big, whether they're small, the courts have
18	ruled that those are preempted by the utility
19	regulations. The utility regulations provide that a
20	park owner gets a differential between what they charge
21	and what they pay the utility company, that there is a
22	difference. They can charge the residents more than
23	they pay the utility company, and that differential is
24	designed to cover the costs of maintaining and replacing
25	the system, or whatever, and the Rainbow Rainbow
	166

FRANK O. NELSON & ASSOCIATES, INC.

1	versus Escondido decision made that absolutely clear,
2	and in that case the park owner had spent about \$200,000
3	on gas and electricity expenses and I concluded that,
4	based on the preemption, that those should not be
5	allowed, and the Court upheld that.
6	And today Dr. St. John said, well, this is not
7	possibly adequate if the park owner actually has to
8	replace everything. Well, I guess my answer is it may
9	be adequate, it may not be.
10	But then his argument is with the PUC, but the
11	law has been very clear that this should not become part
12	of a rent control fair-return ^ analysis because it's
13	preempted by the State and it's not the job of
14	localities to determine how much people can charge based
15	on their gas and electricity expenses. Park owners, for
16	sub-metered systems, that's regulated by the State.
17	Q. So you were actually involved in the trial
18	court proceedings in the case of Rainbow Disposal
19	Company, Inc., versus Escondido Mobile Home Rent Control
20	Board, is that correct?
21	A. No, I was involved in the administrative
22	proceeding.
23	Q. Oh, I'm sorry. I misspoke.
24	And I note that the decision quotes you rather
25	extensively and that comes from the administrative
	167

1	portion of the lower proceedings, correct?
2	A. Yes, that's from the administrative hearing.
3	Q. The \$200,000 for gas and electric
4	improvements, do you have any specific memory of what
5	that was, beyond what's stated in the case here?
6	A. No. It was over 10 years ago.
7	Q. Okay. And what you mentioned about PUC law,
8	if I can paraphrase, is that what you gleaned from
9	reading the PUC ruling that the Rainbow case appears to
10	quote what is called the "Rates, Charges and Practices
11	of Electric and Gas Utilities" case?
12	A. Yes, to the best of my memory, that's the
13	name.
14	MR. STANTON: Your Honor, I've already
15	provided a copy of the Rainbow decision to your Honor,
16	and to counsel. I'd like to mark that as Exhibit 4, if
17	we could, please.
18	THE ARBITRATOR: Okay, the case is court of
19	appeals case Rainbow Disposal Company.
20	MR. STANTON: Yes. It's on the LexisNexis
21	letterhead there. It's the actual decision of the
22	appellate court.
23	THE ARBITRATOR: That will be Exhibit No. 4.
24	(Exhibit No. 4 was marked
25	for identification.)
	168
l	

1 BY MR. STANTON:

2	Q. Now, do you have an opinion about whether or
3	not any professional fees that are generated in
4	connection with sub-metered gas or electric repairs or
5	maintenance or infrastructure work can or cannot be
6	properly charged as an expense item?
7	A. No. That's part of the gas and electricity
8	cost, so that would be an allowable expense.

9 Q. Okay. I want to call your attention to item 10 No. 4 on Exhibit C, which is entitled or labeled as 11 "Uncompensated Increases." Now you've heard the 12 testimony, have you not, of Dr. St. John in connection 13 with these items?

14 A. Yes.

Q. And I believe he used a phrase, "regulatory lag," in connection with these items. Do you recall that?

18 A. Yes.

Q. And in your opinion, is it acceptable in a fair return application to provide a park owner with payments such as these that are described as regulatory lag between the time the park owner assumed operation and the time that they have not gotten around to making this application?

25

A. Well, if you go into the first part, I have

indicated, if you go to line 29, "Increased Land Lease," 1 I don't think it should be allowed into expenses. 2 3 Ο. Correct. And then if you go to line 28, where if I 4 Α. understand it, there's about three years of 5 supplemental. It says "Supplemental Tax Increase," but 6 it seems like this -- my understanding, this is -- this 7 property tax increases is from starting around 2008. 8 Τ 9 don't know exactly when they were implemented, but generally, in fair-return applications, park owners 10 11 don't make claims for past expenses unless they're just prior to the obligation and they couldn't possibly have 12 13 claimed them sooner. 14 You know, I mean, if they buy the park, then

15 they can't come in the next day for a rent increase.
16 But what happens here is that, I just haven't seen this
17 in other cases, going back a few years, you know, is
18 they're saying that we didn't apply for that cost
19 increase then, but we'll apply for it now, and that just
20 hasn't been the pattern.

They could have had other types of increases, cost increases through the years, and basically -- I mean, there's no perfect system in regards to past expenses, but this seems, I don't know, in some ways extreme because basically what is going to happen is if

170

1	these expenses are allowed, they are not going to be
2	paid by the residents who are many of the residents
3	are the same, but there are some residents who have
4	replaced the residents who were there three years ago
5	and they will be paying this cost increase that, you
6	know, was incurred three years earlier and usually you
7	can't there's no clear boundary between cumulative
8	past increases, as opposed to regulatory lag where you
9	couldn't have come in sooner to get the increase.
10	And this, to me, more looks like accumulating
11	past increases. I mean, subject to that qualification.
12	You know, I don't think it's reasonable but I'd say it's
13	not a black-and-white issue, but it doesn't look
14	reasonable to me.
15	Q. Using this theory, wouldn't it be possible to
16	take every line item in the MNOI analysis and see where
17	costs have increased and say the same thing?
18	A. Right, well, basically, yes, or claiming an
19	increase in some other costs that occurred in 2009 or
20	2008.
21	Q. As well as, it's true, is it not, that the
22	tenants now are if you charge them a \$34-a-month
23	chunk are having to pay for that entire amount, however
24	long it's amortized, without ever knowing about it
25	during the three years that it's accumulating?
	171

1	A. That's correct.
2	Q. So they would be faced with the burden of
3	having to pay now on 90 days' notice some amortized
4	amount that they never knew even existed?
5	A. It wasn't a rent increase that they were asked
6	for in the past and now they're being asked for an
7	increase. And I'm not saying, you know, there's never a
8	case where park owners can't pass through past expenses,
9	but usually there's a balance of when the park owners
10	would passing through past expenses, you know, if
11	there's good rationale for why they weren't asked for
12	before.
13	Q. I'd like to talk about item No. 5, and item
14	No. 6, which are anticipated professional fees, two
15	different categories.
16	Do you believe that these items, the \$50,000
17	in anticipated fees for item 5, and the \$125,000 in
18	anticipated fees for item 6, are proper to be included
19	in this analysis?
20	A. Well, I feel the ordinance provides for
21	capital improvements that you can charge before you make
22	the improvement, but the residents can have a hearing on
23	it first. But I haven't seen, you know, where this kind
24	of an expense where you can put you know, charge for
25	the anticipated fee, you know, in making a claim about
	172

FRANK O. NELSON & ASSOCIATES, INC.

1	the property taxes, it should be adjusted because we
2	don't know what the actual fee is going to be.
3	And this is interesting because it's a funny
4	situation. This \$50,000 spent one, it might be a
5	very good claim and the residents might benefit from the
6	property tax reduction because I assume it will be
7	passed through.
8	On the other hand, it could be, you know, a
9	frivolous claim. I'm not saying it is, and I haven't
10	evaluated the claim, and that would be very difficult to
11	evaluate. And then I thought, well, should it only be
12	allowed if the claim is successful? That's one
13	objective standard, because otherwise the residents are
14	paying for an unsuccessful claim and, they could argue,
15	well, it was reasonable to try. It's not a
16	black-and-white issue, but I'd say the problem here is
17	it hasn't even been incurred yet, the expense.
18	Q. Have you ever seen a case in which you've
19	consulted or worked where anticipated professional fees
20	were made a part of the application in any form?
21	A. Well, I've seen cases where application costs,
22	most of them are known, and the last day the hearing
23	and then there's a hearing at the end and some amount is
24	anticipated, but I haven't seen, you know, where there's
25	a large fee that's only anticipated. I haven't seen
	173

FRANK O. NELSON & ASSOCIATES, INC.

1	that.
2	Q. It sounds like you are focusing on item 6,
3	which is labeled as the "Anticipated professional fees
4	relating to the rent increase"?
5	A. Right. Well, I was just saying generally.
6	Anticipated fees has usually been a small part of the
7	total in the cases that I have seen.
8	Q. So it's your experience that an application
9	such as this may properly charge residents for the
10	professional fees generated in connection with this
11	application process, correct?
12	A. For the rent increase application, yes. Yes,
13	that's if you have a cost in getting a fair return,
14	that's a reasonable cost.
15	Q. And typically, it would be done, structurally
16	speaking, the way this exhibit shows, which is rather
17	than make it an operating cost and put it in the NOI
18	formula and roll it into the base rent that never goes
19	away, it's a separate line item pass-through, if you
20	will, correct?
21	A. Yes. And typically it's amortized because
22	it's not the kind of expense that occurs frequently.
23	Q. Okay. So you're in agreement with what
24	Dr. St. John was saying about how doing it this way is
25	better for the tenants?

1 Α. Yes. Well, it's an amortized expense so it 2 should end. 3 So you're in agreement with him on that? Q. 4 Α. Yes. 5 So let's talk about the amount, if we can. 0. Ι want to focus on the line item 6, the anticipated 6 professional fees relating to the rent increase shown to 7 be \$125,000. Do you have any reaction to seeing that 8 9 amount there? 10 Α. Yes. That's a huge sum. Usually the cases where I have seen fee claims is a case where a park 11 owner makes an application, the City goes over it very 12 13 carefully, even to determine whether it's complete, there's a lot of correspondence back and forth, they 14 15 look through the expenses with a microscope -- not always, but they look very carefully, and there's a lot 16 of issues about documentation, sometimes there are 17 issues about if the base rent is fair. Generally, you 18 19 know, a lot of work goes in and typically -- you know, I'm not counting cases where there's a writ filed, but 20 21 typically in those cases, the fees are in the \$20,000, \$30,000, \$40,000 range, and here's a case where I see 22 23 that, to me, the rent increase application process was fairly simple; the County, as far as I know, didn't do 24 25 much review, basically. You know, it's -- the hearing

FRANK O. NELSON & ASSOCIATES, INC.

1	was before an independent party, it wasn't before a rent
2	commission where and there was not a lot of back and
3	forth, and so I see less work and a much, much higher
4	fee.
5	Q. In other words, we're in that process as we
6	speak, correct?
7	A. Yes. So in my opinion this fee is completely
8	out of line for this type of case.
9	Q. Let me ask you, do you typically see a
10	breakdown of these fees in cases where there has been
11	allowance of these professional fees?
12	A. Yes. Typically the park owner has to produce
13	their legal bills. They can redact out certain things
14	that are confidential, but they have to produce their
15	legal bills.
16	Q. I'm going to ask you to refer to another
17	document that I believe you have in front of you that is
18	a two-page document in chart format that's entitled
19	"Legal Expenses." I have provided counsel with a copy.
20	I believe it is Exhibit 5.
21	THE ARBITRATOR: Identified as "Legal
22	Expenses"?
23	MR. STANTON: Yes.
24	(Exhibit No. 5 was marked
25	for identification.)
	176

1 BY MR. STANTON: 2 Dr. Baar, can you tell us, did you prepare Ο. 3 this document? 4 Α. Yes, I did. 5 Ο. And what did you base the preparation upon? Basically, this was -- I didn't go through 6 Α. every report I've done, but I actually prepared most of 7 this for another case, for the City of Carson, and the 8 9 case is what claims for legal fees were some recent 10 cases. 11 I notice the top one, which appears to be 0. Carson Gardens. Carson 2006 is the most expensive of 12 the lot. Can you explain any reason why that was 13 14 \$172,000? 15 Α. Well, this was an exceptional case. Two were writs of mandate filed, there were three administrative 16 hearings, and so this went up to the courts, then went 17 up to the Court of Appeal, back to the trial court, back 18 to the board, back to the trial court, back to the Court 19 20 of Appeal, back to the board twice. 21 Is it, in your opinion, appropriate to Ο. 22 forecast in any proceeding that this back and forth and additional administrative or legal burden will be 23 incurred? I mean, are we to presume that this is going 24 25 to happen in every case?

FRANK O. NELSON & ASSOCIATES, INC.

1	A. No, it's an exceptional case, and they didn't
2	claim they actually incurred it.
3	Q. Okay. And the second item there under Valley
4	Breeze, in Yucaipa, there were two administrative
5	hearings in that case, right?
6	A. Yes, and this is a city that reviews the
7	applications very, very puts in a lot of effort.
8	Q. So the category of legal costs, what costs is
9	that, if you could just confirm for us. Whose cost is
10	that that we're talking about?
11	A. Well, it's the park owner's cost in making the
12	application, having lawyer advise them, you know, what
13	the rules are, the regulations, and then put together
14	the application and providing representation at the
15	hearing.
16	Q. So just to be sure, that is a column that
17	indicates what the park owner is reporting to the city
18	or the County as their legal cost, correct?
19	A. Yes.
20	Q. And the \$57,213 amount was generated because
21	there were two separate hearings, correct?
22	A. Right. And plus, as I indicated, it was in
23	Yucaipa which goes over the applications very carefully.
24	Q. I believe at the very bottom line item, Valley
25	Breeze, Yucaipa, refers to the same park, correct, and
-	178

1	this talks about the resubmission after a writ was
2	granted?
3	A. Okay, yes, okay.
4	Q. So that's the same park which is
5	A. It increased I'm sorry, I made a mistake
6	here. First it was \$57,000 and then went up to \$69,000.
7	Q. The other four items, Grandview, Ponderosa and
8	Villa Vista on page 2, and Yucaipa Village on page 2 is
9	where there was just one administrative hearing,
10	correct?
11	A. Yes.
12	Q. And the range on those was \$24,000, low, to
13	\$48,000, high, correct?
14	A. Yes.
15	Q. So are you indicating, based upon your
16	experience as represented somewhat by this Exhibit 5,
17	that you believe \$125,000 is excessive to provide the
18	park owner prospectively in this case?
19	A. Well, let me prospectively or
20	retrospective, that assuming that the end to this
21	case is the administrative hearing, or the hearing, it
22	would be way out of line with what the typical costs
23	are, legal costs and application costs, also includes
24	the expert cost that park owners incur when they make
25	these kind of applications.
I	

FRANK O. NELSON & ASSOCIATES, INC.

1	Q. Okay, let's talk about the amortization rate.
2	You heard testimony from Dr. St. John that amortization
3	rate was used for the temporary increase items and I
4	think it was consistent, 7 percent interest rate over a
5	nine-year period.
6	A. No, it was 9 percent interest rate over a
7	seven-year period.
8	Q. Oh, I'm sorry, you're correct.
9	So you obviously recall that better than I, or
10	at least better than I wrote it down.
11	Do you believe that this is an acceptable
12	amortization to use for any of the temporary increase
13	items, assuming that those items are correct for the
14	moment, that any of them might have been correct? We've
15	talked about some might not be, but assuming they are
16	correct, do you believe that's a proper amortization to
17	use?
18	A. No. Unfortunately, there's not systematic
19	data on what, you know, periods are used. I know what
20	some jurisdictions use, but they seem low.
21	You know, I have indicated that the electrical
22	shouldn't be counted because it's preempted by state
23	law, but an electrical system that's completely
24	replaced, or virtually replaced shouldn't last only
25	seven years. I'm not an electrical contractor, but
	180

1 that's just my experience, you know, in listening to 2 experts in these cases.

3 And the road thing is, the amortization for roads varies. Here the bids was for \$400,000, which is 4 substantial, so I imagine that's a major re-doing of the 5 roads in the park and you wouldn't -- I don't think that 6 would only, in my experience, you know, with these 7 cases, the amortization period for that kind of expense 8 9 has been longer, but I'm saying I'm subject to that qualification; I'm not a road contractor or road expert, 10 11 but those seem short.

As far as the interest rate, typically I've seen 7 percent instead of 9 percent. If somebody goes out and buys a park today, that's the capitalization rate they could expect. That's the rate of return you could get on a real estate investment, which is lower than in the past, but that's because all other types of investments often paid close to zero.

Also, interest rates are low, money is very cheap to borrow, so 7 percent. I'd also point out, whether 7 percent is used or whether 9 percent is used has very little difference on the outcome, very little. Use a 15-year amortization instead of seven years, I think the annual costs would be about half, so that does have some impact, if the amortization period is

1	substantially increased.
2	Q. The annual cost that the residents would pay?
3	A. Yes, because they would pay for a longer
4	period but it would be have halved, and it would drop
5	off, of course, sooner if it were paid off over seven
6	years.
7	Q. I'll have you look at two more documents that
8	I believe you have. The first one is a well, it's
9	entitled at the very top, in small print, "Chapter
10	540-2, Mobile Home Space Rent and Stabilization," and
11	it's a four-page document.
12	THE ARBITRATOR: Do you wish to mark this as
13	the next exhibit?
14	MR. STANTON: Yes, that would be Exhibit 6,
15	your Honor.
16	(Exhibit No. 6 was marked
17	for identification.)
18	BY MR. STANTON:
19	Q. If I ask you, Dr. Baar, do you know what this
20	document is or where it comes from?
21	A. This is from the Contra Costa County
22	ordinance. Many ordinances don't have the
23	capitalization schedule in them. If I had more time I
24	could possibly have found some more, but that one shows,
25	if you look over at the second page, it shows the land
	182

1	improvement, such as roads, 20 years. But then on the
2	other hand, for paving it says reslurry, four years, and
3	resurfacing, eight years. And so I guess the question
4	is what the park owners are doing. Is it closer to a
5	new paving or is it closer to a resurfacing? It's
6	clearly not, from my understand, a reslurrying.
7	Q. Just to make sure I understand the
8	significance of this document, you're saying that what
9	we're looking at is actually contained within the
10	ordinance language itself in Contra Costa County?
11	A. Yes.
12	Q. And is this a schedule that that county
13	actually uses, then, for mobile home park capital
14	improvement analysis?
15	A. Let me say it's in their ordinance. If they
16	don't use it, they are not following their ordinance.
17	Q. And then finally I'd like to mark as Exhibit
18	7, and I provided the hearing officer with this
19	document, a two-page document which has page numbers at
20	the bottom, 27 and 28. There's no title at the top. It
21	begins with the words " shall divide the total cost
22	of the improvement," and appears to be a couple of pages
23	out of a manual or a book of some sort.
24	(Exhibit No. 7 was marked
25	for identification.)
	183

1 BY MR. STANTON:

2 Can you describe what this document is. Ο. 3 Α. Yes. These are from the City of Yucaipa. Yucaipa is interesting because they have, I think, 30 4 5 mobile home parks, so they have a lot of mobile home park rent stabilization fair return cases and capital 6 7 improvement applications, and this is from their 8 regulations. 9 And this provides, on the second page, the 10 amortization period for paving is 15 years. So these 11 are just examples. And as I say, I'm not a roads 12 expert, but you know, seven years for what seems like, you know, a real overhaul of the road system is a short 13 14 period. 15 So to summarize your testimony on this point, Ο. 16 what you believe the proper interest rate should be that should be used for any of the temporary increase 17 18 categories, does that appear on Exhibit C?

A. I'd say there's no single proper interest rate. I'd say the most reasonable would be 7 percent because that's the return if somebody goes out and buys a mobile home park today, that's what they expect.

Q. And as to time, do you have an opinion, based upon what we've just looked at, as to how long it should be amortized or would that opinion have to be based upon

184

1	knowing what the improvements are?
2	A. Well, I guess what I would like to see in this
3	case was, you know, some evidence from the park owner,
4	the applicant, some opinion about what the useful life
5	of this is or also maybe an opinion with the persons
6	that made the bid about what the useful life was, so I
7	don't want to say X number of years is the right number
8	of years.
9	Q. Well, when we see item No. 3, capital
10	improvements, third line item, "Infrastructure,
11	\$320,000," can you tell from this document what
12	infrastructure we're talking about?
13	A. No. My understanding is that this is what the
14	lender required the park owner to place into escrow.
15	It's not connected to a particular capital improvement,
16	as far as I know.
17	Q. I guess what I'm asking is, wouldn't you need
18	to know what improvement it's connected to in order to
19	really assess the time period over which amortization
20	should be measured?
21	A. Right. Well, let me say this. The fact that
22	the lender made the park owner put \$320,000 in escrow
23	for future capital improvements is not the basis for
24	rent increase; the basis for the rent increase is a
25	specific capital improvement that's identified, a
	185

1	reasonable estimate as to the life before it goes
2	forward, and that's just not here, so I'm sort of
3	testifying a little bit in the dark. I just know
4	there's some money here that the lender required.
5	The fact that the lender required the park
6	owner to put the money in escrow is not a basis for
7	passing through. It's really a reserve amount until
8	it's spent or it's expenditures identified in some
9	detail.
10	Q. Let me try to ask sort of a wrap-up question
11	here and going back to the MNOI calculation that's been
12	presented, do you have any other comments with respect
13	to specifically the tables that have been marked as part
14	of Exhibit D and labeled Tables 3-A and 3-B? Do you
15	have any other comments?
16	A. You're going to Exhibit D now?
17	Q. Yes. The specific MNOI analysis that
18	Dr. St. John has presented that is marked and tabbed as
19	Exhibit D in the binder that we received today.
20	A. Well, the comment I'd make is if you look on
21	exhibit, you know, Table 3-B, page 4, and you go to
22	page line 156, it says "Net Justified Increase,
23	\$79,732," and then you go back to page 2, line 87, and
24	you see that the lease payments increased from \$39,338
25	to \$113,340, which is about \$74,000, and the net
	186

1	justified rent increase is \$79,000, so basically, you
2	know, if the claim weren't made for the lease payments,
3	that would basically have eliminated the net justified
4	rent increase of \$74,000.
5	Q. So the resulting MNOI number would, obviously,
6	be a lot less?
7	A. Right. The justification for this rent
8	increase under the MNOI standard is driven by the lease
9	payments.
10	Q. Do you have any other comments to Tables 3-A
11	or 3-B as they were presented today by Dr. St. John?
12	A. Okay, the other one I have which I remember
13	was about maybe the questions would bring out the
14	answer. The subscriptions went from a few hundred
15	dollars to about \$12,000. You'd have to find the line
16	that's on.
17	Q. I think that's line item 84
18	A. Yes.
19	Q on page 2 of the tables.
20	A. Yes. That should be clarified, because I've
21	seen in a number of cases where the dues to the WMA, the
22	Western Mobile Homeowners Association, which is really
23	an advocacy group for the park owners, and I'm not
24	criticizing the park owners paying those dues, but they
25	wouldn't be an allowable expense, operating expense that
	187

1	can be passed through to the residents.
2	Q. In other words, you're saying it's advocacy
3	which benefits only the park owner as opposed to the
4	residents and it's elective and not mandatory?
5	A. I wouldn't say that it's elective and not
6	mandatory, is not the issue, because you can say that
7	about a lot of things, but it's not an operating cost to
8	the park, it's a cost basically for advocacy, you know,
9	to eliminate rent regulations, and there might be other
10	uses for the money, but basically it's not for operating
11	the park. But that's a subject that we haven't heard
12	the park owner might have a different explanation of
13	what those costs are for.
14	Q. Sure. Would you just want know more about
15	that?
16	A. Right.
17	MR. STANTON: I may not have any more
18	questions, your Honor. Can we take our break now and
19	determine that?
20	THE ARBITRATOR: Yes. Let's take a 15-minute
21	break and we'll be back here at 25 after the hour.
22	(A brief recess was taken.)
23	THE ARBITRATOR: Do you have additional
24	questions for your witness?
25	MR. STANTON: Only a couple, your Honor.
	188

1	THE ARBITRATOR: Proceed.
2	BY MR. STANTON:
3	Q. Dr. Baar, did you want to clarify anything
4	about the base year testimony that you gave?
5	A. Well, I wanted to make one point because
6	otherwise I'll hear about in the next case. I have
7	recommended that the base year be back to 1994 because
8	it's the first year that expense data is available, and
9	I understand that's when the ordinance was adopted, or
10	just before, and I wouldn't have recommended that it be
11	the base year in a prior rate-of-return decision in this
12	case. I want to make that clear.
13	Q. If there had been a prior fair-return hearing,
14	you would have used that as the base year?
15	A. No, I would have recommended that that be used
16	as the base year.
17	Q. Is there any case where you've ever concluded
18	from the work you've done that a substantial rent
19	increase ended up being justified?
20	A. Yes. The cases I've worked on are wide
21	ranging, and there's a number of cases where I've
22	determined that \$85 or a \$100 increase is justified, and
23	there are others where I've concluded no increase was
24	justified, and many in the middle you know, other
25	ranges.
1	

FRANK O. NELSON & ASSOCIATES, INC.

189

1 Ο. Is this one of those cases where a large rent 2 increase is justified? 3 Α. No. Basically -- well, first of all, the first part of the underlying analysis is, as I 4 5 indicated, if you take out the lease payments, which I don't think are justified as the costs of a fair return 6 7 application, the park owner would be entitled to a very minimal increase, and the problem with the temporary 8 9 increases is that there's money in escrow but there 10 really hadn't been anything that's been identified as a 11 basis for a cost increase, and the claim for legal 12 expenses for the application, I think, is completely out of line of what would be typical for a fair return 13 application. So I do not have precise numbers, nor have 14 I put numbers into this, but I feel like if any rent 15 increase is justified, it would be very small. 16 17 MR. STANTON: Thank you. 18 No further questions. 19 THE ARBITRATOR: Mr. Ballantine, any 20 cross-examination? 21 MR. STANTON: Yes, your Honor. 22 THE ARBITRATOR: Please proceed. 23 24 CROSS-EXAMINATION 25 BY MR. BALLANTINE: 190

1	Q. Is Mr. Baar or Dr. Baar?
2	A. Well, "Dr. Baar" sounds stuffy, but I do have
3	a Ph.D.
4	Q. All right. Dr. Baar, let me pick up on some
5	of your last questions or your last answers to the
6	questions regarding the rent increase.
7	As an economist, have you performed an
8	assessment of exactly what the justified rent increase
9	would be in this case?
10	A. No. I haven't made a particular calculation.
11	And when you say "as an economist," I have an Ph.D. in
12	urban planning and extensive expertise in fair return
13	law, but I don't have a Ph.D. in economics.
14	Q. You're not trained as an economist?
15	A. No.
16	Q. You're not an economist, then?
17	A. No, I'm not an economist, I'm an expert in
18	housing economics and fair return.
19	Q. But your Ph.D. is in housing, not economics?
20	A. That's correct.
21	Q. So essentially your knowledge of the fair
22	return is essentially on the legal side?
23	A. No, I'd say it's on the real estate side, too.
24	Q. It's on the real estate side. You have
25	training in economics?
	191

1	A. Well, in the course of my preparing my Ph.D. I
2	did a lot of study of housing economics, and when I
3	taught housing, a lot of it had to do with housing
4	economics. I mean, that's the best
5	Q. Do you have training specifically in economics
6	to the degree of analysis specific analysis using
7	economic theories and mathematics?
8	A. No. My background in economics has do with
9	fair return, has to do with fair return in real estate
10	economics.
11	Q. But in whatever sub-field it is, my question,
12	sir, is do you have a background and training in
13	economics in the sense of using numbers and formula and
14	mathematics to derive results?
15	A. Well, yeah. I mean in real estate economics
16	you do all of that.
17	Q. What is your training?
18	A. Well, okay, let me say this. When you say my
19	training, you know, in the course of my work I spent 30
20	years doing fair-return analyses, and in the course of
21	preparing my dissertation was a lot of there was a
22	lot of the how, you know how economics related to
23	the real estate, but I didn't go to economics school.
24	Q. Did you take any classes in economics?
25	A. Rarely.
	192

FRANK O. NELSON & ASSOCIATES, INC.

192

1	Q. Okay. So have you performed an MNOI analysis
2	for Nomad Village Mobile Home Park?
3	A. What I did was I prepared comments or analyses
4	of specific parts of this application, but I didn't come
5	to a bottom number.
6	Q. So you have not prepared an MNOI analysis for
7	Nomad Village Mobile Home Park, correct?
8	A. No, I haven't done that, you're right. I
9	commented on specific parts of the costs claimed in this
10	application.
11	Q. We're going to talk about the comments you
12	made, but I want to be sure that we're clear. As you're
13	sitting here today, you have not come with an analysis
14	that you have prepared that you would purport to be an
15	MNOI analysis?
16	A. That's correct.
17	Q. And secondly, as I understand your testimony,
18	you haven't come today with a number in which you would
19	say that this is the number, an appropriate number for
20	rent increase that's warranted under the law, correct?
21	A. Right.
22	Q. So you don't have a number that we have to
23	work with that you would say this number is okay.
24	A. Right, but I would say no, you're right.
25	My analysis has been more certain parts of your
	193

1	number numbers should be changed.
2	Q. Like I said, we'll get into those pieces,
3	believe me. But I want to be sure that as you're
4	sitting here now, you don't sit here and say under the
5	facts as you've assessed them and under the law that you
6	claim to be an expert in fair-return analysis, that
7	there's a number that constitutes a fair return for this
8	particular park?
9	A. That's correct.
10	Q. Well, let's talk about some of the
11	sub-sections.
12	Now, you talked about fair-return analysis,
13	and you talked a little bit about using a base year
14	value, and you said one of the things is with the base
15	year value, or the base year, is to presume that the
16	park owner was getting a fair return in that base year,
17	is that correct?
18	A. That's correct.
19	Q. And do you know that Nomad Village Mobile Home
20	Park, Nomad Village, Inc., was getting a fair return in
21	1994?
22	A. Well, let me say this presumption and my
23	understanding is that was about when the ordinance was
24	adopted, so it would have been close to the rent that
25	the park owner, you know, picked or selected. You know,
	194

1	either regulation had barely impacted it or had not
2	impacted it, and, secondly, there was no evidence that
3	it wasn't a fair base rent.
4	Q. All right. So you said two things I think I
5	want to break down. Now, we're talking about the 1994
6	analysis, and as I understand it's your opinion that you
7	have expressed that this arbitrator should use '94 as
8	the base year?
9	A. Right.
10	Q. All right. Under MNOI analysis?
11	A. That's correct.
12	Q. And I think you have two reasons from that.
13	The first reason is that 1994 is about the year that the
14	rent control ordinance came in effect, and so you're
15	presuming that the park owner was getting a fair return
16	because there were market forces that were in play that
17	would have led to the numbers that we would see in their
18	financials.
19	A. Right.
20	Q. Got it. And the second one was you haven't
21	seen any evidence that the park owner wasn't getting a
22	fair return?
23	A. Right. And other factor is that it's the
24	earliest year that's available, to my understanding.
25	Q. All right, that's the third thing.
	195

1	Well, let's go back to the first factor. I
2	guess what you are essentially saying is that the idea
3	would be that you go as close as you can to the time
4	that the rent control ordinance went into effect because
5	you have a park owner that's allowed to make their rents
6	whatever essentially, whatever the market rate is and
7	their expenses should be reflective of market expenses?
8	A. Yes, as close to the market as is available.
9	Q. Okay. And if you go further away, if you go
10	into the rent control, a period of a time in which rent
11	control has taken place, then we don't necessarily know
12	if that's the case, correct?
13	A. You say "that's the case." You mean
14	Q. What you just said, that the income and
15	expenses are market based, well, particularly the
16	income, that the income is market based?
17	A. No, as you go through time the income is more
18	based on ordinance. The older the ordinance is and the
19	more you're into it, the rent is set by the ordinance
20	rather than the park owner.
21	Q. And wouldn't it be fair to say in those types
22	of cases, the further away you get from the start of the
23	ordinance, the more suspect the more or let's just
24	say, the less value is being market driven with that
25	year for being a base year for income?
	196

1	A. Right. I'd say it's preferable, but I'd also
2	say if you have you know, if you had a fair-return
3	application, or if you don't have better evidence, that
4	it's reasonable to use it.
5	Q. All right. Now, have you looked at the
6	Santa Barbara County Rent Control Ordinance?
7	A. Yes.
8	Q. When did you first become aware of it?
9	A. Well, I don't know when I first became aware
10	of it.
11	Q. Let me ask you this. When did you first
12	engage in any study or analysis of the rent control
13	ordinance?
14	A. Recent. Well, I say recently.
15	Q. For the purposes of this case?
16	A. Yes. I mean, I might have looked at it
17	before
18	Q. You don't have any recollection of doing that?
19	A. No, not specifically.
20	Q. And what exactly did you do to review the
21	ordinance?
22	A. Well, I basically focused on the increases in
23	the maximum rent schedule section. And because that's
24	what I basically I basically focused that's what I
25	basically focused on.
	197

1	Q. When you were studying the ordinance, did you
2	note that in fact the ordinance was enacted in 1994 but
3	was enacted in 1979?
4	A. No. No, I didn't.
5	Q. You didn't know that?
6	A. Okay.
7	Q. You didn't know, for example, 11A-3,
8	Exemptions, talking about the chapter applying as of
9	November 21, 1979?
10	A. Right. Okay. I see what you're saying.
11	Q. And you didn't note that all right. So you
12	weren't aware that it's been around since 1979?
13	A. No.
14	Q. So you would have to concede, then, that 1994,
15	in fact, is almost 20 years after the rent control
16	ordinance was first enacted?
17	A. Yeah, 15 years, yes.
18	Q. All right, 15 years. And so based on your
19	testimony, you would concede that there's some question
20	as to whether or not the 1994 numbers were truly
21	reflecting market conditions?
22	A. Right.
23	Q. So that lessens its value as a base year?
24	A. Yes, it's not as good. I still think it's the
25	best base year.
	198

1	Q. Sir, there's not a lot of difference between
2	1994 and 2007, is there?
3	A. Well, I think there's 13 years.
4	Q. Well, what about 2007 makes it less valuable?
5	A. Well, I think, you know, basically you're just
6	looking at the impact over a three-year period,
7	comparing two points that are only three years part as
8	opposed to comparing if you go back to 1994, you're
9	comparing two points that are 18 years apart, and you're
10	looking at how the rent increases compared with what
11	would be a fair return. You're looking at the income at
12	two points 18 years apart and so you're looking at a
13	long-term impact of the regulation.
14	Q. Well, you're also looking at a point
15	neither one of those are close to the time in which the
16	ordinance was first enacted, correct?
17	A. That's correct.
18	Q. So to that degree, neither one of them is
19	going to be particularly valuable in telling us that
20	this gives us idea for the base year of what market
21	conditions were like, "market" meaning unregulated rents
22	for mobile home spaces.
23	A. Well, right, but I think that, you know,
24	there's a big difference between looking at an impact of
25	the ordinance over 18 years and looking at it over three
	199

1	years, and what happened is that three-year period, you
2	have property tax increase, but on the other hand,
3	before the sale for 15 years, you know, 13 years,
4	property taxes were going up 2 percent a year, I
5	imagine.
6	Q. You imagine. But you don't know because you
7	didn't study any of the financials for this year, did
8	you?
9	A. Right. So you're looking at long-term impact,
10	and the other you're looking at very short-term impact.
11	Even if it's true that they were well into the rent
12	control period, you're looking I think, basically, in
13	these cases, you know, they have tried to use the
14	earliest period possible. That's the theory, unless
15	there's been a prior application.
16	Q. Was there a prior application?
17	A. Not to my knowledge.
18	Q. And other than that, other than just you like
19	a long span of time do you have any other reasons for
20	favoring 1994?
21	A. No.
22	Q. Can you identify anything that's happened
23	between 1994 and 2007 that would indicate other than
24	the passage of time, that would indicated one year is
25	preferable over the other?
	200

1 Α. No, that's the factor, the fact that one is 2 measuring long-term impact and one is measuring 3 short-term impact. But you can't identify anything that's 4 Q. 5 happened over that period of time, can you, that would 6 somehow impact the MNOI analysis or make one year more valuable than the other, is that correct? 7 Α. No, not apart from that. 8 Okay. Now let's talk about the indexing 9 Ο. 10 amount. You've also said that we -- you think that we 11 should use the 75 percent of CPI indexing and not 100 12 percent indexing, but your position is that it's not 13 black and white and there's no specific rule in the 14 ordinance or provision in the ordinance that governs 15 that, is that correct? 16 Α. Right. Except I would say one thing. The 17 ordinance -- there is a provision that the adjustment --18 that half the allowable annual increase is used as the 19 profit adjustment factor, the return on investment. Ιf 20 you go to section 11A-5, and if you go to section 21 (i)(1), it says: "First grant one half of the automatic 22 increase to management as adjusted reasonable return on investment." And that seems to indicate that they're 23 24 saying, you know, adjusting the NOI by one half of the automatic increase. 25

1	Q. You're saying it suggested that but it doesn't
2	specifically say that?
3	A. It doesn't use that language, but it's the
4	type it's an adjustment it's a profit adjustment
5	as opposed to an expense, because section I-2 is the
6	expense adjustment. Then, you know, there are also
7	additional expense adjustments. Section I-1 is the
8	profit adjustment, and that's something less than CPI.
9	Q. So as I understand your testimony now, you're
10	essentially saying that there's no explicit requirement
11	that the indexing from the base year be something less
12	than the CPI index, but you think that the provision
13	that you just mentioned suggests that that may be the
14	better approach?
15	A. Right.
16	Q. All right. Now, you've also provided, I
17	think, a justification for why you think it's okay not
18	to let park owners, in calculating their fair return,
19	not to go at 100 percent of CPI, even though you have
20	CPI going along and, as I understand it, your position
21	is because real estate is leveraged and the equity is
22	growing. So the equity is kind of compensating for
23	that, the
24	A. In the standard case, yes.
25	Q. Okay. Well, how about this case?
	202

1	A. This case, I don't know. But the regulation
2	deals with the standard case and you don't want a system
3	where you tie the rent increases to the particular
4	leveraging of the particular owner. I mean there's
5	strong rationale for not doing that.
6	Q. Your strong rationale, as I understand it, is
7	because that real estate is leveraged and real estate
8	equity grows, correct?
9	A. Yes, that's one rationale. It can grow faster
10	than the increase in the rents.
11	Q. Okay, I understood that. Is there anything
12	else, is there any other basis by which you justify less
13	than 100 percent indexing?
14	A. Well, one thing is, the courts have said
15	one thing is you have a kind of thing that you know,
16	when you're looking at fair return, even though it
17	speaks in economic terms, the courts have also said it's
18	a legal concept.
19	If the courts came out tomorrow and said 100
20	percent indexing is constitutionally required, I
21	wouldn't be here testifying that less than 100 percent
22	indexing is okay. But the courts have done the
23	opposite. In the Court of Appeal opinions they have
24	said less than 100 percent indexing is constitutional,
25	you know, on the some of the grounds that I've
	203

FRANK O. NELSON & ASSOCIATES, INC.

203

1	described, and they have specifically upheld 40 and 50
2	percent indexing.
3	Q. Let's make sure we have apples and apples. In
4	those cases we are talking about the automatic
5	increases, correct?
6	A. No, talking with the NOI standard.
7	Q. The NOI standard for the indexing. But the
8	rationale that you said and told us about, the reason
9	why it's okay for the park owner, that you have said
10	because you've said it's ambiguous in this case but it's
11	suggested that, under the ordinance, that we ought to do
12	75 percent suggestion so I want to go into
13	rationale as to where that came from, and your rationale
14	is that the equity basically, the equity growth
15	compensates the park owner for that?
16	A. In the industry.
17	Q. Do you have any other rationale?
18	A. Well, another rationale is it's, you know,
19	it's not a growing investment, it's a return on a fixed,
20	risk-free investment in land. It's a fixed investment.
21	Q. Anything else?
22	A. No. Those I'd say
23	Q. Those are the two bases?
24	A. Yes.
25	Q. In this particular case the park operator
	204

1	doesn't own the property, my client doesn't own the
2	property, does he?
3	A. No, he
4	Q. He's not going he or it it's actually an
5	entity, it it's not going to realize any equity gain,
6	it's not going to have anything to sell when
7	A. Right, but somebody else does own the
8	property
9	THE ARBITRATOR: It's question and answer,
10	please.
11	MR. BALLANTINE: I'm sorry, your Honor.
12	Q. Go ahead, Doctor.
13	A. But there is somebody else. There's a split
14	ownership in this property, in a sense. The park the
15	applicant has a lease interest, somebody else owns the
16	land, and they have a right to a return on that land.
17	And there are dual owners of this property, and the
18	return is growing and the value of the property is
19	growing.
20	Q. But that's not accruing to the benefit of my
21	client, is it?
22	A. Well, your client is entitled to a growth in
23	net operating income, so I'd say yes.
24	Q. But your whole rationale for saying that the
25	only growth he gets is 75 percent of CPI is the idea
	205

1	that the equity growth is going to compensate him, and
2	I'm simply saying, that equity growth compensation is
3	not going to happen for my client, correct?
4	A. No, it's going to happen for the land owner.
5	Q. Right, and that's not my client.
6	Now, your other issue was that return on a
7	fixed investment, and you're saying a mobile home park
8	is not a risky investment?
9	A. Yes.
10	Q. But essentially it has some risk, doesn't it?
11	If my client is not able to get a rent increase and is
12	operating at a loss, that is some risk, isn't it?
13	A. Well, let me say, nothing has no risk. I'd
14	say that there's no you know, there could be
15	hurricanes, floods, earthquakes, all that stuff. And
16	I'll clarify. There's virtually I'm not saying it's
17	100 percent, but there's virtually no rent risk. Once a
18	park is full, the mobile homes are there, if the rent
19	goes up and it's really high, the value of the mobile
20	homes goes down and acts a cushion. So basically, you
21	know, the park owner has security that they can always
22	get the rents for the spaces. They have the mobile
23	homes as security on the spaces.
24	Q. Well, but they don't hold security interest in
25	the mobile homes, correct?
	206

1	A. Well, if the resident doesn't pay the rent
2	they're going to lose the mobile home. And the park
3	owner, my understanding, can make some kind of the
4	mobile home is not, as practical matter, moveable so you
5	have got this buffer in there, and the whole literature
6	I've seen and reports over and over is that the vacancy
7	rates, unless a park owner raises the rents through the
8	moon, the vacancy rates are about 1 percent.
9	Q. But, sir, isn't there a further risk factor
10	that if operating costs rise sufficiently, the park
11	owner can't recover those, they're operating at a loss,
12	that's a risk, isn't it?
13	A. Yes. It's not zero risk, they have a right
14	under the ordinance to a growing net operating income,
15	which means a right to cover their operating costs
16	increases.
17	Q. We'll see about that, I guess, won't we.
18	Let me go, then, to some operating costs. The
19	ground lease increase, you've challenged the recovery
20	for any amount of increase in the ground lease?
21	A. That's right.
22	Q. And as I recall, your Exhibit 3 that you
23	provided and this is from your collection and
24	these are, as I understand, quickly glancing at these
25	and your testimony, Exhibit 3 is various ordinances that
	207

1	specifically allow the land lease to be among the
2	factors taken into consideration by the arbitrator or
3	the rent control board for an increased rent?
4	A. That's correct.
5	Q. So bottom line is, Exhibit 3 tells us that
6	these are ordinances that say if there's an increase in
7	the ground lease for the leased land on which the mobile
8	home park is there, that can be the basis for the
9	operator, like my client, to come forward and ask for a
10	rent increase?
11	A. Yes.
12	Q. All right. So I take it you would agree that
13	there's nothing that there's no magic rule that says
14	under no circumstances is a park operator allowed to
15	recover increased costs of a ground lease because in
16	fact some ordinances specifically say you can do that.
17	A. No. Right, no, I didn't say that.
18	Q. And you're not saying that these ordinances
19	are unconstitutional, that there's something wrong with
20	these provisions in these particular ordinances?
21	A. No. What I'm saying is where it's been
22	allowed, it's been allowed subject to a specific
23	provision, in my experience, that allows it.
24	Q. Can you identify a case where there wasn't a
25	specific provision and it wasn't allowed?
	208

FRANK O. NELSON & ASSOCIATES, INC.

SANTA MARIA SANTA BARBARA (805) 966-4562

1	A. Well, I can have to go back. In all the
2	cases I've been in, and I'd have to go back through all
3	of them, I can't remember where it was allowed when it
4	wasn't specifically authorized. There haven't been a
5	lot of these type of cases, but I have never seen it
6	allowed where it wasn't specifically authorized.
7	Q. And my question is, can you point to a single
8	case in which you have seen where you have an ordinance
9	that didn't necessarily have a specific provision, at
10	least was not one of these ordinances set forth in
11	Exhibit 3, and which there was an increase in ground
12	lease and it was allowed?
13	A. Okay, I can't point to a particular case. I'd
14	have to go back through all 50 or 60 cases. I do have
15	some recollections it's been denied.
16	Q. You have some recollection it's been denied
17	but you can't tell me what case or where?
18	A. No.
19	Q. And, sir, Dr. Baar, you knew before you got
20	here today that one of the bases for our rent increase
21	was an increase in ground lease, correct?
22	A. That's correct.
23	Q. We didn't just spring this on you?
24	A. No, that's correct.
25	Q. But nevertheless, as you sit here today, you
	209

FRANK O. NELSON & ASSOCIATES, INC.

9

Γ

1	can't identify a single jurisdiction in which that was
2	denied, a rent increase was denied based on an increased
3	ground lease?
4	A. Right. And also, converse, I've never seen
5	where it's granted.
6	Q. And you would certainly agree that there were
7	ordinances that allowed for it?
8	A. Yes, I provided those.
9	Q. Now, your position is that, as I understand
10	your testimony, that the rent control ordinance for
11	Santa Barbara County you agree we're operating under
12	Santa Barbara County's Rent Control ordinance in these
13	proceedings?
14	A. Yes.
15	Q. And that it governs what we do?
16	A. Yes, I'm assuming that. Otherwise we wouldn't
17	be here.
18	Q. Okay. And as I understand it your position,
19	the Santa Barbara County ordinance, because it does not
20	have an express provision allowing ground lease as an
21	allowable expense that the arbitrator may take into
22	consideration, the arbitrator cannot take the ground
23	lease into consideration?
24	A. Yes, and I said there are other reasons, too.
25	You know, it excludes investment expenses, principal and
	210

1	interest specifically, and, secondly, you know, allowing
2	it would sort of undermine the whole sense of a
3	maintenance and operating income theory which is
4	basically that, you know, you're entitled to growth in
5	the operating income, and what growth you allow doesn't
6	depend on how much you invested or how you invested it,
7	it's more the investor looks at what net operating
8	income is allowed, and, of course, they can't predict
9	inflation, but they're buying something with a right to
10	growth in the net operating income, they're not under an
11	ordinance where they can fix what the rent will be
12	depending on how they fashioned the investment.
13	Q. Sir, I take it that argument is universal.
14	That's a statewide argument, correct?
15	A. Well, it's an argument about maintenance of
16	net operating income approach and fair return analysis.
17	Q. Well, that's not specific to this county,
18	that's a general principle?
19	A. Yes, if I were in Sonoma County, I'd say the
20	same thing, or anywhere.
21	Q. But notwithstanding you just made that
22	argument, there are certain ordinances that do provide
23	for that?
24	A. No, that's right.
25	Q. So those same arguments would apply in those
	211

1	jurisdictions, they would just have specifically chosen
2	to delineate ground lease payments, among other things,
3	as costs that they do allow as pass-throughs?
4	A. Yes, that's correct. It's not something I
5	would recommend, but I would follow it if I were doing a
6	fair-return analysis in those jurisdictions.
7	Q. In Santa Barbara County if we look at section
8	11A-5, sub-section f, sub-section 1
9	A. Just slow down a little. Section 11A-5
10	Q. Sub f
11	A. Okay.
12	Q sub-section 1. I want to go through that
13	with you a little bit. First of all, sub-section F says
14	the arbitrator shall consider all relevant factors to
15	the extent evidence is introduced by either party,
16	correct?
17	A. Correct.
18	Q. And it says: "Such relevant factors," and
19	this is for determining an increase, permanent increase,
20	"may include," and I think this is the key clause, "but
21	are not limited to increase in management's ordinary and
22	necessary maintenance and operating expenses," and then
23	it goes on and lists certain things including increases
24	in the property taxes and other things, correct?
25	A. That's correct.
	21.2

212

1 Ο. Now, you point out that ground lease costs are not included in that list? 2 3 Α. Right. They're not operating expenses. I mean, they're expenses that your client has but they're 4 not operating expenses. 5 Okay. But you would agree with me, wouldn't 6 Ο. 7 you, that this ordinance specifically says that the relevant factors can include but are not limited to the 8 enumerated clauses? 9 Right, I think this -- you know, this provides 10 Α. for, you know, this case for someone to consider factors 11 12 that they consider relevant. 13 Ο. Okay. And so one of those factors, you would 14 say, that this arbitrator could consider if he considers 15 it relevant would be an increased ground lease cost, 16 correct? Α. Yes, if he -- yes, this is relevant. An 17 18 arbitrator can include what that person concludes is 19 relevant. 20 Q. And it's not prohibited from including a 21 ground lease cost in these proceedings? Α. Right. I'm saying it wouldn't be reasonable. 22 That's what I'm saying. 23 But you're saying the arbitrator is not 24 Q. 25 prevented from considering that cost? 213

1	A. Well, let me say this is a tricky question in
2	the sense that on one hand it says relevant factors may
3	include, but not limited to, so you can say because it
4	says "but not limited to," you can include anything.
5	But on the other hand, I mean, obviously if
6	they included the age of the park, included the age of
7	the park residents, I'd say he's not allowed to do that.
8	So it's not limited to a blank check. That's what I'm
9	saying.
10	Q. That may be the case, sir, but what I'm trying
11	to identify is, and I think you've agreed with me, that
12	under the language of this ordinance, these arbitration
13	proceedings and this arbitrator is entitled to consider,
14	to the degree that he feels appropriate, increases in
15	ground lease costs?
16	A. Actually, thinking this over now, it doesn't
17	specifically say he's prohibited, but I'd say it would
18	completely undermine the operation of the ordinance. So
19	I would say in that sense it wouldn't be reasonable.
20	Because the park owner, your client, can go out and sign
21	a lease tomorrow where the park owner landowner gets
22	30 percent of the rent and that would justify another
23	rent increase, or 40 percent.
24	So I'd say it would not I'll qualify it.
25	When I said he's not prohibited, this language
	214

1	technically does not prohibit the arbitrator from
2	considering that, but I'd say it's my opinion that it
3	wouldn't be a reasonable and it couldn't be consistent
4	with the purposes of the ordinance because you wouldn't
5	have a rent regulation in the sense that there's no
6	limit on what the lease can say.
7	Q. Well, but doesn't that come down to
8	reasonableness, though? You're speculating on something
9	that hasn't happened to come up with a fee that you deem
10	to be an unreasonable fee?
11	A. Well, let me say this. In the absence of
12	regulation, you know, let's say the rents could go up
13	another \$200 or \$300, because mobile homes have become
14	pretty worthless, but that would be the homeowners'
15	problem, not the park owner's problem. So the park
16	owner could say, "Well, I want, you know, 40 percent to
17	50 percent," and somebody could say, "Well, I'll pay
18	this because I can raise the rent \$200 and I can pass it
19	through. I can pass through the lease, so I'll pay it.
20	It's no skin off my teeth." It's no skin off your
21	client's teeth if the lease payments double because it
22	can be passed through.
23	Q. Not necessarily. That's a hypothesis, you're
24	speculating. That's a hypothetical that's not before
25	us.
	215

215

(. :

1	A. Well, what I have seen when you say a
2	hypothetical, you have these captive residents. So
3	let's say, hypothetically, they pay \$50,000 for a mobile
4	home and the rent is \$500, well, if the rent goes to
5	\$800, maybe the mobile home would be worth \$5,000. And
6	in places where there's not regulation, in some parks
7	that's happened. There's a limit on that happening
8	because some park owners are just not going to do that.
9	They feel it's unconscionable, but that's what happens
10	when the rents go way up. There's nothing the residents
11	can do.
12	Q. They can petition in these proceedings,
13	correct?
14	THE ARBITRATOR: Gentlemen, gentlemen, we're
15	getting into argument, not question and answer. Let's
16	get back to the Q's and A's.
17	BY MR. BALLANTINE:
18	Q. Sir, can you point to anything in this
19	ordinance that says that this arbitrator cannot, is
20	prohibited from considering what a fair return to my
21	client is, cannot consider the increase in ground lease?
22	A. Okay. I think I've answered that. I said
23	there's no specific language, but $\dot{\mathrm{I}}$ would say it would
24	be inconsistent with the ordinance.
25	Q. Do you have any evidence that you brought here
	216

today that shows that the 20 percent ground lease fee, 1 2 rent, is -- was not the product of an arm's-length 3 negotiation? Α. No, I don't. 4 Have you brought any evidence to show that the 5 0. ground lease fee of 20 percent is not a market ground 6 7 lease fee? No. What I was going to say, it's a return to 8 Ά. the --9 Thank you. Let me ask you one other thing 10 Ο. 11 about ground lease. If you had a normal case for the ground lease in a base year and a comparison year and it 1.2 was the same number, would you recommend taking the 13 14 ground lease fees out for both years? 15 Α. Yes. Can you think of a case in which that was 16 Ο. 17 done? Well, let me say, any analysis that I've done, 18 Α. if the rent -- if the expense is not allowed in the 19 20 current year, I've taken it out of the base year. But I'm asking you, can you think of a 21 0. 22 specific case where this was done, in the hypothetical I 23 gave you? 24 Α. No, I don't know of a specific case. I'm just telling you that's how I've done the analysis. 25 217

1	Q. Can you think of a case in which you
2	recommended that ground lease fees be left out?
3	A. I know I've done that.
4	Q. Can you identify the case?
5	A. No.
6	Q. All right. Let's talk about the capital
7	expense component of the rent increase.
8	You testified that I think your quote was
9	basically to the effect that utility regulations
10	preclude pass-through of any costs regarding the
11	upgrades or replacement of the gas and electric system?
12	A. Yes, and I'll make one qualification that I
13	didn't think of. The costs associated with the common
14	area increases could be passed through.
15	Q. Well, okay.
16	A. That's usually a small percentage.
17	Q. Beyond that, though, I just want to go back to
18	your testimony. Your position, I think, is that utility
19	regulations preclude pass-through of gas and electric?
20	A. Right.
21	Q. Can you tell us what regulations those are?
22	A. Except for common areas.
23	Q. Can you tell us what regulations they are?
24	A. I don't know the section numbers. They're
25	cited in Rainbow.
	218

(.

1	Q. As pointed out, the Rainbow decision was over
2	10 years ago, in 1998 it was finally published as an
3	appellate opinion, so the underlying proceedings were
4	before that time?
5	A. Right.
6	Q. So it's really for, like, a 15-year-old case,
7	correct?
8	A. Right. I don't know how many, but it preceded
9	1998.
10	Q. And I guess the reason why I ask, isn't it
11	true that since that time under Amby [phonetic] and
12	other cases the regulations have changed dramatically?
13	A. Well, let me say, consistently in the city's
14	rent regulation it's been the same practice and rule
15	that the utility, gas and electricity expenses are
16	excluded.
17	Q. Consistently in the what?
18	A. It's been a consistent rule in the
19	interpretation in the jurisdictions, in those
20	jurisdictions with mobile home rent control that the gas
21	and electricity expenses are excluded, except for you
22	know, I don't have to keep repeating it except in
23	common areas.
24	Q. Can you cite a specific regulation that you
25	claim is in effect right now, today, as we speak?
	219

SANTA MARIA SANTA BARBARA (805) 966-4562

1	A. No. It's been a given in these cases.
2	Q. Were you aware that the Rainbow Disposal case
3	was superseded by various proceedings in the CUP?
4	A. Not in regard to this factor, this conclusion.
5	Q. But you can't identify a rule or regulation
6	that you contend is in effect right now?
7	A. No.
8	Q. Let's now go to under Exhibit 3 excuse me,
9	Exhibit C.
10	A. This is in your exhibits?
11	Q. Yes. Exhibit C in the notebook, the exhibit
12	book, that's the one-page spreadsheet, one page plus the
13	notes on the second page. Do you have that?
14	A. Yes. You said Exhibit C and you said the
15	second page?
16	Q. No, I'm sorry, Exhibit C, which is a two-page
17	exhibit.
18	A. Oh, I'm sorry.
19	Q. I said it was a one-page exhibit and I
20	corrected myself and said the second page has some notes
21	on it. I apologize. I was talking about the first
22	page.
23	A. I understand, yeah.
24	Q. You gave testimony about section 4,
25	uncompensated increases. What we talked about is kind
	220

1 of the regulatory lag.

Now, as I understand it, you've challenged the park owner's -- or the park operator's right to recover for any of that category, and setting aside the basis of the land lease issue -- I take it that the property tax increase, you don't dispute on theory that the operator is entitled to increased property taxes? A. No, that's correct.

9 Q. So you've agreed with that. And setting aside 10 your difference of opinion on the land lease issue, 11 assuming but not making you -- solely arguing and not 12 making you concede the land lease point, as I understand 13 it you are challenging the right to collect this 14 regulatory lag amount on the grounds that it's been 15 essentially too long?

A. Right.

Α.

Q. Now, you said, I think, there's no boundary as
to how long, but think it is too long in this case?
A. Yes. Unless there's a specific evidence that

A. Yes. Unless there's a specific evidence that they couldn't -- they were changed, that they didn't even know it for years, but they knew when they purchased the park.

Q. When did they know about the property taxincrease?

25

16

When you purchase the park -- okay, I take it

221

back. They didn't because this was a lease and you're 1 contesting that you didn't know when you bought your 2 interest. 3 Yeah. And we didn't purchase the park. Ο. 4 5 Α. Right, you just got the land lease. Just the land lease, that's correct. So my 6 Ο. question is, isn't it the case they didn't know right 7 away, there was some period of time before they found 8 out from the County that the County was taking the 9 position that there was a property tax increase? 10 Okay. I'd say if, you know, if there was a 11 Α. justification for -- you know, I said if there was a 12 justification for waiting for years, but I haven't seen 13 one. Maybe there was; I haven't seen one. 14 Do you know when the park first became aware 15 Ο. that the County was taking the position that there was a 16 17 reassessment --No. I already gave testimony about that. 18 Α. So you haven't looked into that, you don't 19 Ο. 20 know what was going on during that period of time? 21 Α. Right. So I think your testimony, then, may be that 22 Ο. 23 this might be a reasonable basis for --I said there were exceptional circumstances. 24 Α. Okay. And so you don't have an opinion 25 Ο. 222

specifically on that point based upon any facts? 1 2 Α. Right. 0. Okav. But assuming that the park owner knew 3 you were arguing that the park owner waited too long and 4 they should have sprung it on the residents sooner? 5 6 Α. Right. When? 7 Q. When? Α. 8 9 Ο. Yeah, when? If they waited too long, I suppose you have an opinion as to when they should have 10 done it. 11 Well, if they knew about it three years ago, Α. 12 I'd say, you know, within a year they should have, 13 because it's a significant cost increase. 14 But that's not a bright line, that's just --15 Ο. Well, no absolute lines in this, but I'd say, Α. 16 you know, waiting several years to have a significant 17 cost increase and then saying it's been a few years but 18 now I want to pass it through . . . 19I take it part of what you're saying is it's 20 Ο. better that the homeowners know sooner rather than later 21 about a rent increase? 22 Right. We have a situation where old expenses 23 Α. were brought in. I'm not saying three years is real 24 old, but basically, people should know what situation 25 223

1	they're in, you know, and don't discover few years down
2	the road that they have to pay for something that
3	happened years ago.
4	Q. And under that rationale, wouldn't be better
5	if homeowners knew in advance rather than after the
6	fact?
7	A. Yes.
8	Q. And in contrast to 4 I understand your
9	issues to 5 and 6. You argue it hasn't been incurred
10	yet?
11	A. Right.
12	Q. So in that case, you criticize the fact that
13	the homeowners know in advance, you don't agree with
14	that in this particular case?
15	A. Well, the problem with these is, to me,
16	they're estimates, they're not known. You know, we have
17	an estimate of the property you know, one hand what
18	I'm talking about, No. 4, property tax increase, but we
19	haven't heard testimony about when the park owner knew
20	it. That's the issue there.
21	And in 5 and 6, we're dealing with things,
22	unless you know already that the professional fees are
23	\$125,000 for the rent increase, and there's an issue
24	about that, and the property tax that, you know, we
25	don't have much information about that, you know, about
	224

1	cost of the property tax increase. It says anticipated.
2	Q. So you would say that you want more
З	information or that it shouldn't be passed through until
4	after it's actually occurred?
5	A. I would say that both. Both. There should be
6	more information and, secondly, they because what
7	happens you know, the anticipated property tax fee is
8	\$50,000. What happens if it's only \$10,000 that's
9	spent?
10	Q. You're familiar with the
11	A. This is a little different than the capital
12	improvement that we have the bids. Of course, I guess
13	you could project, as a lawyer, what it's going to cost.
14	And my issue with No. 6 is it's just
15	completely out of line what I have seen in other cases.
16	Q. We'll get to that. Let's start with 5. Now,
17	for that one, as I understand it, you don't necessarily
18	dispute the concept of the fact that if the park incurs
19	professional fees relating to a challenging assessing
20	and challenging a property tax assessment, you don't
21	necessarily disagree with the concept that that's
22	something that the park owner ought to be able to
23	recover the cost of
24	A. Right.
25	Q through a rent increase?
	225

1	A. Right, right.
2	Q. All right. And you also, I think,
3	acknowledged
4	A. Let me say this. I said it wasn't a
5	black-and-white issue because it's tricky. I mean, what
6	if the park owner spends the \$15,000 and gets nothing
7	for it? I mean the lease owner, not the park owner
8	spends \$50,000 and gets nothing for it. Should the
9	residents have to pay that? I said it's not a
10	black-and-white issue.
11	Q. Why, in your opinion, would it be necessarily
12	the success of that outcome be dependent on whether or
13	not I mean, if the park owner really incurs the
14	expense and that's actually what they incur out of
15	pocket, why wouldn't the success of the appeal
16	necessarily be derivative
17	A. Well, the horrible situation is whether it's a
18	good legal theory or not, the park owner can go out and
19	spend the \$50,000 and recoup the money from the
20	residents, whether it's a wise legal challenge or not.
21	That's part of the problem. I'm saying it's not black
22	and white, and that's part of the problem.
23	When you have a system where somebody you
24	have no incentive, and I mean your client, to not spend
25	the \$50,000 because whether it's a sensible expense or
	226

ſ

1	not, you get it, the residents pay it.
2	Q. Well, not necessarily. The residents have
З	challenged it in this particular case, correct?
4	A. Right.
5	Q. In fact, you challenged it.
6	A. Right, but I'm saying if it wasn't challenged,
7	if it was a right to pass that through, you know, you
8	have this difficult situation. What if it's a
9	nonsensical expense?
10	Q. Well, so here it is, it's in this rent
11	increase notice. So as you sit here today, is it an
12	appropriate expenditure or not?
13	A. No, I'm saying it's not a black-and-white
14	issue. I'd say it looks like it's reasonable, but we
15	have problems with it. I'm saying unfortunately, you
16	have to say it's "yes" or "no" absolutely. In this kind
17	of case, I haven't this is a case where we don't know
18	whether it's reasonable or not.
19	Q. So you have no opinion?
20	A. Well, I think I've stated my opinion about
21	what I feel it's reasonable, but I'd have concerns
22	about it.
23	Q. Are you familiar with contested property tax
24	litigation?
25	A. Let me say it's not something I've done.
	227

0. Are you familiar with the cost or what's 1 involved? 2 3 Α. No. Are you aware there's an administrative 0. 4 proceeding that would be followed by a writ of mandate 5 proceeding in the Superior Court? 6 7 I would imagine that. Α. And you understand there would be costs of 8 Ο. attorneys' costs, accountants' costs, experts --9 Right, right. The one variable here, the 10 Α. problem is we don't have measures of whether in these 11 specific facts situations it's a wise challenge. 12 All right. And is it your opinion that the 13 Ο. ordinance gives the homeowners the right to make that 14 determination, a legal assessment in advance? 15 Well, it would be hard to do. Yes, it would 16 Α. 17 be very hard to do. Well, there's one thing we agree on. I'm just 18 Ο. 19 trying to find out what your opinion is. T know that. 20 Ά. And I take it you're familiar with experts --21 Q. excuse me, you're familiar with professionals working on 22 23 retainer? Α. Yes. 24 25 Q. And a refundable retainer that they project

228

1	what the cost is?
2	A. Right.
3	Q. And sometimes they refund it, sometimes they
4	go over it
5	A. Right.
6	Q. And
7	THE ARBITRATOR: Gentlemen, one at a time.
8	BY MR. BALLANTINE:
9	Q. And, I take it, you wouldn't say it's
10	necessarily unreasonable that a property tax appeal bill
11	would be something that would be worked on on a retainer
12	basis?
13	A. Well, let me say this. I'll accept what you
14	say. I'm not saying I imagine it is. I'm not an
15	expert on this.
16	Q. All right. And I take it, though, you noted
17	in your review of the ordinance that in the event that
18	the park bills the homeowners for an expense that they
19	believe they are going to incur and then they no longer
20	incur that, that they're supposed to refund the rent or,
21	at least, cease charging for the rent once they no
22	longer have the expense?
23	A. Yes.
24	Q. And as far as you understood, that would apply
25	to this item, correct?
	229

A. I think I'd have to go back, but I'll accept
your word.
Q. In other words, if the property owner or the
park owner collected for this in anticipation of
spending a certain amount of money and then wound up not
spending all of it, that they would provide that to the
homeowners?
A. My understanding, also, is, though, that the
advance expense allowances are connected with capital
improvements, and I might be wrong about that, but I
think they're connected with capital improvements.
Q. Well, do you see anything wrong about treating
it in a manner like this under as a professional
expense?
A. Well, usually ordinances, in a fair return
proceeding, advance expenses I've seen them allowed
where, you know, let's say in this ordinance, for
capital improvements it's very specific or if it's
a property tax increase that's certain to occur, but
other types of expenses usually haven't been allowed.
I'd have to
Q. Let me ask you this relative to your last
statement. What if the park owner had gone through and
challenged the property tax assessment and whatever the
outcome was and then came back and used that as the
230

1	basis and said, "Here's the bill, this is what it cost,
2	it was actually about \$50,000, here's the bill for
3	that," wouldn't you be sitting here saying, "You should
4	have told us in advance rather than waiting for the two
5	years until the litigation concluded"?
6	A. No. It would have been reasonable to wait
7	until the expense was known.
8	Q. And you would acknowledge that this ordinance
9	doesn't have a provision to petition an arbitrator or
10	other board in advance of an expense to find out if they
11	are granted the right to incur that and charge that
12	expense to the homeowners?
13	A. Yeah, I don't think it has that type of
14	provision. The capital improvements it does.
15	Q. Well, I disagree with you, sir. Can you show
16	us where. Let me ask you this.
17	A. Oh, hold on, I take it back. The capital
18	improvement has to be reviewed. You can go through a
19	prospective capital improvement and say I'm going to
20	spend \$300,000 to redo the roads and I want this
21	approved.
22	Q. Where is that?
23	A. Well, you go to l1A-6-(a)(5), and it says:
24	"If the management fails to begin construction of the
25	capital improvement within six months after the approval
	231

FRANK O. NELSON & ASSOCIATES, INC.

31

1	of the cost " To me, that says you can get
2	approval before you've done it.
3	Q. I don't disagree with you there. I completely
4	agree with that. I guess my question is this: You're
5	familiar with ordinances. In some case ordinances
6	basically say to a park, if you want to propose a rent
7	increase, what you have to do is go to the rent control
8	board in advance and propose it and the rent control
9	will have a hearing and make a ruling on it. So the
10	park owner has to ask before they can
11	A impose a rent increase.
12	Q. Yes. This ordinance doesn't have such a
13	provision, does it?
14	A. Okay, I haven't focused on that. I think this
15	was a case where the residents have to petition an
16	opposition.
17	Q. You know, I'll represent to you the way this
18	ordinance works is that the only way a rent increase
19	gets reviewed is if the residents are noticed and then
20	it's whether or not the residents choose to petition to
21	an arbitrator, and so the only way a park owner can find
22	out whether or not they're going to be allowed to have a
23	rent increase on a certain basis would be whether or
24	not what the arbitrator says. You don't disagree
25	with that?
	232

No, I don't disagree. 1 Α. And then -- fair enough. 2 Ο. And then I guess the other thing I want to 3 look at relative to my prior comment is section 11A-9, 4 cost savings, and I'll read it: "If management reduces 5 or eliminates any service to a homeowner in effect on 6 the date the ordinance codified in this section became 7 effective, management shall reduce each homeowner's rent 8 by his proportionate share of the cost savings due to 9 the reduction or elimination." 10 Do you see any reason why that wouldn't apply 11 to an advanced expense charged through that the park 12 doesn't ultimately wind up incurring, such as a service, 13 a professional service? 14 Okay, I think this is a good case that would 15 Α. apply to what you're talking about. 16 Thank you. 17 0. MR. STANTON: Just for the purposes of 18 clarification, that last question, that's referring to 19 section 11A-10 -- excuse me, 11A-9? 20 MR. BALLANTINE: Yeah, I thought it was 9. I 21 don't have it in front of me. 22 THE ARBITRATOR: It is 9. 23 THE WITNESS: I was referring to 9. 24 MR. STANTON: Which talks about services to a 25 233

SANTA MARIA SANTA BARBARA (805) 966-4562

1	homeowner in effect on the date the ordinance codified
2	became effective. So you're talking about services
3	effective in 1979, right?
4	MR. BALLANTINE: Maybe you're right.
5	Q. In any event, there's also a provision that
6	talks about, to the extent that there's a capital
7	improvement passed through, that if the management
8	doesn't essentially incur that expense then the
9	management should discontinue the increase.
10	A. Right.
11	Q. Do you is see any reason why that wouldn't
12	apply to a pass-through?
13	A. Well, the problem is it's not a capital
14	improvement expenditure.
15	Q. Well, let's talk about that a little. I want
16	to make sure I understand your position on that. I
17	think you've agreed with me that the homeowners are
18	better off if this is essentially treated like a capital
19	expense pass-through because then it becomes a temporary
20	increase and not a permanent rent increase, correct?
21	A. Right. Well, it should be amortized, it's not
22	a recurring expense.
23	Q. Are you aware of anything in the ordinance,
24	other than the language that it has regarding the
25	capital expense regarding essentially passing through
	234

1 essentially amortizing an expense and making it 2 temporary?

I guess my question is, isn't it the case that the capital expense provisions in the ordinance -- those are the provisions that analytically apply to all of the types of expenses we're talking about here under the temporary increases because they're all amortized over a period of time?

Well, I think this is a good analytical Α. 9 argument for that, but you know. It's not what the 10 11 ordinance says, but someone could, you know, decide or a decision could even say, taking into account relevant 12 factors, look, if you don't incur this expense, you only 13 incur part of it, you've got to give the other part 14 back, you don't get the other part. So I wouldn't say 15 it comes from the capital improvement increase. 16

Q. All right. Fair enough. I don't think wedispute that.

Now, with respect to the anticipated
professional fees relating to the rent increase, as I
understand your position there, you don't necessarily
quarrel with the idea that the park owner is entitled to
recover professional fees relating to the rent increase?
A. That's right.

25

Q. Nor do you argue with the methodology employed 235

1	here, which is to do it as a temporary as opposed to the
2	base for a permanent rent increase?
3	A. Right, that's correct.
4	Q. And you don't object to amortizing it over a
5	period of years?
6	A. No. It shouldn't be because it's not
7	whatever you incur, you're not incurring it every year
8	so it shouldn't be added on to the base rent.
9	Q. Right. So your sole quarrel is with the
10	number?
11	A. That's correct.
12	Q. But it would be fair to say, you don't know
13	exactly how much this park owner has incurred so far or
14	what they're ultimately going to wind up incurring?
15	A. No. I'm just saying that \$125,000 is way out
16	of line with what's typical for rent increase
17	applications.
18	Q. Well, but you don't know where this is going
19	to go, do you? You don't know whether or not one party
20	is going to take the writ to Superior Court or what kind
21	of proceedings are going to follow from this, do you?
22	A. No. But I haven't seen a case where someone
23	has comes with a rent increase application and built
24	into the cost the fact that it might go up, be followed
25	by a writ to the Superior Court. You know, the
	226

FRANK O. NELSON & ASSOCIATES, INC.

236

.

1	projected costs for going through the arbitration or the
2	rent or before the rent board, not the second step
3	that nobody knows whether it's going to occur or not.
4	Q. And I take it, you haven't done any studies
5	of, around here, what rent increases have cost park
6	owners?
7	A. No, I haven't done specific studies in this
8	county.
9	Q. So you haven't looked at, for example, what
10	Rancho Mobile Home Park in Goleta spent on its rent
11	control litigation?
12	A. No. But the ordinances let me say this.
13	The ordinances are very fairly similar statewide. Every
14	ordinance is different, but they're fairly similar
15	statewide. The legal fees, the hourly rates are about
16	the same. \$325 is not that much different in other
17	cases. So I've said consistently where it's just gone
18	through actually it's where it's gone through a more
19	complicated step where the city has a lot of give and
20	take about the application, the expense documentation,
21	you know, the figures have been \$30,000, \$40,000, and
22	here, with a much simpler procedure, I think, you've
23	projected \$125,000.
24	Q. So you would say that if this gets resolved
25	that could be adjusted down to a specific number that is
	237

1	actually shown to be incurred?
2	A. Well, subject to the qualification that it
3	needs to be reasonable.
4	Q. Okay. And I take it you wouldn't dispute that
5	at the time that the property owner issued this notice
6	of rent increase they didn't know to what degree they
7	would wind up in these arbitration proceedings?
8	A. Repeat your last question.
9	Q. I guess my question is, wasn't it the case
10	that at the time that the operator issued the notice of
11	rent increase in January of this year, the ultimate
12	costs of the professional fees relating to the rent
13	increase was an unknown number?
14	A. That's correct, they didn't know. I would
15	imagine they would have gotten an estimate.
16	Q. All right. What if that was the estimate of
17	what it
18	A. Well, I gave my answer. If it was the
19	estimate, it's out of line with what is reasonable in
20	the industry.
21	Q. And the estimates that you're talking about
22	are limited solely to administrative proceedings and
23	nothing further?
24	A. Right. I gave that table. Some of them had
25	writs involved and they're much higher numbers.
	238

1	Q. One was \$175,000, for example?
2	A. Well, with two writs. But the others were
3	just the administrative hearings. Some of them had two
4	rounds of hearings. I don't mean just two days, but two
5	rounds of hearings.
6	Q. And do you know of anything that prevents a
7	park owner, if ultimately the expenses incurred do not
8	equal that amount, from giving the tenants a rent
9	decrease?
10	A. There's nothing to prevent the park owner, but
11	on the other hand, the park owner, to get an amount
12	that's totally out of line with, you know, what's
13	reasonable or typical, you know, that wouldn't be
14	reasonable. The residents pay \$125,000 now, knowing
15	that we're just going through this hearing before an
16	arbitrator, and typically in these cases the legal
17	expenses for similar proceedings have been, you know,
18	\$30,000 or \$40,000. It would be out of line.
19	Q. Of course, at the times that the rent increase
20	was done, the property owner didn't know if they would
21	even be going through this proceeding at all or if they
22	would be going to the Superior Court, correct?
23	A. Yes.
24	Q. So are you saying that the preferred practice
25	it would be charge the homeowners after the fact and
	239

1	then risk another rent control proceeding following?
2	A. No, I would say the preferred would be at the
3	end of this hearing to submit what the legal expenses
4	I imagine, you know most of the legal expenses now
5	because you have the all the expenses through today but
6	not tomorrow. That's one thing, to see what they are.
7	And secondly, that they be subject to a
8	reasonability standard. You know, if they're way out of
9	line what is typical, it shouldn't be allowed. So if
10	you come in and say, tomorrow, we've used up \$100,000 in
11	legal fees, I'd say, well, even if you really did,
12	that's not reasonable.
13	Q. And you're basing that on kind of rules of
14	thumb as opposed to any exact billing statements you've
15	seen in this case?
16	A. I'm basing it on what I have seen in other
17	cases.
18	Q. Right, not anything you've seen in this case?
19	A. Right.
20	THE ARBITRATOR: Mr. Ballantine, do you have
21	an estimate?
22	MR. BALLANTINE: Yes, your Honor, I'm trying
23	to wrap up now.
24	THE ARBITRATOR: All right, proceed.
25	BY MR. BALLANTINE:
	240

1	Q. With respect to Dr. St. John's exhibits and
2	his tables, Tables 3-A and 3-B, you heard him talk about
3	the fact that he performed an analysis as specifically
4	prescribed under the ordinance.
5	A. All right, what he's got
6	Q. Do you want me to ask it again?
7	A. I heard
8	THE ARBITRATOR: There was no question. It
9	was a statement.
10	BY MR. BALLANTINE:
11	Q. Well, my question is, do you disagree with
12	that?
13	A. That he's performing analysis according to the
14	ordinance?
15	Q. Yes.
16	A. Well, let me say this. I've testified about
17	the treatment of certain expenses, you know, whatever,
18	and that's what I've disagreed with. Let me put it that
19	way, that's what I have disagreed with.
20	Q. Well, I take it you've reviewed Dr. St. John's
21	exhibits or Tables 3-A and 3-B, correct?
22	A. Right.
23	Q. And you have heard him testify about that?
24	A. Right.
25	Q. Do you disagree with Dr. St. John's testimony
	241

1	that he performed the analyses on those specifically in
2	accordance with the requirement of the Santa Barbara
3	Rent Control Ordinance?
4	A. Let me say this. I don't disagree. I'm not
5	affirming that he followed them, but I don't disagree
6	that he followed them because, you know, my analysis
7	focused on specific issues.
8	Q. Can you point to anything which you can show
9	that Dr. St. John did not follow the requirements
10	A. No, I'm saying I don't disagree that he
11	followed them. I mean, subject to my testimony.
12	Q. All right. And you heard him testify that the
13	ordinance is not a classic MNOI analysis, it's a little
14	different?
15	A. That's correct.
16	Q. Did you disagree with that?
17	A. Well, what's unusual about it is you have this
18	thing of how you calculate the you have half the CPI
19	increase that's used to cover increase in profit, the
20	other half is to cover increase in operating expenses.
21	That's unusual, yes, that's not classic.
22	Q. Do you disagree that we should follow the
23	methodology prescribed by the Santa Barbara County Rent
24	Control Ordinance?
25	A. No, no, I don't disagree.
	242

1	Q. Just one final thing. Just so I'm very clear,
2	you've said in your testimony you have indicated areas
3	where you disagree with Dr. St. John. So I'm very
4	clear, you can't point us to any single number here
5	today in which you would say this is the correct number
6	for a rent increase for Nomad Village Mobile Home Park
7	in accordance with the requirements of the Santa Barbara
8	County Rent Control Ordinance, is that correct?
9	A. I have not come up with a specific number.
10	MR. BALLANTINE: Thank you.
11	Thank you, your Honor, nothing further.
12	THE ARBITRATOR: Any questions on redirect?
13	MR. STANTON: I have a few, your Honor.
14	THE ARBITRATOR: Proceed.
15	
16	REDIRECT EXAMINATION
17	BY MR. SANTON:
18	Q. Dr. Baar, I want to ask you about two areas.
19	As to the item 6, anticipated professional fees, you
20	were asked questions about the propriety of the park
21	owner anticipating litigation costs or writs of mandate
22	costs or multiple hearing costs.
23	My questions to you are, when an
24	administrative hearing decision such as this is appealed
25	to the courts, do the courts typically, if they find
	243

1	something wrong with that decision, remand it back to
2	the administrative body for further or additional
3	hearings?
4	A. Yes, that's the standard procedure.
5	Q. Do you have any knowledge as to whether or
6	not, as part of that remand process, and at that time of
7	the remand, that the park owner would then be able to
8	claim additional expenses as they're then being
9	incurred?
10	A. You can say that would be an additional
11	clarification to make. In these cases, park owner
12	claims expenses as to they've incurred as legal expenses
13	for the application, and then if it goes to court and
14	gets remanded back, then a second, additional claim is
15	made at that time.
16	Q. So on remand, the park owner is able to
17	calculate the additional expenses that are now being
18	incurred, because of the litigation, correct, the
19	appeal?
20	A. Right.
21	Q. And typically, the litigation in this case
22	would be a writ of mandamus that would name the City as
23	a party defendant, correct?
24	A. Yes.
25	Q. Because the hearing officer is employed by the
	244

1 City and --

2

14

A. Right.

Q. -- the residents are real parties in interest? A. Right. See, the park owner, their expense to date was \$35,000. If they end up going to court and prevailing in a writ of mandate action, they are not boxed in, they can come back again.

Q. So in your experience, and let me ask you this first, since you're not disagreeing with the concept of doing this, I'm imagining that you have experience where you've seen other jurisdictions allow, in concept, these sorts of expenses at the initial administrative hearing, correct?

Α.

Yes.

Q. And in your experience, do these jurisdictions typically allow an estimate based upon worst-case scenarios that could include writs of mandate and remand hearing?

A. No, no. The only estimates are, let's say,they might allow an estimate for the last day.

21 Q. So again, what they are allowing is an actual 22 calculation up through the end of that hearing with the 23 idea that if there are more expenses they can be 24 appended on when the case were to be remanded? 25 A. That's correct.

245

1	Q. And let me ask you, in your opinion, paying
2	for the ability to appeal in advance, what, in your
3	opinion, effect does that have upon the likelihood that
4	an appeal would be filed, if a park owner knew in
5	advance that they were already getting the money for the
6	appeal?
7	A. Well, it's sort of a non-imaginable scenario.
8	Q. But wouldn't that encourage appeals to be
9	filed where they otherwise might not be, if the park
10	already knew the money to fund the entire appeal was in
11	its pocket?
12	A. Well, it might be, unless they lost, they had
13	to give it back. Put it this way, it's sort of an
14	unimaginable scenario.
15	Q. I'd like to, secondly, go back to this analogy
16	argument that Dr. St. John is using to, in effect, treat
17	items such as the professional fees as the equivalent of
18	the capital improvements or the capital items that the
19	ordinance talks about, and you had some testimony that
20	indicated, just now on cross-examination, that these are
21	not capital items, all of those items down in items 4
22	excuse me, 5 and 6 are not capital items, correct
23	A. Correct.
24	Q the way the ordinance defines them?
25	A. Right.
	246

1	Q. And there was some discussion about the
2	fail-safe, if you will, of 11-6-A-5 that allows for the
З	reimbursement of unused monies where capital
4	improvements have not been constructed within six
5	months, correct?
6	A. Right.
7	Q. And that's what you were referring to,
8	correct, when you said that's sort of the protection
9	that the residents have if these prospectively
10	authorized funds are not used?
11	A. Right.
12	Q. Well, in that sub-section 5, it specifically
13	says: "If managements fails to begin construction of a
14	capital improvement." I guess my question is, do you
15	have any opinion about how that section could apply
16	where we're talking about professional fees, where they
17	could be unconnected to construction of an item, how
18	would that section, in your opinion, apply, if you have
19	an opinion?
20	A. Well, the problem is with that is the root of
21	the question has a certain presumption that you can
22	estimate other costs and pass them through in advance,
23	which generally hasn't been the practice in fair return
24	cases, it's been limited to capital improvements and for
25	a specific reason: People don't want to they want to
	247

1	give an incentive for capital improvements and people
2	don't have incentives for capital improvements if they
3	don't know if they're going to get their money back or
4	what they're going to get for it, to protect or to
5	encourage capital improvements, make them more feasible,
6	but it hasn't been used for other types of expenses in
7	general. I'm not saying it's a 100 percent rule because
8	there's an exception to every rule, so as a presumption,
9	you know, by logic you can say, well, we do it the same
10	way for other expenses, they have to give it back. The
11	logic has been for other expenses you can't you know,
12	get them in advance, you know, you can't project in
13	advance and cover a rent increase based on that or get
14	an adjustment based on them.
15	Q. The last thing I'm going to ask you, you were
16	asked a number of times whether or not you've reached an
17	opinion as to some sort of dollar amount or whether
18	you've done a calculation under MNOI, and you recall
19	your responses to those questions, correct?
20	A. Right.
21	Q. So my question to you is, isn't it true,
22	however, that based upon your testimony, that the ground
23	lease expense should not be a part of the NMOI
24	calculation? If that number were to be removed,
25	hypothetically, you could calculate, could you not, what
	248
1	

the end resulting number should be by simply removing 1 that number? 2 Right. It would simply be a mathematical Α. 3 calculation. 4 And you could sit here and perform that right 5 Ο. now, but we're saying that would be an easy calculation 6 to make, right? 7 8 Α. Yes, it's a purely math calculation. The issue is -- the substantive issue is whether it should 9 be allowed or not. 10 11 Ο. I'll try to ask this the way I did on direct. It not your opinion that Table 3-B, which uses the 1994 12 13 base year comparison represents the correct calculation 14 of the NOI at 75 percent indexing, except for the fact that we need it take out the lease payment, the ground 15 lease payment item, and we reduce the calculation 16 accordingly? 17 A. Well, the other thing I've got there, because 18 the order, the timing, and all that, there should be an 19 explanation about the dues, subscription and dues. 20 Let's say apart from that, yes, you could just subtract 21 that number from the number you've got on page 4 of that 22 line 156. 23 Q. I think you already referred to that in your 24 25 testimony.

1	A. Yes, it was about \$73,000, if I remember
2	correctly.
3	Q. And you indicated that that would make that
4	number of \$44.30 somewhere in the neighborhood of \$4.00
5	or \$5.00, I think, was your ballpark for that.
6	A. Right, I didn't say how much, but yes, small.
7	MR. STANTON: No further questions, your
8	Honor.
9	THE ARBITRATOR: Mr. Ballantine?
10	
11	RECROSS-EXAMINATION
12	BY MR. BALLANTINE:
13	Q. You didn't say a number for that, did you?
14	A. No.
15	Q. You haven't testified to a number, sir, of
16	what you say is appropriate rent increase, correct?
17	A. No, I testified that you should subtract the
18	lease payments from the \$79,732.
19	Q. With respect to the expenses projected that
20	haven't yet, necessarily yet been incurred at the time
21	of the rent increase, is there anything in the ordinance
22	that concludes that, can you point to anything?
23	A. No.
24	Q. Thank you.
25	A. I want to finish answering. I don't think
	250

1	any I don't remember ever seeing an ordinance that
2	said you can consider expenses that haven't been
3	incurred yet. Maybe there's an ordinance that says
4	that, but I think when it said reasonable operating
5	expenses, the presumption had been that, you know, they
6	have been incurred. That's the presumption, that
7	they're actual in fact, cities require in their rent
8	increase applications, when they review them, they
9	require documentation and proof that they have been
10	incurred. That's been the standard practice.
11	Q. Sir, you would agree with me, we're not here
12	under a city rent control petition, we're here under an
13	arbitration and that's the only process we're reviewing,
14	a rent increase, correct, under this ordinance that
15	we're here under?
16	A. That's correct. But basically I'd say
17	wherever it's been required, you know, it's been typical
18	to say that expenses need documentation if they're
19	contested.
20	MR. BALLANTINE: Thank you. Nothing further.
21	THE ARBITRATOR: Anything else?
22	MR. STANTON: I have nothing further. At this
23	time, I'd like to move into evidence Exhibits 1 through
24	7.
25	THE ARBITRATOR: Mr. Ballantine, 1 through 7
	251

or one at a time? 1 MR. BALLANTINE: I would note that I think 2 they're completely irrelevant, but, if that's 3 understood, I'll reserve that argument as to relevancy 4 and I don't object to them coming in and the arbitrator 5 see them. 6 THE ARBITRATOR: Thank you. I understand your 7 position. 8 MR. STANTON: The objection goes to the 9 weight? In other words, James, you're saying the 10 objection goes to weight, correct? 11 MR. BALLANTINE: Yes. There may be some 12 admissibility -- the problem would be admissibility, but 13 I wanted to make sure I was clear I think they're 14 totally irrelevant, but I won't object on that grounds. 15 We'll argue it later. 16 THE ARBITRATOR: Thank you. So I through 7 17 18 are entered. (Exhibits I through 7, inclusive, 19 were entered into evidence.) 20 THE ARBITRATOR: With that, off the record for 21 a second. 22 (Discussion off the record.) 23 THE ARBITRATOR: I think, given where we are 24 with that last witness, we'll break for today. 25

FRANK O. NELSON & ASSOCIATES, INC.

252

Margot, where will we be?

1

MS. WAGNER: We'll be downstairs in the 2 Planning Commission hearing room, which is on the first 3 floor and that's in the engineering building. So as you 4 come up the elevator for this meeting, instead of 5 getting on the elevator you'll continue and turn right 6 7 just past the elevator and then straight on and you'll see it. It's very obvious. It's room 27. But it's 8 very easy. If anybody gets lost, it's on the first 9 floor of this building but it's technically in the 10 engineering building versus this is the administrative 11 12 building.

13 THE ARBITRATOR: We had a conflict with one of 14 the parties first thing in the morning so we'll meet at 15 10:00 o'clock and we will estimate that we'll probably 16 be done tomorrow. So we'll see you all tomorrow then.

MR. STANTON: For the record, may I indicate 17 that I have delivered to the arbitrator, with a copy to 18 19 counsel, a packet of a form that I created called "Designation of Representative" that's been dated and 20 signed by 90 residents. I have attached these in 21 sequential order, except the last two where the 22 residents signed but the space numbers were not 23 identified. So this, for the record, shows more 24 specifically the 90 spaces that I'm representing in this 25

FRANK O. NELSON & ASSOCIATES, INC.

253

proceeding. 1 THE ARBITRATOR: Do you want to move it as an 2 exhibit? 3 MR. BALLANTINE: Sure, let's mark this as 4 5 Exhibit 8. THE ARBITRATOR: That's fine. 6 Any objection to marking Exhibit 8? 7 MR. BALLANTINE: Your Honor, I haven't looked 8 at it. I don't think so. I'll look at it and if I see 9 an issue I'll bring it to your attention. 10 THE ARBITRATOR: All right, it's marked. 11 (Exhibit No. 8 was marked 12 for identification.) 13 Thank you and we'll see you tomorrow. 14 (The proceedings adjourned at 4:54 p.m.) 15 ------16 17 18 19 20 21 22 23 24 25 254

1	REPORTER'S CERTIFICATE
2	
3	I, MARK McCLURE, CSR NO. 12203, a Certified
4	Shorthand Reporter for the County of Santa Barbara,
5	State of California, do hereby certify:
6	That, prior to being examined, the witness
7	named in the foregoing deposition was by me duly sworn
8	to testify the truth, the whole truth, and nothing but
9	the truth;
10	That said deposition was taken down by me in
11	shorthand at the time and place therein named, and
12	thereafter reduced to typewriting by computer-aided
13	transcription under my direction.
14	I further certify that I am not interested in
15	the event of the action.
16	WITNESS my hand this $\underline{\qquad}$ day of
17	October, 2011.
18	
19	1 M Dr. al.
20	9-11.14 Marl
21	Certified Shorthand Reporter in and for the
22	County of Santa Barbara, State of California
23	
24	
25	

.

(...