



BOARD OF SUPERVISORS
AGENDA LETTER

Agenda Number:

Clerk of the Board of Supervisors
105 E. Anapamu Street, Suite 407
Santa Barbara, CA 93101
(805) 568-2240

Department Name: Behavioral Wellness
Department No.: 043
For Agenda Of: June 15, 2021
Placement: Administrative
Estimated Time: N/A
Continued Item: No
If Yes, date from:
Vote Required: Majority

TO: Board of Supervisors

FROM: Department Pam Fisher, Psy.D., Acting Director
Director(s) Behavioral Wellness, 681-5220
Contact Info: Pam Fisher, PsyD, Deputy Director of Clinical Operations
Behavioral Wellness, 681-5220

SUBJECT: Behavioral Wellness Alcohol and Drug Program – The Salvation Army
Drug Medi-Cal Organized Delivery System (DMC-ODS) and Mental Health
Services FY 21-24 Service Contract Renewal

County Counsel Concurrence

As to form: Yes

Other Concurrence: Risk Manager

As to form: Yes

Auditor-Controller Concurrence

As to form: Yes

Recommended Actions:

That the Board of Supervisors:

- A. Approve and authorize the Chair to execute a multi-year Agreement for Services of Independent Contractor with **The Salvation Army** (Salvation Army), a California nonprofit (a local vendor), for the provision of substance use disorder services and mental health shelter bed services for a total Maximum Contract Amount not to exceed **\$5,450,868**, inclusive of \$65,700 per fiscal year in MHS funding and \$1,751,256 per fiscal year in ADP funding, for the period July 1, 2021 through June 30, 2024;
- B. Delegate to the Director of the Department of Behavioral Wellness the authority to make immaterial changes to the Agreement per Section 26 of the Agreement; reallocate funds between funding sources with discretion per Exhibit B MHS and ADP of the Agreement; adjust the provisional rate with discretion per Exhibit B MHS and ADP of the Agreement; and amend the program goals, outcomes, and measures per Exhibit E of the Agreement, all without altering the Maximum Contract Amount and without requiring formal amendment of the Agreement, subject to the Board’s ability to rescind this delegated authority at any time; and
- C. Determine that the above actions are government funding mechanisms or other government fiscal activities, which do not involve any commitment to any specific project that may result in a

potentially significant physical impact on the environment and are therefore not projects under the California Environmental Quality Act (CEQA) pursuant to section 15378(b)(4) of the CEQA Guidelines.

Summary Text:

The above referenced contract is on the agenda to request approval for Salvation Army to deliver mandatory substance use disorder services under the Drug Medi-Cal Organized Delivery System (DMC-ODS) to adult clients (age 18 and older) and shelter bed services to mentally ill clients who are homeless, at risk of homelessness, or living in substandard housing. Approval of the recommended actions will allow Behavioral Wellness to continue to provide mandated substance use and ancillary services to clients needing care.

Background:

Behavioral Wellness is mandated by the California Welfare and Institutions Code to provide services to individuals with substance use issues in Santa Barbara County through the DMC-ODS. Behavioral Wellness provides these services primarily through contracted providers such as the Salvation Army. Under DMC-ODS, the federal government has waived many of the existing restrictions regarding available substance use disorder treatment services while providing Medi-Cal beneficiaries who need help with substance use disorders a much better opportunity to get successful treatment for their individual needs. On October 16, 2018, the Board of Supervisors approved the Intergovernmental Agreement No. 18-95148 between DHCS and Behavioral Wellness to deliver substance use disorder services under the DMC-ODS, effective December 1, 2018. Salvation Army has obtained its DMC Certification to provide substance use disorder services under the ODS program effective March 1, 2019.

Under DMC-ODS, the Salvation Army will provide residential alcohol and other drug (AOD) treatment to assist adult (age 18 and older) clients with a substance use disorder diagnosis to obtain and maintain sobriety. Through a competitive procurement process, Salvation Army applied for Residential Treatment Services (RTS) Levels 3.1 and 3.5 and Withdrawal Management (WM) Level 3.2. Salvation Army was initially awarded RTS Levels 3.1 and WM Level 3.2 for adult (age 18 and older) BeWell clients. In December 2019, Salvation Army received American Society of Addiction Medicine designation from the Department of Health Care Services for RTS Level 3.5. Subsequently, Salvation Army was awarded RTS Level 3.5 in order to bring services for RTS Level 3.5 in-county. On August 25, 2020 the Board of Supervisors approved the Amendment to add RTS Level 3.5 to Salvation Army's Agreement.

In addition, utilizing other County funds, Salvation Army will continue to provide shelter bed services to mentally ill clients who are homeless, at risk of homelessness, or living in substandard housing.

Performance Outcomes:

Salvation Army provides the following services: three (3) to four (4) shelter beds, including one (1) bed for clients referred by the Substance Abuse Treatment Court, and it provides five (5) shelter beds to mentally ill clients who are homeless, at risk of homelessness, or living in substandard housing.

Alcohol and Other Drug Treatment: Salvation Army's goal is to provide safe and sober housing to 100% of clients while they are in outpatient substance use disorder treatment.

The performance goal for residential treatment is "Successful SUD treatment and recovery" as evidenced by:

- Clients initiating treatment will be 80% or higher;
- Clients immediately dropping out of treatment will be 2% or less;

- Clients engaged in treatment will be 60% or higher;
- Clients abstinent of primary drug at discharge will be 80% or higher;
- Clients transferred to treatment/lower level of care within 14 days will be 15% or higher.

The performance goal for withdrawal management is “Successful SUD treatment and recovery” as evidenced by:

- Clients immediately dropping out of treatment will be 4% or less;
- Clients successfully completing treatment will be 50% or higher;
- Clients abstinent of primary drug at discharge will be 100%;
- Clients transferred to treatment/lower level of care within 14 days will be 30%;
- Clients not re-admitting within 14 days will be 95%;
- Clients not re-admitting within 30 days will be 75%.

Mental Health: Salvation Army’s goal is to provide shelter services to mentally ill clients who are homeless, at risk of homelessness or living in substandard housing.

The performance goal for the mental health beds is to provide utilization of bed days at a minimum of 469 per quarter. There will be coordination with mental health providers on 100% of the client cases.

Contract Renewals and Performance Outcomes:

During the first three quarters of FY 2020-21 Salvation Army met the following outcomes:

- Adult Residential Treatment Level 3.1: Served an average of 42 clients per quarter with an average of 29 discharges; 100% of clients-initiated treatment; 3% immediately dropped out of treatment; 97% were engaged in treatment; 89% were abstinent of primary drug at time of discharge; and no one was transferred to a lower level of care within 14 days.
- Withdrawal Management Level 3.2: Served an average of 34 clients per quarter with an average of 34 clients discharged per quarter. There was an average of 4% who immediately dropped out of treatment. An average of 81% successfully completed treatment and all were abstinent of primary drug at time of discharge. An average of 51% were transferred to a lower level of care within 14 days, and an average of 35% were not re-admitted within 14 days or 30 days.
- Residential Treatment Level 3.5: There were no clients served at this level during the first three quarters of this FY 2020-21.
- Mental Health Beds: Served an average of 7 clients per quarter. They utilized 395, 307, and 342 bed days during Q’s 1, 2, and 3 respectively, meaning they met 74% of their goal of 469 per quarter. They consulted and coordinated with care providers on 100% of the client cases.

Fiscal and Facilities Impacts:

Budgeted: Yes

Fiscal Analysis:

<u>Funding Sources</u>	<u>FY 21-24 Cost:</u>
General Fund	
State	\$3,489,813
Federal	\$1,961,055
Fees	
Other:	
Total	\$5,450,868
Grand Total	

Narrative: The above reference contract is funded by State and Federal funds. The funding sources are included in the FY 21-22 and FY 22-23 Adopted Budgets.

Key Contract Risks:

As with any contract funded by State and Federal sources, there is a risk of future audit disallowances and repayments. Behavioral Wellness contracts include language requiring contractors to repay any amounts disallowed in audit findings, minimizing financial risks to the County.

Special Instructions:

Please email one (1) complete executed contract and one (1) minute order to abello@sbcbswell.org and bwellcontractsstaff@co.santa-barbara.ca.us.

Attachments:

Attachment A: Salvation Army FY 21-24 DMC-ODS BC

Authored by:

A. Bello