

MEMORANDUM OF UNDERSTANDING (MOU)
Between
SANTA BARBARA COUNTY
DEPARTMENT OF SOCIAL SERVICES (DSS)
And
CITY OF CARPINTERIA
For
211 HELPLINE SERVICES FINANCIAL CONTRIBUTION

I. PURPOSE

The purpose of this MOU is to establish a formal understanding for the County of Santa Barbara, Department of Social Services (DSS), to receive funds from the City of Carpinteria as a financial contribution based on City resident utilization of the 211 Helpline Service in Santa Barbara County commencing in Fiscal Year 2024/2025. DSS will utilize funds received from the City of Carpinteria to support and sustain 211 Helpline Services via a contract with CommUnify.

The 211 Helpline Service is a resource connecting individuals to critical health and human services. These services include, but are not limited to, information and referral to counseling, food assistance, domestic violence services, health care, senior services, legal assistance, and housing. The 211 program operates as a free resource on behalf of all county residents 24 hours a day, seven days a week, in over 150 languages.

II. DESIGNATED REPRESENTATIVES

Changes in designated representatives shall be made only after advance written notice to the other party as follows:

To COUNTY: Heather Gardner
Data Analytics & Operations Support Manager
Department of Social Services,
2125 S. Centerpointe Parkway
Santa Maria, CA 93455
hgardnr@countyofsb.org
(805) 346-8264

To CITY OF CARPINTERIA:
Ryan Kintz
Assistant City Manager, General Government
City of Carpinteria
5775 Carpinteria Ave.
Carpinteria, CA 93013

ryank@carpinteriaca.gov
(805) 755-4400

or at such other address or to such other person that the parties may from time to time designate.

III. RESPONSIBILITIES OF DSS

- A. Maintain oversight of program services via contract with CommUnify for 211 Helpline Services.
- B. Monitor and ensure program outcomes are met as outlined in the contract with CommUnify.

IV. RESPONSIBILITIES OF CITY OF CARPINTERIA

Contribute to DSS \$3,565 annually in funding for 211 Helpline Services commencing in Fiscal Year 2024/2025.

V. JOINT RESPONSIBILITIES

Parties will work in good faith to resolve any issues or challenges related to the provisions set forth in this MOU.

VI. FISCAL PROVISIONS/BILLING

Annually, DSS will prepare an invoice for financial contribution and submit the invoice to City of Carpinteria (ap@carpinteriaca.gov) for review and payment.

VII. GENERAL PROVISIONS

If a dispute arises for this MOU, involving interpretation, implementation or conflict, the Parties shall meet to resolve the problem. The parties shall attempt in good faith to resolve any dispute arising out of or relating to this MOU promptly by negotiation between the persons with direct responsibility for administration of this Memorandum.

VIII. TERM AND AMENDMENTS

- A. Notwithstanding the date of execution, this understanding shall be retroactively effective as of 7/1/2024 until June 30, 2027.
- B. Either party may terminate this MOU upon thirty (30) days written notice to the other party.
- C. This Memorandum may only be amended by a writing signed by both parties.
- D. All notices shall be in writing, sent to the other party by U.S. mail or email. Notices sent by U.S. mail shall be deemed received two days after postmark. Notices pursuant to this MOU shall be sent to the following:

Department of Social Services

Nereida Zarate
Procurement and Contracts Analyst
Procurement and Contracts Unit
Santa Barbara County DSS
2125 S. Centerpointe Parkway
Santa Maria, CA 93455
nzarate@countyofsb.org
(805) 346-8218

City of Carpinteria

Ryan Benson
Management Analyst, General Government
5775 Carpinteria Ave.
Carpinteria, CA 93013
ryanb@carpinteriaca.gov; ap@carpinteriaca.gov
(805) 755-4417

The above constitutes our mutual understanding for the provision of these services.

CITY OF CARPINTERIA

SANTA BARBARA COUNTY
DEPARTMENT OF SOCIAL SERVICES

By: _____
Michael Ramirez
City Manager

By: _____
Daniel Nielson
Director

Date: _____

Date: _____