



COUNTY OF SANTA BARBARA CALIFORNIA

RESOLUTION OF COMMENDATION FOR IRMA MERA UPON HER RETIREMENT FROM THE CHILD SUPPORT SERVICES DEPARTMENT

WHEREAS, Irma Mera's commitment and dedication to public service were evident in her 28 years of service with the County as she progressed from an Administrative Services Clerk to an Administrative Office Professional Senior with the Department of Child Support Services; and

WHEREAS, Irma's strong organizational skills and "can do" demeanor were invaluable during the relocation of the department's Santa Barbara office from Carrillo Street to Casa Nueva in 2018, an extensive effort with many moving pieces and spanning several months; and

WHEREAS, Irma was responsible for many "mission critical" departmental functions, including the review of vendor invoices, providing notary services, processing timesheets, troubleshooting payroll issues, responding to employee inquiries, making travel arrangements and serving as the department's United Way representative; and

WHEREAS, Irma provided exceptional customer service to many families in Santa Barbara County as a receptionist through active listening, showing empathy and educating customers on the self-service web portal and the payment kiosk; and

WHEREAS, Irma concluded her 28 years of public service with Santa Barbara County upon her recent retirement and looks forward to adventures with her family, learning more about her ancestry through genealogy research, volunteering in the community and tending to her garden.

NOW, THEREFORE, IT IS HEREBY ORDERED AND RESOLVED, that the Board of Supervisors commends Irma Mera for her commitment and distinguished public service to the families in our County, congratulates her upon her retirement, and wishes her many years of continued good health, happiness and time with her beloved family.

PASSED AND ADOPTED by the Board of Supervisors of Santa Barbara County, State of California, this 3rd day of December, 2024, by unanimous vote of all members present.



Sharon Reyesato
Clerk of the Board

ATTEST:

Pat Williams
Supervisor - 1st District
Laura K. Coen
Supervisor - 2nd District
Jean Hartman
Supervisor - 3rd District
Bob Weber
Supervisor - 4th District
J. Swain
Supervisor - 5th District