



**BOARD OF SUPERVISORS
AGENDA LETTER**

Agenda Number:

Clerk of the Board of Supervisors
105 E. Anapamu Street, Suite 407
Santa Barbara, CA 93101
(805) 568-2240

Department Name: Behavioral Wellness
Department No.: 043
For Agenda Of: August 27, 2024
Placement: Administrative
Estimated Time: N/A
Continued Item: No
If Yes, date from:
Vote Required: Majority

TO: Board of Supervisors

FROM: Department Antonette Navarro, LMFT, Director
Director(s) Behavioral Wellness, (805) 681-5220
Contact Info: Jamie Huthsing, Assistant Director of Compliance and Quality Care Management
Caitlin Lepore, Research and Evaluation Manager
Behavioral Wellness, (805) 681-5220

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SUBJECT: California Mental Health Services Authority Quality Measures and Performance Improvement Program Participation Agreement FY 23-25

County Counsel Concurrence

As to form: Yes

Auditor-Controller Concurrence

As to form: Yes

Other Concurrence: Risk Management

As to form: Yes

Recommended Actions:

That the Board of Supervisors:

- a) Approve, ratify, and authorize the Chair to execute a Participation Agreement (PA) with the California Mental Health Services Authority (CalMHSA) for the Quality Measures and Performance Improvement Program for the fixed rate of \$25,000 and additional Healthcare Effectiveness Data and Information Sets costs not to exceed \$5,000 over the fixed rate, for a maximum agreement amount of \$30,000 from February 7, 2024, to December 31, 2024;
- b) Delegate to the Director of the Department of Behavioral Wellness or designee the authority to adjust Program timelines and technical requirements per Exhibit A of the Agreement and approve of additional analysis of the Healthcare Effectiveness Data and Information Set (HEDIS) data per Exhibit B, all without altering the maximum agreement amount and without requiring the Board’s approval of an amendment of the Agreement, subject to the Board’s ability to rescind this delegated authority at any time; and
- c) Determine that the above actions are government funding mechanisms or other government fiscal activities that do not involve any commitment to any specific project that may result in a potentially significant physical impact on the environment and are therefore not a project under the California Environmental Quality Act (CEQA) pursuant to section 15378(b)(4) of the CEQA Guidelines.

Summary Text:

This item is on the agenda to request the Board of Supervisors (Board) to approve, ratify, and authorize the Chair to enter into a Participation Agreement with California Mental Health Services Authority (CalMHSA) from February 7, 2024, to December 31, 2024, to meet the Healthcare Effectiveness Data and Information Sets (HEDIS) reporting requirements for Measurement Year 2023. The data will examine five required Mental Health Plan (MHP) measures and four required Drug Medi-Cal Organized Delivery System (DMC-ODS) measures. Data measured will provide an informed analysis of Behavioral Wellness service delivery based on the National Committee on Quality Assurance proprietary measure specification. BWell will pay a fixed fee for service of \$25,000 and up to an additional \$5,000 for further data analysis of the HEDIS data for a maximum agreement amount of \$30,000 from February 7, 2024, through December 31, 2024.

Background:

In 2014, the Board of Supervisors approved Behavioral Wellness's membership in California Mental Health Services Authority. CalMHSA provides fiscal or administrative services for its members including contract management, research and development, data management, maintenance of a research depository, technical assistance, capacity building, group purchasing, education, training, and the execution of policy requests.

The Quality Measures and Performance Improvement Program ("Program") will support BWell in meeting the HEDIS reporting requirements for Measurement Year (MY) 2023.

CalMHSA will utilize data provided by BWell to calculate the five required Mental Health Plan measures and four required Drug Medi-Cal Organized Delivery System measures. BWell data will include eligibility, service and claims data, including Medi-Cal Master Eligibility Files, Managed Care Plan claims data, pharmacy claims, Behavioral Health Plan claims or service data, and Fee for Service claims. All data will be transferred via secure file transfer, and/or, with previous authorization, will be retrieved from the Department of Health Care Services Plan Data Feed MoveIT SFTP folder, and/or from BWell's SmartCare Electronic Health Record directly from SmartCare.

CalMHSA will utilize the National Committee on Quality Assurance ("NCQA") proprietary measure specifications to inform the analysis and will provide BWell with the results of the analysis of performance on the relevant measures. CalMHSA will provide additional information to DHCS and/or the California External Quality Review Organization (CalEQRO) if requested by BWell. Additionally, CalMHSA will host webinars for Participants to support Participants in orienting to HEDIS measurement and related performance improvement strategies.

BWell will pay the CalMHSA set fee for service of \$25,000. If BWell chooses to request additional analysis, each analysis will be charged \$1,000. BWell is budgeting for a maximum of five additional data analyses of the HEDIS data. BWell began negotiating this agreement in April 2024. The maximum agreement amount of \$30,000 will cover the analysis from February 7, 2024, through December 31, 2024.

Fiscal and Facilities Impacts:

Budgeted: Yes

Fiscal Analysis:

| <u>Funding Sources</u> | <u>Total One-Time Project Cost</u> |
|-------------------------------|---|
| General Fund | |
| State | \$ 15,000.00 |
| Federal | \$ 15,000.00 |
| Fees | |
| Other: | |
| Total | \$ 30,000.00 |

Narrative:

BWell will fund this CalMHSA service with \$15,000 or 50% Federal Medi-Cal Quality Assurance-Utilization Review funding and \$15,000 or 50% State funds, including Mental Health Services Act and Realignment Reporting on healthcare outcome measures is considered a Quality Assurance activity in the County’s Mental Health Plan agreement with the State and there is a dedicated federal revenue source to cover such activities.

Key Contract Risks:

The risk in this Agreement is if BWell does not enter into this contract, we may not be able to meet the data reporting requirement of the MHP and DMC-ODS measures.

Special Instructions:

Please send one (1) copy of the Minute Order and Program Agreement to M. Simon-Gersuk at msimongersuk@sbcbswell.org and the BWell Contracts Division at bwellcontractsstaff@sbcbswell.org.

Attachments:

Attachment A: CalMHSA 5304-QUALITYMEASURES-2024-SANTABARBARA-PA

Authored by:

M. Simon-Gersuk